

**MAILED**  
April 1, 2011



**NOTICE OF INTENT TO ADOPT  
AN URBAN WATER MANAGEMENT PLAN  
AND  
HOLD A PUBLIC MEETING  
TO  
RECEIVE COMMENTS ON THE PROPOSED PLAN  
  
CALIFORNIA WATER SERVICE COMPANY'S  
WILLOWS DISTRICT**

**REMINDER MESSAGE**

The Proposed Urban Water Management Plan is now available for review during normal business hours at the Willows District's Customer Service Center, 1070 W. Wood St - Suite A1, Willows CA 95988.

It is preferred that prior arrangements be made with the district's management for viewing the Proposed Urban Water Management Plan. These arrangements can be made by calling (530) 934-4735.

Cal Water has placed the Willows UWMP on an FTP site, where City and County officials may access any portion of the plan for review. The site can be accessed at

<http://calwater.ftptoday.com> ;

the user name is **cwsftp33** and the password is **3xpr3ss!**.

The UWMP will be available at this FTP site on or about April 1, 2011 through June 15, 2011.

The Public Meeting to receive comments on the Proposed Urban Water Management Plan and the Conservation Master Plan will be held on May 11, 2011, from 10:00 a.m. to 12:00 p.m., at the Monday Afternoon Club which is located at 120 N Lassen St., Willows, and CA 95988

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP, you may send your comments in writing via mail or email to:

Thomas A. Salzano, Water Resource Planning Supervisor

California Water Service Company

1720 North First Street

San Jose, CA 95112-4598

[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Cal Water will receive comments on the proposed UWMP from April 1, 2011 through June 15, 2011.



**MAILED**  
**March 4, 2011**

**NOTICE OF INTENT TO ADOPT  
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California Water Code, Part 2.6 Chapters 1 through 4 (Sections 10610 through 10656), are known and may be cited as the "Urban Water Management Planning Act."

These California Water Code sections require all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an Urban Water Management Plan as outlined and identified in those sections. This requirement applies to public and privately owned water utilities.

The plan must describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation, and demand management activities. The components of the plan may vary according to an individual community or area's characteristics and its capabilities to efficiently use and conserve water. The plan must address measures for residential, commercial, governmental, and industrial water demand management.

The act requires urban water suppliers to update their Urban Water Management Plans at least once every five years, and to file updated plans with the Department of Water Resources, the California State Library, and any city or county served by the supplier no later than 30 days after adoption.

California Water Service Company (Cal Water) is an investor-owned public utility providing water service throughout California. In addition, Cal Water is regulated by the California Public Utilities Commission (CPUC).

One of Cal Water's service areas is the Willows District, which is located in Glenn County. The Willows District serves the City of Willows and a portion of adjacent unincorporated Glenn County.

As a defined urban water supplier, Cal Water is preparing an update to its Urban Water Management Plan that will address the water service conditions in the Willows District. It is Cal Water's intent to adopt that plan and file that plan as required with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service.

A key focus of this UWMP update is the conservation requirement set forth in Senate Bill 7 (SBx7-7) as passed in November 2009. SBx7-7 mandates a statewide 20% reduction in per capita urban water use by 2020. In order to quantify the objectives and identify the means of achieving this mandated demand reduction, Cal Water has prepared a Conservation Master Plan.

Cal Water is in the process of expanding current conservation programs and developing new programs for its 24 districts. Over the next five years, Cal Water conservation program expenditures are likely to increase, due in large measure to recently adopted state policies requiring future reductions in per capita urban water use. These state policies include SBx7-7, as well as recent decisions by the California Public Utilities Commission (CPUC) directing Class A and B water utilities to adopt conservation programs and rate structures designed to achieve reductions in per capita water use, as well as the *Memorandum of Understanding Regarding Urban Water Conservation in California* (MOU), of which Cal Water has been a signatory since 1991.

The Conservation Master Plan for the Willows District will be presented to the Cities, Counties and public served by Cal Water's Willows District in conjunction with the UWMP.

#### **Schedule of upcoming actions:**

On or about April 1, 2011, a copy of the Proposed Urban Water Management Plan and the Conservation Master Plan will be available for review during normal business hours at the Willows District's Customer Service Center, 1070 W. Wood St - Suite A1, Willows CA 95988.

It is preferred that prior arrangements be made with the district's management for viewing the Proposed Urban Water Management Plan and/or the Conservation Master Plan. These arrangements can be made by calling (530) 934-4735.

As an alternative to reviewing the Proposed Urban Water Management Plan or Conservation Master Plan in Cal Water's Willows District Customer Service Center, Cal Water will make an electronic copy of the Proposed Urban Water Management Plan available on or about April 1, 2011.

It is Cal Water's intent to place the Willows UWMP on an FTP site, where City and County officials may access any portion of the plan for review. The site can be accessed at <http://calwater.ftptoday.com> ; the user name is **cwsftp33** and the password is **3xpr3ss!**.

The UWMP will be available at this FTP site on or about April 1, 2011 through June 15, 2011.

Cal Water will receive comments on the proposed UWMP and the Conservation Master Plan from April 1, 2011 through June 15, 2011.

If there are issues with accessing the electronic copy, you may contact Michael Bolzowski at the company's headquarters at 1720 North First Street, San Jose, California 95112-4598, by calling (408) 367-8200, or by email at [mbolzowski@calwater.com](mailto:mbolzowski@calwater.com).

The Public Meeting to receive comments on the Proposed Urban Water Management Plan and the Conservation Master Plan will be held on May 11, 2011, from 10:00 a.m. to 12:00 p.m., at the Monday Afternoon Club which is located at 120 N Lassen St., Willows, and CA 95988

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP, you may send your comments in writing via mail to:

Thomas A. Salzano, Water Resource Planning Supervisor  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112-4598

Or by email at [tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Comments regarding the Conservation Master Plan for Willows should be sent to:

Kenneth G. Jenkins, Conservation Manager  
California Water Service Company  
2632 West 237<sup>th</sup> Street  
Torrance, CA 90505

Or by email at [kjenkins@calwater.com](mailto:kjenkins@calwater.com)

If there were any errors in the address to which notice was sent, please send corrections to Tom Salzano at the above address so that we can update our information.

Also, please share this with others on your staff that may have the need to know.

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May 20, 2008

City of Willows  
Mike Mistrot, City Manager  
201 North Lassen Street  
Willows, CA 95988

Dear Mr. Mistrot,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Willows District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

Cal Water will file the complete updated Plan with the Department of Water Resources in 2010. We are requesting your participation in the updating of this Plan and are seeking comments on the previous version, which was completed and sent to you in 2006.

We intend to address these comments prior to the normal review period, which occurs in the second quarter of 2009. This will facilitate preparation of the final draft of the UWMP and insure that any issues have been resolved to the satisfaction of both our organizations. Please submit your comments by September 1, 2008 so that we have adequate time to address your concerns.

If necessary we are available for a meeting to discuss these concerns or to provide clarification on the contents of the Plan.

If you do not have a copy of the 2006 Willows District UWMP we would be happy to provide one to you. Please send any comments or questions to my attention:

Thomas Salzano  
Water Resources Planning Supervisor  
1720 North First Street, San Jose, CA 95112  
(408) 367-8340 (phone) (408) 367-8427 (fax)  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor

May 20, 2008

Glenn County Planning Division  
Peggy White, Program Manager  
125 South Murdock Avenue  
Willows, CA 95988

Dear Ms. White,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Willows District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

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Water Resources Planning Supervisor  
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(408) 367-8340 (phone) (408) 367-8427 (fax)  
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Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor

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