

**MAILED**  
April 1, 2011



**NOTICE OF INTENT TO ADOPT  
AN URBAN WATER MANAGEMENT PLAN  
AND  
HOLD A PUBLIC MEETING  
TO  
RECEIVE COMMENTS ON THE PROPOSED PLAN  
  
CALIFORNIA WATER SERVICE COMPANY'S  
REDWOOD VALLEY DISTRICT**

**REMINDER MESSAGE**

The Proposed Urban Water Management Plan and is now available for review during normal business hours at the Redwood Valley District's Customer Service Center, 6125 East Highway 20, Lucerne, CA 95458

It is preferred that prior arrangements be made with the district's management for viewing the Proposed Urban Water Management Plan. These arrangements can be made by calling (707) 869-0050.

Cal Water has placed the Redwood Valley UWMP on an FTP site, where City and County officials may access any portion of the plan for review. The site can be accessed at <http://calwater.ftptoday.com> ;

The user name is **cwsftp26** and the password is **C3llphon3**.

The UWMP will be available at this FTP site on or about April 1, 2011 through June 15, 2011.

The Public Meeting to receive comments on the Proposed Urban Water Management Plan will be held on June 27, 2011, from 6:00 p.m. to 8:00 p.m., in the Lucerne Alpine Senior Center, located at 3985 Country Club Drive, Lucerne, CA 95458.

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP, you may send your comments in writing via mail or email to:

Thomas A. Salzano, Water Resource Planning Supervisor  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112-4598  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Cal Water will receive comments on the proposed UWMP from April 1, 2011 through June 15, 2011.



**MAILED**  
**March 4, 2011**

**NOTICE OF INTENT TO ADOPT  
AN URBAN WATER MANAGEMENT PLAN  
AND  
HOLD A PUBLIC MEETING  
TO  
RECEIVE COMMENTS ON THE PROPOSED PLAN  
  
CALIFORNIA WATER SERVICE COMPANY'S  
REDWOOD VALLEY DISTRICT**

California Water Code, Part 2.6 Chapters 1 through 4 (Sections 10610 through 10656), are known and may be cited as the "Urban Water Management Planning Act."

These California Water Code sections require all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an Urban Water Management Plan as outlined and identified in those sections. This requirement applies to public and privately owned water utilities.

The plan must describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation, and demand management activities. The components of the plan may vary according to an individual community or area's characteristics and its capabilities to efficiently use and conserve water. The plan must address measures for residential, commercial, governmental, and industrial water demand management.

The act requires urban water suppliers to update their Urban Water Management Plans at least once every five years, and to file updated plans with the Department of Water Resources, the California State Library, and any city or county served by the supplier no later than 30 days after adoption.

California Water Service Company (Cal Water) is an investor-owned public utility providing water service throughout California. In addition, Cal Water is regulated by the California Public Utilities Commission (CPUC).

One of Cal Water's service areas is the Redwood Valley District, which is a collection of six individual water systems spread throughout three counties in northern California. The Redwood Valley District serves a portion of the communities of Dillon Beach in Marin County, Armstrong Valley, Noel Heights, Hawkins and Rancho del Paradiso in Sonoma County, and the community of Lucerne in Lake County.

While the individual systems of the Redwood Valley District are not defined urban water suppliers on their own, Cal Water is still preparing an update to its Urban Water Management Plan that will address the water service conditions in the Redwood Valley District. It is Cal Water's intent to adopt that plan and file that plan even though it is not required to do so, with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service.

A key focus of this UWMP update is the conservation requirement set forth in Senate Bill 7 (SBx7-7) as passed in November 2009. SBx7-7 mandates a statewide 20% reduction in per capita urban water use by 2020. In order to quantify the objectives and identify the means of achieving this mandated demand reduction, Cal Water has prepared a Conservation Master Plan.

Cal Water is in the process of expanding current conservation programs and developing new programs for its 24 districts. Over the next five years, Cal Water conservation program expenditures are likely to increase, due in large measure to recently adopted state policies requiring future reductions in per capita urban water use. These state policies include SBx7-7, as well as recent decisions by the California Public Utilities Commission (CPUC) directing Class A and B water utilities to adopt conservation programs and rate structures designed to achieve reductions in per capita water use, as well as the *Memorandum of Understanding Regarding Urban Water Conservation in California* (MOU), of which Cal Water has been a signatory since 1991.

The Conservation Master Plan for the Redwood Valley District will be presented to the Cities, Counties and public served by Cal Water's Redwood Valley District in conjunction with the UWMP.

#### **Schedule of upcoming actions:**

On or about April 1, 2011, a copy of the Proposed Urban Water Management Plan and the Conservation Master Plan will be available for review during normal business hours at the Redwood Valley District's Customer Service Center, 6125 East Highway 20, Lucerne, CA 95458

It is preferred that prior arrangements be made with the district's management for viewing the Proposed Urban Water Management Plan and/or the Conservation Master Plan. These arrangements can be made by calling (707) 869-0050.

As an alternative to reviewing the Proposed Urban Water Management Plan or Conservation Master Plan in Cal Water's Redwood Valley District Customer Service Center, Cal Water will make an electronic copy of the Proposed Urban Water Management Plan available on or about April 1, 2011.

It is Cal Water's intent to place the Redwood Valley UWMP on an FTP site, where City and County officials may access any portion of the plan for review. The site can be accessed at <http://calwater.ftptoday.com> ; the user name is **cwsftp26** and the password is **C3llphon3**.

The UWMP will be available at this FTP site on or about April 1, 2011 through June 15, 2011.

Cal Water will receive comments on the proposed UWMP and the Conservation Master Plan from April 1, 2011 through June 15, 2011.

If there are issues with accessing the electronic copy, you may contact Michael Bolzowski at the company's headquarters at 1720 North First Street, San Jose, California 95112-4598, by calling (408) 367-8200, or by email at [mbolzowski@calwater.com](mailto:mbolzowski@calwater.com).

The Public Meeting to receive comments on the Proposed Urban Water Management Plan and the Conservation Master Plan will be held on June 27, 2011, from 6:00 p.m. to 8:00 p.m., in the Lucerne Alpine Senior Center, located at 3985 Country Club Drive, Lucerne, CA 95458.

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP, you may send your comments in writing via mail to:

Thomas A. Salzano, Water Resource Planning Supervisor  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112-4598

Or by email to him at [tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Comments regarding the Conservation Master Plan for Redwood Valley should be sent to:

Kenneth G. Jenkins, Conservation Manager  
California Water Service Company  
2632 West 237<sup>th</sup> Street  
Torrance, CA 90505

Or by email at [kjenkins@calwater.com](mailto:kjenkins@calwater.com)

If there were any errors in the address to which notice was sent, please send corrections to Tom Salzano at the above address so that we can update our information.

Also, please share this with others on your staff that may have the need to know.

PAGE LEFT BLANK INTENTIONALLY

## Jacobson, Dana

---

**From:** Jacobson, Dana  
**Sent:** Monday, March 21, 2011 11:20 AM  
**To:** 'Tom Smythe'  
**Subject:** RE: Lake level data

Great. Thanks Tom.

## Dana Jacobson

Water Resources Planning  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
Phone: (408) 367-8361

---

**From:** Tom Smythe [mailto:tom\_s@co.lake.ca.us]  
**Sent:** Monday, March 21, 2011 10:29 AM  
**To:** Jacobson, Dana  
**Subject:** RE: Lake level data

Dana,

You can get various statistics from USGS gages from their websites, which are linked from our webpage. If you can't get the stats you need (I had some problems last week), you can calculate them yourself from the data. The links are:

<http://waterdata.usgs.gov/ca/nwis/uv?11450000>

<http://waterdata.usgs.gov/ca/nwis/uv?11449500>

Tom Smythe  
Water Resources Engineer  
Lake County Water Resources Department  
255 N Forbes St  
Lakeport, CA 95453  
Vc: 707-263-2344  
FAX: 707-263-1965  
[tom\\_s@co.lake.ca.us](mailto:tom_s@co.lake.ca.us)  
[watershed.co.lake.ca.us](http://watershed.co.lake.ca.us)

---

**From:** Jacobson, Dana [mailto:djacobson@calwater.com]  
**Sent:** Monday, March 21, 2011 9:37 AM  
**To:** Tom Smythe  
**Subject:** Lake level data

Hi Tom,

I am working on the water supply reliability section for our Redwood Valley District (Lucerne) Urban Water

3/21/2011

Management Plan. A while back I found some lake level data, maybe from your website, but can't locate it again. I see the high and low lake levels, in feet Rumsey, on your website, but not the mean. Do you have the annual mean lake level for 2007-2010?

I am also looking for the mean annual discharge in Kelsey Creek from 2007-2010. If you have this also could you forward it to me? I may have found this with USGS and will inquire with them too. Any help you could offer would be appreciated.

Dana

**Dana Jacobson**

Water Resources Planning  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
Phone: (408) 367-8361

This e-mail and any of its attachments may contain California Water Service Group proprietary information and is confidential. This e-mail is intended solely for the use of the individual or entity to which it is addressed. If you are not the intended recipient of this e-mail, please notify the sender immediately by replying to this e-mail and then deleting it from your system.

May 20, 2008

City of Santa Rosa  
Glen Wright, Deputy Director-Water Resources  
69 Stony Circle  
Santa Rosa, CA 95401

Dear Mr. Wright,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Redwood Valley District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

Cal Water will file the complete updated Plan with the Department of Water Resources in 2010. We are requesting your participation in the updating of this Plan and are seeking comments on the previous version, which was completed and sent to you in 2005.

We intend to address these comments prior to the normal review period, which occurs in the second quarter of 2009. This will facilitate preparation of the final draft of the UWMP and insure that any issues have been resolved to the satisfaction of both our organizations. Please submit your comments by September 1, 2008 so that we have adequate time to address your concerns.

If necessary we are available for a meeting to discuss these concerns or to provide clarification on the contents of the Plan.

If you do not have a copy of the 2005 Redwood Valley District UWMP we would be happy to provide one to you. Please send any comments or questions to my attention:

Thomas Salzano  
Water Resources Planning Supervisor  
1720 North First Street, San Jose, CA 95112  
(408) 367-8340 (phone) (408) 367-8427 (fax)  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor



May 20, 2008

Sonoma County Water Agency  
Cordell Stillman, Capitol Projects Manager  
P.O. Box 11628  
Santa Rosa, CA 95406

Dear Mr. Stillman,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Redwood Valley District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

Cal Water will file the complete updated Plan with the Department of Water Resources in 2010. We are requesting your participation in the updating of this Plan and are seeking comments on the previous version, which was completed and sent to you in 2005.

We intend to address these comments prior to the normal review period, which occurs in the second quarter of 2009. This will facilitate preparation of the final draft of the UWMP and insure that any issues have been resolved to the satisfaction of both our organizations. Please submit your comments by September 1, 2008 so that we have adequate time to address your concerns.

If necessary we are available for a meeting to discuss these concerns or to provide clarification on the contents of the Plan.

If you do not have a copy of the 2005 Redwood Valley District UWMP we would be happy to provide one to you. Please send any comments or questions to my attention:

Thomas Salzano  
Water Resources Planning Supervisor  
1720 North First Street, San Jose, CA 95112  
(408) 367-8340 (phone) (408) 367-8427 (fax)  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor

May 20, 2008

Marin County Flood Control and Water Conservation District  
Tracy Clay, Senior Civil Engineer  
P.O. Box 4186  
San Rafael, CA 94913

Dear Ms. Clay,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Redwood Valley District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

Cal Water will file the complete updated Plan with the Department of Water Resources in 2010. We are requesting your participation in the updating of this Plan and are seeking comments on the previous version, which was completed and sent to you in 2005.

We intend to address these comments prior to the normal review period, which occurs in the second quarter of 2009. This will facilitate preparation of the final draft of the UWMP and insure that any issues have been resolved to the satisfaction of both our organizations. Please submit your comments by September 1, 2008 so that we have adequate time to address your concerns.

If necessary we are available for a meeting to discuss these concerns or to provide clarification on the contents of the Plan.

If you do not have a copy of the 2005 Redwood Valley District UWMP we would be happy to provide one to you. Please send any comments or questions to my attention:

Thomas Salzano  
Water Resources Planning Supervisor  
1720 North First Street, San Jose, CA 95112  
(408) 367-8340 (phone) (408) 367-8427 (fax)  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor

May 20, 2008

Lake County Department of Public Works  
Brent Siemer, Director  
255 N. Forbes Street, Room 309  
Lakeport, CA 95453

Dear Mr. Siemer,

California Water Service Company (Cal Water) is in the process of preparing an update to the current Urban Water Management Plan (UWMP) for the Redwood Valley District as a part of its 2009 Public Utilities Commission General Rate Case filing. This UWMP will serve as a long term planning document for water supply and can be an important source of information for city and county General Plans.

Cal Water will file the complete updated Plan with the Department of Water Resources in 2010. We are requesting your participation in the updating of this Plan and are seeking comments on the previous version, which was completed and sent to you in 2005.

We intend to address these comments prior to the normal review period, which occurs in the second quarter of 2009. This will facilitate preparation of the final draft of the UWMP and insure that any issues have been resolved to the satisfaction of both our organizations. Please submit your comments by September 1, 2008 so that we have adequate time to address your concerns.

If necessary we are available for a meeting to discuss these concerns or to provide clarification on the contents of the Plan.

If you do not have a copy of the 2005 Redwood Valley District UWMP we would be happy to provide one to you. Please send any comments or questions to my attention:

Thomas Salzano  
Water Resources Planning Supervisor  
1720 North First Street, San Jose, CA 95112  
(408) 367-8340 (phone) (408) 367-8427 (fax)  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Thank you for your time,

*Thomas Salzano*

Thomas A. Salzano  
Water Resources Planning Supervisor

**Jacobson, Dana**

---

**From:** Jacobson, Dana  
**Sent:** Monday, March 21, 2011 11:20 AM  
**To:** 'Tom Smythe'  
**Subject:** RE: Lake level data

Great. Thanks Tom.

**Dana Jacobson**

Water Resources Planning  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
Phone: (408) 367-8361

---

**From:** Tom Smythe [mailto:tom\_s@co.lake.ca.us]  
**Sent:** Monday, March 21, 2011 10:29 AM  
**To:** Jacobson, Dana  
**Subject:** RE: Lake level data

Dana,

You can get various statistics from USGS gages from their websites, which are linked from our webpage. If you can't get the stats you need (I had some problems last week), you can calculate them yourself from the data. The links are:

<http://waterdata.usgs.gov/ca/nwis/uv?11450000>

<http://waterdata.usgs.gov/ca/nwis/uv?11449500>

Tom Smythe  
Water Resources Engineer  
Lake County Water Resources Department  
255 N Forbes St  
Lakeport, CA 95453  
Vc: 707-263-2344  
FAX: 707-263-1965  
[tom\\_s@co.lake.ca.us](mailto:tom_s@co.lake.ca.us)  
[watershed.co.lake.ca.us](http://watershed.co.lake.ca.us)

---

**From:** Jacobson, Dana [mailto:djacobson@calwater.com]  
**Sent:** Monday, March 21, 2011 9:37 AM  
**To:** Tom Smythe  
**Subject:** Lake level data

Hi Tom,

I am working on the water supply reliability section for our Redwood Valley District (Lucerne) Urban Water

3/21/2011

Management Plan. A while back I found some lake level data, maybe from your website, but can't locate it again. I see the high and low lake levels, in feet Rumsey, on your website, but not the mean. Do you have the annual mean lake level for 2007-2010?

I am also looking for the mean annual discharge in Kelsey Creek from 2007-2010. If you have this also could you forward it to me? I may have found this with USGS and will inquire with them too. Any help you could offer would be appreciated.

Dana

**Dana Jacobson**

Water Resources Planning  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
Phone: (408) 367-8361

This e-mail and any of its attachments may contain California Water Service Group proprietary information and is confidential. This e-mail is intended solely for the use of the individual or entity to which it is addressed. If you are not the intended recipient of this e-mail, please notify the sender immediately by replying to this e-mail and then deleting it from your system.

**MAILED**  
April 1, 2011



**NOTICE OF INTENT TO ADOPT  
AN URBAN WATER MANAGEMENT PLAN  
AND  
HOLD A PUBLIC MEETING  
TO  
RECEIVE COMMENTS ON THE PROPOSED PLAN  
  
CALIFORNIA WATER SERVICE COMPANY'S  
REDWOOD VALLEY DISTRICT**

**REMINDER MESSAGE**

The Proposed Urban Water Management Plan and is now available for review during normal business hours at the Redwood Valley District's Customer Service Center, 6125 East Highway 20, Lucerne, CA 95458

It is preferred that prior arrangements be made with the district's management for viewing the Proposed Urban Water Management Plan. These arrangements can be made by calling (707) 869-0050.

Cal Water has placed the Redwood Valley UWMP on an FTP site, where City and County officials may access any portion of the plan for review. The site can be accessed at <http://calwater.ftptoday.com> ;

The user name is **cwsftp26** and the password is **C3llphon3**.

The UWMP will be available at this FTP site on or about April 1, 2011 through June 15, 2011.

The Public Meeting to receive comments on the Proposed Urban Water Management Plan will be held on June 27, 2011, from 6:00 p.m. to 8:00 p.m., in the Lucerne Alpine Senior Center, located at 3985 Country Club Drive, Lucerne, CA 95458.

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP, you may send your comments in writing via mail or email to:

Thomas A. Salzano, Water Resource Planning Supervisor  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112-4598  
[tsalzano@calwater.com](mailto:tsalzano@calwater.com)

Cal Water will receive comments on the proposed UWMP from April 1, 2011 through June 15, 2011.