PUBLIC UTILITIES COMMISSION
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

August 14, 2025

Natalie Wales
Director of Regulatory Policy & Compliance
California Water Service Company
1720 North First Street
San Jose, CA 95112-4598

Dear Ms. Wales,

The Water Division of the California Public Utilities Commission has approved California Water Service Company's Advice Letter No. 2560, filed on July 24, 2025, regarding Post-Disaster Report on State Collaboration re 2024 Summer Wildfires for Chico, Oroville, and Kern River Valley districts.

Enclosed is a copy of the advice letter with an effective date of July 24, 2025 for the utility's files.

Please contact Van Harting at VH4@cpuc.ca.gov, if you have any questions.

Thank you.

Enclosures

# CALIFORNIA PUBLIC UTILITIES COMMISSION
# DIVISION OF WATER AND AUDITS

## Advice Letter Cover Sheet

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|---|---|---|---|
| **Utility Name:** | California Water Service Company | **Date Mailed to Service List:** | 07/24/2025 |
| **District:** | Chico, Oroville, and Kern River Valley | | |
| **CPUC Utility #:** | U-60-W | **Protest Deadline (20th Day):** | 08/13/2025 |
| **Advice Letter #:** | 2560 | **Review Deadline (30th Day):** | 08/23/2025 |
| **Tier:** | ☒1 ☐2 ☐3 ☐ Compliance | **Requested Effective Date:** | 07/24/2025 |
| **Authorization:** | D.19-07-015 | | |
| **Description:** | Post-Disaster Report on State Collaboration re 2024 Summer Wildfires. | **Rate Impact:** | none |

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.


| | | | |
|---|---|---|---|
| **Utility Contact:** | Karlee Kaylor | **Utility Contact:** | Natalie Wales |
| **Phone:** | 530-922-0855 | **Phone:** | 408-367-8566 |
| **Email:** | kkaylor@calwater.com | **Email:** | Nwales@calwater.com |

**DWA Contact:** Tariff Unit

**Phone:** (415) 703-1133

**Email:** Water.Division@cpuc.ca.gov


**DWA USE ONLY**

| DATE | STAFF | COMMENTS |
|---|---|---|
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**[ ] APPROVED** **[ ] WITHDRAWN** **[ ] REJECTED**

**Signature:** _____ **Comments:** _____

**Date:** _____

**CALIFORNIA WATER SERVICE COMPANY**
1720 NORTH FIRST STREET
SAN JOSE, CA 95112 • (408) 367-8200

FILED
JUL 24 2025
PUBLIC UTILITIES COMMISSION
WATER DIVISION

July 24, 2025

**Advice Letter No. 2560**

To the California Public Utilities Commission:

California Water Service Company ("Cal Water") respectfully submits this Tier 1 advice letter in compliance with Ordering Paragraph 12 of D.19-07-015, *Decision Adopting an Emergency Disaster Relief Program for Electric, Natural Gas, Water and Sewer Utility Customers* with regards to the collaboration with state agencies due to the impact on Cal Water's customers during the 2024 Summer Wildfires in the Chico, Oroville, and Kern River Valley service areas. ***Please note that this advice letter will only be distributed electronically.***

## Summary

This Tier 1 advice letter confirms Cal Water's compliance with the collaboration activities required by D.19-07-015 triggered by the 2024 Summer Wildfires that affected parts of Cal Water's Chico, Oroville, and Kern River Valley ratemaking areas.

## Background

D.19-07-015 requires water and sewer companies to file a Tier 1 advice letter 12 months after a state of emergency was proclaimed for an event affecting the water or sewer company. The Tier 1 advice letter is intended to affirm to the California Public Utilities Commission that the company is complying with the collaboration activities.

In D.19-07-015, the Commission provided as follows in Ordering Paragraph 12:

> 12. All Class-A Water utilities … shall file a Tier 1 Advice Letter twelve months from a qualifying event, documenting the collaborative engagement they had with the Governor's Office of Emergency Services and the California Department of Forestry and Fire Protection demonstrating information sharing that aided these entities in carrying out their mission.

The Commission also adopted the following Conclusion of Law relevant to Ordering Paragraph 12:

> 21. It is reasonable to require the utilities, twelve months following a qualifying event, to file a Tier 1 Advice Letter describing the collaborative engagement they had with CalOES and CalFIRE

demonstrating information sharing that aided CalOES and CalFIRE to carry out their missions.

## Discussion

Between July 2, 2024, and August 1, 2024, the **Thompson**, **Park**, and **Borel Fires** erupted in California and required the evacuation of Cal Water customers in its **Oroville**, **Chico**, and **Kern River Valley** service areas, triggering the requirements of D.19-07-015. This advice letter addresses the collaborative activities Cal Water engaged in with state agencies as a result of the 2024 Summer Wildfires.

### Park Fire – Chico Service Area

As described in Advice Letter 2522 (submitted on July 26, 2024), Governor Gavin Newsom signed an Emergency Proclamation on July 22, 2024, relating to the Park Wildfire in the Chico service area.

### Thompson Fire – Oroville Service Area

As described in Advice Letter 2522 (submitted on July 26, 2024), Governor Gavin Newsom signed an Emergency Proclamation on July 26, 2024, relating to the Thompson Wildfire in the Oroville service area.

### Borel Fire – Kern River Valley Service Area

As described in Advice Letter 2526 (submitted on July 26, 2024), Governor Gavin Newsom signed an Emergency Proclamation on July 30, 2024, relating to the Borel Wildfire in the Kern River Valley service area.

Cal Water was involved in communications with the Governor's Office of Emergency Services for the 2024 Summer Wildfires that impacted the **Oroville**, **Chico**, and **Kern River Valley** service areas. The Governor's Office of Emergency Services Business Operations Center was open and active from 7am to 7pm during the height of the fires. In email communications they provided updates during the fires mentioning the Governor Gavin Newsom Emergency Proclamation and President Biden's approval of California's request for a Presidential Major Disaster Declaration to support response and recovery efforts.

## Requested Effective Date

Pursuant to OP 12 of D.19-07-015, this is filed as a Tier 1 advice letter with a proposed effective data of today.

## Notice

*Customer Notice* – Customer notice of Tier 1 advice letters is not required under General Order 96-B, General Rule 7.3.1.

*Service Lists* – In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be transmitted electronically on **July 24, 2025,** to competing and adjacent utilities and other utilities or interested parties having requested such notification.

## Response or Protest

Anyone may respond to or protest this advice letter. When submitting a response or protest, please include the utility name and advice letter number in the subject line. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

(1) The utility did not properly serve or give notice of the advice letter;
(2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
(3) The analysis, calculations, or data in the advice letter contain material error or omissions;
(4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
(5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
(6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
E-mail: water.division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to Cal Water at the following address:

Natalie Wales
California Water Service Company
1720 North First Street,
San Jose, California 95112
E-mail: cwsrates@calwater.com

Cities and counties requiring Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division within the 20-day protest period so a late-filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on. The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period.

**Replies**: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Water Division within 5 business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at (408) 367-8200, and ask for the Rates Department.

CALIFORNIA WATER SERVICE COMPANY

/s/

_____

Karlee Kaylor
Rates Analyst

cc: Syreeta Gibbs (Public Advocates Office)
PublicAdvocatesWater@cpuc.ca.gov

# Chico District (North Valley Region)

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

JENNIFER MACARTHY, DEPUTY CITY MANAGER
**City of Chico**
P.O.Box 3420
Chico, CA 95927
Jennifer.macarthy@chicoca.gov

SCOTT DOWELL
**City of Chico**
P.O.Box 3420
Chico, CA 95927
scott.dowell@chicoca.gov

MARK SORENSON, CITY MANAGER
**City of Chico**
P.O. Box 3420
Chico, CA 95927
Mark.Sorensen@chicoca.gov

BARBARA MARTIN, ADMINISTRATIVE SERVICES DIRECTOR
**City of Chico**
P.O. Box 3420
Chico, CA 95927
Barbara.martin@chicoca.gov

**ONLY FOR SERVICE AREA MAPS:**

STEPHEN LUCAS, EXECUTIVE OFFICER
**Butte County LAFCO**
1453 Downer St, Suite C
Oroville, CA 95965
slucas@buttecounty.net

GARRETT SJOLUND, FIRE CHIEF
**Butte County Fire Rescue**
176 Nelson Ave
Oroville, CA 95965

# Oroville District (North Valley Region)

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

RUTH WRIGHT
**City of Oroville**
1735 Montgomery St
Oroville, CA 95965
wrightr@cityoforoville.org

JAYME BOUCHER
**Thermalito Irrigation District**
410 Grand Ave
Oroville, CA 95965
jboucher@twsd.info

RATH MOSELEY, GENERAL MANAGER
**South Feather Water & Power**
2310 Oroville Quincy Hwy
Oroville, CA 95966
rmoseley@southfeather.com

**ONLY FOR SERVICE AREA MAPS:**

STEPHEN LUCAS, EXECUTIVE OFFICER
**Butte County LAFCO**
1453 Downer St, Suite C
Oroville, CA 95965
slucas@buttecounty.net

FIRE CHIEF
**City of Oroville**
1735 Montgomery St
Oroville, CA 95965

# Kern River Valley District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

DARLENE STUDDARD, COMMITTEE MEMBER
**Residents Against Water Rates RAW**
P.O.Box 3701
Wofford Heights, CA 93285

JEREMY CALLIHAN
**Department of Water Resources Safe Drinking Water Program**
1416 Ninth St, Rm. 816
Sacramento, CA 95814
jeremy.callihan@water.ca.gov

**Department of Water Resources Safe Drinking Water Program**
1416 Ninth St, Rm. 816
Sacramento, CA 95814

**ROB BENSON**
P.O.Box 1557
Kernville, CA 93238
rcbenson@earthlink.net

**ONLY FOR SERVICE AREA MAPS:**

BLAIR KNOX, EXECUTIVE OFFICER
**Kern County LAFCO**
5300 Lennox Ave, Suite 303
Bakersfield, CA 93309
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