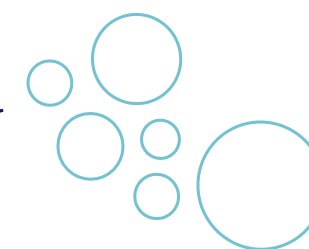


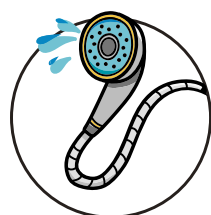
# 2019 Chico District Conservation Report

At California Water Service (Cal Water), we help our customers conserve water by offering programs and incentives to reduce indoor and outdoor water use, develop more efficient habits, and educate the next generation about the importance of managing water resources sustainably.

Our respect for each person, the environment, and the earth's water supply is reflected in the design and implementation of these tailored programs that result in vast water savings, both now and for years to come.

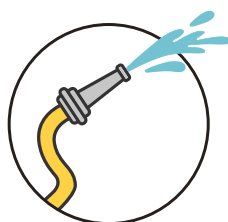


## 2019 LIFETIME SAVINGS BY CATEGORY



PLUMBING FIXTURE REPLACEMENTS

142 MG



IRRIGATION EQUIPMENT / LANDSCAPE UPGRADES

14 MG

annual savings **9**

Conservation programs utilized by customers in Cal Water's Chico District in 2019 amounted to a savings of **9 million gallons (MG)**.

lifetime cumulative savings **957**

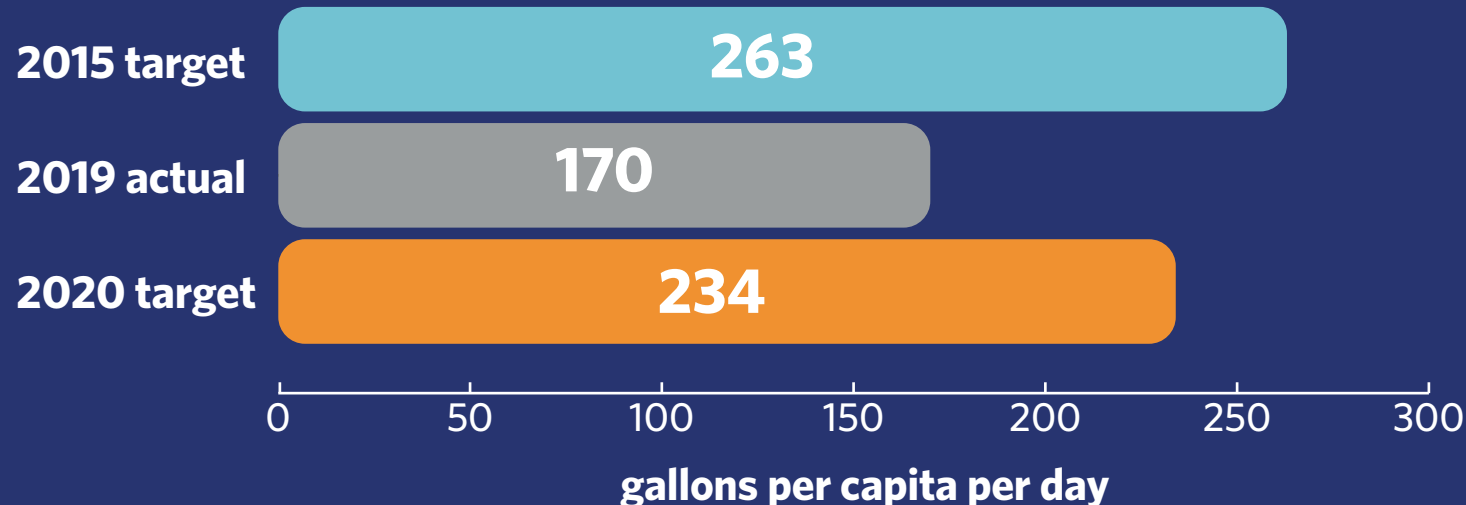
Programs implemented since 2011 will result in a lifetime cumulative savings of **957 MG**.

lifetime savings **156**

Conservation programs implemented in 2019 will save **156 MG** over their lifetime.



per capita urban water demand



Quality. Service. Value.®