

## SERP Contact Directory

### SERP Responsible Personnel Phone Directory

Responsible Party (Position)	Responsible Party (Name)	Phone Number	Email Address	Spill Role
Cal Water Dispatch	Call Center	(559) 896-4546	N/A	Receive Notification
Manager of Wastewater Systems (MWS) / Chief Plant Operator	Gary Valladao	(323) 430-7946	gvallada@calwater.com	Primary Operator / Submit Reports
Direct Operator in Charge (DOIC)	Nick Cooke	(559) 593-9065	ncooke@centralcalwaterworks.com	Secondary Operator/ Alternate Responder
Plant Operators	Central California Waterworks	List provided to Cal Water Dispatch	N/A	Tertiary Operator/ Alternate Responder
On Call Sewer Maintenance Contractor	Video Inspection Specialists	(559) 899-9052 (559) 276-0786	kevin@visfresno.com	Responder

#### Notes:

- Spill calls are directed to the CalWater Dispatch, which is a 24/7 center. Dispatch asks spill related questions outlined in the Spill Emergency Response Plan (SERP) and gathers information from the caller.
- The CalWater Dispatch notifies the On Call Maintenance Contractor (**Responder**) who is dispatched to the spill location with vehicle and equipment within 30 minutes (traffic may have impact). Field response is performed as outlined in **Section 3** of the SERP, **Appendix 6.1** of the SSMP.
- The CalWater Dispatch contacts one of the following (attempted in this order):
  - Manager of Wastewater / Chief Plant Operator, **Primary Operator**
  - Direct Operator in Charge, **Secondary Operator**
  - Plant Operator(s), **Tertiary Operator**
- **Responder** provides updates to the **Operator** about the nature of the spill and the California Office of Emergency Services (Cal OES), and any other regulatory agencies are immediately notified if needed (e.g., if Category 1 > 1,000 gallons).
- **Operator** receives spill details from the **Responder** forwards the documentation for CIWQS entry.

#### State of California

Agency	Phone Number
<b>California Office of Emergency Services (Cal OES)</b> <ul style="list-style-type: none"> <li>• 24-hour toll free for caller in California</li> <li>• Office main line</li> <li>• Emergency Service Coordinator (Inland Region/ Madera)</li> </ul>	(800) 852-7550 (916) 845-8911 (916) 396-9292
<b>Central Valley Regional Water Quality Control Board</b> <ul style="list-style-type: none"> <li>• Fresno Office</li> <li>• Fax</li> <li>• Clay Rodgers, Assistant Executive Officer (Fresno)</li> </ul>	(559) 445-5116 (559) 445-5910

	(559) 445-5102
<b>Department of Fish and Wildlife</b> Central Region (Region 4) <a href="mailto:reg4sec@wildlife.ca.gov">reg4sec@wildlife.ca.gov</a>	(559) 243-4005

### Madera County

Department	Phone Number
County Department of Public Works – Sewer Section	(559) 675-7811
County Public Health Services	(559) 675-7893
Local Police or Fire Services	9-1-1

### Stormwater Agencies

Agency	Phone Number
Tesoro Viejo Master Mutual Water Company	(818) 681-9806

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