

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



December 4, 2023

Natalie Wales
Director, Regulatory Policy & Compliance
California Water Service Co.
1720 North First Street
San Jose, CA 95112

Dear Ms. Wales,

The Water Division of the California Public Utilities Commission has approved California Water Service Company's Advice Letter No. 2498, filed on October 31, 2023, regarding CAP (LIRA) Surcharge Increase (January 2024) for All Class A Ratemaking Areas (excludes Grand Oaks).

Enclosed are copies of the following revised tariff sheets, effective January 1, 2024, for the utility's files:

P.U.C. Sheet	
No.	Title of Sheet
13312-W	Schedule No. CAP
	Customer Assistance Program (CAP) Page 3
13313-W	Table of Contents (Page 6)
13314-W	Table of Contents (Page 1)

Please contact Mahdi Jahami at MJ4@cpuc.ca.gov or 916-743-5080, if you have any questions.

Thank you.

Enclosures

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: California Water Service Company
All Class A Ratemaking Areas (excludes

District: Grand Oaks)

Date Mailed to Service List: 10/31/2023

CPUC Utility #: U-60-W

Protest Deadline (20th Day): 11/20/2023

Advice Letter #: 2498

Review Deadline (30th Day): 11/30/2023

Tier: ☒1 ☐2 ☐3 ☐ Compliance

Requested Effective Date: 01/01/2024

Authorization:

Rate Impact: 2.690% CAP
Surcharge on Basic
Water Charges

Description: CAP (LIRA) Surcharge Increase (January
2024) for All Class A Ratemaking Areas
(excludes Grand Oaks)

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Alan Truong

Phone: (408) 709-0511

Email: atruong@calwater.com

Utility Contact: Natalie Wales

Phone: (408) 367-8566

Email: nwales@calwater.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

☐ APPROVED

☐ WITHDRAWN

☐ REJECTED

Signature: _____

Comments: _____

Date: _____



CALIFORNIA WATER SERVICE COMPANY
1720 NORTH FIRST STREET
SAN JOSE, CA 95112 ☎ (408) 367-8200

October 31, 2023

Advice Letter No. 2498

CALIFORNIA WATER SERVICE COMPANY (U-60-W)

To the California Public Utilities Commission:

California Water Service Company ("Cal Water") hereby transmits for filing the following changes in its Customer Assistance Program (CAP) tariff schedule affecting all Class A ratemaking areas (excludes Grand Oaks):

Please note that this advice letter will only be distributed electronically to the Water Division and the attached service lists.

New/Revised CPUC		Cancelling CPUC	
Sheet No.	Title of Sheet	Schedule No.	Sheet No.
13312-W	Customer Assistance Program (CAP) Page 3	CAP	13010-W
13313-W	Table of Contents (Page 6)	TOC - 6	13306-W
13314-W	Table of Contents (Page 1)	TOC - 1	13311-W

Summary

The purpose of this advice letter filing is to adjust the CAP surcharge for 2024 to recover the CAP Balancing Account forecasted balance (as of December 31, 2023), plus the forecasted CAP subsidy for 2024, consistent with the adopted mechanism in the Customer Assistance Program Balancing Account (CAP BA) requiring an annual adjustment and true-up of balances.

Funding for the CAP program is collected through a surcharge applied to the basic water charges on the bills of customers throughout Cal Water that are not enrolled in CAP ("non-CAP customers"). This advice letter would increase the CAP surcharge from 2.459% to 2.690%. Cal Water submits this as a Tier 1 advice letter and requests an effective date of **January 1, 2024**.

Background

As described on page 3 of the tariff "Schedule No. CAP," the CAP surcharge is a percentage applied to the "basic water charges" of non-CAP customers (all customers who are not in the CAP program). "Basic water charges" are defined as the service charge and quantity charges for metered customers, and the flat charge for flat-rate customers, after RSF credits are applied; they do not include any other fees, surcharges, or credits.



The subsidies provided to CAP customers, as well as the surcharges collected from non-CAP customers, are tracked in Cal Water's Customer Assistance Program Balancing Account ("CAP BA") (Preliminary Statement AJ).

Discussion

This advice letter requests an increase in the CAP surcharge from 2.459% to **2.690%** effective **January 1, 2024**.

The recalculation of the CAP surcharge is based on revenues, consumption amounts, and the number of services adopted for the ratemaking areas in their most recently approved advice letter filing. The numerator for the surcharge is the estimated size of the CAP subsidy needed for January 2024 through December 2024 based on the assumption that the percentage of residential customers enrolled in CAP as of September 2023 will stay constant. The numerator also reflects any balance estimated to be in the CAP Balancing Account at the end of December 2023.

The denominator for the surcharge is the current Commission-approved revenue from basic water service (quantity rates and service charges) for all customers company-wide, except for CAP customers and private fire protection customers, as indicated in Schedule No. CAP.

Requested Effective Date

Pursuant to Preliminary Statement AJ, Cal Water requests that the new CAP surcharge become effective on **January 1, 2024**.

Notice

Customer Notice: This is a compliance advice letter that does not require customer notice, as provided under General Order 96-B, General Rule 7.3.1.

Service List: In accordance with General Order 96-B, General Rules 4.3 and 7.2, and Water Industry Rule 4.1, a copy of this advice letter will be **electronically** transmitted on **October 31, 2023** to competing and adjacent utilities and other utilities or interested parties having requested such notification. ***Please note that this advice letter will only be distributed electronically.***

Response or Protest

Anyone may respond to or protest this advice letter. When submitting a response or protest, please include the utility name and advice letter number in the subject line. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;



- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
water.division@cpuc.ca.gov

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to Cal Water at the following address:

Natalie Wales
California Water Service Company
1720 North First Street,
San Jose, California 95112
E-mail cwsrates@calwater.com

Cities and counties requiring Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division within the 20-day protest period so a late-filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on. The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Water Division within 5 business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at (408) 367-8200, and ask for the Rates Department.



CALIFORNIA WATER SERVICE COMPANY

Advice Letter 2498, CAP Surcharge for 2024

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/s/

Alan Truong, Associate Rates Analyst

Enclosures

cc: Syreeta Gibbs (Public Advocates Office), PublicAdvocatesWater@cpuc.ca.gov

Schedule No. CAP
Customer Assistance Program (CAP)

Page 3

3. Commencement of Rate: CAP rates become effective January 1, 2007. After CAP rates are effective eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Utility.
4. Verification: Information provided by the applicant is subject to verification by the Utility. Refusal or failure of a customer to provide sufficient documentation of eligibility acceptable to the Utility, upon the request of the Utility, shall result in removal from this rate schedule. Failure to comply with any terms of the CAP program shall result in removal from this rate schedule.
5. Notice from Customer: It is the customer's responsibility to notify the Utility if there is a change in the customer's eligibility status.
6. Customers may be re-billed for periods of ineligibility under the applicable rate schedule.

II. CAP SURCHARGE

A. SURCHARGE APPLICABILITY

Applicable to all water service except that provided for:

- (1) private fire protection services
- (2) under Schedules OR-3M, OR-3M-I, and OR-2UL for raw water delivery along the Powers Canal and
- (3) CAP customers.

B. SURCHARGE TERRITORY

All territories served.

C. RATE SURCHARGE

A CAP surcharge rate of 2.690% will be applied to the basic water charges (identified below) on a customer's bill. (I)

(Continued)

(To be inserted by utility)		Issued By	(To be inserted by CPUC)	
Advice Letter	<u>2498</u>	<u>Greg Milleman</u>	Date Filed	<u>10/31/2023</u>
Decision		<u>Vice President</u>	Effective	<u>01/01/2024</u>
		<u>Rates and Regulatory Affairs</u>	Resolution	

CALIFORNIA WATER SERVICE COMPANY

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San Jose, CA 95112

(408) 367-8200

Revised
CancellingCal. P.U.C. Sheet No. 13313-W
Cal. P.U.C. Sheet No. 13306-W**Table of Contents**
Rate Schedules

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<u>Sheet Subject Matter</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>	
<u>ALL DISTRICTS:</u>			
Service to Company Employees	ED-1	5168-W	
Surcharge to Fund Public Utilities Commission Reimbursement Fee	UF	13036-W	
Rate Support Fund (RSF)			
Page 1	RSF	13015-W	
Page 2	RSF	12551-W	
Customer Assistance Program (CAP)			
Page 1	CAP	13009-W	
Page 2	CAP	12547-W	
Page 3	CAP	13312-W	(C)
Page 4	CAP	12549-W	
Additional Surcharges/Surcredits			
Page 1	AS	13168-W	
Page 2	AS	13182-W	
Page 3	AS	13165-W	
Page 5	AS	12520-W	
Fire Flow Testing Charge	FF	8597-W	
Construction and Temporary Metered Service			
Page 1	9-CM	11514-W	
Page 2	9-CM	11513-W	
Private Fire Protection Service			
Page 1	AA-4	12506-W	
Page 2	AA-4	11630-W	

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(To be inserted by utility)		Issued By		(To be inserted by CPUC)	
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		<u>Rates and Regulatory Affairs</u>		Resolution	

CALIFORNIA WATER SERVICE COMPANY

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San Jose, CA 95112

(408) 367-8200

Revised
Cancelling

Cal. P.U.C. Sheet No. 13314-W

Cal. P.U.C. Sheet No. 13311-W

Table of Contents

Page 1

The following listed tariff sheets contain all effective rates and rules affecting the rates and service of the Utility together with information relating thereto:

<u>Sheet</u>	<u>Subject Matter</u>	<u>Service Area</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>
Title Page				13288-W
Table of Contents				
Page 1	Table of Contents			13314-W (C)
Page 2	Preliminary Statements			13310-W
Page 3	Preliminary Statements			13309-W
Page 4	Preliminary Statements			13308-W
Page 5	Preliminary Statements			13307-W
Page 6	Rate Schedules - All Districts			13313-W (C)
Page 7	Rate Schedules - All Districts			13305-W
Page 8	Rate Schedules - District Specific			13304-W
Page 9	Rate Schedules - District Specific			13303-W
Page 10	Rate Schedules - District Specific			13302-W
Page 11	Rate Schedules - District Specific			13301-W
Page 12	Rate Schedules - District Specific			13300-W
Page 13	Rate Schedules - District Specific			13299-W
Page 14	Service Area Maps			13298-W
Page 15	Service Area Maps			13297-W
Page 16	Service Area Maps			13296-W
Page 17	Rules			13295-W
Page 18	Rules			13294-W
Page 19	Rules			13293-W
Page 20	Rules			13292-W
Page 21	Sample Forms			13291-W
Page 22	Sample Forms			13290-W
Page 23	Sample Forms			13289-W

(Continued)

(To be inserted by utility)		Issued By	(To be inserted by CPUC)	
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		<u>Rates and Regulatory Affairs</u>	Resolution	



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ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Bear Gulch District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Chico District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Dixon District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Dominguez District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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East Los Angeles District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Willows District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

MARTI BROWN, INTERIM CITY
MANAGER

City of Willows Civic Center

201 N Lassen St
Willows, CA 95988
mbrown@cityofwillows.org

ONLY FOR SERVICE AREA MAPS:

STEPHEN BETTS, INTERIM EXECUTIVE
OFFICER

**County of Glenn Local Agency
Formation Commission**

525 W. Sycamore St., Ste B1
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NATHAN MONCK, FIRE CHIEF

City of Willows Fire Department

445 South Butte St
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nmonck@cityofwillows.org