2020 Urban Water Management Plan

Palos Verdes District

June 2021

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List of Acronyms

AB	Assembly Bill
AF	acre-feet
AFY	acre-feet per year
AMI	Advanced Metering Infrastructure
AWWA	American Water Works Association
CAP	Customer Assistance Program
CASE	California Association of Science Educators
CCR	California Code of Regulations
CII	Commercial, Institutional, and Industrial
CPUC	California Public Utilities Commission
CUWCC	California Urban Water Conservation Council
CWC	California Water Code
DDW	Division of Drinking Water
DMM	Demand Management Measure
DWR	Department of Water Resources
ELWRF	Edward C. Little Water Recycling Facility
ft	feet
GPCD	gallons per capita per day
ILI	Infrastructure Leakage Index
IRWM	Integrated Regional Water Management
kWh	kilowatt hours
kWh/AF	kilowatt hours per acre-foot
LACSD	Los Angeles County Sanitation Districts
LAX	Los Angeles International Airport
MCL	Maximum Contaminant Level
MGD	million gallons per day
MWD	Metropolitan Water District
PV	Palos Verdes
PWS	Public Water System
RA	Regional Alliance
RO	Reverse Osmosis
RUWMP	Regional Urban Water Management Plan
SB	Senate Bill
SCAG	Southern California Association of Governments
SGMA	Sustainable Groundwater Management Act
SPM	Scenario Planning Model
SRES	Special Report Emissions Scenarios
SWP	State Water Project
SWRCB	State Water Resources Control Board

TAP	Technical Assistance Program
TAZ	Transportation Analysis Zones
USEPA	United States Environmental Protection Agency
UWMP	Urban Water Management Plan
WBMWD	West Basin Municipal Water District
WSCP	Water Shortage Contingency Plan

Chapter 1
Introduction and Overview

This chapter discusses the importance and uses of this Urban Water Management Plan (UWMP or Plan), the relationship of this Plan to the California Water Code (CWC), the relationship of this Plan to other local and regional planning efforts, and how this Plan is organized and developed in general accordance with the UWMP Guidebook 2020.[1] Specifically, this chapter contains the following sections:

1.1 Background and Purpose

1.2 Urban Water Management Planning and the California Water Code

1.3 Relationship to Other Planning Efforts

1.4 Plan Organization

1.5 Demonstration of Consistency with the Delta Plan for Participants in Covered Actions

1.6 Lay Description

1.1 Background and Purpose

California Water Service Company (Cal Water) is an investor-owned public utility supplying water service to approximately 1.8 million Californians through over 481,000 connections. Its 25 districts serve 63 communities spanning from the Chico-Hamilton City District in the northern portion of the state to the Palos Verdes District in southern California. California Water Service Group, Cal Water's parent company, also provides water service to communities in Washington, New Mexico, and Hawaii.[2] While water rates are set separately for each of Cal Water's 25 districts, oversight of the water rate setting process and district operations is provided by the California Public Utilities Commission (CPUC).

Cal Water incorporated in 1926 and has provided water service to communities served by the Palos Verdes District (also referred to herein as "District") since 1970. The District serves customers in the cities of Palos Verdes Estates, Rolling Hills, Rolling Hills Estates, Rancho Palos Verdes, and a portion of Lomita.

This UWMP is a foundational document and source of information about the Palos Verdes District's historical and projected water demands, water supplies, supply reliability and potential

[1] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans

[2] In addition, Cal Water operates the City of Hawthorne's water system on behalf of the City.

vulnerabilities, water shortage contingency planning, and demand management programs. Among other things, it is used as:

- A long-range planning document by Cal Water for water supply and system planning; and
- A source for data on population, housing, water demands, water supplies, and capital improvement projects used in:
    - Regional water resource management plans prepared by wholesale water suppliers and other regional planning authorities (as applicable),
    - General Plans prepared by cities and counties, and
    - Statewide and broad regional water resource plans prepared by the California Department of Water Resources (DWR), the State Water Resources Control Board (SWRCB), or other state agencies.

The District's last UWMP was completed in 2016, referred to herein as the "2015 UWMP." This Plan is an update to the 2015 UWMP and carries forward information from that plan that remains current and relevant, and provides additional information as required by subsequent amendments to the UWMP Act (CWC §10610 – 10657). Although this Plan is an update to the 2015 UWMP, it was developed to be a self-contained, stand-alone document and does not require readers to reference information contained in previous UWMP updates.

1.2 Urban Water Management Planning and the California Water Code

The UWMP Act requires urban water suppliers to prepare an UWMP every five years and to submit this plan to the DWR, the California State Library, and any city or county within which the supplier provides water supplies. All urban water suppliers, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet annually are required to prepare an UWMP (CWC §10617).

The UWMP Act was enacted in 1983. Over the years it has been amended in response to water resource challenges and planning imperatives confronting California. A significant amendment was made in 2009 as a result of the governor's call for a statewide 20 percent reduction in urban water use by 2020, referred to as "20x2020," the Water Conservation Act of 2009, and "SB X7-7." This amendment required urban retail water suppliers to establish water use targets for 2015 and 2020 that would result in statewide water savings of 20 percent by 2020. Beginning in 2016, urban retail water suppliers were required to comply with the water conservation requirements in SB X7-7 in order to be eligible for state water grants or loans. Chapter 5 of this plan contains the data and calculations used to determine compliance with these requirements.

A subsequent substantial revision to the UWMP Act was made in 2018 through a pair of bills (i.e., Assembly Bill 1668 and Senate Bill 606), referred to as "Making Water Conservation a California

Way of Life" or the "2018 Water Conservation Legislation." These changes include, among other things, additional requirements for Water Shortage Contingency Plans (WSCPs), expansion of dry year supply reliability assessments to a five-year drought period, establishment of annual drought risk assessment procedures and reporting, and new conservation targets referred to as "annual water use objectives," which will require retailers to continue to reduce water use beyond the 2020 SB X7-7 targets. The UWMP Act contains numerous other requirements that an UWMP must satisfy. Appendix A to this Plan lists each of these requirements and where in the Plan they are addressed.

1.3 Relationship to Other Planning Efforts

This Plan provides information specific to water management and planning by the Palos Verdes District. However, water management does not happen in isolation; there are other planning processes that integrate with the UWMP to accomplish urban planning. Some of these relevant planning documents include relevant city and county General Plans, Water Master Plans, Recycled Water Master Plans, integrated resource plans, Integrated Regional Water Management Plans, Groundwater Management Plans, Groundwater Sustainability Plans, and others.

This Plan is informed by and helps to inform these other planning efforts. In particular, this Plan utilizes information contained in city and county General Plans and local and regional water resource plans to the extent data from these plans are applicable and available.

1.4 Plan Organization

The organization of this Plan follows the same sequence as outlined in the UWMP Guidebook 2020.[3]

Chapter 1 - Introduction and Overview

Chapter 2 - Plan Preparation

Chapter 3 - System Description

Chapter 4 - Water Use Characterization

Chapter 5 - SB X7-7 Baseline and Targets

Chapter 6 - Water Supply Characterization

[3] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans

Chapter 7 - Water Supply Reliability Assessment

Chapter 8 - Water Shortage Contingency Planning

Chapter 9 - Demand Management Measures

Chapter 10 - Plan Adoption, Submittal, and Implementation

In addition to these ten chapters, this Plan includes a number of appendices providing supporting documentation and supplemental information. Pursuant to CWC §10644(a)(2), this Plan utilizes the standardized forms, tables, and displays developed by DWR for the reporting of water use and supply information required by the UWMP Act. This Plan also includes additional tables, figures, and maps to augment the set developed by DWR, as appropriate. The table headers indicate if the table is part of DWR's standardized set of submittal tables.

1.5 Demonstration of Consistency with the Delta Plan for Participants in Covered Actions

Although not required by the UWMP Act, in the UWMP Guidebook 2020,[4] DWR recommends that all suppliers that are participating in, or may participate in, receiving water from a proposed project that is considered a "covered action" under the Delta Plan—such as a (1) multiyear water transfer; (2) conveyance facility; or (3) new diversion that involves transferring water through, exporting water from, or using water in the Sacramento-San Joaquin Delta (Delta)—provide information in their UWMP to demonstrate consistency with the Delta Plan policy WR P1, Reduce Reliance on the Delta Through Improved Regional Water Self-Reliance (California Code of Regulations, Title 23, Section 5003).

The Palos Verdes District's only source of water supply is imported purchased water from the West Basin Municipal Water District (WBMWD). WBMWD is one of the 27 member agencies of the Metropolitan Water District of Southern California (MWD), which imports water through either the Colorado River Aqueduct, which is owned by MWD, or the California Aqueduct, a facility of the State Water Project, which is owned and operated by the DWR. Discussion of regional self-reliance and reduced reliance on water supplies from the Delta Watershed is available in Appendix 11 of MWD's Draft 2020 UWMP.

[4] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans

1.6 Lay Description

☑ ***CWC § 10630.5***

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

This Urban Water Management Plan (UWMP or Plan) is prepared for the California Water Service Company (Cal Water) Palos Verdes District (also referred to as "District"), which serves drinking water to a population of approximately 70,400. This UWMP serves as a foundational planning document and includes descriptions of historical and projected water demands, and water supplies, and the resulting reliability during a set of defined water supply conditions over a 20-year planning horizon. This document also describes the actions the District is taking to promote water conservation, both by the District itself and by its customers (referred to as "demand management measures"), and includes a plan to address potential water supply shortages such as drought or other impacts to supply availability (the "Water Shortage Contingency Plan"). This UWMP is updated every five years in accordance with state requirements under the Urban Water Management Planning Act and amendments (Division 6 Part 2.6 of the California Water Code [CWC] §10610 – 10656). Past plans developed for the District are available on the California Department of Water Resources (DWR) Water Use Efficiency Data Portal website: https://wuedata.water.ca.gov/. This document includes 10 chapters, which are summarized below.

Chapter 1- Introduction and Overview

This chapter presents the background and purpose of the UWMP, identifies the Plan organization, and provides this lay description overview of the document. For districts that rely on water from the Sacramento-San Joaquin Delta, this section also discusses and demonstrates consistency with the Delta Plan. The Palos Verdes District's source of water supply currently consists of imported purchased water from West Basin Municipal Water District (WBMWD), which is a member agency of the Metropolitan Water District of Southern California (MWD). Discussion of regional self-reliance and reduced reliance on water supplies from the Delta Watershed is available in Appendix 11 of MWD's Draft 2020 UWMP.

Chapter 2 - Plan Preparation

This chapter discusses key structural aspects related to the preparation of the UWMP, and describes the coordination and outreach conducted as part of the preparation of the Plan, including coordination with local agencies (i.e., West Basin Municipal Water District (WBMWD),

City of Palos Verdes Estates, City of Rancho Palos Verdes, City of Rolling Hills Estates, City of Rolling Hills, and Los Angeles County), and the public.

Chapter 3 - System Description

This chapter provides a description of the Palos Verdes District's water system and the service area, including information related to the climate, population, and demographics. The Palos Verdes District operates one public water system (PWS): the Palos Verdes PWS, which is located in Los Angeles County. The Palos Verdes District has a population of approximately 70,400 and has a moderate climate characterized by warm summers and mild winters. The majority of the 14 inches of average annual precipitation falls between October and May. The service area includes a mixture of low, medium, and high density residential, mixed use, commercial, public facilities, and parks/open space. All water customers are considered urban (i.e., non-agricultural water users).

Chapter 4 - Water Use Characterization

This chapter provides a description and quantifies the Palos Verdes District's current and projected demands through the year 2045. The District provides drinking water (also referred to as "potable water") to customers. Water demands refer not only to the water used by customers, but also includes the water used as part of the system's maintenance and operation, as well as unavoidable losses inherent in the operation of a water distribution system. Water demand within the District was 17,390 acre-feet per year (AFY) on average between 2016 and 2020. Taking into account historical water use, expected population increase and other growth, climatic variability, and other assumptions, water demand within the District is projected to increase to 18,494 AFY by 2045, a change of six percent compared to the 2016-2020 average. In dry year periods, water demands are expected to be somewhat higher, potentially up to 19,113 AFY by 2045 during an extended five-year drought.

Chapter 5 - SB X7-7 Baseline and Targets

In this chapter, the Palos Verdes District demonstrates compliance with its per capita water use target for the year 2020. The Water Conservation Act of 2009 (Senate Bill X7-7) was enacted in November 2009 and requires the state of California to achieve a 20 percent reduction in urban per capita water use by December 31, 2020. In order to achieve this, each urban retail water supplier was required to establish water use targets for 2015 and 2020 using methodologies established by DWR. The Palos Verdes District has a 2020 water use target of 223 gallons per capita per day (GPCD), but its actual water use in 2020 is 229 GPCD, therefore, the District is not in compliance with SB X7-7 requirements for individual water supplier targets. However, the Palos Verdes District is a member of a "Regional Alliance" for purposes of SB X7-7 compliance. The Regional Alliance's 2020 water use is 139 GPCD, which is in compliance with and below its 2020 target of 161 GPCD.

Chapter 6 - Water Supply Characterization

This chapter presents an analysis of the Palos Verdes District's water supplies, as well as an estimate of water-related energy-consumption. The intent of this chapter is to present a comprehensive overview of the District's water supplies, estimate the volume of available supplies over the 20-year planning horizon, and assess the sufficiency of the District's supplies to meet projected demands under "normal" hydrologic conditions.

The water supply for the Palos Verdes District is currently all purchased imported water from the West Basin Municipal Water District (WBMWD). Recycled water is planned to be provided to the District service area by the WBMWD. Cal Water purchases imported water from the WBMWD, which is a member agency of the Metropolitan Water District of Southern California (MWD). Based on all available information, total supplies from purchased water and recycled water are expected to be sufficient to support the Palos Verdes District's projected water demand through 2045.

Calculating and reporting of water system energy intensity is a new requirement for the 2020 UWMPs. Energy intensity is defined as the net energy used for water treatment, pumping, conveyance, and distribution for all water entering the distribution system, and does not include the energy used to treat wastewater. The energy intensity for the Palos Verdes District is estimated to be 1,073 kilowatt hours per acre-foot of water (kWh/AF).

Chapter 7 - Water Supply Reliability Assessment

This chapter assesses the reliability of the Palos Verdes District's water supplies, with a specific focus on potential constraints such as surface water supply availability, water quality, and climate change. The intent of this chapter is to identify any potential constraints that could affect the reliability of the District's supply (such as drought conditions) to support the District's planning efforts to ensure that its customers are well served. Water service reliability is assessed during normal, single dry-year, and multiple dry-year hydrologic conditions. Based on this analysis, the Palos Verdes District expects the available supplies to be sufficient to meet projected demands in all hydrologic conditions, including a five-year drought period, and considering the impacts of climate change.

Further, potential water quality issues are not expected to affect the quality of water served to the District's customers, as water quality is routinely monitored and the District is able to make all appropriate adjustments to its treatment and distribution system to ensure only high quality drinking water is served.

Chapter 8 - Water Shortage Contingency Planning

This chapter describes the Water Shortage Contingency Plan (WSCP) for the Palos Verdes District. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will be implemented at various shortage level scenarios. For example, implementing customer water budgets and surcharges, or restricting landscape irrigation to specific days and/or times. Consistent with DWR requirements, the WSCP includes six levels to address shortage conditions ranging from up to 10 percent to greater than 50 percent shortage.

Chapter 9 - Demand Management Measures

This chapter includes descriptions of past and planned conservation programs that Cal Water operates within each demand management measure (DMM) category outlined in the UWMP Act, specifically: (1) water waste prevention ordinances, (2) metering, (3) conservation pricing, (4) public education and outreach, (5) distribution system water loss management, (6) water conservation program coordination and staffing support, and (7) "other" DMMs. Cal Water has developed a suite of conservation programs and policies, which address each DMM category.

Chapter 10 - Plan Adoption, Submittal, and Implementation

This chapter provides information on a public hearing, the adoption process for the UWMP and WSCP, the adopted UWMP and WSCP submittal process, plan implementation, and the process for amending the adopted UWMP and WSCP. Prior to adopting the Plan, Cal Water held a formal public hearing to present information on its Palos Verdes District UWMP and WSCP on June 22, 2021, 5:00 PM. This UWMP and the corresponding WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline.

Chapter 2
Plan Preparation

This chapter discusses the type of Urban Water Management Plan (UWMP or Plan) the Palos Verdes District (also referred to herein as "District") has prepared and includes information that will apply throughout the Plan. Coordination and outreach during the development of the Plan is also discussed. Specifically, this chapter includes the following sections:

2.1 Public Water Systems

2.2 Regional Planning

2.3 Individual or Regional Planning and Compliance (Regional Alliance)

2.4 Plan Preparation, Standard Units, and Basis for Reporting

2.5 Coordination and Outreach

2.1 Public Water Systems

The Palos Verdes District operates the Public Water System (PWS) listed in Table 2-1. Public Water Systems are the systems that provide drinking water for human consumption and are regulated by the State Water Resources Control Board (SWRCB), Division of Drinking Water. The SWRCB requires that water agencies report water usage and other relevant PWS information via the electronic Annual Reports to the Drinking Water Program (eARDWP). These data are used by the state to determine, among other things, whether an urban retail water supplier has reached the threshold (3,000 or more connections or 3,000 acre-feet of water supplied) for submitting an UWMP.

Table 2-1. Public Water Systems (DWR Table 2-1)

Public Water System Number	Public Water System Name	Number of Municipal Connections 2020	Volume of Water Supplied 2020
CA1910104	Palos Verdes	24,097	18,067
	TOTAL	24,097	18,067
NOTES: (a) Volumes are in units of AF.			

2.2 Regional Planning

Regional planning can deliver mutually beneficial solutions to all agencies involved by reducing costs for the individual agency, assessing water resources at the appropriate geographic scale, and allowing for solutions that cross jurisdictional boundaries. California Water Service Company (Cal Water) participates in regional water resources planning initiatives throughout California in the regions in which its 25 water districts are located. In the region in which the Palos Verdes District is located, regional imported water supplies are conjunctively managed by West Basin Municipal Water District and the Metropolitan Water District of Southern California. Cal Water coordinates its urban water management planning with each of these entities.

2.3 Individual or Regional Planning and Compliance (Regional Alliance)

Urban water suppliers may elect to prepare individual or regional UWMPs. The Palos Verdes District has elected to prepare an individual UWMP (see Table 2-2).

Urban retail water suppliers may report on the requirements of SB X7-7 (2009 California Conservation Act) individually or as a member of a "Regional Alliance." As described in Chapter 5, the Palos Verdes District is a member of a Regional Alliance and this UWMP provides information on the District's compliance with its SB X7-7 water conservation targets both as an individual urban retail water supplier and as a member of a Regional Alliance.

Table 2-2. Plan Identification (DWR Table 2-2)

Select Only One	Type of Plan		Name of RUWMP or Regional Alliance *if applicable*
X	Individual UWMP		
		Water Supplier is also a member of a RUWMP	
	X	Water Supplier is also a member of a Regional Alliance	California Water Service - South Coast Regional Alliance
	Regional Urban Water Management Plan (RUWMP)		
NOTES: The Palos Verdes District is a member of a Regional Alliance. Chapter 5 provides information on the District's progress towards meeting its water conservation targets under SB X7-7 both as an individual urban retail water supplier and as a member of its Regional Alliance.			

2.4 Plan Preparation, Standard Units, and Basis for Reporting

☑ ***CWC § 10608.12 (t)***

"Urban retail water supplier" means a water supplier, either publicly or privately owned, that directly provides potable municipal water to more than 3,000 end users or that supplies more than 3,000 acre-feet of potable water annually at retail for municipal purposes.

☑ ***CWC § 10617***

"Urban water supplier" means a supplier, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually. An urban water supplier includes a supplier or contractor for water, regardless of the basis of right, which distributes or sells for ultimate resale to customers. This part applies only to water supplied from public water systems subject to Chapter 4 (commencing with Section 116275) of Part 12 of Division 104 of the Health and Safety Code.

☑ ***CWC § 10621 (a)***

Each urban water supplier shall update its plan at least once every five years on or before July 1, in years ending in six and one, incorporating updated and new information from the five years preceding each update.

☑ ***CWC § 10621 (f)***

Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

Per CWC §10617, the Palos Verdes District is an urban water supplier providing water for municipal purposes to more than 3,000 customers and supplying more than 3,000 acre-feet of water annually. It is therefore obligated under CWC §10621(f) to develop and submit an UWMP to the California Department of Water Resources (DWR) by July 1, 2021. The Palos Verdes District is a retail water supplier, as identified in Table 2-3. The Palos Verdes District is not a wholesale water supplier.

Annual volumes of water reported in this UWMP are measured in acre-feet (AF) and are reported on a calendar year basis (Table 2-3). Water use and planning data reported in this UWMP for calendar year 2020 cover the full twelve months of the year, as required by the UWMP Guidelines.

Table 2-3. Supplier Identification (DWR Table 2-3)

Type of Supplier	
	Supplier is a wholesaler
X	Supplier is a retailer
Fiscal or Calendar Year	
X	UWMP Tables are in calendar years
	UWMP Tables are in fiscal years
If using fiscal years provide month and date that the fiscal year begins (mm/dd)	
Units of measure used in UWMP	
Unit	AF
NOTES:	

2.5 Coordination and Outreach

☑ ***CWC § 10620 (d) (3)***

Each urban water supplier shall coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. …

Coordination with other water suppliers, cities, counties, and other community organizations in the region is an important part of preparing a UWMP and Water Shortage Contingency Plan

(WSCP). This section identifies the agencies and organizations the Palos Verdes District sought to coordinate with during preparation of this Plan.

2.5.1 Wholesale and Retail Coordination

☑ ***CWC § 10631 (h)***

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

Urban retail water suppliers relying on one or more wholesalers for water supply are required to provide these wholesalers with information regarding projected water supply and demand. As shown in Table 2-4, the Palos Verdes District derives portions of its water supply from the West Basin Municipal Water District (WBMWD).

Table 2-4. Water Supplier Information Exchange (DWR Table 2-4)

The retail Supplier has informed the following wholesale supplier(s) of projected water use in accordance with Water Code Section 10631.
Wholesale Water Supplier Name
West Basin Municipal Water District
NOTES:

2.5.2 Coordination with and Notice to Other Agencies and the Community

☑ ***CWC § 10620 (d) (3)***

Each urban water supplier shall coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

The Palos Verdes District coordinated with cities, counties, and other community organizations during preparation of this UWMP. Cal Water provided notice to these entities and the communities it serves 60 days prior to the public hearing it held on June 22, 2021, to present the draft of the UWMP, address questions, and receive comments. Cities and counties receiving the public hearing notification from Palos Verdes District as required per CWC §10621 (b) are listed in Table 10-1 in Chapter 10 of this Plan.

Copies of correspondence with other agencies and public notices are provided in Appendix B and Appendix C, respectively.

2.5.3 Coordination with Land Use Authorities

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

Cal Water conferred with the Cities of Palos Verdes Estates, Rancho Palos Verdes, Rolling Hills Estates, Rolling Hills, Los Angeles, and Lomita staff to review and confirm that appropriate land use assumptions were used to develop the UWMP demand projections. Correspondence with land use authorities is included in Appendix B.

Chapter 3
System Description

☑ ***CWC § 10631 (a)***

A plan shall be adopted in accordance with this chapter that shall do all of the following:

Describe the service area of the supplier, including current and projected population, climate, and other social, economic, and demographic factors affecting the supplier's water management planning. The projected population estimates shall be based upon data from the state, regional, or local service agency population projections within the service area of the urban water supplier and shall be in five-year increments to 20 years or as far as data is available. The description shall include the current and projected land uses within the existing or anticipated service area affecting the supplier's water management planning. Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

This chapter provides a description of the Palos Verdes District (also referred to herein as the "District") water system and service area, including climate, population, demographics, and land uses to help in understanding various elements of water supply and demand. This chapter includes the following sections:

3.1 General Description

3.2 Service Area Boundary Map

3.3 Service Area Climate

3.4 Service Area Population and Demographics

3.5 Land Uses within Service Area

3.1 General Description

California Water Service Company (Cal Water), an investor-owned water utility regulated by the California Public Utilities Commission (CPUC), has provided water utility services on the Palos Verdes peninsula since 1970. The District serves customers in the cities of Palos Verdes Estates, Rolling Hills, Rolling Hills Estates, Rancho Palos Verdes, and a portion of Lomita. The District supplies imported surface water purchased from Metropolitan Water District of Southern California (MWD). The District operates 345 miles of pipeline and 18 storage tanks to deliver approximately 16 million gallons of water daily to more than 24,000 service connections. The District delivers water to residential, commercial, and governmental customers. Residential customers account for most of the District's service connections and 77 percent of its water uses.

Non-residential water uses account for 16 percent of total demand and distribution system losses account for 7 percent.

3.2 Service Area Boundary Map

Figure 3-1 shows the location of the District and its current service area boundaries. The District is located on the Palos Verdes Peninsula along the southwestern boundary of Los Angeles County. The District's service area covers approximately 26 square miles, encompassing all the area incorporated by the cities of Palos Verdes Estates, Rancho Palos Verdes, Rolling Hills Estates, and Rolling Hills. The District is bounded on the north by the Cities of Torrance and Lomita, on the east by San Pedro, and on the west and south by the Pacific Ocean. No major freeways are located directly in the District. Major transportation links for the District include the San Diego Freeway (Interstate 405); the Harbor Freeway (Interstate 110); the Pacific Coast Highway; Hawthorne and Crenshaw Boulevards; Western Avenue and Palos Verdes Drive. The Los Angeles International Airport (LAX) is about ten miles to the north of the District. San Pedro Harbor provides a commercial, recreational, and sport fishing boat harbor for the communities.

The District's service area is built upon the uplifted sedimentary rock formations situated between Long Beach and the beaches of Santa Monica Bay. Major geologic features of the region include the Palos Verdes Fault Zone, which along with the Cabrillo Fault, is responsible for the uplift of base rock that forms the Palos Verdes Peninsula. The Newport-Inglewood Fault system, which has been identified as one of the most dangerous faults in the Los Angeles area, lies ten miles to the northeast of the District. A major earthquake on one of these faults has the potential to disrupt water service to the area.

Figure 3-1. District Location and Service Boundaries

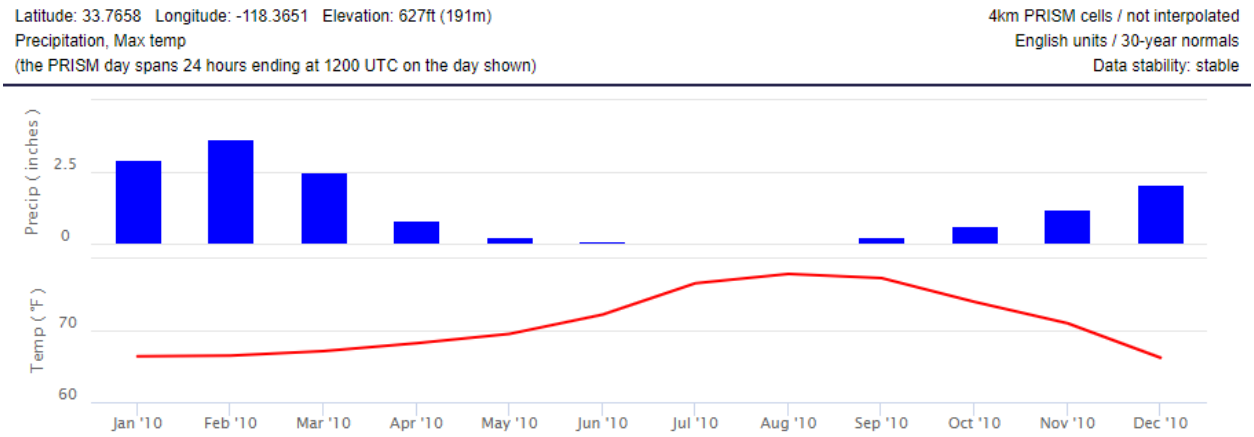
3.3 Service Area Climate

The District's climate is characterized by warm summers and mild winters (see Figure 3-2).[5] Most rainfall occurs between October and May. Precipitation totals in the summer months are

[5] Precipitation and temperature data downloaded from: https://prism.oregonstate.edu/explorer/. These data represent a 30-year period from 1980 through 2010. The x-axis reflects the end of the 30-year time series.

negligible. On average, the District receives 14 inches of rainfall annually. Maximum daily air temperature averages 76 degrees Fahrenheit during the summer months. In the winter, it averages 66 degrees Fahrenheit.

Figure 3-2. 30-Year Normals, Precipitation and Maximum Daily Air Temperature



Based on a review of data downloaded from the Oregon State PRISM dataset for 1895 to 2019, rainfall varies significantly from year-to-year, as it does in most of California.[6] The standard deviation in annual rainfall is 5.5 inches, or 39 percent of average annual rainfall.[7] Consecutive years of below average rainfall are common. Since 1895, runs of below average rainfall lasting three or more years have occurred ten times and runs lasting five or more years have occurred four times. The longest of these runs lasted seven years, from 1895 through 1901. The ten-year period from 2006 through 2016 was also unusually dry with only one year of above average rainfall during this period. While rainfall in the region is highly variable, there has been no statistically significant trend in the mean or variance of annual rainfall since 1895.

The District's climate has been warming. Since 1895, average daily temperature has increased at an average rate of 0.033 degrees Fahrenheit per year. Mean annual temperature for 2010-2019 was 3.5 degrees Fahrenheit higher than for 1900-1909.

3.4 Service Area Population and Demographics

It is estimated that the District's service area population was 70,363 in 2020.

The District estimates its service area population using Census Block population counts from decadal Census data. The decadal Census estimates are converted to average population per

[6] Downloaded from: https://prism.oregonstate.edu/explorer/. The x-axis reflects the end of the 30-year time series.
[7] Standard deviation measures the typical or average year-to-year variation in annual rainfall amount. Thus, it is typical for annual rainfall to fluctuate significantly in the District.

single- and multi-family service, which are applied to service counts for years between the decadal Censuses. This method is similar to the approach used by the California Department of Water Resources (DWR) Population Tool and population estimates generated by the two methods have been shown to differ by less than a percent in most cases.[8]

Current and projected service area population are shown in Table 3-1. Projected population and service connections are based on census tract level population, housing, and employment projections developed by the Southern California Association of Governments (SCAG).[9]

Table 3-1. Population – Current and Projected (DWR Table 3-1)

Population Served	2020	2025	2030	2035	2040	2045
	70,363	71,029	71,658	72,187	72,719	73,256
NOTES:						

Demographics for the principal cities served by the District, are summarized in Table 3-2. These data are from the U.S. Census American Community Survey 2019 5-Year Estimates.[10] Relative to the rest of California, their population is older and more racially homogenous. Educational attainment is higher than for the state as a whole, as is median household income.

The stock of housing in the District is older than for California as a whole. Only 6.4 percent of homes were built after 1990 compared to 25.5 percent for all of California. Homes built after 1990 are more likely to have plumbing fixtures that are compliant with state and federal water and energy efficiency standards.

[8] California Water Service, 2016. 2015 Urban Water Management Plan: Palos Verdes District, dated June 2016.
[9] Southern California Association of Governments (2012). Regional Transportation Plan 2012-2035, Adopted April 2012.
[10] U.S. Census Bureau, 2019. 2015-2019 American Community Survey 5-year Estimates, dated 2019. Retrieved from: https://data.census.gov/cedsci/.

Table 3-2. Demographic and Housing Characteristics

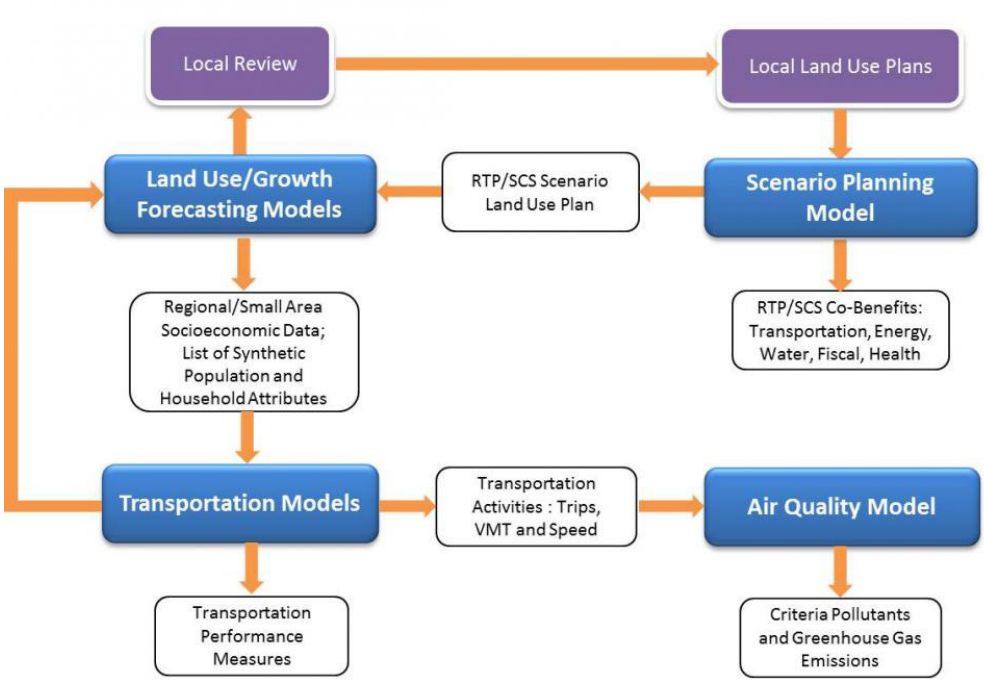
Demographics	Palos Verdes Estates	Rancho Palos Verdes	Rolling Hills	Rolling Hills Estates	California
Median Age (years)	52.2	50.0	55.3	50.1	36.5
Racial Makeup (%)					
White	76.0	61.6	81.4	65.5	63.8
Black or African American	0.5	2.7	2.2	2.4	7.0
American Indian and Alaska Native	0.0	0.6	0.5	0.1	1.9
Asian	26.9	36.4	18.6	33.1	16.7
Native Hawaiian	0.2	1.3	1.7	0.1	0.8
Some other race	1.7	4.0	1.5	3.5	15.1
Hispanic or Latino (of any race) (%)	7.8	10.4	5.8	10.2	39.0
Educational Attainment (%)					
Bachelor's Degree or Higher	77.9	84.2	71.8	67.6	33.9
Primary Language Spoken at Home (%)					
English Only	90.2	87.0	93.0	89.8	82.2
Limited English-Speaking Households	5.0	7.4	3.6	7.5	8.9
Median Household Income ($)	194,543	138,557	250,000+	250,000+	75,235
Population below Federal Poverty Level (%)	5.9	4.1	1.7	3.3	13.4
Housing	Palos Verdes Estates	Rancho Palos Verdes	Rolling Hills	Rolling Hills Estates	California
Median Year Built	1960	1966	1962	1968	1975
Year Housing Built (%)					
2010 or Later	0.8	0.7	1.6	1.7	3.5
2000 to 2009	3.2	1.8	8.1	5.7	11.2
1990 to 1999	2.9	2.3	2.7	5.5	10.9
Before 1990	93.1	95.2	87.5	87.1	74.5

3.5 Land Uses within Service Area

Current land use within the District is a mixture of low, medium, and high density residential, mixed use, commercial, public facilities, and parks/open space. Maps showing General Plan land use designations for communities served by the District are provided in Appendix D.

The District's population and service growth projections are tied to Southern California Association of Governments (SCAG) census tract level projections of population, housing, and employment. These projections, in turn, are developed by SCAG through detailed land use, demographic, and transportation modeling. This modeling covers the entirety of the SCAG region which spans six counties (Imperial, Los Angeles, Riverside, San Bernardino, and Ventura) and 191 cities. The SCAG modeling framework is depicted in Figure 3-3.

Figure 3-3. SCAG Integrated Modeling and Forecasting Framework



Within this integrated modeling and forecasting system, SCAG's Scenario Planning Model (SPM) serves as a conduit between local land use planning information and the SCAG modeling framework by delivering locally vetted data and plans for use in the key SCAG models. This helps to ensure that regional plans are consistent with local data and policy inputs. SCAG works collaboratively with the region's local jurisdictions to develop the land use inputs that feed into its regional, subarea, and local forecasts.

SCAG develops socioeconomic estimates and growth projections including population, households, and employment for over 11,000 small areas called Transportation Analysis Zones (TAZ). Further, SCAG apportions the TAZ projections to the census tracts that span the region. The population, household, and employment projections used by the District to forecast service area population and service connections tie back to these SCAG census tract land use and growth projections.

Chapter 4
Water Use Characterization

☑ ***CWC § 10631 (d) (1)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

For an urban retail water supplier, quantify, to the extent records are available, past and current water use, over the same five-year increments described in subdivision (a), and projected water use, based upon information developed pursuant to subdivision (a), identifying the uses among water use sectors, including, but not necessarily limited to, all of the following:

(A) Single-family residential.

(B) Multifamily.

(C) Commercial.

(D) Industrial.

(E) Institutional and governmental.

(F) Landscape.

(G) Sales to other agencies.

(H) Saline water intrusion barriers, groundwater recharge, or conjunctive use, or any combination thereof.

(I) Agricultural.

(J) Distribution system water loss.

(2) The water use projections shall be in the same five-year increments described in subdivision (a).

This chapter provides a description and quantifies the Palos Verdes District's (also referred to herein as the "District") past, current, and projected water uses through 2045. For the purposes of the Urban Water Management Plan (UWMP or Plan), the terms "water use" and "water demand" are used interchangeably. This chapter is divided into the following subsections:

4.1 Non-Potable Versus Potable Water Use

4.2 Past, Current, and Projected Water Uses by Sector

4.3 Climate Change Considerations

Appendix E provides additional information and data related to the development of the water demand projections presented in this chapter.

4.1 Non-Potable Versus Potable Water Use

This Plan maintains a clear distinction between recycled, potable, and raw water uses and supplies. Recycled water is addressed comprehensively in Chapter 6, but a summary of recycled

water demand is included in Table 4-3 of this chapter. The primary focus of this chapter is the historical and projected potable water uses in the District.

4.2 Past, Current, and Projected Water Uses by Sector

☑ ***CWC § 10631 (d)***

For an urban retail water supplier, quantify, to the extent records are available, past and current water use, over the same five-year increments described in subdivision (a), and projected water use, based upon information developed pursuant to subdivision (a), identifying the uses among water use sectors, including, but not necessarily limited to, all of the following:

(A) Single-family residential.

(B) Multifamily.

(C) Commercial.

(D) Industrial.

(E) Institutional and governmental.

(F) Landscape.

(G) Sales to other agencies.

(H) Saline water intrusion barriers, groundwater recharge, or conjunctive use, or any combination thereof.

(I) Agricultural.

(J) Distribution system water loss.

4.2.1 Past and Current Water Use

Table 4-1 shows water use in 2016-2020 by use type (referred to as "sector" in CWC § 10631). Per capita water use has been decreasing in the District since the mid-2000s. Several factors have contributed to this reduction. Cal Water implemented conservation pricing starting in 2009, supplying stronger financial incentives to use water efficiently, and starting around 2012 Cal Water tripled the level of expenditure on conservation programs aimed at helping customers use less water. Additionally, appliance efficiency standards and plumbing codes have contributed to significant improvement over time in the average water use efficiency of the installed base of appliances and plumbing fixtures. For example, a new toilet uses roughly one-third the amount of water as a toilet manufactured in the 1980s, while a new clothes washer uses about half the amount of water as an older washer.[11] Water use in 2020 was 23 percent lower than its peak use in the mid-2000s, despite continued population growth.

[11] Water Research Foundation (2016). Residential End Uses of Water, Version 2, prepared by DeOreo, William B., Peter Mayer, Benedykt Dziegielewski, and Jack Kiefer.

Water use in 2020 was 18,067 acre-feet (AF). Residential customers accounted for most of the District's service connections and 53 percent of its water uses. Non-residential water uses accounted for 33 percent of total demand, while distribution system losses accounted for 3 percent.

Table 4-1. Demands for Potable and Non-Potable Water - Actual (DWR Table 4-1)

Use Type	Additional Description *(as needed)*	Level of Treatment When Delivered	Volume (a)				
			2016	2017	2018	2019	2020
Single Family		Drinking Water	11,582	12,210	13,434	12,014	13,366
Multi-Family		Drinking Water	552	566	588	556	618
Commercial		Drinking Water	2,245	2,207	2,484	2,087	2,137
Institutional/Gov't		Drinking Water	606	694	812	625	675
Industrial		Drinking Water	0	0	0	0	0
Other Potable	(b)	Drinking Water	56	85	-197	564	24
Landscape		Drinking Water	2	2	2	1	1
Losses	(c)	Drinking Water	1,124	1,836	443	866	1,246
		TOTAL	16,166	17,599	17,566	16,713	18,067

NOTES:
(a) Volumes are in units of AF.
(b) The Other Potable use type is used to balance discrepancies between District production records and the AWWA water audit results used to report system water losses. This may result in negative consumption values in some years.
(c) Real and apparent losses.

4.2.2 Projected Water Use

Projected water use through 2045 is summarized in Table 4-2. Projected water use is estimated as a function of expected service growth and a forecast of average water use per service for each of the use types shown in the table. As discussed in Chapter 3, population and service growth projections are tied to census tract level population, housing, and employment projections developed by the Southern California Association of Governments (SCAG).[12]

As described later in the chapter, average water use per service is adjusted over the forecast period to account for anticipated reductions in water use due to the ongoing effects of appliance standards and plumbing codes, the District's conservation and customer assistance programs, and growth in the inflation-adjusted cost of water service and household income. These factors,

[12] https://scag.ca.gov/data-tools-forecasting

in combination, are projected to attenuate the projected increase in water use associated with projected service and population growth. Whereas total population is projected to increase by 4 percent between 2020 and 2045, total water use is expected to decrease by approximately 3.5 percent.

Table 4-2. Use for Potable and Non-Potable Water – Projected (DWR Table 4-2)

Use Type	Additional Description *(as needed)*	Projected Water Use (a)				
		2025	2030	2035	2040	2045
Single Family		13,392	13,458	13,618	13,720	13,924
Multi-Family		606	605	607	610	616
Commercial		2,044	1,998	1,997	2,003	2,013
Institutional/Gov't		645	628	625	625	627
Industrial		0	0	0	0	0
Other Potable		27	27	27	27	27
Landscape		1	1	1	1	1
Losses	(b)	1,158	1,065	1,074	1,083	1,092
TOTAL		17,873	17,782	17,950	18,070	18,300

NOTES:
(a) Volumes are in units of AF.
(b) Real and apparent losses.

Future water demands are expected to be comprised both potable and recycled water use, as shown in Table 4-3. Current and projected recycled water use is discussed in Chapter 6.

Table 4-3. Total Gross Water Use (Potable and Non-Potable) (DWR Table 4-3)

	2020	2025	2030	2035	2040	2045
Potable Water, Raw, Other Non-potable *From DWR Tables 4-1 and 4-2*	18,066	17,873	17,782	17,950	18,070	18,300
Recycled Water Demand *From DWR Table 6-4*	0	0	194	194	194	194
Optional Deduction of Recycled Water Put Into Long-Term Storage						
TOTAL WATER USE	18,067	17,873	17,976	18,144	18,264	18,494

NOTES:
(a) Volumes are in units of AF.

4.2.3 Distribution System Water Loss

☑ ***CWC § 10631 (3)***

(A) The distribution system water loss shall be quantified for each of the five years preceding the plan update, in accordance with rules adopted pursuant to Section 10608.34.

(B) The distribution system water loss quantification shall be reported in accordance with a worksheet approved or developed by the department through a public process. The water loss quantification worksheet shall be based on the water system balance methodology developed by the American Water Works Association.

(C) In the plan due July 1, 2021, and in each update thereafter, data shall be included to show whether the urban retail water supplier met the distribution loss standards enacted by the board pursuant to Section 10608.34.

Table 4-4 shows distribution system water losses for the previous five years. Water loss is the sum of apparent and real losses. Apparent loss is associated with metering inaccuracies, billing and administrative errors, authorized unmetered uses (e.g., system flushing and firefighting), and unauthorized uses. Real loss is associated with physical water lost through line breaks, leaks and seeps, and overflows of storage tanks. Since 2016, urban retail water suppliers have been required under CWC § 10608.34 and California Code of Regulations (CCR) § 638.1 et seq to quantify distribution system water losses using the American Water Works Association (AWWA) Free Water Audit Software (referred to as "water loss audit reports"). The water loss audit reports the District submits to DWR provide the basis for the 2016-2019 estimates shown in Table 4-4 and are available through DWR's Water Use Efficiency Data Portal.[13] The District's 2020 water loss audit report had not been completed at the time this Plan was prepared.[14] The 2020 estimate shown in Table 4-4 is therefore drawn from the District's preliminary draft water loss audit results.

Table 4-4. Last Five Years of Water Loss Audit Reporting (DWR Table 4-4)

Reporting Period Start Date	Volume of Water Loss (a)
01/2016	1,124
01/2017	1,836
01/2018	443
01/2019	866
01/2020	1,246
NOTES: (a) Volumes are in units of AF.	

CWC §10631 (3)(c) requires that this UWMP demonstrate whether the distribution loss standards enacted by the State Water resources Control Board (SWRCB) pursuant to §10608.34 have been

[13] DWR's Water Use Efficiency Data Portal: https://wuedata.water.ca.gov/awwa_plans
[14] The District's regulatory deadline for filing its 2020 water loss audit report to the state is October 1, 2021.

met. However, the SWRCB has yet to establish these standards, and thus consistency with these standards cannot be demonstrated herein.

4.2.4 Future Water Savings in Projected Water Use

☑ ***CWC § 10631 (d) (4)***

(A) Water use projections, where available, shall display and account for the water savings estimated to result from adopted codes, standards, ordinances, or transportation and land use plans identified by the urban water supplier, as applicable to the service area.

(B) To the extent that an urban water supplier reports the information described in subparagraph (A), an urban water supplier shall do both of the following:

(i) Provide citations of the various codes, standards, ordinances, or transportation and land use plans utilized in making the projections.

(ii) Indicate the extent that the water use projections consider savings from codes, standards, ordinances, or transportation and land use plans. Water use projections that do not account for these water savings shall be noted of that fact.

As affirmed in Table 4-5, both future water savings (discussed below) and lower income residential demands (discussed in Section 4.2.5) are included in the projections of future water use.

Table 4-5. Inclusion in Water Use Projections (DWR Table 4-5)

Are Future Water Savings Included in Projections?	Yes
If "Yes" to above, state the section or page number, in the cell to the right, where citations of the codes, ordinances, or otherwise are utilized in demand projections are found.	4.2.4
Are Lower Income Residential Demands Included In Projections?	Yes
NOTES:	

As noted above, the District has adjusted the forecast of average water use per service for the effects of appliance standards and plumbing codes, conservation programs, and increases in the real cost of water service and household income. These adjustments are described below.

The District uses forecasts of per capita water savings from appliance standards and plumbing codes prepared for DWR to adjust its projections of average water use per service.[15] These forecasts incorporate the effects of the following codes and regulations:

- Assembly Bill (AB) 715, enacted in 2007, requires that any toilet or urinal sold or installed in California on or after January 1, 2014 cannot have a flush rating exceeding 1.28 and 0.5 gallons per flush, respectively. AB 715 superseded the state's previous standards for toilet and urinal water use set in 1991 of 1.6 and 1.0 gallons per flush, respectively. On April 8, 2015, in response to the Governor's Emergency Drought Response Executive Order (EO B-29-15), the California Energy Commission approved new standards for urinals requiring that they not consume more than 0.125 gallons per flush, 75 percent less than the standard set by AB 715.
- Water use standards for residential and commercial clothes washers and dishwashers are established by the U.S. Department of Energy through its authority under the federal Energy Policy and Conservation Act. Water use efficiency is summarized by the water factor for the appliance which measures the gallons of water used per cycle per cubic foot of capacity. A typical top-loading residential clothes washer manufactured in the 1990s had a water factor of around 12. In 2015, the allowable water factor for top- and front-loading residential clothes was reduced to 8.4 and 4.7, respectively. In 2018, water factor standard for top-loading residential clothes washers will be reduced to 6.5. In 2010 the allowable water factor for top- and front-loading commercial clothes washers was reduced to 8.5 and 5.5, respectively. The maximum water factor for Energy Star compliant top- and front-loading washers is 3.7 and 4.3, respectively. The U.S. Environmental Protection Agency estimates that Energy Star washers made up at least 60 percent of the residential market and 30 percent of the commercial market in 2011.[16] An Energy Star compliant washer uses about two-thirds less water per cycle than washers manufactured in the 1990s. Federal dishwasher water use efficiency standards were last updated in 2013. The maximum water use for standard and compact sized dishwashers is 5.0 and 3.5 gallons per cycle, respectively.
- New construction and renovations in California are now subject to CalGreen Code requirements. CalGreen includes prescriptive indoor provisions for maximum water consumption of plumbing fixtures and fittings in new and renovated properties. CalGreen also allows for an optional performance path to compliance, which requires an overall aggregate 20 percent reduction in indoor water use from a calculated baseline using a set of worksheets provided with the CalGreen guidelines.
- Senate Bill (SB) 407, enacted in 2009, mandates that all buildings in California come up to current State plumbing fixture standards within this decade. This law establishes

[15] M.Cubed, 2016. Projected Statewide and County-Level Effects of Plumbing Codes and Appliance Standards on Indoor GPCD, technical memorandum prepared for the California Department of Water Resources, dated August 2016.
[16] EPA Energy Star Unit Shipment and Market Penetration Report Calendar Year 2011 Summary.

requirements that residential and commercial property built and available for use on or before January 1, 1994 replace plumbing fixtures that are not water conserving, defined as "noncompliant plumbing fixtures." This law also requires effective January 1, 2017 that a seller or transferor of single-family residential property show to the purchaser or transferee, in writing, the specified requirements for replacing plumbing fixtures and whether the real property includes noncompliant plumbing. Similar disclosure requirements went into effect for multi-family and commercial transactions January 1, 2019. SB 837, passed in 2011, reinforces the disclosure requirement by amending the statutorily required transfer disclosure statement to include disclosure about whether the property follows SB 407 requirements.

The District's 2015 Conservation Master Plan forms the basis for the forecast of water savings from conservation programs. Cal Water used the Alliance for Water Efficiency's Water Conservation Tracking Tool to estimate expected water savings from planned program implementation.[17]

Projected increases in water service costs and household income form the basis for the adjustments to average water use due to changes in the real cost of water service. The forecast uses the historical rate of increase in District water rates to project future water service costs. It uses Caltrans income projections for Ventura County to estimate changes in household income. It uses empirically derived estimates of price and income demand elasticity to adjust future water demand for changes in these variables.[18]

Table 4-6 shows the total water savings from plumbing codes and appliance standards, conservation programs, and increases in the real cost of water service.

Table 4-6. Future Conservation Savings (AF)

2025	2030	2035	2040	2045
397	676	699	772	738

[17] Alliance for Water Efficiency Water Conservation Tracking Tool: https://www.allianceforwaterefficiency.org/resources/topic/water-conservation-tracking-tool

[18] M.Cubed, 2018. California Water Service 2020 Test Year Sales Forecast: 2018 General Rate Case, prepared for California Water Service by M.Cubed, dated January 2018.

4.2.5 Water Use by Lower Income Households in Water Use Projections

☑ ***CWC § 10631.1***

(a) The water use projections required by Section 10631 shall include projected water use for single-family and multifamily residential housing needed for lower income households, as defined in Section 50079.5 of the Health and Safety Code, as identified in the housing element of any city, county, or city and county in the service area of the supplier.

(b) It is the intent of the Legislature that the identification of projected water use for single-family and multifamily residential housing for lower income households will assist a supplier in complying with the requirements under Section 65589.7 of the Government Code to grant a priority for the provision of service to housing units affordable to lower income households.

California Senate Bill No. 1087 (SB 1087), Chapter 727, passed in 2005, amended Government Code § 65589.7 and CWC § 10631.1. This law requires that local governments supply a copy of their adopted housing element to water and sewer providers. Additionally, it requires that water providers grant priority for service allocations to developments that include housing units for lower income families and workers. The UWMP Act requires that water providers estimate water demands by lower income single and multi-family households.

Cal Water must serve all development that occurs within its service area, regardless of the income level of the future residents. Cal Water does not keep records of the income level of its customers and does not discriminate when supplying water to any development. It is the responsibility of the city or county with land use authority over a given area to approve or not approve developments within Cal Water's service areas. Cal Water has a Customer Assistance Program (CAP) to help with water service affordability. CAP discounts the monthly service charge of qualifying lower income households.

Table 4-7 shows projected water use by lower income households. These demands are part of the projected residential water use in Table 4-2. Cal Water used data from the American Community Survey 5-Year Household Income Estimates for Rancho Palos Verdes, Palos Verdes Estates, Rolling Hills, and Rolling Hills Estates to estimate the values in Table 4-7.[19]

[19] General Plan Housing Elements for each of these cities were not available. Therefore, the distribution of household income for each city from the American Community Survey was used to calculate the percentage of households with income below 80 percent of Area Median Income for Los Angeles County. These percentages were weighted by number of households in each city to estimate the average percentage of lower income households in the District.

Table 4-7. Residential Demands of Lower Income Households (AF)

2025	2030	2035	2040	2045
2,520	2,531	2,561	2,579	2,617

4.2.6 Characteristic Five-Year Water Use

☑ ***CWC § 10635(b)(3)***

(b) Every urban water supplier shall include, as part of its urban water management plan, a drought risk assessment for its water service to its customers as part of information considered in developing the demand management measures and water supply projects and programs to be included in the urban water management plan. The urban water supplier may conduct an interim update or updates to this drought risk assessment within the five-year cycle of its urban water management plan update. The drought risk assessment shall include each of the following…

(3) A comparison of the total water supply sources available to the water supplier with ***the total projected water use for the drought period.*** (Emphasis added).

CWC § 10635(b) is a new requirement for 2020 UWMPs. A critical part of this new statutory language is the requirement to prepare a five-year Drought Risk Assessment (see Section 7.5). As a first step, DWR suggests that water suppliers estimate their unconstrained water demand for the next five years (2021-2025). Unconstrained water demand is water use in the absence of drought water use restrictions. Drought conditions cause unconstrained demands to increase. The Drought Risk Assessment presented in Section 7.5 accounts for this increase in unconstrained water demand. Cal Water's demand forecast model separately estimates water use for normal, wet, and dry weather conditions. Table 4-8 shows unconstrained demands for 2021-2025 for normal weather and multiple-dry-year scenarios.

Table 4-8. Characteristic Five-Year Water Use (AF)

Weather Scenario	2021	2022	2023	2024	2025
Multi-Year Dry	18,453	18,450	18,459	18,477	18,476
Normal	17,851	17,848	17,857	17,874	17,873
Note: The table shows unconstrained demand (i.e., demand in the absence of drought water use restrictions).					

4.3 Climate Change Considerations

☑ ***CWC § 10635(b)***

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

Climate strongly influences the level and seasonal pattern of District water demands. Cal Water has analyzed the effect of climate and weather variability on both aspects of demand.[20] Using this information, Cal Water has estimated the effect of alternative climate warming scenarios on future water demand.[21] Table 4-9 summarizes the results of this analysis. It shows that for plausible emission scenarios and corresponding temperature increases, climate change may, on average, increase future District demands by 2 to 3 percent compared to current climate conditions. Two points are worth noting. First, this is the average effect. There is significant variation about the mean. Second, this is a ceteris paribus, or all else equal, result. It assumes existing levels and types of landscaping. However, landscaping choices are partly a function of climate and as the climate changes, so too may these choices. It is reasonable to think households and businesses will adapt their landscaping as the climate warms. This adaptation may mitigate some of the expected demand increase shown in the table.

[20] A&N Technical Services, 2014. Cal Water Long-Term Water Demand Forecast Model. Report prepared for California Water Service Company. December 2014.

[21] Table 4-9 uses climate scenarios for the southwestern United States. These in turn rely on alternative greenhouse gas emission scenarios. Emissions under scenario A2 are higher than under scenario B2. The 80th percentile scenario is the 80th percentile temperature change for the full suite of emission scenarios. For further information, see Kunkel, K.E, L.E. Stevens, S.E. Stevens, L. Sun, E. Janssen, D. Wuebbles, K.T. Redmond, and J.G. Dobson, 2013. Regional Climate Trends and Scenarios for the U.S. National Climate Assessment. Part 5. Climate of the Southwest U.S., NOAA Technical Report NESDIS 142-5, dated 2013.

Table 4-9. Climate Change Effect on Demand

Emissions Scenario	Change in Mean Temperature by 2040 (degree F)	Change from Current Mean Temperature (%)	Effect on Demand (%)
Lower Emissions Scenario (B1)	2.5	3.4%	2.0%
Higher Emissions Scenario (A2)	2.7	3.7%	2.1%
80%ile Temperature Scenario	3.6	4.9%	2.8%

NOTES:

(a) Predicted temperature increases for Southwest United States for alternative emission scenarios reported in Kunkel et al. (2013). Predicted effect on demand derived from weather response models estimated with historical monthly water use, temperature, and rainfall data.

(b) The physical climate framework for the 2013 National Climate Assessment is based on climate model simulations of the future using the high (A2) and low (B1) Special Report Emissions Scenarios (SRES). The A1B emission scenario reflects a middle case between the A2 and B1 scenarios. The 80%ile scenario is the 80th percentile temperature change across the family of emissions scenarios. Further description of emission scenarios can be found at https://www.ipcc.ch/site/assets/uploads/2018/03/sres-en.pdf

Chapter 5
SB X7-7 Baseline and Targets

☑ ***CWC § 10608.24 (b)***

Each urban retail water supplier shall meet its urban water use target by December 31, 2020.

☑ ***CWC § 10608.28***

(a) An urban retail water supplier may meet its urban water use target within its retail service area, or through mutual agreement, by any of the following:

(1) Through an urban wholesale water supplier.

(2) Through a regional agency authorized to plan and implement water conservation, including, but not limited to, an agency established under the Bay Area Water Supply and Conservation Agency Act (Division 31 (commencing with Section 81300)).

(3) Through a regional water management group as defined in Section 10537.

(4) By an integrated regional water management funding area.

(5) By hydrologic region.

(6) Through other appropriate geographic scales for which computation methods have been developed by the department.

(b) A regional water management group, with the written consent of its member agencies, may undertake any or all planning, reporting, and implementation functions under this chapter for the member agencies that consent to those activities. Any data or reports shall provide information both for the regional water management group and separately for each consenting urban retail water supplier and urban wholesale water supplier.

The Water Conservation Act of 2009, also known as Senate Bill (SB) X7-7, requires that urban retail water suppliers reduce their per capita water use by 20 percent by 2020. SB X7-7 defines an urban retail water supplier as "a water supplier, either publicly or privately owned, that directly provides potable municipal water to more than 3,000 end users or that supplies more than 3,000 acre-feet of potable water annually at retail for municipal purposes" (CWC § 10608.12). The Palos Verdes District meets both criteria. The state will assess each urban retail water supplier's 2020 per capita water use against the target it established in its 2015 urban water management plan (UWMP).

This chapter demonstrates the District's compliance with its SB X7-7 per capita water use target and includes the following sections:

5.1 Wholesale Suppliers

5.2 Updates to the 2015 UWMP Calculations

5.3 Service Area Population

5.4 Baseline Periods, Baseline GPCD, and Confirmed SB X7-7 2020 Target

5.5 Demonstration of Compliance with SB X7-7 2020 Target

5.6 Demonstration of Compliance with Regional Alliance SB X7-7 2020 Target

5.1 Wholesale Suppliers

SB X7-7 does not directly apply to wholesale water suppliers. Wholesale suppliers may adopt programs and policies that support SB X7-7 compliance by the retail water suppliers they serve. They may also take part in a Regional Alliance (discussed below) set up to satisfy SB X7-7 requirements on a regional basis. As discussed in Chapter 2, the District is not a wholesale water supplier.

5.2 Updates to the 2015 UWMP Calculations

Urban retail water suppliers may update or correct the water use and population data they used to set their 2020 target in their 2015 UWMP. The District has not made any changes to these data.

5.3 Service Area Population

Service area population estimation must satisfy the requirements in Methodology 2 – Service Area Population – of DWR's *Methodologies for Calculating Baseline and Compliance Urban Per Capita Water Use*. California Water Service Company (Cal Water)'s population estimation method is similar to the method used by DWR's Population Tool.[22] DWR reviewed and accepted Cal Water's population estimation method as part of the review of its 2015 UWMPs. Cal Water used this method to estimate the District's 2020 service area population. As reported in Chapter 3, the District's population was 70,363 in 2020.

[22] Cal Water estimates service area population using census block population data with the LandView 5 and MARPLOT software programs. In census years, the method estimates service area population using the population counts of census blocks with centroids falling within the District's service boundary. In off-census years, the method estimates population by adjusting the census year estimates for changes in the number of single- and multi-family service connections and dwelling units. As shown in the District's 2015 UWMP, estimates prepared using this method and DWR's Population Tool typically differ by less than a percent. Cal Water prefers using its method to be consistent with its other planning documents.

5.4 Baseline Periods, Baseline GPCD, and Confirmed SB X7-7 2020 Target

Table 5-1 shows the District's 5- and 10-year baseline periods, its baseline gallons per capita per day (GPCD) for these periods, and its confirmed 2020 target. The data used to calculate the baseline and target GPCD values are provided in Appendix F.

Table 5-1. SB X7-7 Baselines and Targets Summary (DWR Table 5-1)

Baseline Period	Start Year	End Year	Average Baseline GPCD	Confirmed 2020 Target GPCD
10-15 year	1999	2008	279	223
5 Year	2005	2009	280	
NOTES:				

5.5 Demonstration of Compliance with SB X7-7 2020 Target

Table 5-2 demonstrates the District's compliance with its SB X7-7 2020 GPCD target. The data used to calculate actual 2020 GPCD are provided in Appendix F. 2020 actual GPCD is 229 gallons versus a target of 223 gallons. 2020 actual GPCD is greater than the target GPCD and the District is therefore not in compliance with SB X7-7 requirements for individual water supplier targets. However, as shown in the next section, the District is a member of the California Water Service – South Coast Regional Alliance and complies with SB X7-7 requirements via this regional alliance.

Table 5-2. SB X7-7 2020 Compliance (DWR Table 5-2)

2020 GPCD			2020 Confirmed Target GPCD	Did Supplier Achieve Targeted Reduction for 2020?
Actual 2020 GPCD	2020 TOTAL Adjustments	Adjusted 2020 GPCD *(Adjusted if applicable)*		
229			223	No
NOTE: The Palos Verdes District has complied with SB X7-7 via its membership in the California Water Service – South Coast Regional Alliance which achieved its Regional 2020 Confirmed Target GPCD.				

5.6 Demonstration of Compliance with Regional Alliance SB X7-7 2020 Target

An urban retail water supplier can satisfy SB X7-7 requirements either individually or as part of a Regional Alliance. The District formed a regional alliance with other Cal Water districts in the South Coast Hydrologic Region. The name of this Regional Alliance is California Water Service –

South Coast Regional Alliance. Table 5-3 shows 2020 per capita water use for this Regional Alliance. Table 5-4 demonstrates compliance with the Regional Alliance's SB X7-7 2020 target GPCD.[23]

Table 5-3. SB X7-7 Regional Alliance – 2020 GPCD (DWR RA 2020 GPCD Table)

Participating Member Agency Name	2020 Actual GPCD*	2020 Population	(2020 GPCD) X (2020 Population)	Regional Alliance 2020 GPCD (Actual)
Cal Water - Dominguez	157	143,227	22,486,639	
Cal Water - East Los Angeles	84	151,576	12,732,384	
Cal Water - Hermosa Redondo	98	96,456	9,452,688	
Cal Water - Palos Verdes	229	70,363	16,113,127	
Cal Water - Westlake	324	19,477	6,310,548	
Regional Alliance Totals	892	139,053	67,095,386	139

**All participating agencies must submit individual SB X7-7 Tables, as applicable, showing the individual agency's calculations. These tables are: SB X7-7 Tables 0 through 6, Table 7, any required supporting tables (as stated in SB X7-7 Table 7), and SB X7-7 Table 9, as applicable. These individual agency tables will be submitted with the individual or Regional Urban Water Management Plan.*

Table 5-4. SB X7-7 Regional Alliance – 2020 Compliance (DWR RA 2020 Compliance Table)

2020 Actual GPCD	Optional Adjustment for Economic Growth[1]	Adjusted 2020 Actual GPCD	2020 Target GPCD [2]	Did Alliance Achieve Targeted Reduction for 2020?
139			161	YES

[1]Adjustments for economic growth can be applied to either the individual supplier's data or to the aggregate regional alliance data (but not both), depending upon availability of suitable data and methods. [2] 2020 Target GPCD will be taken from the Regional Alliance's SB X7-7 Verification Form, Weighted Target Table.

[23] The population and water use data used to establish the Regional Alliance's 2020 target GPCD are provided in the District's 2015 UWMP.

Chapter 6
Water Supply Characterization

☑ ***CWC § 10631 (b)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).

☑ ***CWC § 10631 (b) (2)***

When multiple sources of water supply are identified, a description of the management of each supply in correlation with the other identified supplies.

This chapter provides a description of the Palos Verdes District's (also referred to herein as the "District") current water supplies, including a discussion of potential supply sources, as well as assessment of the energy intensity used to operate the Palos Verdes District treatment and distribution system. The current water supply for the customers of the Palos Verdes District is purchased imported water. Purchased water will still provide the majority of the total supply when recycled water is introduced.

This chapter includes the following sections:

6.1 Purchased Water

☑ ***CWC § 10631 (h)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

California Water Service Company (Cal Water) purchases imported water from the West Basin Municipal Water District (WBMWD), which is a member agency of the Metropolitan Water District of Southern California (MWD). This water is imported into southern California through Metropolitan's connections to the State Water Project (SWP) and the Colorado River. The WBMWD acts as a secondary wholesale water agency, purchasing the water from MWD and reselling it to Cal Water for use within the District.

6.2 Groundwater

☑ ***CWC § 10631***

(b) Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a), providing supporting and related information, including all of the following:

(4) If groundwater is identified as an existing or planned source of water available to the supplier, all of the following information:

(A) The current version of any groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720), any groundwater management plan adopted by the urban water supplier, including plans adopted pursuant to Part 2.75 (commencing with Section 10750), or any other specific authorization for groundwater management for basins underlying the urban water supplier's service area.

(B) A description of any groundwater basin or basins from which the urban water supplier pumps groundwater. For basins that a court or the board has adjudicated the rights to pump groundwater, a copy of the order or decree adopted by the court or the board and a description of the amount of groundwater the urban water supplier has the legal right to pump under the order or decree. For a basin that has not been adjudicated, information as to whether the department has identified the basin as a high- or medium-priority basin in the most current official departmental bulletin that characterizes the condition of the groundwater basin, and a detailed description of the efforts being undertaken by the urban water supplier to coordinate with groundwater sustainability agencies or groundwater management agencies listed in subdivision (c) of Section 10723 to maintain or achieve sustainable groundwater conditions in accordance with a groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720).

(C) A detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.

Although the Palos Verdes District overlies the West Coast Subbasin of the Los Angeles Groundwater Basin (California Department of Water Resources [DWR] Basin No. 4-011.03), groundwater is not being used as a source of supply for the District (see Table 6-1). The District is located in an area of the West Coast Subbasin (basin) where groundwater is unconfined marine sediment and wells have not been found to be cost effective. Cal Water holds groundwater rights to 999 acre-feet per year (AFY), dating from the acquisition of the Palos Verdes Water Company, but these rights are exercised by Cal Water's Hermosa-Redondo District.

Table 6-1. Groundwater Volume Pumped (DWR Table 6-1)

X	Supplier does not pump groundwater. The supplier will not complete the table below.					
	All or part of the groundwater described below is desalinated.					
Groundwater Type	Location or Basin Name	2016	2017	2018	2019	2020
	TOTAL					
NOTES:						

6.3 Surface Water

Cal Water does not have any surface water rights within the Palos Verdes District.

6.4 Stormwater

The Palos Verdes Peninsula Watershed Management Group developed a Draft Enhanced Watershed Management Program in 2015. The plan outlines a stormwater capture project that may be developed, if feasible, within the Palos Verdes District. Cal Water has no independent plans to divert stormwater for beneficial uses in the District.

6.5 Wastewater and Recycled Water

☑ ***CWC § 10633***

The plan shall provide, to the extent available, information on recycled water and its potential for use as a water source in the service area of the urban water supplier. The preparation of the plan shall be coordinated with local water, wastewater, groundwater, and planning agencies that operate within the supplier's service area.

The recycling of wastewater offers several potential benefits to Cal Water and its customers. Perhaps the greatest of these benefits is to help maintain a sustainable supply by utilizing recycled water for appropriate uses (e.g., landscape, irrigation) now being served by potable water in order to reduce potable supply needs. The potential volume of recycled water that can be produced is proportional to the volume of wastewater that is generated by the District, and is discussed in the following sections.

6.5.1 Recycled Water Coordination

Cal Water relies on two wastewater agencies for wastewater collection and treatment:

- Los Angeles County Sanitation District
- West Basin Municipal Water District

6.5.2 Wastewater Collection, Treatment, and Disposal

☑ ***CWC § 10633 (a)***

A description of the wastewater collection and treatment systems in the supplier's service area, including a quantification of the amount of wastewater collected and treated and the methods of wastewater disposal.

☑ ***CWC § 10633 (b)***

A description of the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.

A summary of the 2020 wastewater collection, treatment, and disposal for the District is shown in Table 6-2. The estimate is calculated by annualizing 90 percent of January water use in the service area. Table 6-3 summarizes the service area wastewater treatment and discharge volumes.

The Los Angeles County Sanitation Districts (LACSD) owns, operates, and maintains the sewer system consisting of gravity sewers, pumping stations, and force mains to collect wastewater from the Palos Verdes District service area (Sanitation District #5). The collected wastewater is discharged to trunk sewers and interceptors owned and operated by the LACSD.

The LACSD's Joint Water Pollution Control Plant provides the wastewater service for the District service area. The Joint Water Pollution Control Plant is the largest of the LACSD's wastewater treatment plants. It provides advanced primary and partial secondary treatment for 350 million gallons per day (MGD) of wastewater per day and serves a population of approximately 3.5 million people. The treated wastewater is disinfected with chlorine and sent to the Pacific Ocean through a network of outfalls that extend two miles off the Palos Verdes Peninsula to a depth of 200 feet.

Recycled water is planned to be provided to the District service area by the WBMWD. The source of the recycled water is treated effluent from the City of Los Angeles' Hyperion Wastewater Treatment Plan (WWTP). Most of the treated effluent from the Hyperion WWTP is disposed of through an ocean outfall, but approximately 6 percent of it is sent to WBMWD's main treatment facility, the Edward C. Little Water Recycling Facility (ELWRF). The ELWRF treatment facility produces five types of water quality levels which include: Title 22 (tertiary treatment), Nitrified, Barrier (West Coast Barrier), Industrial reverse osmosis (RO) (single-pass RO or low pressure boiler feed), and Industrial RO Ultra (dual-pass RO or high pressure boiler feed water). The various types of product recycled water qualities from ELWRF are conveyed through a network of nearly 100 miles of distribution pipelines ranging in diameter from 4 to 60 inches.

The ELWRF will ultimately be one of the largest water reuse projects in the United States. The project, when fully constructed, has the potential to deliver nearly 70,000 AFY of tertiary treated recycled water. Recycled water is currently being used for injection at the seawater intrusion barriers, for industrial operations, and for landscape irrigation. The WBMWD currently serves an estimated 32,200 AFY or an average of 29 MGD of recycled water to over 200 customer sites including areas in Manhattan Beach, Torrance, Hermosa Beach, Carson, and Inglewood.

As stated earlier, no recycled water is currently distributed to the Palos Verdes service area, but agreement was reached in 2015 for a project to bring recycled water, primarily to irrigate the Palos Verdes Golf Course, with small volumes slated for other sites. The project will be jointly funded by Cal Water, WBMWD, and an Integrated Regional Water Management (IRWM) grant. The project is slated to deliver approximately 194 AFY of recycled water within the District starting in 2030.

Table 6-2. Wastewater Collected Within Service Area in 2020 (DWR Table 6-2)

	There is no wastewater collection system. The supplier will not complete the table below.
	Percentage of 2020 service area covered by wastewater collection system *(optional)*
	Percentage of 2020 service area population covered by wastewater collection system *(optional)*

Wastewater Collection			Recipient of Collected Wastewater			
Name of Wastewater Collection Agency	Wastewater Volume Metered or Estimated?	Volume of Wastewater Collected from UWMP Service Area 2020	Name of Wastewater Treatment Agency Receiving Collected Wastewater	Treatment Plant Name	Is WWTP Located Within UWMP Area?	Is WWTP Operation Contracted to a Third Party? *(optional)*
Los Angeles County Sanitation Districts	Estimated	9,403	Los Angeles County Sanitation Districts	Joint Water Pollution Control Plant	No	
Total Wastewater Collected from Service Area in 2020:		9,403				

NOTES:
(a) Volumes are in units of AF.
(b) The volume of wastewater collected from the District service area in 2020 is estimated by annualizing 90 percent of January water use in the District.

Table 6-3. Wastewater Treatment and Discharge Within Service Area in 2020 (DWR Table 6-3)

X	No wastewater is treated or disposed of within the UWMP service area. The supplier will not complete the table below.										
Wastewater Treatment Plant Name	Discharge Location Name or Identifier	Discharge Location Description	Wastewater Discharge ID Number *(optional)*	Method of Disposal	Does This Plant Treat Wastewater Generated Outside the Service Area?	Treatment Level	2020 volumes				
							Wastewater Treated	Discharged Treated Wastewater	Recycled Within Service Area	Recycled Outside of Service Area	Instream Flow Permit Requirement
						Total					
NOTES:											

6.5.3 Recycled Water System and Recycled Water Beneficial Uses

☑ ***CWC § 10633 (c-g)***

(c) A description of the recycled water currently being used in the supplier's service area, including, but not limited to, the type, place, and quantity of use.

(d) A description and quantification of the potential uses of recycled water, including, but not limited to, agricultural irrigation, landscape irrigation, wildlife habitat enhancement, wetlands, industrial reuse, groundwater recharge, indirect potable reuse, and other appropriate uses, and a determination with regard to the technical and economic feasibility of serving those uses.

(e) The projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years and a description of the actual use of recycled water in comparison to uses previously projected pursuant to this subdivision.

(f) A description of actions, including financial incentives, which may be taken to encourage the use of recycled water, and the projected results of these actions in terms of acre-feet of recycled water used per year.

(g) A plan for optimizing the use of recycled water in the supplier's service area, including actions to facilitate the installation of dual distribution systems, to promote recirculating uses, to facilitate the increased use of treated wastewater that meets recycled water standards, and to overcome any obstacles to achieving that increased use.

Table 6-4 shows the current and projected District beneficial uses of recycled water.

Table 6-4. Recycled Water Direct Beneficial Uses Within Service Area (DWR Table 6-4)

	Recycled water is not used and is not planned for use within the service area of the supplier. The supplier will not complete the table below.
Name of Supplier Producing (Treating) the Recycled Water:	WBMWD
Name of Supplier Operating the Recycled Water Distribution System:	WBMWD
Supplemental Water Added in 2020 (volume)	
Source of 2020 Supplemental Water	

Beneficial Use Type	**Potential** Beneficial Uses of Recycled Water (Describe)	Amount of **Potential** Uses of Recycled Water (Quantity)	General Description of 2020 Uses	Level of Treatment	2020	2025	2030	2035	2040	2045
Irrigation (Golf Course)	Irrigation	194		Tertiary	0	0	194	194	194	194
				Total:	0	0	194	194	194	194
				2020 Internal Reuse	0					

NOTES:
(a) Volumes are in units of AF.

Table 6-5 compares the 2020 recycled water usage projected in the 2015 UWMP to the actual 2020 usage. The difference relates to the fact that the development of the recycled water project to deliver the recycled water to the Palos Verdes District was not completed on the originally-anticipated schedule.

Table 6-5. 2015 UWMP Recycled Water Use Projection Compared to 2020 Actual (DWR Table 6-5)

X	Recycled water was not used in 2015 nor projected for use in 2020. The supplier will not complete the table below.	
Beneficial Use Type	2015 Projection for 2020	2020 Actual Use
Irrigation (Golf Course)	200	0
Total	200	0
NOTES: (a) Volumes are in units of AF.		

6.5.4 Actions to Encourage and Optimize Future Recycled Water Use

As described above, an agreement was reached in 2015 for a project to bring recycled water, primarily to irrigate the Palos Verdes Golf Course, with small volumes slated for other sites. The project will be jointly funded by Cal Water, WBMWD, and an IRWM grant. The project is slated to deliver approximately 194 AFY of recycled water within the District starting in 2030 (see Table 6-6). Cal Water will continue to evaluate the development of additional recycled water uses and will participate in an additional project if it becomes cost-effective.

Cal Water's supply portfolio in some districts already includes recycled water; elsewhere, the Company is participating in studies of the possibility of adding this supply source. Cal Water is eager to expand its portfolio to provide recycled water to its customers wherever possible, and to form partnerships with other agencies and jurisdictions to accomplish this. Any such project must be economically feasible. Approval of such an investment by the California Public Utilities Commission (CPUC) is contingent on a demonstration that it is beneficial to ratepayers.

Table 6-6. Methods to Expand Future Recycled Water Use (DWR Table 6-6)

	Supplier does not plan to expand recycled water use in the future. Supplier will not complete the table below but will provide narrative explanation.		
	Provide page location of narrative in UWMP		
Name of Action	Description	Planned Implementation Year	Expected Increase in Recycled Water Use
Complete recycled water project	PV Golf Course Irrigation	2030	194
		Total	194
NOTES: (a) Volumes are in units of AF.			

6.6 Desalinated Water Opportunities

☑ ***CWC § 10631 (g)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

Describe the opportunities for development of desalinated water, including, but not limited to, ocean water, brackish water, and groundwater, as a long-term supply.

The District's location near the coast makes it a potential candidate for the use of desalinated water, if it was warranted. However, there are no current plans for Cal Water to independently to develop this source.

6.7 Water Exchanges and Transfers

☑ ***CWC § 10631 (c)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

Describe the opportunities for exchanges or transfers of water on a short-term or long-term basis.

6.7.1 Exchanges

Cal Water is not pursuing any exchange opportunities at this time. If WBMWD imported supplies were thought to be insufficient, Cal Water could pursue additional supplies from outside the area.

6.7.2 Transfers

Cal Water has not identified any water transfer opportunities to date that it is actively pursuing with sufficient certainty to be reflected in this UWMP.

6.7.3 Emergency Interties

The only interties the District has other than its interties with WBMWD is with the Hermosa Redondo District.

6.8 Future Water Projects

☑ ***CWC § 10631*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

(b) (3) For any planned sources of water supply, a description of the measures that are being undertaken to acquire and develop those water supplies.

(f) Include a description of all water supply projects and water supply programs that may be undertaken by the urban water supplier to meet the total projected water use, as established pursuant to subdivision (a) of Section 10635. The urban water supplier shall include a detailed description of expected future projects and programs that the urban water supplier may implement to increase the amount of the water supply available to the urban water supplier in normal and single-dry water years and for a period of drought lasting five consecutive water years. The description shall identify specific projects and include a description of the increase in water supply that is expected to be available from each project. The description shall include an estimate with regard to the implementation timeline for each project or program.

As shown in Table 6 7, other than the additional recycled water described above, there are no planned future water supply projects or programs that are expected to provide a quantifiable increase to the Palos Verdes District's water supply.

Table 6-7. Expected Future Water Supply Projects or Programs (DWR Table 6-7)

X	No expected future water supply projects or programs that provide a quantifiable increase to the agency's water supply. Supplier will not complete the table below.
	Some or all of the supplier's future water supply projects or programs are not compatible with this table and are described in a narrative format.
	Provide page location of narrative in the UWMP

Name of Future Projects or Programs	Joint Project with other suppliers?		Description (if needed)	Planned Implementation Year	Planned for Use in Year Type	Expected Increase in Water Supply to Supplier
	Y/N	*If Yes, Supplier Name*				
NOTES:						

6.9 Summary of Existing and Planned Sources of Water

☑ ***CWC § 10631 (b)*** *Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).*

☑ ***CWC § 10631 (b) (4) (D)*** *A detailed description and analysis of the amount and location of groundwater that is projected to be pumped by the urban water supplier. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.*

Table 6-8 shows the actual volumes of purchased water for calendar year 2020. Table 6-9 shows the projected supply volumes through 2045.

Consistent with the projections of MWD and WBMWD, as described in Chapter 7, Cal Water is assuming that purchased water will be sufficient to serve all demand through 2045 under all hydrologic conditions. Similarly, recycled water supplies are expected to be available to meet recycled water demands under all hydrologic conditions. Therefore, the supply amounts shown in Table 6-9 equal the projected demand in each year.

Table 6-8. Water Supplies – Actual (DWR Table 6-8)

Water Supply	Additional Detail on Water Supply	2020		
		Actual Volume	Water Quality	Total Right or Safe Yield *(optional)*
Purchased or Imported Water	WBMWD	18,067	Drinking Water	
Total		18,067		
NOTES: (a) Volumes are in units of AF.				

Table 6-9. Water Supplies – Projected (DWR Table 6-9)

Water Supply	Additional Detail on Water Supply	Projected Water Supply									
		2025		2030		2035		2040		2045	
		Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)
Purchased or Imported Water	WBMWD	17,873		17,782		17,950		18,070		18,300	
Recycled Water		--		194		194		194		194	
Total		17,873		17,976		18,144		18,264		18,494	

NOTES:
(a) Volumes are in units of AF.

6.10 Special Conditions

6.10.1 Climate Change Effects

Cal Water is committed to incorporating climate change into its ongoing water supply planning. Section 4.3 of this UWMP includes a description of plausible changes to projected demands under climate change conditions, and Cal Water is currently working to consider the effects of climate change in future demand modeling. The impact of climate change on District supplies is addressed in detail in the key resources described below, which are incorporated into this Plan by reference:

- Cal Water is currently in the process of developing a multi-phase climate change study. Phase 1, which primarily consisted of a literature and tools review of previous and complementary studies, was completed in December 2020.[24] Phase 2 will include District-level vulnerability assessments of Cal Water's facilities and operations, including developing an assessment approach that evaluates climate impacts to Cal Water, identifies asset vulnerabilities, and prioritizes climate risks. Phase 3 will focus on an assessment of climate-driven impacts to water supply resources and demand. Phase 2 is expected to be completed by December 2021. The executive summary of Phase 1 of this study is included in this Plan in Appendix G.

- In 2016, Cal Water completed a study of climate change impacts on a representative subset of its districts to gain a better understanding of the potential impacts of climate change on the availability of its diverse supplies.[25] The 2016 study relied on the best available projections of changes in climate (temperature and precipitation) through the end of the century to examine how surface water flows and groundwater recharge rates may change. The executive summary of this study is included in this Plan in Appendix G.

6.10.2 Regulatory Conditions and Project Development

Emerging regulatory conditions (e.g., issues surrounding the Water Quality Control Plan for the San Francisco/Sacramento-San Joaquin Delta Estuary [Bay-Delta Plan]) may affect planned future projects and the characterization of future water supply availability and analysis. The District does not have any current plans to develop additional supply sources. If the District does move forward with any plans to develop supply projects, emerging regulatory conditions will be

[24] ICF, 2020. California Water Service Climate Change – Water Resource Monitoring and Adaptation Plan – Phase 1, prepared by ICF, dated December, 17, 2020.
[25] California Water Service Company, 2016. Potential Climate Change Impacts on the Water Supplies of California Water Service, prepared by Gary Fiske and Associates, Inc. and Balance Hydrologics, Inc., dated January 2016.

considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

6.10.3 Other Locally Applicable Criteria

Other locally applicable criteria may affect characterization and availability of an identified water supply (e.g., changes in regional water transfer rules may alter the availability of a water supply that had historically been readily available). The District does not have any current plans to develop additional supply sources. If the District does move forward ahead with any plans to develop supply projects, locally applicable criteria will be considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

6.11 Energy Intensity

☑ ***CWC § 10631.2***

(a) In addition to the requirements of Section 10631, an urban water management plan shall include any of the following information that the urban water supplier can readily obtain:
(1) An estimate of the amount of energy used to extract or divert water supplies.
(2) An estimate of the amount of energy used to convey water supplies to the water treatment plants or distribution systems.
(3) An estimate of the amount of energy used to treat water supplies.
(4) An estimate of the amount of energy used to distribute water supplies through its distribution systems.
(5) An estimate of the amount of energy used for treated water supplies in comparison to the amount used for nontreated water supplies.
(6) An estimate of the amount of energy used to place water into or withdraw from storage.
(7) Any other energy-related information the urban water supplier deems appropriate.
(b) The department shall include in its guidance for the preparation of urban water management plans a methodology for the voluntary calculation or estimation of the energy intensity of urban water systems. The department may consider studies and calculations conducted by the Public Utilities Commission in developing the methodology.
(c) The Legislature finds and declares that energy use is only one factor in water supply planning and shall not be considered independently of other factors.

The "Total Utility Approach" as defined by DWR in the UWMP 2020 Guidebook is used to report water-related energy-consumption data for the Palos Verdes District. Calendar year 2019 is selected as the one-year reporting period, and utility bills for the associated time period are used as the source for energy consumption data. Utility bills reported the following energy consumption data for the Palos Verdes District during calendar year 2019:

$$Total\ Energy\ Consumed\ by\ the\ Palos\ Verdes\ District = 17{,}927{,}586\ kWh$$

Table 6-10 shows the energy consumed for each acre-foot (AF) of water entering the distribution system in the Palos Verdes District, including energy associated with the pumping, treatment, conveyance, and distribution of drinking water, but not including energy associated with the

treatment of wastewater. Based on this, the energy intensity is estimated to be 1,073 kilowatt hour per acre-foot (kWh/AF). [[this number seems very high compared to other districts, especially since PV does not pump GW. Cal Water, please confirm.]]

Table 6-10. Recommended Energy Intensity – Total Utility Approach (DWR Table O-1B)

Urban Water Supplier: *Palos Verdes District*

Water Delivery Product

Retail Potable Deliveries

Enter Start Date for Reporting Period	1/1/2019	Urban Water Supplier Operational Control		
End Date	12/31/2019			
Is upstream embedded in the values reported?		Sum of All Water Management Processes	Non-Consequential Hydropower	
Water Volume Units Used	AF	Total Utility	Hydropower	Net Utility
Volume of Water Entering Process (volume unit)		*16,713*	*0*	*16,713*
Energy Consumed (kWh)		*17,927,586*	*0*	*17,927,586*
Energy Intensity (kWh/volume)		*1072.7*	*0.0*	*1072.7*

Quantity of Self-Generated Renewable Energy

N/A kWh

Data Quality

Metered Data

Data Quality Narrative:

Utility bills for the associated time period are used as the source for energy consumption data.

Narrative:

Total energy consumption represents the energy consumed during pumping, treatment, conveyance, and distribution.

Chapter 7
Water Supply Reliability Assessment

☑ ***CWC § 10620 (f)***

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

☑ ***CWC § 10630.5***

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

This chapter describes the reliability of the Palos Verdes District's (also referred to herein as the "District") water supplies. Assessment of water supply reliability is complex and dependent upon a number of factors, such as the number of water sources, regulatory and legal constraints, hydrological and environmental conditions, climate change, and expected growth, among others. Based on available historical information and projections of future water uses, regulatory and legal constraints, and hydrological and environmental conditions, California Water Service Company (Cal Water) has made its best determination of future water supply reliability of for the Palos Verdes District. This chapter includes the following sections:

7.1 Constraints on Water Sources

7.2 Reliability by Type of Year

7.3 Supply and Demand Assessment

7.4 Water Supply Management Tools and Options

7.5 Drought Risk Assessment

7.1 Constraints on Water Sources

The Palos Verdes District relies on purchases of imported water from West Basin Municipal Water District (WBMWD) for 100 percent of its potable supply. Cal Water has identified potential constraints on supply availability, including water quality and climate change. These constraints, along with associated management strategies are summarized in the following sections.

7.1.1 Supply Availability

Purchased Water

The WBMWD Draft 2020 Urban Water Management Plan (UWMP) states that it will be able to serve 100 percent of projected demands in normal, single-dry and multiple-dry years. As such, Cal Water expects that, under all hydrologic conditions, purchased water supplies (in combination with the future recycled supplies discussed below and in Chapter 6) will fully serve future potable demands.

Recycled Water

Beginning in 20203 the District is projected to use a small amount of recycled water from the Edward C. Little Water Recycling Facility (ELWRF), which is operated by WBMWD and currently provides an estimated 32,200 AFY to over 200 customer sites. The District's recycled water demands comprise a small fraction of the ELWRF total capacity and recycled water is projected to be a reliable source for the District.

7.1.2 Water Quality

☑ ***CWC § 10634***

The plan shall include information, to the extent practicable, relating to the quality of existing sources of water available to the supplier over the same five-year increments as described in subdivision (a) of Section 10631, and the manner in which water quality affects water management strategies and supply reliability.

Impaired water quality also has the potential to affect water supply reliability. Cal Water has and will continue to comply with all state and federal water quality regulations. All drinking water standards are set by the U.S. Environmental Protection Agency (USEPA) under the authorization of the Federal Safe Drinking Water Act of 1974. In California, the State Water Resources Control Board (SWRCB), Division of Drinking Water (DDW) can either adopt the USEPA standards or set more stringent standards, which are then codified in Title 22 of the California Code of Regulations. There are two general types of drinking water standards:

- **Primary Maximum Contaminant Levels (MCLs)** are health protective standards and are established using a very conservative risk-based approach for each constituent that takes into potential health effects, detectability and treatability, and costs of treatment. Public water systems may not serve water that exceeds Primary MCLs for any constituent.
- **Secondary MCLs** are based on the aesthetic qualities of the water such as taste, odor, color, and certain mineral content, and are considered limits for constituents that may affect consumer acceptance of the water. The drinking water delivered in the Palos Verdes District meets all federal and state regulations. All drinking water standards are set by the U.S. Environmental Protection Agency under the authorization of the Federal

Safe Drinking Water Act of 1974. In California, the state's Division of Drinking Water can either adopt the USEPA standard or set state standards that are more stringent than those set by the federal government.

All the potable water for this district is treated surface water purchased from WBMWD. There are generally no water quality issues except for seasonal nitrification in the reservoirs. Cal Water takes measures to mitigate this problem by turning over the water in the tanks. Occasionally, flushing may have to be performed and/or additional chlorine must be manually added to one or more of the storage tanks. There have been mixing systems installed in a few reservoirs for this purpose. Additional tank circulation systems may be necessary in the future. Since this water system is disinfected with chloramines, nitrification is a possibility that is constantly monitored in the distribution system and in storage tanks. No additional treatment is provided by Cal Water.

Cal Water routinely monitors the water that is treated and served to customers to ensure that water delivered to customers meets these drinking water standards. The results of this testing are reported to the SWRCB DDW following each test and are summarized annually in Water Quality Reports (also known as "Consumer Confidence Reports"), which are provided to customers by mail and made available on Cal Water's website: https://www.calwater.com/waterquality/water-quality-reports/.

Given Cal Water's proactive monitoring and management of water quality in its source water supplies, water quality is not expected to impact the reliability of the District's available supplies within the planning horizon (i.e., through 2045).

7.1.3 Climate Change

☑ ***CWC § 10631 (b) (1)***

…For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

Section 6.10.1 provides a summary of the climate change supply impact assessments that Cal Water has previously performed and those planned for the near term. As discussed in Section 6.10.1, Cal Water is actively working to further quantify and consider future climate change impacts as part of its ongoing supply and operations planning.

As described in Chapter 6, the District's sole supply source is water imported by the Metropolitan Water District of Southern California (MWD). In Section 2.6 of its Draft 2020 UWMP, MWD discusses in detail its multi-pronged approach to considering climate change and states that "Metropolitan continues to integrate current climate change science into its planning efforts." MWD's extensive efforts to future impacts of climate change on its supplies ensure that the Palos Verdes District's supply projections also reflect those impacts.

7.2 Reliability by Type of Year

☑ ***CWC § 10635 (a)***

Every urban water supplier shall include, as part of its urban water management plan, an assessment of the reliability of its water service to its customers during normal, dry, and multiple dry water years. This water supply and demand assessment shall compare the total water supply sources available to the water supplier with the long-term total projected water use over the next 20 years, in five-year increments, for a normal water year, a single dry water year, and a drought lasting five consecutive water years. The water service reliability assessment shall be based upon the information compiled pursuant to Section 10631, including available data from state, regional, or local agency population projections within the service area of the urban water supplier.

☑ ***CWC § 10631 (b)***

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a), providing supporting and related information, including all of the following:

☑ ***CWC § 10631 (b)(1)***

A detailed discussion of anticipated supply availability under a normal water year, single dry year, and droughts lasting at least five years, as well as more frequent and severe periods of drought, as described in the drought risk assessment. For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

☑ ***CWC § 10635 (a)***

Every urban water supplier shall include, as part of its urban water management plan, an assessment of the reliability of its water service to its customers during normal, dry, and multiple dry water years. This water supply and demand assessment shall compare the total water supply sources available to the water supplier with the long-term total projected water use over the next 20 years, in five-year increments, for a normal water year, a single dry water year, and a drought lasting five consecutive water years. The water service reliability assessment shall be based upon the information compiled pursuant to Section 10631, including available data from state, regional, or local agency population projections within the service area of the urban water supplier.

Per the DWR Guidebook 2020, the water service reliability assessment includes three unique year types.

- A normal hydrologic year represents the water supplies available under normal conditions; this could be an averaged range of years or a single representative year;
- A single dry year represents the lowest available water supply; and
- A five-consecutive year drought represents the driest five-year period in the historical record.

For the Palos Verdes District, the identification of year types follows that of WBMWD, which in turn is based on the years identified by MWD. Thus, the average year in Table 7-1 is based on the average of historical conditions from 1922 through 2004. The single dry year is based on 1977 and the five-year dry period is based on 1988-1992.

As discussed in Section 7.1.1, purchased water from WBMWD is 100 percent reliable regardless of water year type and will make up the differences between demand and other projected supplies (recycled water). Collectively supplies are projected to be sufficient to meet demands in all year types through the planning horizon. As such, the projected "volume available" estimates presented in Table 7-1 are equal to the maximum demands across projected years and year types shown in Table 7-2, Table 7-3, and Table 7-4. For example, the assumed volume available in a representative single dry year in Table 7-1 is equal to the projected single dry year demand for the year 2045 as shown in Table 7-3.

It should be noted that supply volumes in Table 7-1, Table 7-2, Table 7-3, and Table 7-4 do not represent the total amount of purchased water and recycled water supplies that may be available to the District in a given year, but rather reflect the fact that the combination of available supply sources has always been sufficient to meet demands, and is projected to continue to be sufficient to meet demands in the future, in combination with the Palos Verdes District's Water Shortage Contingency Plan (WSCP) and other proactive measures taken by the District.

Table 7-1. Basis of Water Year Data (Reliability Assessment) (DWR Table 7-1)

Year Type	Base Year	Available Supplies if Year Type Repeats		
			Quantification of available supplies is not compatible with this table and is provided elsewhere in the UWMP. Location _____	
		X	Quantification of available supplies is provided in this table as either volume only, percent only, or both.	
		Volume Available		% of Average Supply
Average Year	(c)	18,494		
Single-Dry Year	1977	18,976		
Consecutive Dry Years 1st Year	1988	19,113		
Consecutive Dry Years 2nd Year	1989	19,113		
Consecutive Dry Years 3rd Year	1990	19,113		
Consecutive Dry Years 4th Year	1991	19,113		
Consecutive Dry Years 5th Year	1992	19,113		

NOTES:
(a) Volumes are in units of AF.
(b) As discussed in Section 7.1, total available supplies are considered to be equal to the projected demand under all year types. Therefore, available volumes presented here are the maximum demands across projected years in Table 7-2, 7-3, and 7-4.
(c) Average year volumes are based on historical SCAG census tract projections.

7.3 Supply and Demand Assessment

Cal Water has relied on the demand modeling described in Chapter 4 to forecast demands for normal, single dry and multiple dry years. As described above, Cal Water's supply for the Palos Verdes District is expected to be able to serve those demands in all year types through 2045.[26]

Table 7-2 shows the projected supply and demand totals for a normal year. The supply and demand totals are consistent with those in Table 6-9 and Table 4-3, respectively. Table 7-3 shows the projected supply and demand totals for a single dry year, and Table 7-4 shows the projected supply and demand totals for multiple dry year periods extending five years.

Table 7-2. Normal Year Supply and Demand Comparison (DWR Table 7-2)

	2025	2030	2035	2040	2045
Supply totals *From DWR Table 6-9*	17,873	17,976	18,144	18,264	18,494
Demand totals *From DWR Table 4-3*	17,873	17,976	18,144	18,264	18,494
Difference	0	0	0	0	0
NOTES: (a) Volumes are in units of AF.					

Table 7-3. Single Dry Year Supply and Demand Comparison (DWR Table 7-3)

	2025	2030	2035	2040	2045
Supply totals	18,246	18,346	18,518	18,641	18,976
Demand totals	18,246	18,346	18,518	18,641	18,976
Difference	0	0	0	0	0
NOTES: (a) Volumes are in units of AF.					

[26] The balance between supply and demand totals excludes usage reductions that are not directly a function of Cal Water supplies, but are externally-imposed by other entities, such as the 2015 State-mandated cutbacks.

Table 7-4. Multiple Dry Years Supply and Demand Comparison (DWR Table 7-4)

		2025	2030	2035	2040	2045
First year	Supply totals	18,476	18,576	18,750	18,874	19,113
	Demand totals	18,476	18,576	18,750	18,874	19,113
	Difference	0	0	0	0	0
Second year	Supply totals	18,476	18,576	18,750	18,874	19,113
	Demand totals	18,476	18,576	18,750	18,874	19,113
	Difference	0	0	0	0	0
Third year	Supply totals	18,476	18,576	18,750	18,874	19,113
	Demand totals	18,476	18,576	18,750	18,874	19,113
	Difference	0	0	0	0	0
Fourth year	Supply totals	18,476	18,576	18,750	18,874	19,113
	Demand totals	18,476	18,576	18,750	18,874	19,113
	Difference	0	0	0	0	0
Fifth year	Supply totals	18,476	18,576	18,750	18,874	19,113
	Demand totals	18,476	18,576	18,750	18,874	19,113
	Difference	0	0	0	0	0

NOTES:
(a) Volumes are in units of AF.

7.4 Water Supply Management Tools and Options

☑ ***CWC § 10620 (f)***

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

Cal Water coordinates on an ongoing basis with all relevant agencies in the region to optimize the use of regional water supplies.

Cal Water is currently in the process of developing multiple regional water supply reliability studies using integrated resource planning practices to create a long-term supply reliability strategy through 2050 for Cal Water districts throughout California. The studies will create long-term strategies to address a wide range of water supply challenges including climate change, new regulatory requirements (e.g., the Sustainable Groundwater Management Act [SGMA]), and potential growth in demands due to new development. These water supply reliability studies will be completed on a rolling basis over the next several years, with all studies anticipated to be complete by 2024.

Cal Water also has its own aggressive and comprehensive water conservation program that has and will continue to reduce per-capita usage and therefore demands on critical water sources.

Cal Water is committed to helping its customers use water efficiently and has developed a range of water conservation programs to support this goal. To ensure that it is providing the right mix of programs in the most cost-effective manner possible, Cal Water routinely conducts comprehensive conservation program analysis and planning. This is done on a five-year cycle in tandem with the UWMP. Cal Water's current Conservation Master Plan provides the basis for the information on the implementation of and expected water savings from Demand Management Measures (DMMs) presented in Chapter 9.

7.5 Drought Risk Assessment

☑ ***CWC § 10635(b)***

Every urban water supplier shall include, as part of its urban water management plan, a drought risk assessment for its water service to its customers as part of information considered in developing the demand management measures and water supply projects and programs to be included in the urban water management plan. The urban water supplier may conduct an interim update or updates to this drought risk assessment within the five-year cycle of its urban water management plan update. The drought risk assessment shall include each of the following:

(1) A description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts five consecutive water years, starting from the year following when the assessment is conducted.

(2) A determination of the reliability of each source of supply under a variety of water shortage conditions. This may include a determination that a particular source of water supply is fully reliable under most, if not all, conditions.

(3) A comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

7.5.1 Data, Methods, and Basis for Water Shortage Condition

The Drought Risk Assessment uses the projected 2021-2025 demands assuming an extended five-year drought over that period. This evaluation considers historical drought hydrology and plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria. As described above, the available supply for each of those years is assumed to equal the demand.

7.5.2 Drought Risk Assessment Water Source Reliability

As described in Chapter 6, imported water purchased from WBMWD is the sole source of potable supply for the Palos Verdes District. In addition, the District plans on purchasing recycled water from WBMWD. Table 7-5 provides a comparison of the water supply available to the District with

the total projected water use for an assumed extended drought period from 2021 through 2025, inclusive of climate change conditions. Per the WBMWD Draft 2020 UWMP, this supply is expected to be sufficient to meet demands in all hydrologic conditions, including this extended five-year drought.

Although water shortage conditions in the Palos Verdes District are not expected to arise due to drought, Cal Water has developed a WSCP (Chapter 8) to address potential water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, etc.). The WSCP identifies a variety of actions that Cal Water will implement to reduce demands in the event of supply shortages of different magnitudes.

Table 7-5. Five-Year Drought Risk Assessment Tables (DWR Table 7-5)

2021	Total
Total Water Use	18,453
Total Supplies	18,453
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	
WSCP - use reduction savings benefit	
Revised Surplus/(shortfall)	
Resulting % Use Reduction from WSCP action	0

2022	Total
Total Water Use	18,450
Total Supplies	18,450
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	
WSCP - use reduction savings benefit	
Revised Surplus/(shortfall)	
Resulting % Use Reduction from WSCP action	0

Table 7-5. Five-Year Drought Risk Assessment Tables (DWR Table 7-5)

2023	Total
Total Water Use	18,459
Total Supplies	18,459
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	
WSCP - use reduction savings benefit	
Revised Surplus/(shortfall)	
Resulting % Use Reduction from WSCP action	0

2024	Total
Total Water Use	18,477
Total Supplies	18,477
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	
WSCP - use reduction savings benefit	
Revised Surplus/(shortfall)	
Resulting % Use Reduction from WSCP action	0

2025	Total
Total Water Use	18,476
Total Supplies	18,476
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	
WSCP - use reduction savings benefit	
Revised Surplus/(shortfall)	
Resulting % Use Reduction from WSCP action	0
NOTES: (a) Volumes are in units of AF.	

Chapter 8
Water Shortage Contingency Planning

☑ ***CWC § 10640***

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

The Water Shortage Contingency Plan (WSCP) for the Palos Verdes District (also referred to herein as "District") is included in this Urban Water Management Plan (UWMP) as Appendix H. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will be implemented at various shortage level scenarios. The primary objective of the WSCP is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions. Consistent with CWC §10632, the WSCP includes six levels to address shortage conditions ranging from up to 10 percent to greater than 50 percent shortage, identifies a suite of demand mitigation measures for the District to implement at each level, and identifies procedures for the District to annually assess whether or not a water shortage is likely to occur in the coming year, among other things.

A summary of the key elements of the WSCP including water shortage levels and demand-reduction actions is shown in Table 8-1, Table 8-2, and Table 8-3. Additional details are provided in Appendix H.

Table 8-1. Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	Demand reduction (See Table 8-2)
2	Up to 20%	Demand reduction (See Table 8-2)
3	Up to 30%	Demand reduction (See Table 8-2)
4	Up to 40%	Demand reduction (See Table 8-2)
5	Up to 50%	Demand reduction (See Table 8-2)
6	>50%	Demand reduction (See Table 8-2)
NOTES:		

Table 8-2. Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
1	Other	7%	1. Limit landscape irrigation to specific times 2. Customers must repair leaks, breaks, and malfunctions in a timely manner 3. Restrict or prohibit runoff from landscape irrigation 4. Prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall 5. Prohibit use of potable water for washing hard surfaces 6. Lodging establishments must offer opt out of linen service 7. Require shut-off nozzles on hoses for vehicle washing with potable water 8. Restaurants may only serve water upon request 9. No watering of landscape of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission, and the Department of Housing and Community	Yes

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
			Development, or other state agency 10. Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	
1	Other	--	1. Expand Public Information/Media Campaign 2. Water Bill Inserts 3. Promote online water waste reporting 4. Expand Rebates or Giveaways of Plumbing Fixtures and Devices 5. Expand Rebates for Landscape Irrigation Efficiency 6. Expand CII Water Use Surveys 7. Expand Res Water Use Surveys	No
2	Other	16%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Prohibit the use of non-recirculating systems in all new conveyer car wash and commercial laundry systems 3. Prohibit the use of single pass cooling systems in new connections 4. No watering of landscape of newly constructed homes and buildings in a	Yes

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
			manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development 5. Landscape - Limit landscape irrigation to 1-3 days/week	
2	Other	--	1. Continue with Stage 1 actions except where superseded by more stringent actions. 2. Water Efficiency Workshops, Public Events 3. Offer Water Use Surveys 4. Provide Rebates or Giveaways of Plumbing Fixtures and Devices 5. Provide Rebates for Landscape Irrigation Efficiency	No
3	Other	27%	1. Continue with Stage 2 restrictions and prohibitions except where superseded by more stringent actions. 2. Landscape - Prohibit irrigation of ornamental turf on public street medians with potable water 3. Prohibit Filling Ornamental Lakes or Ponds 4. Prohibit use of potable water for	Yes

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
			construction and dust control 5. Prohibit use of potable water for street washing	
3	Other	--	1. Continue with Stage 2 actions except where superseded by more stringent actions. 2. Home or Mobile Water Use Reports 3. Decrease Frequency and Length of Line Flushing 4. Reduce System Water Loss 5. Increase Water Waste Patrols/Enforcement 6. Implement Drought Rate Structure and Customer Water Budgets (Res) 7. Implement Drought Rate Structure and Customer Water Budgets (CII)	No
4	Other	35%	1. Continue with Stage 3 restrictions and prohibitions except where superseded by more stringent actions. 2. Prohibit vehicle washing except with recirculated water or low-volume systems 3. Prohibit use of water for recreational purposes such as water parks and the filling of pools	Yes

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
4	Other	--	1. Continue with Stage 3 actions except where superseded by more stringent actions. 2. Promote / Expand Use of Recycled Water	No
5	Other	44%	1. Continue with Stage 4 restrictions and prohibitions except where superseded by more stringent actions. 2. Require net zero demand Increase on new water service connections 3. Prohibit single-pass cooling systems	Yes
5	Other	--	1. Continue with Stage 4 actions except where superseded by more stringent actions. 2. Require Pool Covers	No
6	Other	54%	1. Continue with Stage 5 restrictions and prohibitions except where superseded by more stringent actions. 2. Moratorium on new water service connections 3. Prohibit all landscape irrigation	Yes
NOTES:				

Table 8-3. Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*
NOTES:			

Chapter 9
Demand Management Measures

☑ ***CWC § 10631 (e)***

Provide a description of the supplier's water demand management measures. This description shall include all of the following:

(1) (A) For an urban retail water supplier, as defined in Section 10608.12, a narrative description that addresses the nature and extent of each water demand management measure implemented over the past five years. The narrative shall describe the water demand management measures that the supplier plans to implement to achieve its water use targets pursuant to Section 10608.20.

(B) The narrative pursuant to this paragraph shall include descriptions of the following water demand management measures:

(i) Water waste prevention ordinances.

(ii) Metering.

(iii) Conservation pricing.

(iv) Public education and outreach.

(v) Programs to assess and manage distribution system real loss.

(vi) Water conservation program coordination and staffing support.

(vii) Other demand management measures that have a significant impact on water use as measured in gallons per capita per day, including innovative measures, if implemented.

This chapter provides a summary of past and planned demand management measure (DMM) implementation in the Palos Verdes District (also referred to herein as the "District"), as well as an overview of the expected water savings.

This chapter contains the following sections:

9.1 Demand Management Measures for Wholesale Agencies

Because the District is a retail water supplier, this section does not apply.

9.2 Demand Management Measures for Retail Suppliers

California Water Service Company (Cal Water) centrally administers its conservation programs for all the districts it operates. For purposes of this section, these programs have been grouped in accordance with the DMM categories in CWC §10631(e). These categories are:

(i) Water waste prevention ordinances
(ii) Metering
(iii) Conservation pricing
(iv) Public education and outreach
(v) Programs to assess and manage distribution system real loss
(vi) Water conservation program coordination and staffing support, and
(vii) Other demand management measures

Following are descriptions of the conservation programs Cal Water operates within each of these DMM categories. The District's Conservation Master Plan, provided in Appendix I, contains additional information on Cal Water's conservation programs.

9.2.1 Water Waste Prevention Ordinances

Cal Water's enforcement of water waste prevention and water use restrictions is authorized and overseen by the California Public Utilities Commission via Rule 14.1 or Schedule 14.1. Local government in districts operated by Cal Water may also adopt ordinances regulating water use. Cal Water coordinates its efforts to prevent water waste with the appropriate local governmental entities.

Rule 14.1 defines the District's Water Shortage Contingency Plan (WSCP, Chapter 8), including its prohibitions on water waste and restrictions on water use. Prohibitions include:

- Use of potable water through a broken or defective plumbing fixture or irrigation system when Cal Water has notified the customer in writing to repair the broken or defective plumbing fixture or irrigation system, and the customer has failed to effect such repairs within seven (7) business days of receipt of such notice.
- The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
- The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is

fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

Restrictions on water use during shortages include, but are not necessarily limited to:

- Outdoor irrigation restrictions in terms of time of day and weekly frequency.
- Obligations to fix leaks, breaks, or malfunctions within five (5) business days of written notification by Cal Water.
- Application of potable water to driveways and sidewalks.
- The use of potable water in a water feature, except where the water is part of a recirculating system.
- The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
- The serving of drinking water other than upon request in eating or drinking establishments.
- Irrigation of ornamental landscape on public street medians.
- Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.
- Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.
- Limits on filling ornamental lakes or ponds.
- Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes.
- Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

9.2.2 Metering

☑ ***CWC § 526 (a)***

Notwithstanding any other provision of law, an urban water supplier that, on or after January 1, 2004, receives water from the federal Central Valley Project under a water service contract or subcontract … shall do both of the following:

(1) On or before January 1, 2013, install water meters on all service connections to residential and nonagricultural commercial buildings constructed prior to January 1, 1992, located within its service area.

(2) On and after March 1, 2013, or according to the terms of the Central Valley Project water contract in operation, charge customers for water based on the actual volume of deliveries, as measured by a water meter.

☑ ***CWC § 527 (a)***

(a) An urban water supplier that is not subject to Section 526 shall do both of the following:

(1) Install water meters on all municipal and industrial service connections located within its service area on or before January 1, 2025.

The District meters all service connections and bills customers for water use monthly. Cal Water may install advanced metering infrastructure (AMI) in the future to improve metering accuracy and supply prompt feedback to customers about water use and leaks. Cal Water is currently piloting (AMI) in several districts. AMI may be used by Cal Water in the future to detect and alert households of leaks and other possible problems as well as to provide customers with tailored water use information to help them use water more efficiently.

9.2.3 Conservation Pricing

The CPUC reviews and authorizes District water rates in a General Rate Case every three years. Currently, the District uses a three-tier increasing block rate design for residential water use and a single-tier uniform rate design for non-residential use. The District provides rate assistance to lower income households through its Customer Assistance Program (CAP).

9.2.4 Public Education and Outreach

The District's public outreach program is divided into four components, as follows:

Public Information Program – Cal Water operates an extensive public information program to provide information to customers on ways to use water efficiently and to market its conservation programs through multiple media outlets, including the Cal Water website, direct mail and bills, digital media, social media, and email.

School Education Program - Cal Water's school education program includes the Cal Water H2O Challenge, a project-based learning competition for grades 4-6, individual student competitions for grades K-12 and general information and learning materials for students and teachers. Cal Water deploys its school education program in all its districts. Cal Water H2O Challenge is a project-based competition for classrooms, grades 4-6. The program is offered in partnership with DoGoodery, the California Association of Science Educators (CASE), and the WestEd K-12 Alliance. The program aligns with the Common Core State Standards and the Next Generation Science Standards. The Cal Water H2O Challenge offers a unique opportunity for upper elementary teachers to facilitate their students' learning of standards-based content, while developing the core understanding of environmental principles necessary to becoming science-literate citizens.

Smart Landscape Tune-Up Program – This program provides customers with an irrigation system evaluation and installation of approved efficient irrigation system equipment, such as a smart irrigation controller and high-efficiency sprinkler nozzles. The program also includes irrigation system adjustments and detection and repair of irrigation system leaks. This program is available to all Cal Water customers at no charge.

Residential Customer Portal – Through its residential customer portal, Cal Water provides tailored assistance to each residential customer via customized water-efficiency targets, water savings calculators, and customer-specific recommendations for programs and water-saving tips.

Non-Residential Customer Assistance – Cal Water provides tailored assistance to commercial customers through customized incentives, commercial water surveys, and large landscape water use surveys. The non-residential assistance program helps commercial customers efficiently use water for sanitation/cleaning, heating/cooling, process, and landscape purposes.

9.2.5 Programs to Assess and Manage Distribution System Real Loss

As discussed above, reducing distribution system losses is one of the main focuses of the new Making Water Conservation a California Way of Life regulations. In preparation for these new requirements, Cal Water took part in the California Water Loss Technical Assistance Program (TAP) in both 2016 and 2017. Cal Water annually conducts distribution system audits using the American Water Works Association (AWWA) Free Water Audit Software. It has also developed a Water Loss Control Plan and Water Loss Control Policy to guide future water loss management with respect to:

- Meeting CPUC and state water loss standards and regulations
- Improving audit data and validity scores
- Implementing cost-effective water loss control actions

To coordinate and oversee water loss management actions across its multiple districts, Cal Water has added a Water Loss Program Analyst position to its conservation staff.

9.2.6 Water Conservation Program Coordination and Staffing Support

The CPUC reviews and authorizes Cal Water conservation program and staffing level in a general rate case every three years. Currently, Cal Water has nine full-time conservation positions, as follows:

- Director of Water Resource Sustainability,
- Conservation Program Manager,
- Research, Analytics and Reporting Manager,
- Water Resource Sustainability Analyst,
- Water Loss Program Analyst,
- Three Conservation Program Coordinators, and
- Conservation Assistant.

These staff manage all aspects of Cal Water's conservation programs that are run in 24 districts serving a combined population of 1.8 million people.

9.2.7 Other Demand Management Measures

In addition to the DMM programs described above, Cal Water operates rebate, give-away, and direct installation programs aimed at plumbing fixture replacement and irrigation equipment and landscape efficiency improvements. Following are brief descriptions of each of these DMMs.

High-Efficiency Toilet Replacement – This program replaces old toilets with MaP certified high-efficiency toilets via financial rebates, direct installation, or direct distribution.[27] Current rebate amounts are up to $50/toilet for residential toilet replacement and up to $100/toilet for commercial toilet replacement.

High-Efficiency Urinal Replacement – This program replaces old urinals with high-efficiency urinals meeting the state's 0.125 gallon per flush water use standard via financial rebates and direct installation. While available to all non-residential customers, the program targets sites with higher-than-average bathroom utilization, such as restaurants and office buildings. The current rebate amount is up to $150/urinal.

Clothes Washer Replacement – This program provides a financial rebate to replace an old inefficient clothes washer with a new high-efficiency washer. The program is available to all residential and multi-family customers. The current rebate amount is up to $150/washer.

Residential Conservation Kit Distribution – This program offers residential customers conservation kits featuring a range of water-saving plumbing retrofit devices. The kits are

[27] For information on MaP certified toilets, see: https://www.map-testing.com/

available at no charge and include two high-efficiency showerheads (1.5 gpm), two bathroom faucet aerators (1.0 gpm), one kitchen faucet aerator (1.5 gpd), toilet leak tablets, and an outside multi-function, full-stop hose nozzle.

Smart Irrigation Controller Installation – This program provides a financial rebate for the installation of a smart irrigation controller that automatically adjusts watering schedule in response to changing weather conditions. The current rebate amount is $125/controller for residential customers and $25/station for commercial customers.

High-Efficiency Sprinkler Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency sprinkler nozzles. This program is available to all Cal Water customers. The current rebate amount is $5/nozzle.

Large Rotary Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency large rotary nozzles. This program is available to all Cal Water customers. The current rebate amount is up to $30/nozzle toward the nozzle purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Spray Body with Integrated Pressure Regulation and Check Valve Rebate – This program provides a financial rebate for the installation of high-efficiency spray bodies with integrated pressure regulation. This program is available to all Cal Water customers. The current rebate amount is up to $10/body toward the spray body purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Turf Replacement Rebate – This program provides a financial rebate for replacement of turf with approved drought-tolerant landscaping. Cal Water operated this program in 2015/16 as a drought response measure. The program will be re-started as part of Cal Water's irrigation equipment/landscape upgrade program offerings.

Table 9-1 summarizes the DMMs available to District customers at the time this Plan was prepared.

Table 9-1. Cal Water DMMs Available to District Customers

Programs Offered	Customer Eligibility		
	Single-Family	Multi-Family	Commercial
Plumbing Fixture Replacement			
High-Efficiency Toilet Replacement	✓	✓	✓
High-Efficiency Urinal Replacement			✓
High-Efficiency Clothes Washer Rebate	✓	✓	
Conservation Kits	✓	✓	
Irrigation Equipment/Landscape Upgrades			
Smart Irrigation Controller Rebate	✓	✓	✓
High-Efficiency Sprinkler Nozzle Rebate	✓	✓	✓
Large Rotary Nozzle Rebate		✓	✓
Spray Body Rebate		✓	✓
Turf Replacement Rebate	✓	✓	✓
Customer Assistance			
Smart Landscape Tune-Up Program	✓	✓	✓
Residential Customer Portal	✓		
Non-Residential Customer Assistance		✓	✓

9.3 Implementation over the Past Five Years

Table 9-2 summarizes program implementation for the previous five years. Estimated water savings do not include savings from water waste prevention ordinances, conservation pricing, public information, or distribution system water loss management. Cal Water uses the Alliance for Water Efficiency's Water Conservation Tracking Tool to estimate water savings.

Table 9-2. Implementation of Customer DMMs: 2016-2020

Indoor Programs	2016 – 2020 Total	Average Annual
Toilets & Urinals (number distributed)	1,397	279
Clothes Washers (number distributed)	318	64
Conservation Kits (number distributed)	296	59
Outdoor Programs		
Smart Controllers (number distributed)	344	69
Nozzles & Spray Bodies (number distributed)	47,306	9,461
Turf Buy-Back (sq ft removed)	134,853	26,971
Residential Assistance Programs		
Surveys/Audits (homes receiving)	129	26
Non-Residential Assistance Programs		
Surveys/Audits (sites receiving)	9	2
Large Landscape Reports (sites receiving)	98	20
Estimated Water Savings (AF)	**705**	**141**
NOTES: Estimated water savings for 2016-2020. DMMs will continue to generate savings after 2020 for their useful life.		

9.4 Implementation to Achieve Water Use Targets

All the DMMs described above contributed to the District's compliance with its SB X7-7 2020 Cal Water – South Coast Regional Alliance target GPCD.

9.5 Water Use Objectives (Future Requirements)

CWC §10609 requires that urban retail water suppliers develop new water use objectives that are based on specific standards for certain water use sectors. These water use objectives will not be developed until 2023. Suppliers are encouraged in this UWMP cycle to consider how they will align their conservation management actions in order to meet these future obligations.

As noted above, Cal Water's conservation programs are subject to review and approval by the CPUC through a General Rate Case every three years. In making conservation program recommendations to the CPUC, Cal Water carefully considers how they will advance multiple objectives, including compliance with the pending water use objectives. Specific objectives identified in Cal Water's most recent General Rate Case included:

- Maintaining continuity with and furthering implementation of conservation programs authorized by the previous General Rate Case.
- Preserving gains in water conservation achieved during the 2013-2017 drought.
- Ensuring Cal Water districts are well-positioned to comply with state regulations and policies pertaining to water conservation, water loss management, and groundwater management, including Executive Order B-37-16, SB 555, and the Sustainable Groundwater Management Act (SGMA).
- Advancing cost-effective water use efficiency alternatives in districts with high water supply costs.

Cal Water developed a scoring methodology to adjust conservation programs and budgets to further these objectives. The methodology specifically considers five distinct conservation policy drivers:

1. State Conservation Standards and Water Use Objectives
2. SGMA Compliance
3. SB 555 Water Loss Management Requirements
4. Commercial, Institutional, and Industrial (CII) Water Management
5. Avoided Water Cost and Affordability

The methodology assigns greater weight to the State Conservation Standards and Water Use Objectives and SGMA Compliance policy drivers, reflecting their importance in terms of overall water resources management.

Scoring for the SGMA Compliance policy driver is based on groundwater basin priority, district dependence on groundwater supply, and basin adjudication status. The highest scores are assigned to districts in unadjudicated and critically overdrafted or high priority basins where groundwater comprises more than 45 percent of the water supply. The Palos Verdes District ranked in the bottom third of Cal Water's districts for this policy driver.

Scoring for the State Conservation Standards and Water Use Objectives policy driver is based on four metrics that are used to gauge which districts are most likely to require adjustments to their conservation program mix or level of implementation to comply with the new standards. These metrics are:

1. Residential per capita landscape area
2. Residential per capita turf area
3. Size and number of large residential landscapes
4. Difference between a simulated water use budget and average water use for 2011-15

The Palos Verdes District ranked in the top third of Cal Water's districts for this policy driver.

Scoring for the SB 555 Water Loss Management Requirements policy driver is based on the district's infrastructure leakage index (ILI) from its most recent validated water loss audit. The ILI is a performance indicator of real (physical) water loss from the water distribution system. A high ILI indicates possible distribution system inefficiencies and may also indicate significant water system leakage. Proposed adjustments to funding for water loss management are based on the ILI scoring criteria. The Palos Verdes District ranked in the middle third of Cal Water's districts for this policy driver.

Scoring for the CII Water Management policy driver is based on the ratio of CII water uses to total water uses in a district. The Palos Verdes District ranked in the bottom third of Cal Water's districts for this policy driver.

Scoring for the Avoided Water Cost and Affordability policy driver is based on the District's avoided cost of water supply, as estimated by the California Urban Water Conservation Council (CUWCC)/Water Research Foundation Avoided Cost Model. The Palos Verdes District ranked in the top third of Cal Water's districts for this policy driver.

The combination of scores on each policy driver were used by Cal Water to recommend to the CPUC in its most recent General Rate Case adjustments to the conservation budgets of its districts. The purpose of the adjustments is to increase Cal Water's capacity to deploy conservation programs in districts expected to face the most significant regulatory and water management challenges in coming years. Recommended adjustments ranged from a low of 5 percent to a high of 25 percent. The recommended adjustment for the Palos Verdes District was 17.5 percent.

Chapter 10
Plan Adoption, Submittal, and Implementation

☑ ***CWC § 10621 (b)***

Every urban water supplier required to prepare a plan pursuant to this part shall, at least 60 days before the public hearing on the plan required by Section 10642, notify any city or county within which the supplier provides water supplies that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. The urban water supplier may consult with, and obtain comments from, any city or county that receives notice pursuant to this subdivision.

This chapter provides information on a public hearing, the adoption process for the Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP), the adopted UWMP and WSCP submittal process, plan implementation, and the process for amending the adopted UWMP or WSCP. This chapter includes the following sections:

10.1 Inclusion of All 2020 Data

This UWMP includes the water use and planning data for the entire calendar year of 2020, per the UWMP Guidebook 2020.

10.2 Notice of Public Hearing

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

Prior to adopting the Plan, California Water Service Company (Cal Water) held a virtual public hearing to present information on its Palos Verdes District (also referred to herein as "District") 2020 UWMP and WSCP on June 22, 2021, 5:00 PM.[28]

Relevant entities were notified of the UWMP and WSCP review at least 60 days prior to the public hearing, including: (1) cities and counties, and (2) the public. These same entities were noticed again with the specific date, time and location of the hearing at least two weeks prior to the public hearing. The notice to the public, as specified in Government Code 6066, and letters to relevant agencies can be found in Appendix C and Appendix B, respectively.

10.2.1 Notice to Cities and Counties

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

Table 10-1 lists the cities and counties that were notified. Copies of these letters are provided in Appendix C.

[28] Restrictions related to the COVID-19 pandemic prevented the District from holding an in-person public hearing as previously planned.

Table 10-1. Notification to Cities and Counties (DWR Table 10-1)

City Name	60 Day Notice	Notice of Public Hearing
City of Palos Verdes Estates	X	X
City of Rancho Palos Verdes	X	X
City of Rolling Hills Estates	X	X
City of Rolling Hills	X	X
City of Los Angeles	X	X
County Name	**60 Day Notice**	**Notice of Public Hearing**
Los Angeles County	X	X
Other Agency Name	**60 Day Notice**	**Notice of Public Hearing**
NOTES:		

10.2.2 Notice to the Public

Notification to the public and to cities and counties also provided instructions on how to view the 2020 UWMP and WSCP prior to the hearing, the revision schedule, and contact information of the UWMP and WSCP preparer. A copy of this notice is included in Appendix C.

10.3 Public Hearing and Adoption

☑ ***CWC § 10608.26***

(a) In complying with this part, an urban retail water supplier shall conduct at least one public hearing to accomplish all of the following:

(1) Allow community input regarding the urban retail water supplier's implementation plan for complying with this part.

(2) Consider the economic impacts of the urban retail water supplier's implementation plan for complying with this part.

(3) Adopt a method, pursuant to subdivision (b) of Section 10608.20, for determining its urban water use target.

☑ ***CWC § 10621 (b)***

Every urban water supplier required to prepare a plan pursuant to this part shall, at least 60 days before the public hearing on the plan required by Section 10642, notify any city or county within which the supplier provides water supplies that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. The urban water supplier may consult with, and obtain comments from, any city or county that receives notice pursuant to this subdivision.

The deadline for public comments on the UWMP and WSCP was June 22, 2021, the date of the public hearing. The final Plan and associated WSCP were formally adopted by Cal Water's Vice President of Engineering June 23, 2021, and were submitted to California Department of Water Resources (DWR) within 30 days of approval. Appendix J presents a copy of the signed Resolution of Plan Adoption. Appendix B contains the following:

- Letters sent to and received from various agencies regarding this plan, and
- Correspondence between Cal Water and participating agencies.

10.4 Plan Submittal

☑ ***CWC § 10621 (f)***

(1) Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

☑ ***CWC § 10635 (c)***

The urban water supplier shall provide that portion of its urban water management plan prepared pursuant to this article to any city or county within which it provides water supplies no later than 60 days after the submission of its urban water management plan.

☑ ***CWC § 10644 (a)***

(1) An urban water supplier shall submit to the department, the California State Library, and any city or county within which the supplier provides water supplies a copy of its plan no later than 30 days after adoption. Copies of amendments or changes to the plans shall be submitted to the department, the California State Library, and any city or county within which the supplier provides water supplies within 30 days after adoption.

(2) The plan, or amendments to the plan, submitted to the department pursuant to paragraph (1) shall be submitted electronically and shall include any standardized forms, tables, or displays specified by the department.

This UWMP and WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline. The submittal was done electronically through Water Use Efficiency Data Portal, an online submittal tool. The adopted UWMP and WSCP were also sent to the California State Library and to the cities and counties listed in Table 10-1 no later than 30 days after adoption.

10.5 Public Availability

☑ ***CWC § 10645***

(a) Not later than 30 days after filing a copy of its plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

(b) Not later than 30 days after filing a copy of its water shortage contingency plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

On or about June 7, 2021, an electronic version of the draft 2020 UWMP and WSCP were made available for review by visiting Cal Water's website: https://www.calwater.com/conservation/uwmp-review/.[29]

[29] Restrictions related to the COVID-19 pandemic prevented the District from making a printed hard-copy available for public review as previously planned.

10.6 Notification of Public Utilities Commission

☑ ***CWC § 10621 (c)***

An urban water supplier regulated by the Public Utilities Commission shall include its most recent plan and water shortage contingency plan as part of the supplier's general rate case filings.

Cal Water is an urban water supplier regulated by the California Public Utilities Commission. Cal Water included the District's 2020 UWMP and WSCP as part of its general rate case filings.

10.7 Amending an Adopted UWMP or Water Shortage Contingency Plan

☑ ***CWC § 10644 (b)***

If an urban water supplier revises its water shortage contingency plan, the supplier shall submit to the department a copy of its water shortage contingency plan prepared pursuant to subdivision (a) of Section 10632 no later than 30 days after adoption, in accordance with protocols for submission and using electronic reporting tools developed by the department.

If the 2020 UWMP or WSCP is amended, each of the steps for notification, public hearing, adoption and submittal will also be followed for the amended document.

Appendix A: UWMP Act Checklist

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Chapter 1	10615	A plan shall describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation and demand management activities.	Introduction and Overview	Chapter 1
x	x	Chapter 1	10630.5	Each plan shall include a simple description of the supplier's plan including water availability, future requirements, a strategy for meeting needs, and other pertinent information. Additionally, a supplier may also choose to include a simple description at the beginning of each chapter.	Summary	Section 1.6
x	x	Section 2.2	10620(b)	Every person that becomes an urban water supplier shall adopt an urban water management plan within one year after it has become an urban water supplier.	Plan Preparation	Section 2.4 and Table 2-1
x	x	Section 2.6	10620(d)(2)	Coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.	Plan Preparation	Section 2.5 and Table 2-4
x	x	Section 2.6.2	10642	Provide supporting documentation that the water supplier has encouraged active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of the plan and contingency plan.	Plan Preparation	Section 2.5
x		Section 2.6, Section 6.1	10631(h)	Retail suppliers will include documentation that they have provided their wholesale supplier(s) - if any - with water use projections from that source.	System Supplies	Section 2.5.1
	x	Section 2.6	10631(h)	Wholesale suppliers will include documentation that they have provided their urban water suppliers with identification and quantification of the existing and planned sources of water available from the wholesale to the urban supplier during various water year types.	System Supplies	N/A
x	x	Section 3.1	10631(a)	Describe the water supplier service area.	System Description	Chapter 3
x	x	Section 3.3	10631(a)	Describe the climate of the service area of the supplier.	System Description	Section 3.3
x	x	Section 3.4	10631(a)	Provide population projections for 2025, 2030, 2035, 2040 and optionally 2045.	System Description	Section 3.4 and Table 3-1

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 3.4.2	10631(a)	Describe other social, economic, and demographic factors affecting the supplier's water management planning.	System Description	Section 3.4 and Table 3-2
x	x	Sections 3.4 and 5.4	10631(a)	Indicate the current population of the service area.	System Description and Baselines and Targets	Setion 3.4
x	x	Section 3.5	10631(a)	Describe the land uses within the service area.	System Description	Section 3.5
x	x	Section 4.2	10631(d)(1)	Quantify past, current, and projected water use, identifying the uses among water use sectors.	System Water Use	Section 4.2 and Tables 4-1 to 4-3
x	x	Section 4.2.4	10631(d)(3)(C)	Retail suppliers shall provide data to show the distribution loss standards were met.	System Water Use	Section 4.2.3
x	x	Section 4.2.6	10631(d)(4)(A)	In projected water use, include estimates of water savings from adopted codes, plans, and other policies or laws.	System Water Use	Section 4.2.4 and Tables 4-5 and 4-6
x	x	Section 4.2.6	10631(d)(4)(B)	Provide citations of codes, standards, ordinances, or plans used to make water use projections.	System Water Use	Section 4.2.4
x	optional	Section 4.3.2.4	10631(d)(3)(A)	Report the distribution system water loss for each of the 5 years preceding the plan update.	System Water Use	Section 4.2.3 and Table 4-4
x	optional	Section 4.4	10631.1(a)	Include projected water use needed for lower income housing projected in the service area of the supplier.	System Water Use	Section 4.2.5 and Table 4-7
x	x	Section 4.5	10635(b)	Demands under climate change considerations must be included as part of the drought risk assessment.	System Water Use	Section 7.5.1
x		Chapter 5	10608.20(e)	Retail suppliers shall provide baseline daily per capita water use, urban water use target, interim urban water use target, and compliance daily per capita water use, along with the bases for determining those estimates, including references to supporting data.	Baselines and Targets	Chapter 5
x		Chapter 5	10608.24(a)	Retail suppliers shall meet their water use target by December 31, 2020.	Baselines and Targets	Section 5.5 and Table 5-2
	x	Section 5.1	10608.36	Wholesale suppliers shall include an assessment of present and proposed future measures, programs, and policies to help their retail water suppliers achieve targeted water use reductions.	Baselines and Targets	N/A

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x		Section 5.2	10608.24(d)(2)	If the retail supplier adjusts its compliance GPCD using weather normalization, economic adjustment, or extraordinary events, it shall provide the basis for, and data supporting the adjustment.	Baselines and Targets	Section 5.4
x		Section 5.5	10608.22	Retail suppliers' per capita daily water use reduction shall be no less than 5 percent of base daily per capita water use of the 5-year baseline. This does not apply if the suppliers base GPCD is at or below 100.	Baselines and Targets	Section 5.4
x		Section 5.5 and Appendix E	10608.4	Retail suppliers shall report on their compliance in meeting their water use targets. The data shall be reported using a standardized form in the SBX7-7 2020 Compliance Form.	Baselines and Targets	Section 5.5
x	x	Sections 6.1 and 6.2	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought.	System Supplies	Chapter 7
x	x	Sections 6.1	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought, *including changes in supply due to climate change.*	System Supplies	Section 7.1.1
x	x	Section 6.1	10631(b)(2)	When multiple sources of water supply are identified, describe the management of each supply in relationship to other identified supplies.	System Supplies	Section 6.9 and Table 6-9
x	x	Section 6.1.1	10631(b)(3)	Describe measures taken to acquire and develop planned sources of water.	System Supplies	Section 6.8
x	x	Section 6.2.8	10631(b)	Identify and quantify the existing and planned sources of water available for 2020, 2025, 2030, 2035, 2040 and optionally 2045.	System Supplies	Section 6.9
x	x	Section 6.2	10631(b)	Indicate whether groundwater is an existing or planned source of water available to the supplier.	System Supplies	Section 6.2
x	x	Section 6.2.2	10631(b)(4)(A)	Indicate whether a groundwater sustainability plan or groundwater management plan has been adopted by the water supplier or if there is any other specific authorization for groundwater management. Include a copy of the plan or authorization.	System Supplies	Section 6.2

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 6.2.2	10631(b)(4)(B)	Describe the groundwater basin.	System Supplies	Section 6.2.1
x	x	Section 6.2.2	10631(b)(4)(B)	Indicate if the basin has been adjudicated and include a copy of the court order or decree and a description of the amount of water the supplier has the legal right to pump.	System Supplies	Section 6.2
x	x	Section 6.2.2.1	10631(b)(4)(B)	For unadjudicated basins, indicate whether or not the department has identified the basin as a high or medium priority. Describe efforts by the supplier to coordinate with sustainability or groundwater agencies to achieve sustainable groundwater conditions.	System Supplies	Section 6.2
x	x	Section 6.2.2.4	10631(b)(4)(C)	Provide a detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years.	System Supplies	Section 6.2 and Table 6-1
x	x	Section 6.2.2	10631(b)(4)(D)	Provide a detailed description and analysis of the amount and location of groundwater that is projected to be pumped.	System Supplies	Section 6.9
x	x	Section 6.2.7	10631(c)	Describe the opportunities for exchanges or transfers of water on a short-term or long- term basis.	System Supplies	Section 6.7
x	x	Section 6.2.5	10633(b)	Describe the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.	System Supplies (Recycled Water)	Section 6.5.2 and Tables 6-4 and 6-5
x	x	Section 6.2.5	10633(c)	Describe the recycled water currently being used in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-5
x	x	Section 6.2.5	10633(d)	Describe and quantify the potential uses of recycled water and provide a determination of the technical and economic feasibility of those uses.	System Supplies (Recycled Water)	Section 6.5.3
x	x	Section 6.2.5	10633(e)	Describe the projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years, and a description of the actual use of recycled water in comparison to uses previously projected.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-4
x	x	Section 6.2.5	10633(f)	Describe the actions which may be taken to encourage the use of recycled water and the projected results of these actions in terms of acre-feet of recycled water used per year.	System Supplies (Recycled Water)	Section 6.5.3

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 6.2.5	10633(g)	Provide a plan for optimizing the use of recycled water in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-6
x	x	Section 6.2.6	10631(g)	Describe desalinated water project opportunities for long-term supply.	System Supplies	Section 6.6
x	x	Section 6.2.5	10633(a)	Describe the wastewater collection and treatment systems in the supplier's service area with quantified amount of collection and treatment and the disposal methods.	System Supplies (Recycled Water)	Section 6.5.2 and Table 6-3
x	x	Section 6.2.8, Section 6.3.7	10631(f)	Describe the expected future water supply projects and programs that may be undertaken by the water supplier to address water supply reliability in average, single-dry, and for a period of drought lasting 5 consecutive water years.	System Supplies	Section 6.8 and Table 6-7
x	x	Section 6.4 and Appendix O	10631.2(a)	The UWMP must include energy information, as stated in the code, that a supplier can readily obtain.	System Suppliers, Energy Intensity	Section 6.11 and Table 6-10
x	x	Section 7.2	10634	Provide information on the quality of existing sources of water available to the supplier and the manner in which water quality affects water management strategies and supply reliability.	Water Supply Reliability Assessment	Section 7.1.2
x	x	Section 7.2.4	10620(f)	Describe water management tools and options to maximize resources and minimize the need to import water from other regions.	Water Supply Reliability Assessment	Section 7.4
x	x	Section 7.3	10635(a)	Service Reliability Assessment: Assess the water supply reliability during normal, dry, and a drought lasting five consecutive water years by comparing the total water supply sources available to the water supplier with the total projected water use over the next 20 years.	Water Supply Reliability Assessment	Section 7.2 and Tables 7-2 to 7-4
x	x	Section 7.3	10635(b)	Provide a drought risk assessment as part of information considered in developing the demand management measures and water supply projects.	Water Supply Reliability Assessment	Section 7.5
x	x	Section 7.3	10635(b)(1)	Include a description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts 5 consecutive years.	Water Supply Reliability Assessment	Section 7.5
x	x	Section 7.3	10635(b)(2)	Include a determination of the reliability of each source of supply under a variety of water shortage conditions.	Water Supply Reliability Assessment	Section 7.5

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 7.3	10635(b)(3)	Include a comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.	Water Supply Reliability Assessment	Section 7.5 and Table 7-5
x	x	Section 7.3	10635(b)(4)	Include considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.	Water Supply Reliability Assessment	Section 7.5
x	x	Chapter 8	10632(a)	Provide a water shortage contingency plan (WSCP) with specified elements below.	Water Shortage Contingency Planning	Appendix H
x	x	Chapter 8	10632(a)(1)	Provide the analysis of water supply reliability (from Chapter 7 of Guidebook) in the WSCP.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.10	10632(a)(10)	Describe reevaluation and improvement procedures for monitoring and evaluation the water shortage contingency plan to ensure risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.2	10632(a)(2)(A)	Provide the written decision- making process and other methods that the supplier will use each year to determine its water reliability.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.2	10632(a)(2)(B)	Provide data and methodology to evaluate the supplier's water reliability for the current year and one dry year pursuant to factors in the code.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.3	10632(a)(3)(A)	Define six standard water shortage levels of 10, 20, 30, 40, 50 percent shortage and greater than 50 percent shortage. These levels shall be based on supply conditions, including percent reductions in supply, changes in groundwater levels, changes in surface elevation, or other conditions. The shortage levels shall also apply to a catastrophic interruption of supply.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.3	10632(a)(3)(B)	Suppliers with an existing water shortage contingency plan that uses different water shortage levels must cross reference their categories with the six standard categories.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.4	10632(a)(4)(A)	Suppliers with water shortage contingency plans that align with the defined shortage levels must specify locally appropriate supply augmentation actions.	Water Shortage Contingency Planning	Appendix H

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 8.4	10632(a)(4)(B)	Specify locally appropriate demand reduction actions to adequately respond to shortages.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.4	10632(a)(4)(C)	Specify locally appropriate operational changes.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.4	10632(a)(4)(D)	Specify additional mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions are appropriate to local conditions.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.4	10632(a)(4)(E)	Estimate the extent to which the gap between supplies and demand will be reduced by implementation of the action.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.4.6	10632.5	The plan shall include a seismic risk assessment and mitigation plan.	Water Shortage Contingency Plan	Appendix H
x	x	Section 8.5	10632(a)(5)(A)	Suppliers must describe that they will inform customers, the public and others regarding any current or predicted water shortages.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.5 and 8.6	10632(a)(5)(B) 10632(a)(5)(C)	Suppliers must describe that they will inform customers, the public and others regarding any shortage response actions triggered or anticipated to be triggered and other relevant communications.	Water Shortage Contingency Planning	Appendix H
x		Section 8.6	10632(a)(6)	Retail supplier must describe how it will ensure compliance with and enforce provisions of the WSCP.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.7	10632(a)(7)(A)	Describe the legal authority that empowers the supplier to enforce shortage response actions.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.7	10632(a)(7)(B)	Provide a statement that the supplier will declare a water shortage emergency Water Code Chapter 3.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.7	10632(a)(7)(C)	Provide a statement that the supplier will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.8	10632(a)(8)(A)	Describe the potential revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix H
x	x	Section 8.8	10632(a)(8)(B)	Provide a description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix H

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x		Section 8.8	10632(a)(8)(C)	Retail suppliers must describe the cost of compliance with Water Code Chapter 3.3: Excessive Residential Water Use During Drought.	Water Shortage Contingency Planning	Appendix H
x		Section 8.9	10632(a)(9)	Retail suppliers must describe the monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance.	Water Shortage Contingency Planning	Appendix H
x		Section 8.11	10632(b)	Analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas.	Water Shortage Contingency Planning	Appendix H
x	x	Sections 8.12 and 10.4	10635(c)	Provide supporting documentation that Water Shortage Contingency Plan has been, or will be, provided to any city or county within which it provides water, no later than 30 days after the submission of the plan to DWR.	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 8.14	10632(c)	Make available the Water Shortage Contingency Plan to customers and any city or county where it provides water within 30 after adopted the plan.	Water Shortage Contingency Planning	Section 10.4
	x	Sections 9.1 and 9.3	10631(e)(2)	Wholesale suppliers shall describe specific demand management measures listed in code, their distribution system asset management program, and supplier assistance program.	Demand Management Measures	N/A
x		Sections 9.2 and 9.3	10631(e)(1)	Retail suppliers shall provide a description of the nature and extent of each demand management measure implemented over the past five years. The description will address specific measures listed in code.	Demand Management Measures	Chapter 9
x		Chapter 10	10608.26(a)	Retail suppliers shall conduct a public hearing to discuss adoption, implementation, and economic impact of water use targets (recommended to discuss compliance).	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 10.2.1	10621(b)	Notify, at least 60 days prior to the public hearing, any city or county within which the supplier provides water that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. Reported in Table 10-1.	Plan Adoption, Submittal, and Implementation	Section 10.2

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 10.4	10621(f)	Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.2.2, 10.3, and 10.5	10642	Provide supporting documentation that the urban water supplier made the plan and contingency plan available for public inspection, published notice of the public hearing, and held a public hearing about the plan and contingency plan.	Plan Adoption, Submittal, and Implementation	Chapter 10
x	x	Section 10.2.2	10642	The water supplier is to provide the time and place of the hearing to any city or county within which the supplier provides water.	Plan Adoption, Submittal, and Implementation	Section 10.2.1
x	x	Section 10.3.2	10642	Provide supporting documentation that the plan and contingency plan has been adopted as prepared or modified.	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 10.4	10644(a)	Provide supporting documentation that the urban water supplier has submitted this UWMP to the California State Library.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.4	10644(a)(1)	Provide supporting documentation that the urban water supplier has submitted this UWMP to any city or county within which the supplier provides water no later than 30 days after adoption.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.4.1 and 10.4.2	10644(a)(2)	The plan, or amendments to the plan, submitted to the department shall be submitted electronically.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.5	10645(a)	Provide supporting documentation that, not later than 30 days after filing a copy of its plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.5	10645(b)	Provide supporting documentation that, not later than 30 days after filing a copy of its water shortage contingency plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.6	10621(c)	If supplier is regulated by the Public Utilities Commission, include its plan and contingency plan as part of its general rate case filings.	Plan Adoption, Submittal, and Implementation	Section 10.6
x	x	Section 10.7.2	10644(b)	If revised, submit a copy of the water shortage contingency plan to DWR within 30 days of adoption.	Plan Adoption, Submittal, and Implementation	Section 10.7

Appendix B: Correspondence

- UWMP Notice of Preparation
- District Mailing List
- Growth Projection and Land Use Letter
- UWMP and WSCP Public Draft Comments

Note: There were no public comments received on the UWMP or WSCP Public Draft.

Notice of Preparation of Urban Water Management Plan and Water Shortage Contingency Plan - 2020 Update

The Urban Water Management Planning Act (California Water Code §10608–10656) requires that California Water Service (Cal Water) update its Urban Water Management Plan (UWMP) and associated Water Shortage Contingency Plan (WSCP) every 5 years.

Cal Water is currently reviewing its existing UWMP and associated WSCP, which were updated in 2016, and considering revisions for each plan. Coordination with other water suppliers, cities, counties, and community organizations in the region is an important part of the preparation of Cal Water's UWMP and WSCP. We are available to discuss the assumptions used in the development of the plans including available water supply, water demands, land use, as well as other aspects of the plans.

A draft of the 2020 UWMP and WSCP will be made available for public review and a public hearing will be scheduled in Spring 2021. We will notify you when the draft is available for review, how to access it, and details regarding the public hearing.

The updated UWMP and WSCP are due by July 1, 2021. If you would like more information regarding our 2015 UWMP and WSCP and the schedule for updating these documents, or if you would like to participate in the preparation of the 2020 UWMP and WSCP, please contact:

Michael Bolzowski
Senior Engineer
California Water Service
Phone: (408) 367-8338
Email: PlanningInfo@calwater.com

Brianna Rindge
Planning & Building Director
City of Palos Verdes Estates
brindge@pvestates.org

Ron Dragoo
Department of Public Works City Engineer
City of Rancho Palos Verdes
rond@rpv.com

James Gazeley
Council Member
City of Lomita
cc.gazeley@lomitacity.com

Kathleen Horn Gregory
City Clerk
City of Lomita
k.gregory@lomitacity.com

Cindy Segawa
Mayor Pro Tem
City of Lomita
cc.segawa@lomitacity.com

Ryan Smoot
City Manager
City of Lomita
r.smoot@lomitacity.com

Mark Waronek
Mayor
City of Lomita
cc.waronek@lomitacity.com

Kylynn Chaney
City Clerk
City of Palos Verdes Estates
kchaney@pvestates.org

Laura Guglielmo
City Manager
City of Palos Verdes Estates
lguglielmo@pvestates.org

Leah Mirsch
Council Member
City of Rolling Hills
LMirsch@cityofrh.net

Jeff Pieper
Mayor
City of Rolling Hills
jPieper@cityofRH.net

Patrick Wilson
City of Rolling Hills
PWilson@cityofrh.net

Greg Grammer
City Manager
City of Rolling Hills Estates
gregg@rollinghillsestatesca.gov

Britt Huff
Council Member
City of Rolling Hills Estates
britth@rollinghillsestatesca.gov

Judy Mitchell
Council Member
City of Rolling Hills Estates
judym@rollinghillsestatesca.gov

Lauren Pettit
City Clerk
City of Rolling Hills Estates
laurenp@rollinghillsestatesca.gov

Velveth Schmitz
Mayor
City of Rolling Hills Estates
velveths@rollinghillsestatesca.gov

Frank Zerunyan
Council Member
City of Rolling Hills Estates
frankz@rollinghillsestatesca.gov

Michael Kemps
Mayor
City of Palos Verdes Estates
mkemps@pvestates.org

Victoria Lozzi
Mayor Pro Tem
City of Palos Verdes Estates
vlozzi@pvestates.org

David McGowan
Council Member
City of Palos Verdes Estates
dmcgowan@pvestates.org

Eric Alegria
Mayor
Rancho Palos Verdes
eric.alegria@rpvca.gov

David Bradley
Mayor Pro Tem
City of Palos Verdes Estates
David.Bradley@rpvca.gov

Emily Colborn
City Clerk
City of Palos Verdes Estates
ecolborn@rpvca.gov

John Cruikshank
Council Member
City of Palos Verdes Estates
john.cruikshank@rpvca.gov

Ken Dyda
Council Member
City of Palos Verdes Estates
ken.dyda@rpvca.gov

Barbara Ferraro
Council Member
City of Palos Verdes Estates
barbara.ferraro@rpvca.gov

Steven Zuckerman
Mayor Pro Tem
City of Rolling Hills Estates
stevez@rollinghillsestatesca.gov

Adam Ariki
Assistant Deputy Director Waterworks
Los Angeles County Department of Public Works
aariki@dpw.lacounty.gov

Holly Mitchell
Supervisor
Los Angeles County Board of Supervisors
Hollyjmitchell@bos.lacounty.gov

Fesia Davenport
Chief Executive Officer
Los Angeles County
info@lacounty.gov

Dean Logan
County Clerk
Los Angeles County
recorder@rrcc.lacounty.gov

Janice Hahn
Supervisor
Los Angeles County Board of Supervisors
FourthDistrict@bos.lacounty.gov

Sheila Kuehl
Supervisor
Los Angeles County Board of Supervisors
sheila@bos.lacounty.gov

Hilda Solis
Board Chair
Los Angeles County Board of Supervisors
firstdistrict@bos.lacounty.gov

EJ Caldwell
Manager of Water Policy and Resources Development
West Basin Municipal Water District
edwardc@westbasin.org

Ara Mihranian
City Manager
City of Palos Verdes Estates
aram@rpvca.gov

James Black
Council Member
City of Rolling Hills
jBlack@cityofRH.net

Bea Dieringer
Mayor Pro Tem
City of Rolling Hills
BDieringer@cityofrh.net

Elaine Jeng
City of Rolling Hills
ejeng@cityofrh.net

Raymond Tremblay
Department Head
Los Angeles County Sanitation Districts
rtemblay@lacsd.org

Brad Coffey
Group Manager, Water Resources Group
Metropolitan Water District of Southern California
bcoffey@mwdh2o.com

Rob Beste
Asst. General Manager
Water Replenishment of Southern California
rbeste@wrd.org

Bolzowski, Michael R.

From: Hurley, Michael
Sent: Wednesday, June 23, 2021 12:01 AM
To: citymanager@rpvca.gov
Cc: Bolzowski, Michael R.
Subject: Cal Water UWMP Land Use Coordination
Attachments: PV_2020_UWMP_Public_Draft-2021-06-04.pdf

Dear Mr. Mihranian,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect water service conditions in its Palos Verdes District. The Palos Verdes District serves customers in the cities of Palos Verdes Estates,
Rolling Hills, Rolling Hills Estates, Rancho Palos Verdes, and a portion of Lomita.

The State requires all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an UWMP and WSCP at least once every five years. These documents support Cal Water's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions.

Cal Water's estimates of future water demands are based on demographic projections and current and projected land use forecasts for each of its service area. For the Palos Verdes service area, Cal Water's water demand forecast is tied to Southern California Association of Governments (SCAG) census tract level projections of population, housing, and employment. These projections, in turn, are developed by SCAG through detailed land use, demographic, and transportation modeling.

The UWMP also incorporates water supply assessments (WSA) for projects in or near the Palos Verdes District into the demand forecast. As additional large-scale projects and/or specified land use planning processes arise (e.g., general plans, specific plans), additional WSAs will be developed to consider their impacts on available supplies.

We have attached the current public review draft of the UWMP, and incorporated WSCP for your review. Please share this with others in your organization that may be interested in the information.

Cal Water is available to discuss the assumptions used in the development of the UWMP for the Palos Verdes District, including available supply, water demands, land use, as well as any other aspects of the plan.

Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,

Michael B. Hurley
Water Resources Manager
CALIFORNIA WATER SERVICE
(323) 430—0250

Bolzowski, Michael R.

From: Hurley, Michael
Sent: Tuesday, June 22, 2021 11:47 PM
To: r.smoot@lomitacity.com
Cc: Bolzowski, Michael R.
Subject: Cal Water UWMP Land Use Coordination
Attachments: PV_2020_UWMP_Public_Draft-2021-06-04.pdf

Dear Mr. Smoot,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect water service conditions in its Palos Verdes District. The Palos Verdes District serves customers in the cities of Palos Verdes Estates,
Rolling Hills, Rolling Hills Estates, Rancho Palos Verdes, and a portion of Lomita.

The State requires all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an UWMP and WSCP at least once every five years. These documents support Cal Water's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions.

Cal Water's estimates of future water demands are based on demographic projections and current and projected land use forecasts for each of its service area. For the Palos Verdes service area, Cal Water's water demand forecast is tied to Southern California Association of Governments (SCAG) census tract level projections of population, housing, and employment. These projections, in turn, are developed by SCAG through detailed land use, demographic, and transportation modeling.

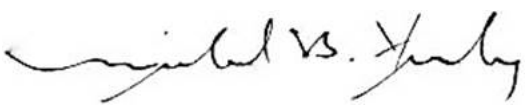
The UWMP also incorporates water supply assessments (WSA) for projects in or near the Palos Verdes District into the demand forecast. As additional large-scale projects and/or specified land use planning processes arise (e.g., general plans, specific plans), additional WSAs will be developed to consider their impacts on available supplies.

We have attached the current public review draft of the UWMP, and incorporated WSCP for your review. Please share this with others in your organization that may be interested in the information.

Cal Water is available to discuss the assumptions used in the development of the UWMP for the Palos Verdes District, including available supply, water demands, land use, as well as any other aspects of the plan.

Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,



Michael B. Hurley
Water Resources Manager

Bolzowski, Michael R.

From: Hurley, Michael
Sent: Tuesday, June 22, 2021 11:57 PM
To: lguglielmo@pvestates.org
Cc: Bolzowski, Michael R.
Subject: Cal Water UWMP Land Use Coordination
Attachments: PV_2020_UWMP_Public_Draft-2021-06-04.pdf

Dear Ms. Guglielmo,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect water service conditions in its Palos Verdes District. The Palos Verdes District serves customers in the cities of Palos Verdes Estates,
Rolling Hills, Rolling Hills Estates, Rancho Palos Verdes, and a portion of Lomita.

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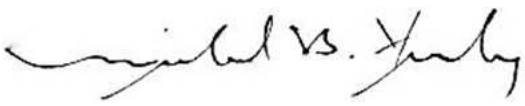

Michael B. Hurley
Water Resources Manager

Bolzowski, Michael R.

From: Hurley, Michael
Sent: Wednesday, June 23, 2021 12:07 AM
To: GregG@rollinghillsestatesca.gov
Cc: Bolzowski, Michael R.
Subject: Cal Water UWMP Land Use Coordination
Attachments: PV_2020_UWMP_Public_Draft-2021-06-04.pdf

Dear Mr. Grammer,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect water service conditions in its Palos Verdes District. The Palos Verdes District serves customers in the cities of Palos Verdes Estates,
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Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,

Michael B. Hurley
Water Resources Manager

Appendix C: Public Meeting Notice

- Public Meeting Notice of Intent
- Proof of Publication
- Public Meeting Presentation

Good afternoon!

We hope that this note finds you well.

We wanted to provide you with an update on the preparation of our updated Urban Water Management Plans and Water Shortage Contingency Plans.

These plans are a critical component of the steps we take to ensure there are sufficient water supplies to meet the current and future water needs of our customers, and we look forward to working with you on this important project.

Please let us know if you have any questions or need any additional information.

Cal Water Community Affairs

Urban Water Management Plan and
Water Shortage Contingency Plan - 2020 Update

As a defined urban water supplier, California Water Service (Cal Water) is preparing an update to its Urban Water Management Plans (UWMP) and Water Shortage Contingency Plans (WSCP) that will address the water service conditions in our service areas. These documents support a water supplier's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions. It is Cal Water's intent to adopt the UWMPs, and the incorporated WSCPs, and file the plans as required with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service no later than 30 days after adoption.

Schedule of upcoming actions:

After a public review period, a public meeting to receive comments on the Draft UWMP and WSCP will be held. As the information becomes available for each service area, the electronic copy of the UWMP, WSCP, and information on the public meeting, including a link to participate, will be available at the following internet address:

https://www.calwater.com/conservation/uwmp-review/

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP or WSCP, you may send your comments via email to PlanningInfo@calwater.com.

Reliability Runs Deep

California Water Service
1720 North 1st Street - San Jose, CA 95112
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EMILY HERNANDEZ
CALIFORNIA WATER SERVICE CO/PLANNING DEPT.
1720 NORTH FIRST ST.
SAN JOSE, CA 95112

COPY OF NOTICE

Notice Type: GPN GOVT PUBLIC NOTICE

Ad Description
CALIFORNIA WATER SERVICE - PALOS VERDES DISTRICT

To the right is a copy of the notice you sent to us for publication in the PALOS VERDES PENINSULA NEWS. Please read this notice carefully and call us with any corrections. The Proof of Publication will be filed with the County Clerk, if required, and mailed to you after the last date below. Publication date(s) for this notice is (are):

06/03/2021 , 06/10/2021

The charge(s) for this order is as follows. An invoice will be sent after the last date of publication. If you prepaid this order in full, you will not receive an invoice.

CNS# 3470107

NOTICE OF INTENT TO ADOPT AN URBAN WATER MANAGEMENT PLAN AND WATER SHORTAGE CONTINGENCY PLAN AND HOLD A PUBLIC MEETING TO RECEIVE COMMENTS ON THE PROPOSED PLANS
CALIFORNIA WATER SERVICE – PALOS VERDES DISTRICT

California Water Code (CWC) sections 10610 through 10656, known as the "Urban Water Management Planning Act" (Act), require all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an Urban Water Management Plan (UWMP) at least once every five years.

UWMPs support a water supplier's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions. The UWMP must describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation, and demand management activities. The components of the plan may vary according to an individual community or area's characteristics and its capabilities to efficiently use and conserve water. The UWMP must also address measures for residential, commercial, governmental, and industrial water demand management.

Further, Section 10632 of the CWC requires that every urban water supplier shall prepare and adopt a Water Shortage Contingency Plan (WSCP) as part of its plan (UWMP). Section 10632.2 provides that,

"An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan...or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1." The WSCP will be incorporated as an appendix of the UWMP.

One of Cal Water's service areas is the Palos Verdes System, which serves Palos Verdes Estates, Rancho Palos Verdes, Rolling Hills, and Rolling Hills Estates, in Los Angeles County. As a defined urban water supplier, Cal Water is preparing an update to its UWMP that will address the water service conditions in the Palos Verdes District. It is Cal Water's intent to adopt that UWMP, and the incorporated WSCP, and file that plan as required with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service no later than 30 days after adoption.

Schedule of upcoming actions:

On or about June 7, 2021, an electronic copy of the Draft 2020 UWMP and WSCP will be available for review. After a public review period, a public meeting to receive comments on the Draft UWMP and WSCP Plan for the Palos Verdes District will be held online on June 22, 2021, at 5:00 p.m. The electronic copy of the UWMP, WSCP, and additional information on the public meeting, including a link to participate, is available at the following internet address:
https://www.calwater.com/conservation/uwmp-review/
If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP or WSCP, you may send your comments via email to PlanningInfo@calwater.com.

A0000005715807

Cal Water will receive comments on the Draft 2021 UWMP and WSCP from June 7 through June 22, 2021.
Please share this notice with others that may have interest in this matter.
6/3, 6/10/21
CNS-3470107#
PALOS VERDES PENINSULA NEWS

California Water Service

June 22, 2021

Quality. Service. Value.

Palos Verdes District

2020 Urban Water Management Plan
2020 Water Shortage Contingency Plan

Meeting Agenda

- Introduce California Water Service (CWS) staff and consultants
- Purpose and objectives
- Presentation of the 2020 Urban Water Management Plan (UWMP)
- Presentation of 2020 Water Shortage Contingency Plan (WSCP)
- Drought update
- Public comments and questions

Urban Water Management Planning Act

- Supports long-term water resource planning to ensure adequate supplies
- California Water Code - Sections 10610-10656
- Threshold: Utilities with 3,000+ services or 3,000+ acre-feet per year (AFY) water sales
- At least a 20-year planning horizon, Cal Water's plan covers 25 years
- Must be updated every 5 years and submitted by July 1, 2021
- Basis for SB-610 Water Supply Assessments and SB-221 Water Supply Verifications

UWMP Elements

- Service area description
- Population forecast
- Supply and demand projections through 2045 in normal, single dry and multiple dry years
- Water supply reliability
- Conservation/Demand Management Measures
- Climate change
- Water Shortage Contingency Plan

2020 UWMP Update: Public Outreach

- Preliminary information sent to relevant entities in February 2021
- Second notice sent to relevant entities in May 2021
- Two notices posted in local newspaper
- Draft 2020 UWMP and WSCP available for review at **https://www.calwater.com/conservation/uwmp-review/**
- Public hearing

District Overview

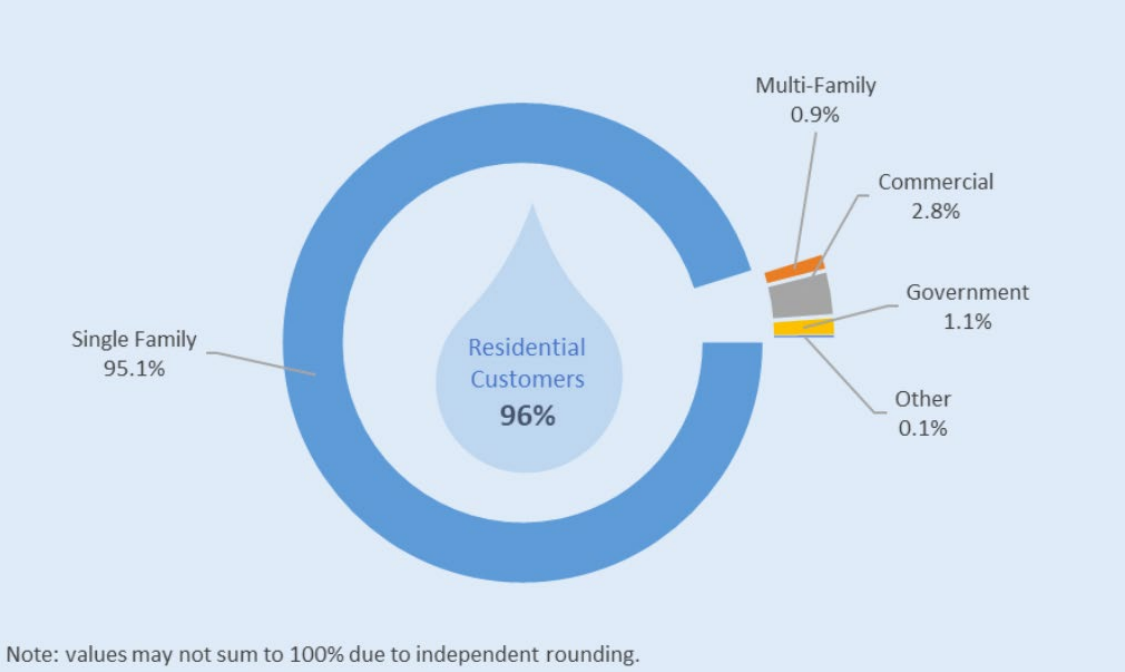
- Serving Palos Verdes District since 1970
- One Public Water System
- Uses purchased water from West Basin MWD

Water Supply Sources

- Purchased water from Metropolitan Water District of Southern California via West Basin MWD
- Projected future use of recycled water
- Cal Water continues to investigate additional supply sources

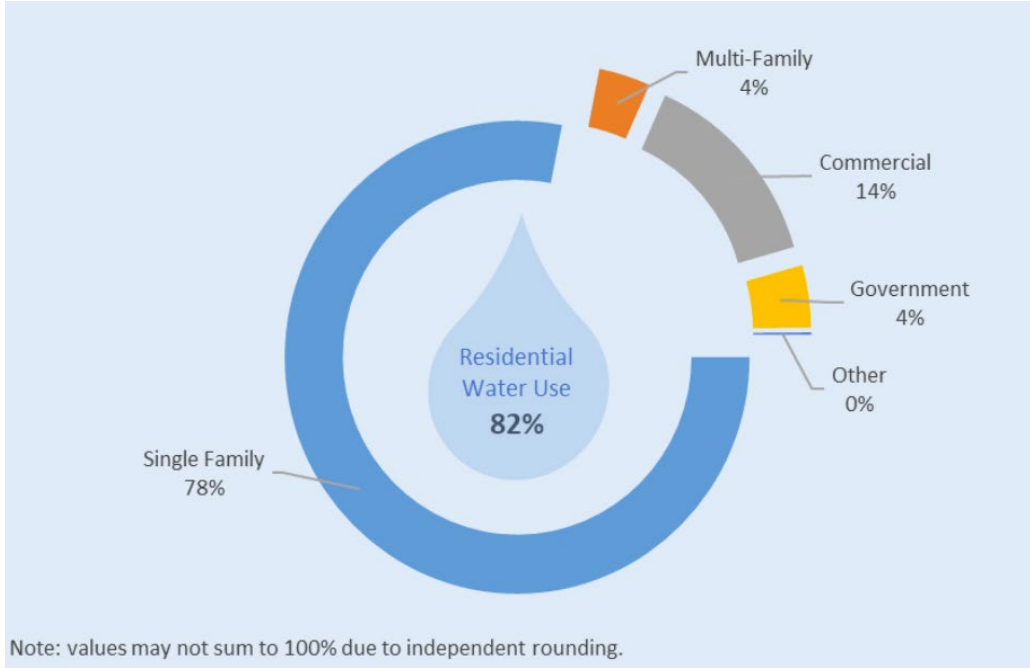
Distribution of Services/Demand

Types of Customers



Note: values may not sum to 100% due to independent rounding.

Demand



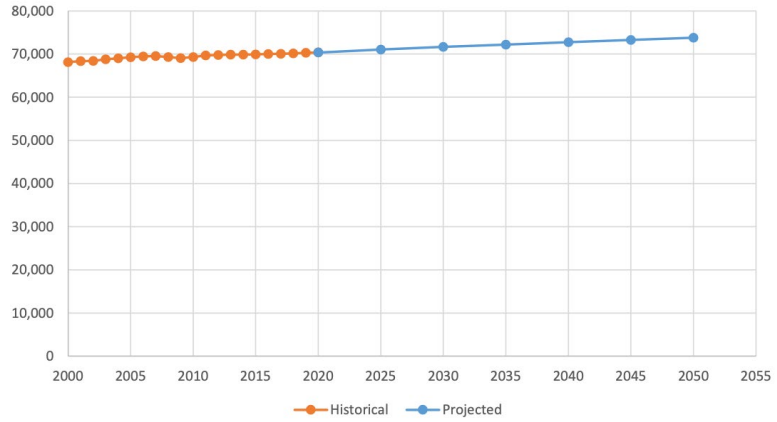
Note: values may not sum to 100% due to independent rounding.

Demand Projection Methodology

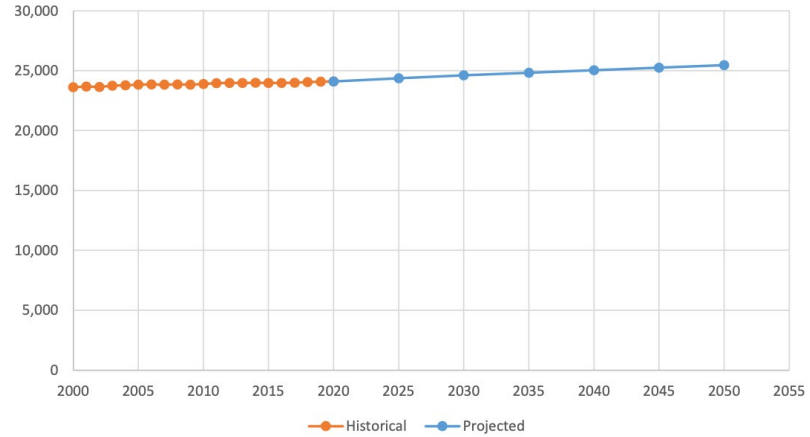
- Forecast horizon is beyond 20 years required by UWMP
- Generates normal-, wet-, and dry-year demand forecasts
- Directly considers impacts of climate change
- Demand model uses historical data on services, sales, production, population, and proposed conservation measures
- Regional Growth Forecast: housing and employment growth forecasts based on county-level forecasts prepared by SCAG

Population & Account Projections

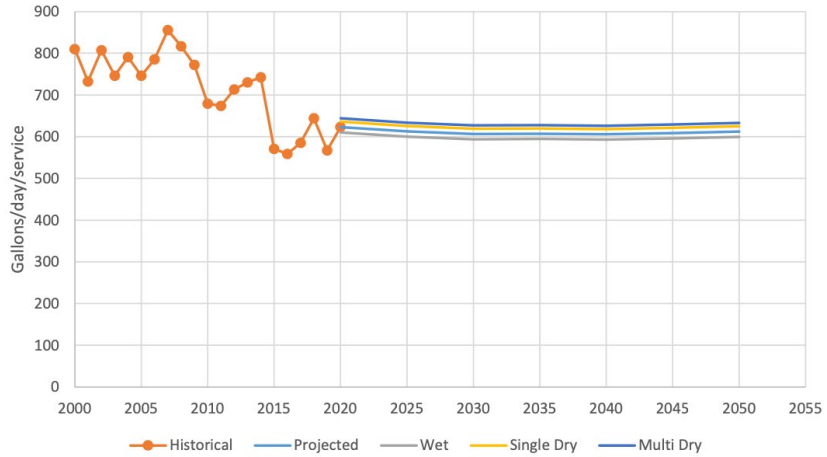
Historical and Projected Population



Historical and Projected Services

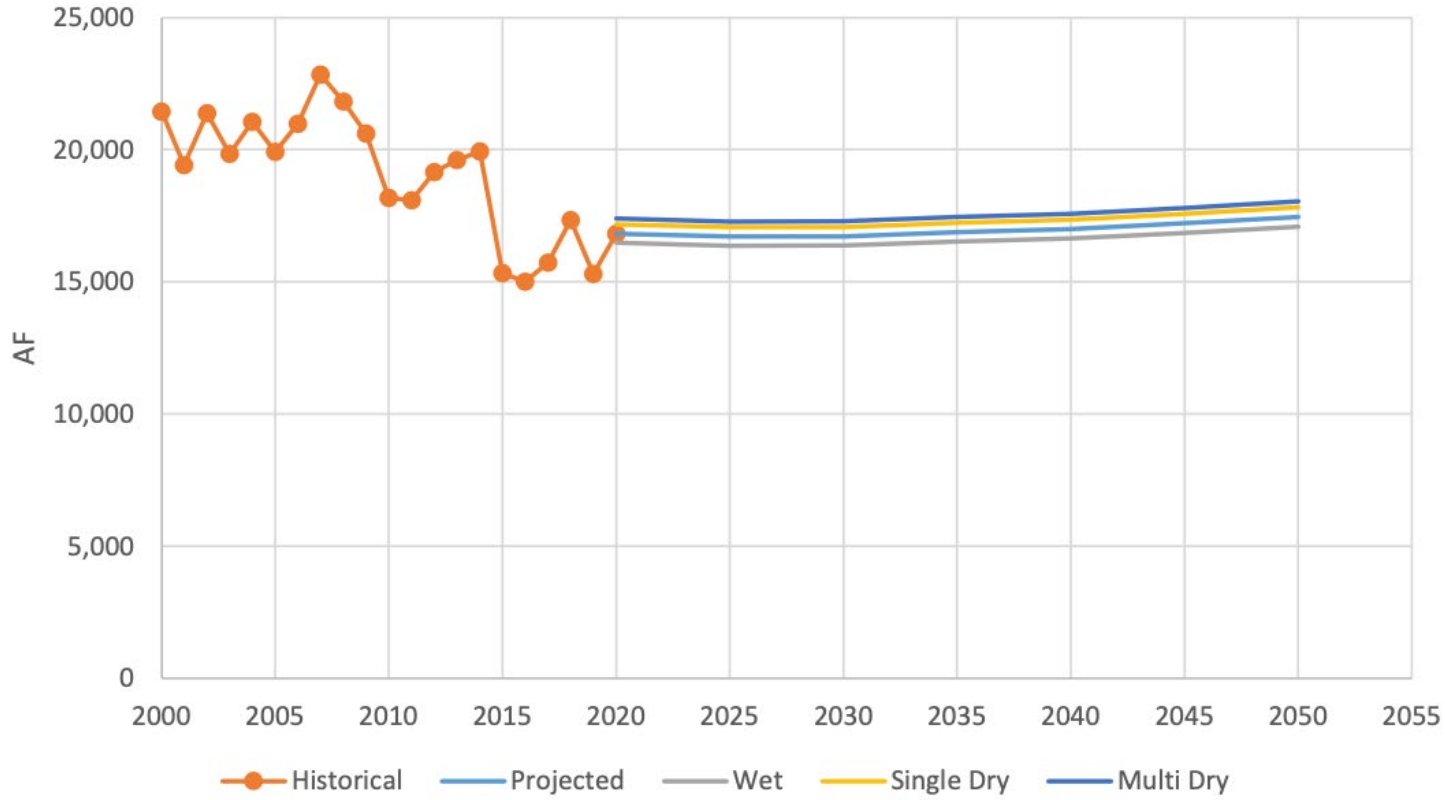


Average Demand Per Service



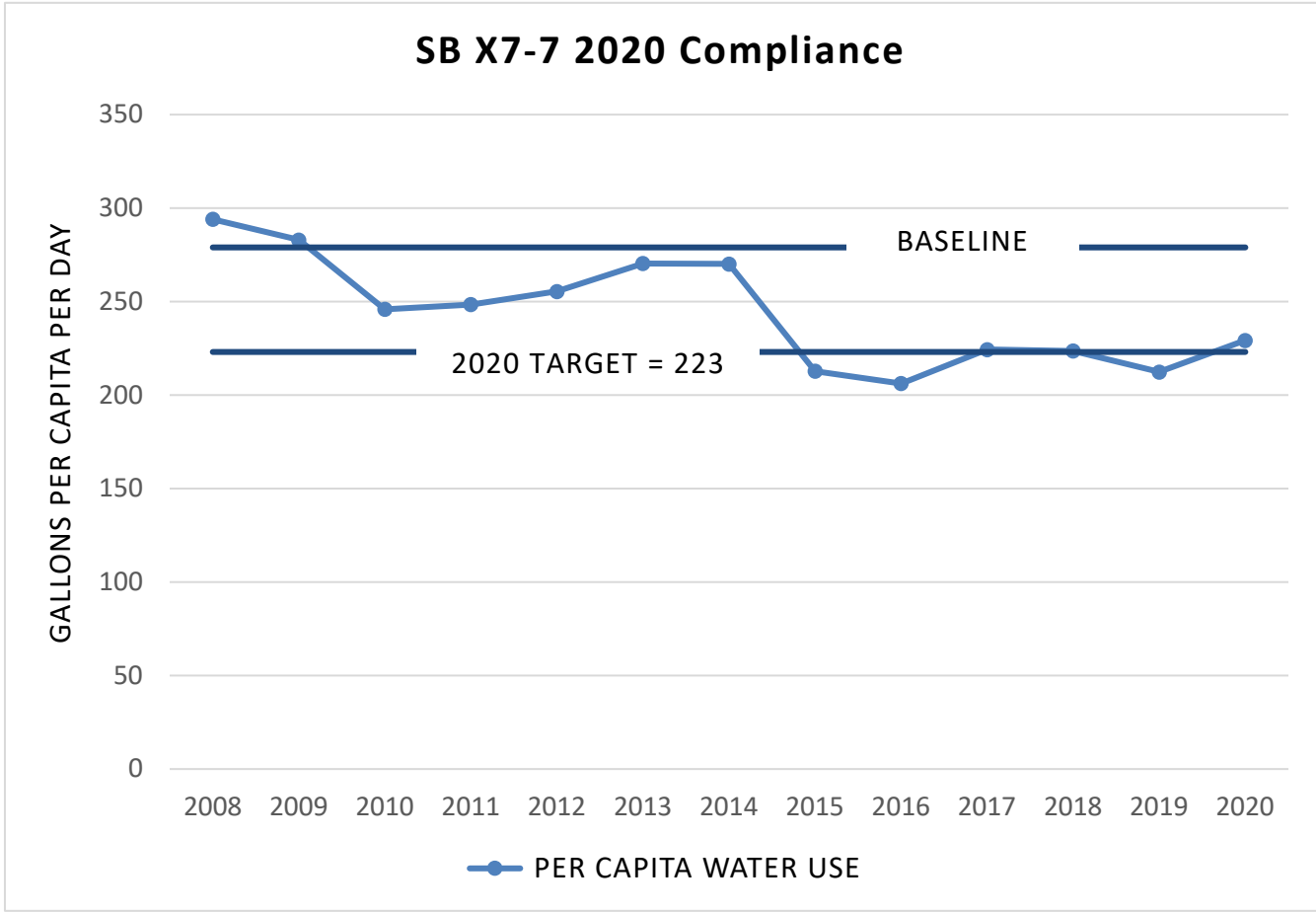
Demands for Potable Water - Projected

- 2045 demand projected to be 18,300 acre-feet per year
- 1.2% increase relative to 2020 demands



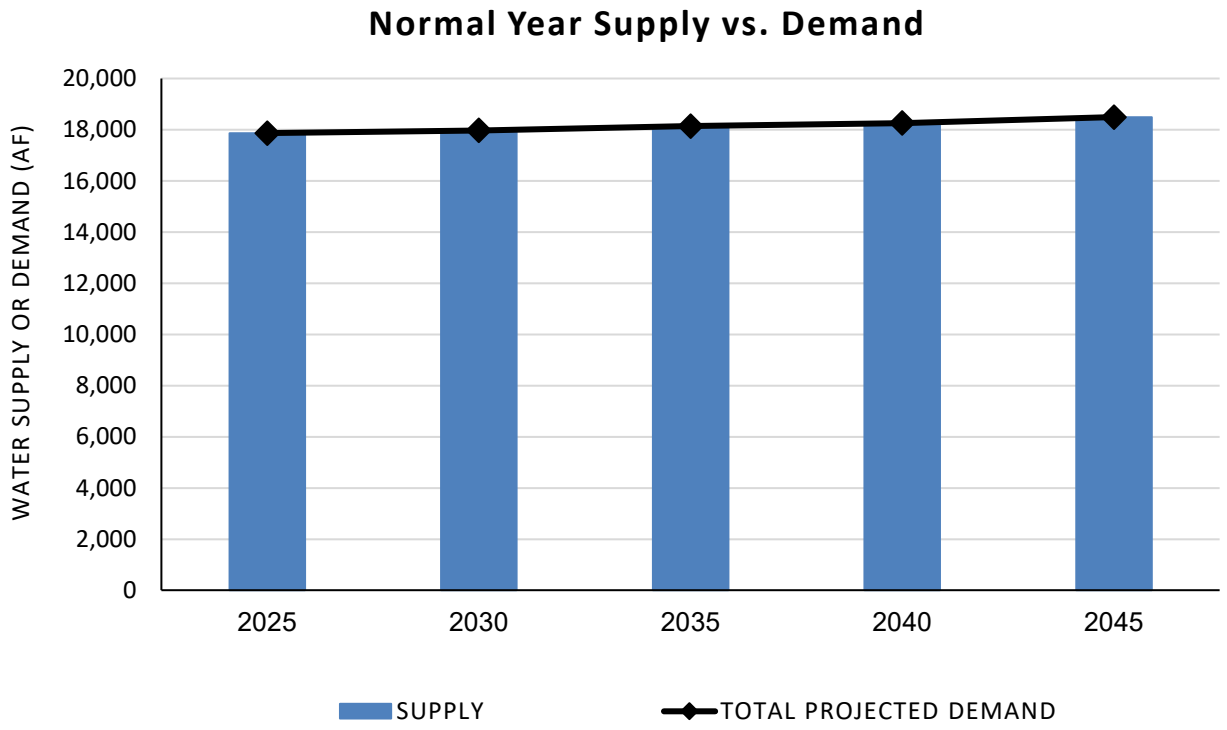
SB X7-7 (20% by 2020)

- Goal is to reduce per capita urban water use below baseline by:
  - 10% by Dec. 31, 2015
  - 20% by Dec. 31, 2020
- Palos Verdes District has not met its 2020 Target as an individual utility
- However, District has complied with SB X7-7 via its membership in regional alliance



Supply Sufficiency

- Supply sufficiency analysis is based on MWDSC projections of available supply
- Supply is projected to be sufficient to meet projected demand under normal, single dry, and multiple dry year conditions
- Any unexpected shortages will be addressed by the Water Shortage Contingency Plan



Local Topics – Palos Verdes District

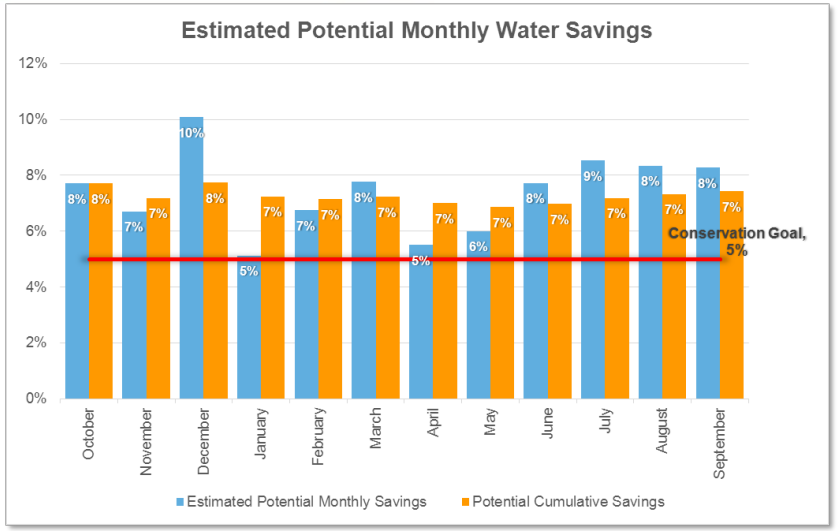
- District receives 100% of its potable supply from the Metropolitan Water District of Southern California, via West Basin Municipal Water District

Water Shortage Contingency Plan Elements

- Comprehensive drought response plan
  - Annual assessment of water supply reliability
  - Six standard shortage stages (10% to >50%)
  - Shortage response actions
  - Communication protocols
  - Monitoring, enforcement, and reporting
- Quantitatively assessed using Drought Response Tool

1 - Home
Dominguez

Enter Agency Information	
Agency Name	Dominguez
Total Population Served	143,194
Conservation Goal (%)	5%
Drought Stage	Stage 1
Number of Residential Accounts	29,708
Number of Commercial, Industrial, and Institutional (CII) Accounts	3,272
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	82%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	87%
Comments	Dominguez



Drought Update

- Governor has issued drought emergencies in the majority of counties in California
- Cal Water is monitoring drought conditions in all of its service territories
  - Established a Drought Response Committee
  - Proactively developing conservation messaging
- Cal Water is closely coordinating its drought response with other water agencies and regulatory bodies
- Cal Water will follow protocols outlined in the WSCP as needed
  - Based on local conditions or state mandates

Questions or Comments

- Draft 2020 UWMP and 2020 WSCP available at **https://www.calwater.com/conservation/uwmp-review/**
- Comments on any parts of the UWMP will be accepted through Tuesday June 22
- Send 2020 UWMP and WSCP comments to: planninginfo@calwater.com

Appendix D: General Plan Land Use Maps

- Palos Verdes Estates Land Use Map
- City of Rolling Hills Estates Zoning Map
- City of Rancho Palos Verdes Land Use Map
- City of Rolling Hills Zoning Map

Figure III-1
Palos Verdes Estates Land Use Diagram

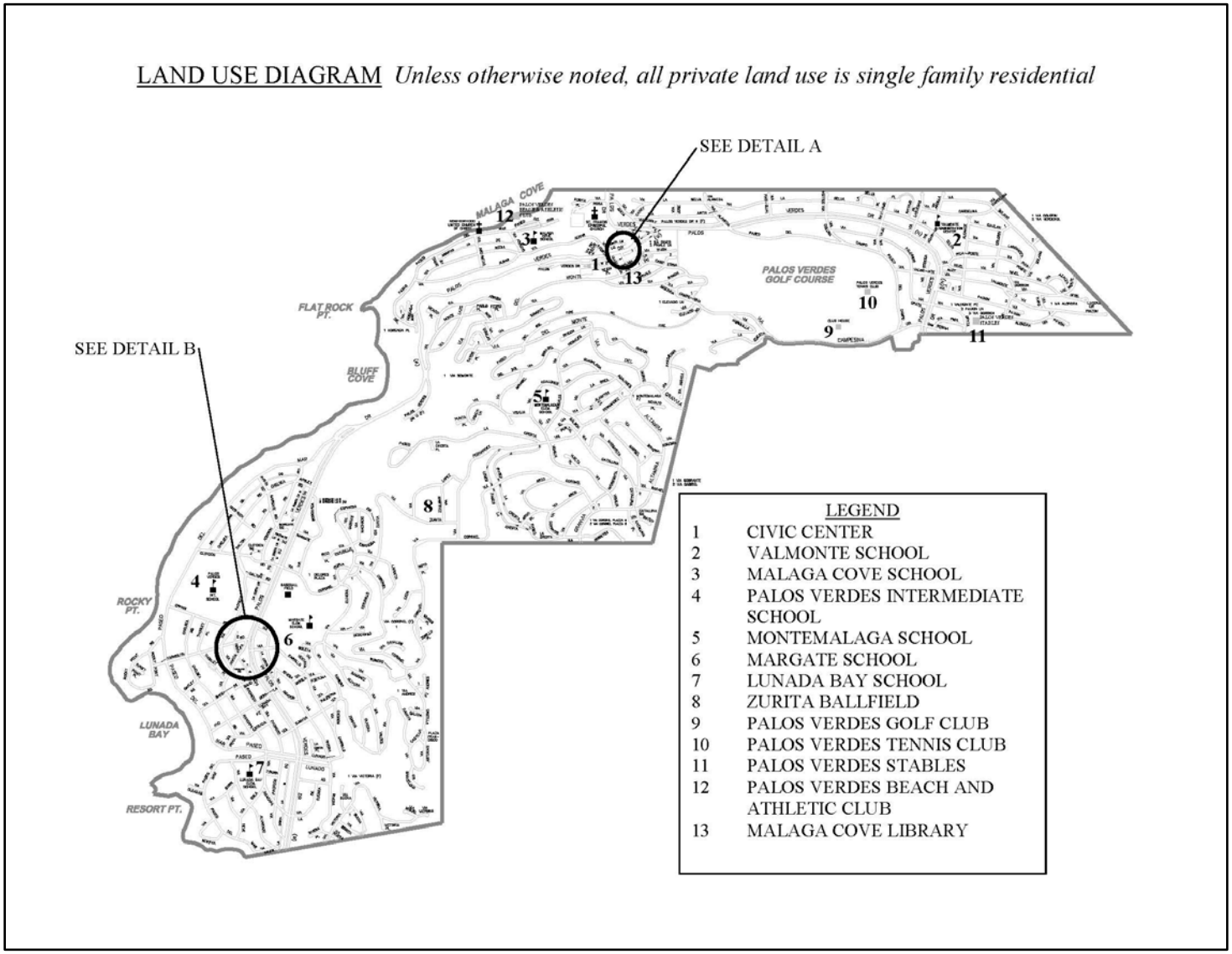


Figure III-2
Malaga Cove Land Use Diagram

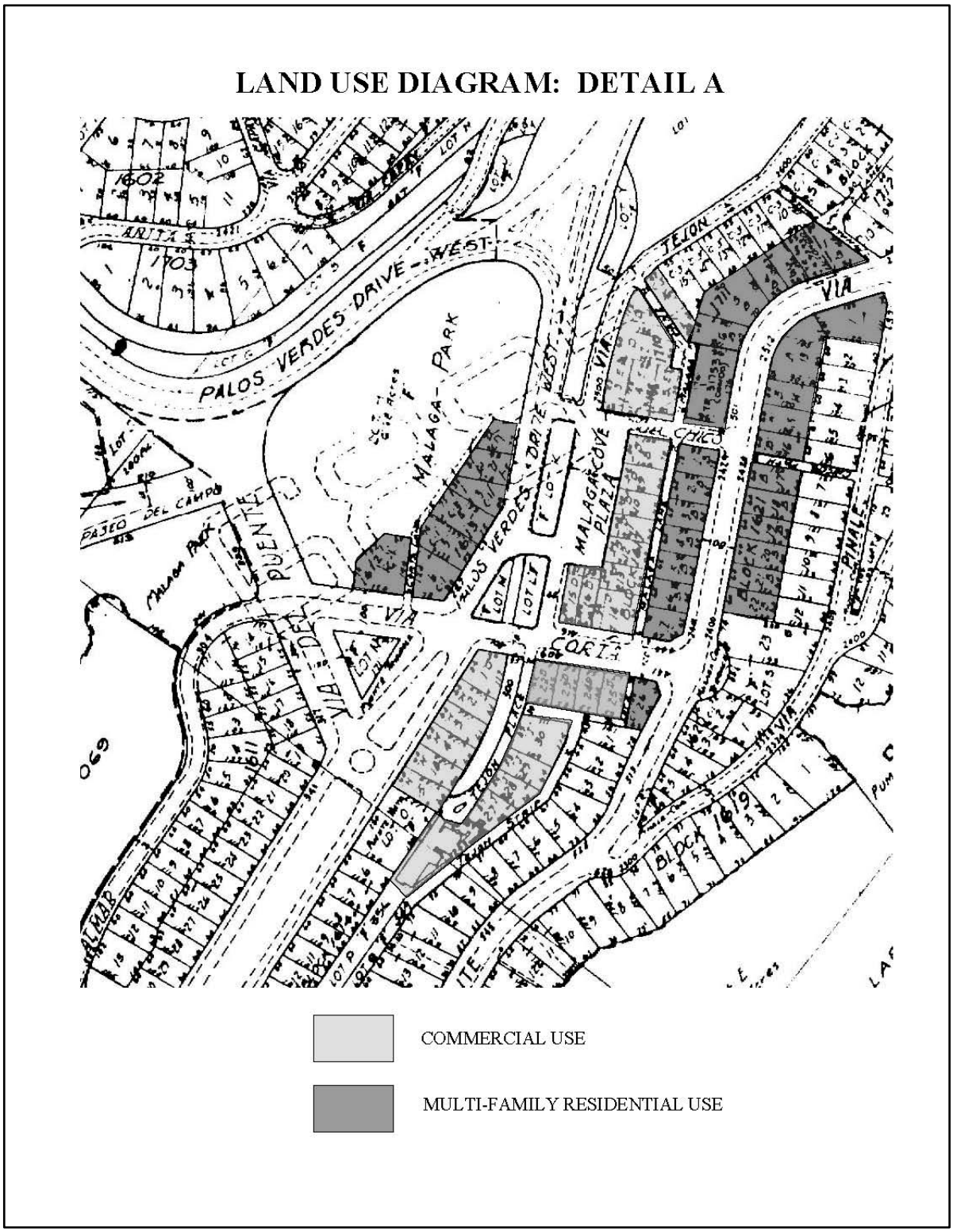
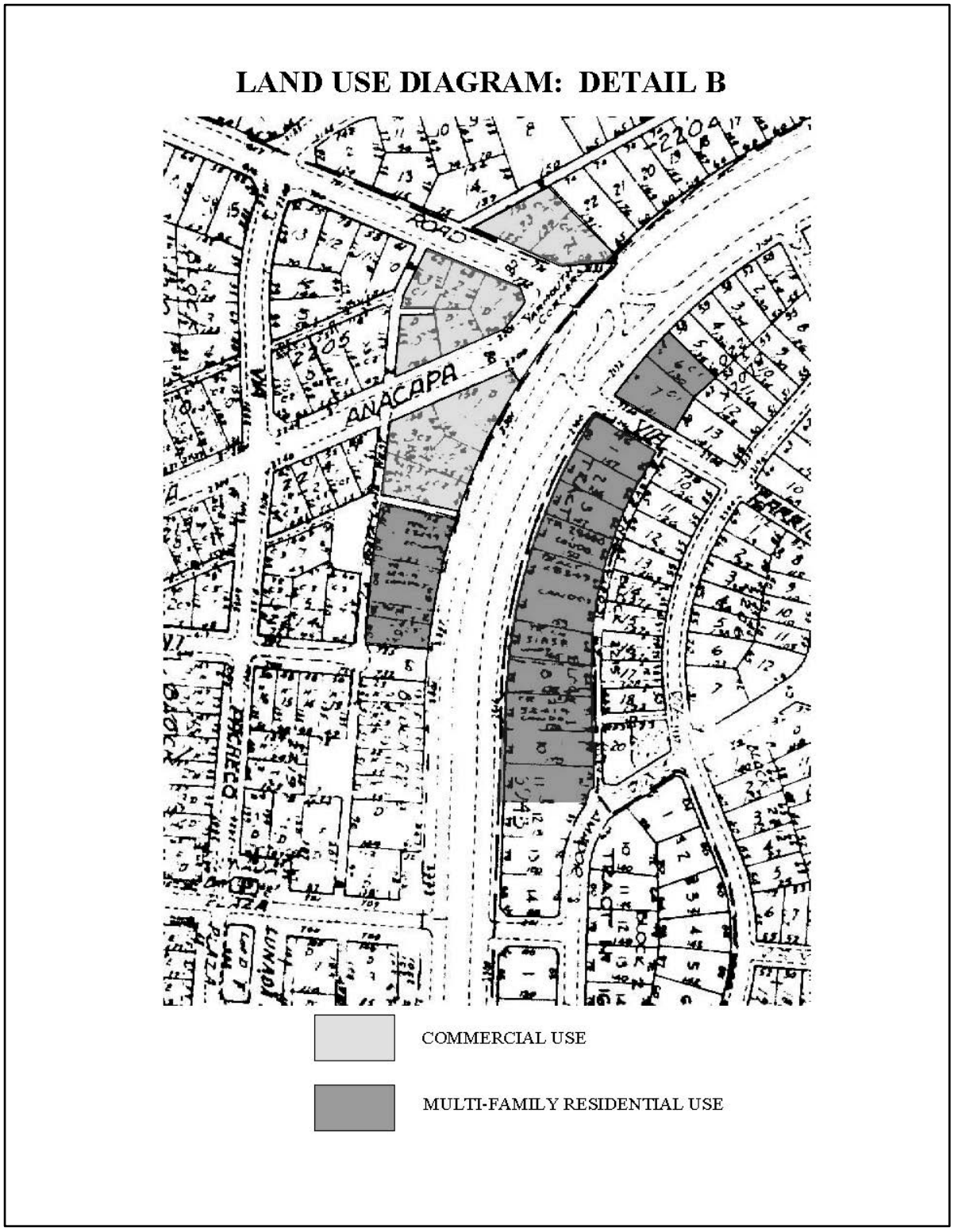


Figure III-3
Lunada Bay Land Use Diagram

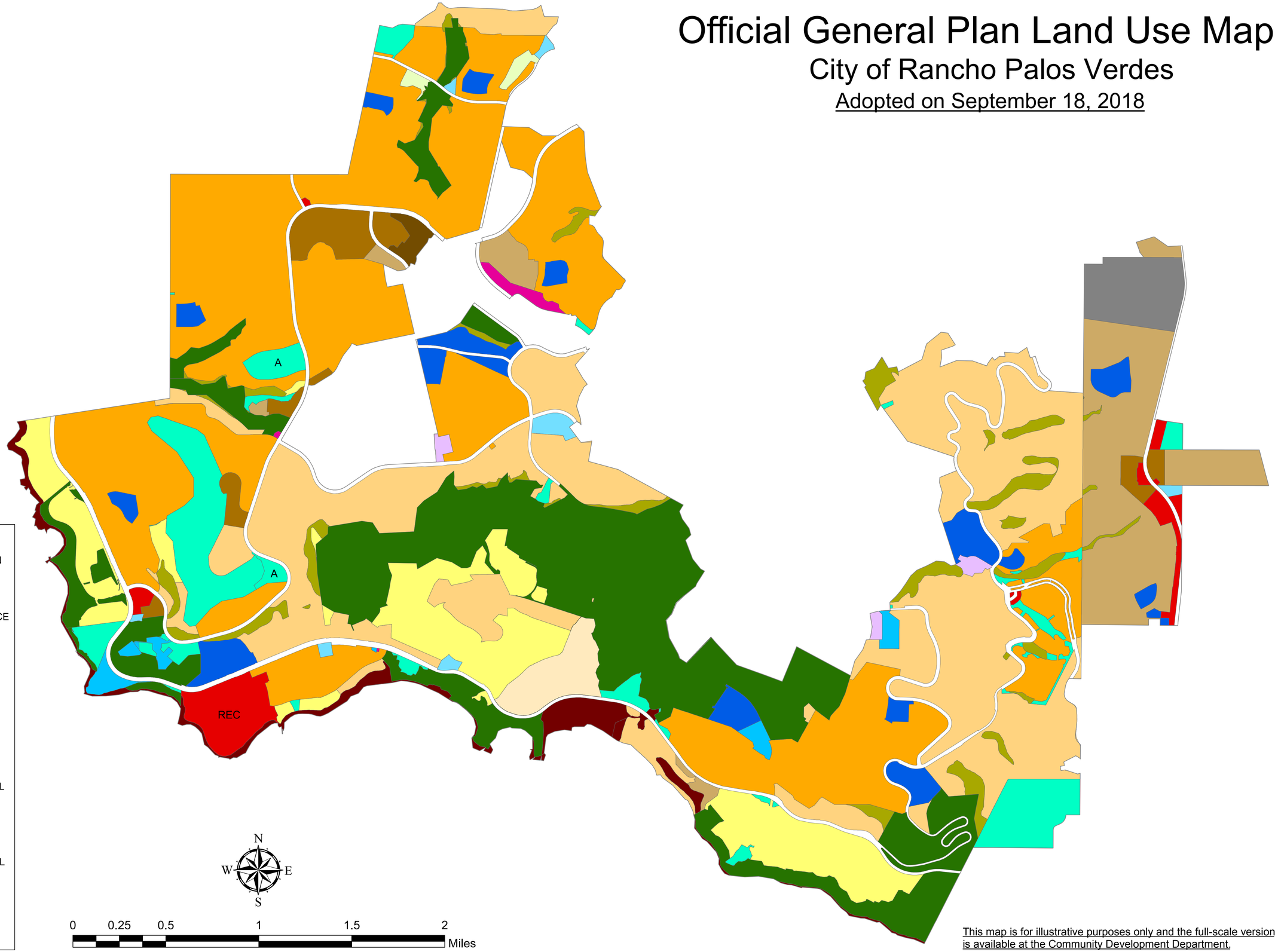


City of Rolling Hills Estates Zoning Map

Official General Plan Land Use Map

City of Rancho Palos Verdes

Adopted on September 18, 2018



Legend

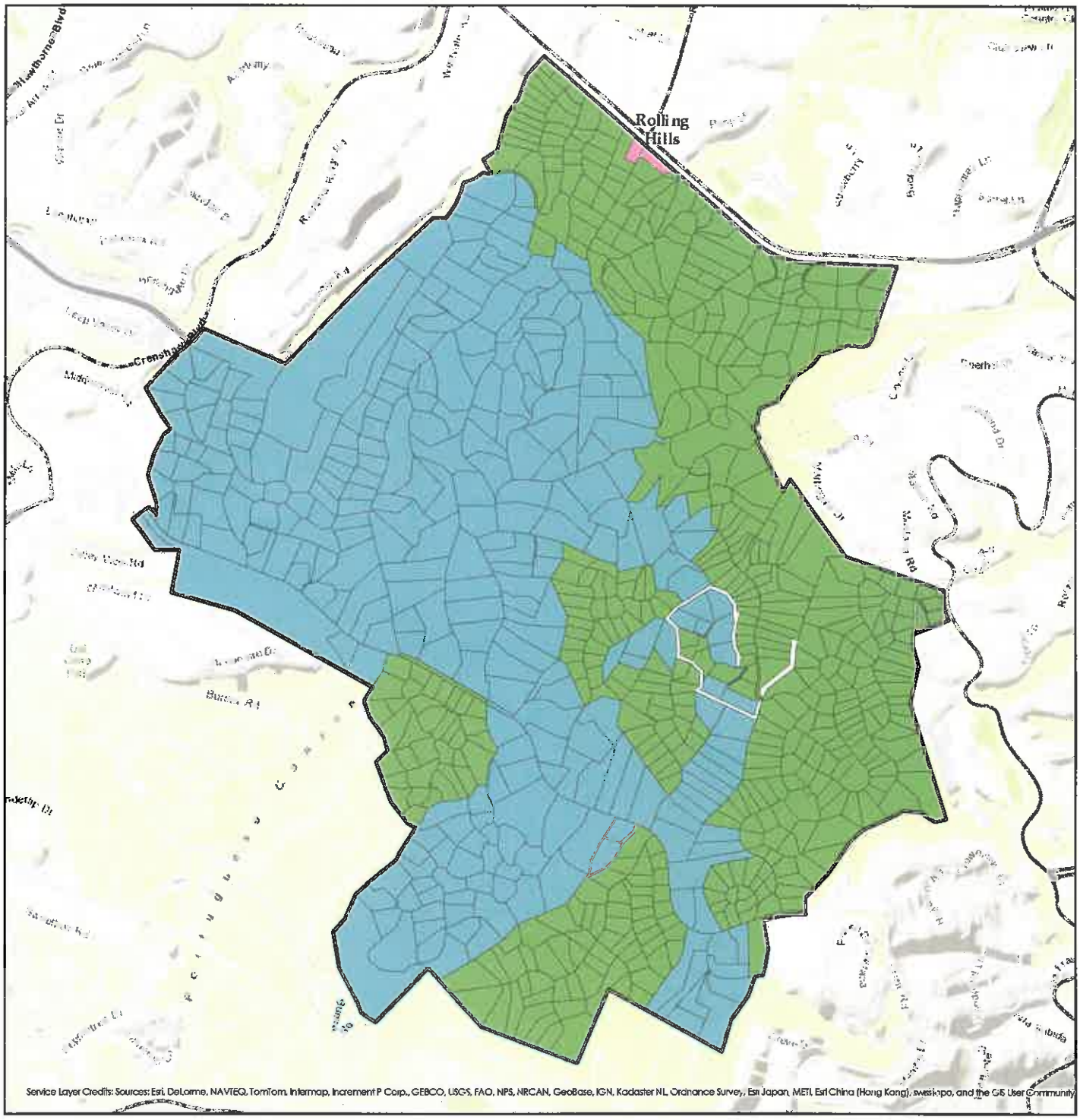
- OPEN SPACE PRESERVATION
- OPEN SPACE HILLSIDE
- OPEN SPACE HAZARD
- RESIDENTIAL 1-2/ OPEN SPACE
- RESIDENTIAL <=1 DU/5 ACRE
- RESIDENTIAL <= 1 DU/ACRE
- RESIDENTIAL 1-2 DU/ACRE
- RESIDENTIAL 2-4 DU/ACRE
- RESIDENTIAL 4-6 DU/ACRE
- RESIDENTIAL 6-12 DU/ACRE
- RESIDENTIAL 12-22 DU/ACRE
- CEMETERY
- REC COMMERCIAL RECREATIONAL
- COMMERCIAL RETAIL
- COMMERCIAL OFFICE
- INFRASTRUCTURE FACILITY
- INSTITUTIONAL EDUCATIONAL
- INSTITUTIONAL PUBLIC
- INSTITUTIONAL RELIGIOUS
- A RECREATIONAL ACTIVE
- RECREATIONAL PASSIVE

N W E S

0 0.25 0.5 1 1.5 2 Miles

This map is for illustrative purposes only and the full-scale version is available at the Community Development Department.

Zoning in City of Rolling Hills



PF

RAS-1

RAS-2

PF – Public Facility (City Hall Building)

RAS – 1 – Residential Agriculture–Suburban; minimum lot size one acre

RAS – 2 – Residential Agriculture–Suburban; minimum lot size two acres

SOUTHERN CALIFORNIA ASSOCIATION of GOVERNMENTS

Source: SCAG, 2013
P:\DataMap_Guide\=RTP_2016\mxds\ZN\LA\Rosemead_ZN.mxd

0 0.075 0.15 0.3 Miles

Appendix E: Summary of Demand Projection Methodology and Assumptions

Cal Water Long-Term Demand Forecast Model Overview

Forecast Domain

The forecast model generates separate forecasts for each customer class and distribution system. Table 1 lists Cal Water districts and distribution systems. Table 2 lists customer classes.

Forecast Horizon and Time Step

The forecast horizon is 30 years. The forecast has an annual time-step.

Normal, Wet, and Dry Year Forecasts

The forecast model generates normal-, wet-, and dry-year demand forecasts. The normal-year forecast is the default forecast. The wet- and dry-year forecasts can be substituted for the default forecast as necessary for system planning purposes. The model produces two different dry year forecasts: the single dry year forecast and the multiple dry year forecast. The latter represents the expected effect of prolonged drought conditions on unconstrained water demand.[1]

Relationship to GRC Sales Forecast

The first year of the forecast can be set to the current GRC sales forecast or actual consumption.

Relationship to PAWS

The demand model uses historical data on services, sales, production, and population from Cal Water's Production Analysis Worksheets (PAWS).

Accounting Rules

The model uses the following accounting rules to ensure forecast consistency:

- Population and conservation savings forecasts are functions of the service forecast.
- The sales forecast for a distribution system is the sum of the class-level sales forecasts for the distribution system. The production forecast for a distribution system is the sum of the sales and non-revenue water (NRW) forecasts for the distribution system.
- The sales and production forecasts for a district are the sum of the sales and production forecasts for its distribution systems.

Volume Units

Sales and production forecasts are in acre-feet (AF). Average sales and per capita forecasts are in gallons per day.

Per Capita Water Use

The model generates per capita forecasts for water use by single-family customers, water use by multi-family customers, water use by all residential customers, and water use by all district customers.

[1] Unconstrained demand is what demand would be in the absence of water use restrictions or policies intended to curtail water use.

Service Forecast

The forecast model generates three alternative service forecasts:

- Average Y-Y Change in Services. The model bases the forecast on the historical year-to-year (y-y) change in the number of services. This forecast assumes additive growth.
- Average Y-Y % Change in Services. The model bases the forecast on the historical y-y percentage change in services. This forecast assumes exponential growth.
- Regional Growth Forecast. The model uses regional housing and employment growth forecasts to project future services. Districts in the Bay Area use census-tract level growth forecasts prepared by the Association of Bay Area Governments (ABAG). Districts in Southern California use census-tract-level growth forecasts prepared by the Southern California Association of Governments (SCAG). The remaining districts use county-level forecasts prepared by Caltrans.

Regional Forecasts

Table 3 lists the regional forecasts in the model. Table 4 summarizes how the model uses the regional forecasts to project future services.

Service Floors and Ceilings

The forecast can include floors and ceilings on the service growth. The floor (ceiling) is the minimum (maximum) number of services allowed in the forecast.

User-Specified Growth Rates

The model allows user-specified growth rates.

Water Supply Assessments

The user can add to the forecast projected services and water use from Water Supply Assessments prepared for proposed development projects. The user can specify how much of this projected growth in services and water use the model should treat as additive to the baseline forecast.

Population Forecasts

The population projection is a function of the residential service projections to ensure internal consistency. Population in year t is:

$$Population_t = \left[\frac{persons}{service}\right]_{SFR} \cdot SFRservices_t + \left[\frac{persons}{service}\right]_{MFR} \cdot MFRservices_t$$

For multi-family services, the calculation of average persons per service uses the equation below. The model uses county assessor data linked to Cal Water customer data to estimate average dwelling units per parcel and average parcels per service. It uses census data to estimate average persons per dwelling unit.

$$\left[\frac{persons}{service}\right]_{MFR} = \frac{Avg\ Dwelling\ Units}{Parcel} \cdot \frac{Avg\ Parcels}{Service} \cdot \frac{Avg\ Persons}{Dwelling\ Unit}$$

Sales/Service Forecast

The model generates separate forecasts of sales/service for each customer class and distribution system.

Sales/Service Initialization

The model user sets sales/service for first year of the forecast to either current year water use or the most recent General Rate Case sales forecast. The 2020 UWMP projections start with 2020 actual sales/service.

Sales/Service Adjustments

In each forecast year, the model adjusts the previous year's sales/service estimate for:

1. Rebound from the 2012-16 drought
2. Passive water savings from plumbing codes and appliance standards
3. Active water savings from Cal Water conservation programs
4. Real changes in the marginal cost of water service
5. Real changes in per capita income

The user can select which adjustments to apply. The 2020 UWMP projections include all the adjustments except the drought rebound adjustment. The 2020 UWMP projections exclude the drought rebound adjustment because analysis of recent consumption trends showed that further rebound from the 2012-2016 drought was unlikely.

A description of each adjustment follows.

Drought Rebound

The model adjusts the sales/service forecast for demand recovery following the 2012-2016 drought. The model makes this adjustment using data on the growth in sales/service between 2016 and 2017. The model assumes some of the savings achieved during the drought will be permanent. The user can set the level of permanent drought savings. The default setting is 20%.

Passive Water Savings

The model uses DWR projections of water savings from plumbing/building codes to forecast passive water savings.[2] The model extends the DWR projections, which run through 2040, to 2050.

Active Water Savings

The model uses conservation program savings projections from Cal Water's 2015 Conservation Master Plans to forecast active water savings.

Price and Income Adjustments

The model adjusts average sales for expected changes in real income and cost of water service. The adjustment equation is:[3]

[2] M.Cubed. 2016. Projected Statewide and County-Level Effects of Plumbing Codes and Appliance Standards on Indoor GPCD. Technical Memorandum prepared by David Mitchell for the California Department of Water Resources. August 30, 2016.

[3] The model uses a constant-elasticity-of-demand specification: $Q_t = AP_t^{\varepsilon} I_t^{\delta}$

$$\Delta Q_t = Q_0 \left(1 - \left(\frac{P_t}{P_0}\right)^{\varepsilon} \left(\frac{I_t}{I_0}\right)^{\delta}\right)$$

where Q_0 is sales/service in the base year of the forecast, $\left(\frac{P_t}{P_0}\right)$ and $\left(\frac{I_t}{I_0}\right)$ are the price of water and income relative to the base year of the forecast, and ε and δ are empirically derived estimates of price and income elasticity.

Sales Forecast

The sales forecast is the product of the service and average use per service forecasts.

Non-Revenue Water Forecast

The non-revenue water forecast is a function of the services forecast. The forecast starts with an initial estimate of non-revenue water, expressed in gallons/connection/day. The model decomposes this estimate into real and apparent loss. The model assumes future apparent loss is equal to the average apparent loss for the five year before the start of the forecast. In the case of real loss, the model assumes Cal Water's loss management program will reduce real losses over time. The amount of reduction depends on the staring estimate of real loss. If this estimate is 10 gallons/connection/day or less, the model assumes no further reduction. Otherwise, the model assumes real losses (in gallons/connection/day) will decrease until they are equal to 75% of the average real loss for the five years before the start of the forecast or the State Water Board draft real water loss standard for the distribution system, whichever is greater.[4] The model assumes the reduction in real loss will occur between 2020 and 2030.

Production Forecast

The production forecast is the sum of the sales and NRW forecasts.

Normal, Wet, Single Dry, and Multiple Dry Year Projections

The model generates normal, wet, single dry, and multiple dry year forecasts of sales and production. The model bases these forecasts on empirically derived relationships between monthly water sales, rainfall, and air temperature estimated for each Cal Water district.[5]

- Wet year – minus one standard deviation weather effect on sales and production
- Single dry year – plus one standard deviation weather effect on sales and production
- Multiple dry year – plus 1.6 standard deviations weather effect on sales and production

In the case of the dry year forecasts, the model is forecasting demand in the absence of drought water use restrictions or other policies that would limit water use in dry years.

[4] The State Water Board did not develop a draft water loss standard for every Cal Water distribution system. For those without a draft standard, the model assumes real losses will decrease until they are equal to 75% of the average real loss for the five year before the start of the forecast.

[5] A&N Technical Services, Cal Water Long Term Water Demand Forecast Model, December 2014.

Table 1. Long-Term Demand Model Districts and Systems

Label	District-System	Notes
AV	**Antelope Valley District**	
AV-FMT	Fremont System	
AV-LAN	Lancaster System	
AV-LKH	Lake Hughes System	
AV-LVY	Leona Valley System	
BG	**Bear Gulch District**	No sub-systems in district
BK	**Bakersfield District**	
BK-BK	Bakersfield System	
BK-NG	North Garden System	
CH	**Chico District**	
CH-CH	Chico System	
CH-HAM	Hamilton City System	
DIX	**Dixon District**	No sub-systems in district
DOM	**Dominguez District**	No sub-systems in district
ELA	**East Los Angeles District**	No sub-systems in district
HAW	**Hawthorne District**	No sub-systems in district
HR	**Hermosa-Redondo District**	No sub-systems in district
KC	**King City District**	No sub-systems in district
KRV	**Kern River Valley District**	
KRV-BDFLO	Lower Bodfish System	
KRV-BDFUP	Upper Bodfish System	
KRV-KNVARD	Kernville & Arden System	Includes KNV, KRVArdenWaterCo, COUN, MSH, POND
KRV-LKL	Lakeland System	
KRV-ONX	Onyx System	
KRV-SLK	South Lake System	Includes SQM
KRV-SPM	Split Mountain System	
LAS	**Los Altos District**	No sub-systems in district
LIV	**Livermore District**	No sub-systems in district

Label	District-System	Notes
MPS	**Mid-Peninsula District**	
MPS-SM	San Mateo System	
MPS-SC	San Carlos System	
MRL	**Marysville District**	No sub-systems in district
ORO	**Oroville District**	No sub-systems in district
PV	**Palos Verdes District**	No sub-systems in district
RDV	**Redwood Valley District**	
RDV-ARM	Armstrong System	
RDV-CSP	Coast Springs System	
RDV-HKN	Hawkins Water System	
RDV-LUC	Lucerne System	
RDV-NOH	Noel Heights System	
RDV-RPD	Rancho del Paradiso System	
SEL	**Selma District**	No sub-systems in district
SLN	**Salinas District**	
SLN-SLN	Salinas System	Includes Bolsa Knolls, Country Meadows
SLN-SLNH	Salinas Hills System	Includes Buena Vista, Indian Springs
SLN-OH	Oak Hill System	
SLN-LL	Las Lomas System	
SSF	**South San Francisco District**	No sub-systems in district
STK	**Stockton District**	No sub-systems in district
VIS	**Visalia District**	No sub-systems in district
WIL	**Willows District**	No sub-systems in district
WLK	**Westlake District**	No sub-systems in district

Table 2. Long-Term Demand Model Customer Classes

Label	Description	Revenue Class #
SFR	Single-Family Residential	1
FLT	Single-Family Flat Rate	4
RES	SFR + FLT	1, 4
MFR	Multi-Family	15
COM	Commercial/Business	2
GOV	Government/Public Authority	11
IND	Industrial	3
OTH	Other/miscellaneous	8,13
IRR	Dedicated irrigation customers	7

Table 3. Regional Forecasts used in First Generation Long-term Demand Model Forecasts

Regional Forecast	Version	Range
ABAG	Plan Bay Area 2040, GEOID10-level summary	2010 to 2040
SCAG	RTP07 GEOID10-level	2010 to 2035
Caltrans	2017 County Forecasts	2010 to 2050

Table 4. Regional Growth Rates used in the Service Growth Forecasts

Service Class	ABAG	SCAG	Caltrans
SFR	y-y % change in single-family dwelling units	y-y % change in all residential dwelling units	y-y % change in single-family dwelling units
MFR	y-y % change in multi-family dwelling units	y-y % change in all residential dwelling units	y-y % change in multi-family dwelling units
COM	y-y % change in total number of jobs	y-y % change in total number of jobs	y-y % change in county employment in retail, wholesale, information, financial, professional, and leisure sectors
GOV	y-y % change in gov't, information, and construction jobs	y-y % change in total number of jobs	y-y % change in county employment in federal, state, local government and education and healthcare sectors
IND	y-y % change in manufacturing jobs	y-y % change in total number of jobs	y-y % change in county employment in manufacturing sectors

Historical and Projected Services, Water Sales, and Total Production

District Demand Projection Report
Palos Verdes

6/4/2021

General Rate Case Sales Baseline 2020

Historical Data Range
First Year 2000
Last Year 2020

Forecast Range
First Year 2020
Last Year 2050

Service Growth Basis ABAG Growth Forecasts

Service Growth Rates

Class	ABAG Projected	Historical %Y-Y[1] 5-Yr	10-Yr	15-Yr	20-Yr
RES[2]	0.2%	0.1%	0.1%	0.0%	0.0%
MFR	0.2%	0.2%	0.3%	3.1%	2.2%
COM	0.5%	0.0%	-0.1%	2.1%	1.6%
GOV	0.5%	-0.5%	-0.5%	1.2%	1.1%
IND	0.5%			-100.0%	-100.0%
TOT		0.1%	0.1%	0.1%	0.1%

Water Supply Assessments

	WSA Name	Completion Date	Incorporated into Forecast (Y/N)
1			
2			
3			
4			
5			

Sales Forecast Adjustments

Drought Rebound	OFF
Plumbing Code	ON
Active Conservation	ON
Price Response	ON
Income Response	ON

Non-Revenue Water (NRW) Basis

Real loss (gal/con/day):
2016-2020 average if <= 10 gal/con/day
Draft Water Board standard or 75% of 2016-2020 average, whichever is greater, by 2030.
Apparent loss (gal/con/day): 2016-2020 average.

1. Account reclassifications can impact historical %Y-Y growth rates for individual customer classes.
2. RES = Metered and unmetered single-family residential customers.

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Palos Verdes

Historical Service Counts

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	22,748	146	487	204	11	25	0	23,620
2001	22,789	143	491	206	11	34	0	23,673
2002	22,758	144	495	210	12	20	0	23,639
2003	22,850	143	497	211	11	24	0	23,736
2004	22,890	143	491	210	10	24	0	23,769
2005	22,943	143	495	212	10	24	0	23,826
2006	22,952	143	497	217	10	20	0	23,839
2007	22,942	142	497	218	10	23	0	23,832
2008	22,810	182	578	244	4	28	0	23,846
2009	22,656	217	670	263	0	21	0	23,827
2010	22,703	218	677	267	0	18	1	23,884
2011	22,764	220	679	267	0	17	1	23,947
2012	22,779	221	677	267	0	16	1	23,961
2013	22,782	223	676	268	0	20	1	23,970
2014	22,789	222	678	269	0	20	1	23,980
2015	22,789	223	672	260	0	23	1	23,967
2016	22,797	224	667	253	0	29	1	23,972
2017	22,813	224	668	254	0	30	1	23,990
2018	22,849	224	673	257	0	30	1	24,033
2019	22,894	225	672	255	0	26	1	24,072
2020	22,921	225	672	254	0	24	1	24,097
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	0.1%	0.2%	0.0%	-0.5%		0.9%	0.0%	0.1%
10-Year	0.1%	0.3%	-0.1%	-0.5%		3.0%	0.0%	0.1%
15-Year	0.0%	3.1%	2.1%	1.2%	-100.0%	0.2%		0.1%
20-Year	0.0%	2.2%	1.6%	1.1%	-100.0%	-0.2%		0.1%

CAGR = Compound Annual Growth Rate

District Demand Projection Report
Palos Verdes

Historical Sales (AF)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	17,396	716	2,013	1,055	21	227	0	21,428
2001	16,018	691	1,640	846	16	202	0	19,414
2002	17,551	674	1,926	1,123	21	83	0	21,377
2003	16,589	611	1,750	798	22	66	0	19,835
2004	17,525	623	1,840	928	20	112	0	21,047
2005	16,435	616	1,890	928	16	32	0	19,917
2006	17,437	582	1,959	965	20	9	0	20,971
2007	18,789	587	2,315	1,105	28	15	0	22,839
2008	17,599	656	2,470	1,061	11	16	0	21,814
2009	16,277	679	2,650	992	0	8	0	20,605
2010	14,374	651	2,354	772	0	10	4	18,166
2011	14,372	653	2,249	790	0	11	3	18,077
2012	15,100	650	2,448	931	0	8	3	19,141
2013	15,409	641	2,618	917	0	22	2	19,609
2014	15,519	615	2,761	1,010	0	25	2	19,932
2015	12,111	555	2,058	587	0	15	2	15,327
2016	11,582	552	2,245	606	0	16	2	15,003
2017	12,210	566	2,207	694	0	39	2	15,718
2018	13,434	588	2,484	812	0	12	2	17,332
2019	12,014	556	2,087	625	0	13	1	15,297
2020	13,366	618	2,137	675	0	23	1	16,820
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	2.0%	2.2%	0.8%	2.8%		9.1%	-3.8%	1.9%
10-Year	-0.7%	-0.5%	-1.0%	-1.3%		8.3%	-10.7%	-0.8%
15-Year	-1.4%	0.0%	0.8%	-2.1%	-100.0%	-2.2%		-1.1%
20-Year	-1.3%	-0.7%	0.3%	-2.2%	-100.0%	-10.8%		-1.2%

CAGR = Compound Annual Growth Rate

Historical Sales/Service (GPD)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	683	4,389	3,692	4,627	1,721	8,037		810
2001	628	4,308	2,984	3,671	1,266	5,333		732
2002	688	4,183	3,471	4,781	1,622	3,696		807
2003	648	3,814	3,145	3,380	1,757	2,440		746
2004	683	3,887	3,343	3,940	1,719	4,233		791
2005	639	3,846	3,409	3,909	1,446	1,192		746
2006	678	3,645	3,522	3,970	1,767	380		785
2007	731	3,690	4,163	4,521	2,463	566		856
2008	689	3,211	3,818	3,884	2,233	523		817
2009	641	2,791	3,530	3,365		328		772
2010	565	2,671	3,104	2,582		509	3,508	679
2011	564	2,649	2,958	2,641		606	2,724	674
2012	592	2,632	3,227	3,113		467	2,656	713
2013	604	2,572	3,457	3,049		981	1,648	730
2014	608	2,473	3,634	3,351		1,115	1,904	742
2015	474	2,224	2,735	2,015		568	1,379	571
2016	454	2,199	3,003	2,136		509	1,840	559
2017	478	2,257	2,948	2,440		1,171	1,516	585
2018	525	2,342	3,297	2,828		371	1,842	644
2019	469	2,208	2,774	2,188		454	1,254	567
2020	521	2,452	2,840	2,371		838	1,137	623
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	1.9%	2.0%	0.8%	3.3%		8.1%	-3.8%	1.8%
10-Year	-0.8%	-0.8%	-0.9%	-0.8%		5.1%	-10.7%	-0.9%
15-Year	-1.4%	-3.0%	-1.2%	-3.3%		-2.3%		-1.2%
20-Year	-1.3%	-2.9%	-1.3%	-3.3%		-10.7%		-1.3%

CAGR = Compound Annual Growth Rate

District Demand Projection Report
Palos Verdes

Historical Production (AF)

YEAR	SALES	NRW	PROD	NRW %	NRW GPD/Svc
2000	21,428	794	22,222	3.6%	30
2001	19,414	643	20,057	3.2%	24
2002	21,377	529	21,906	2.4%	20
2003	19,835	497	20,332	2.4%	19
2004	21,047	287	21,334	1.3%	11
2005	19,917	590	20,507	2.9%	22
2006	20,971	-549	20,422	-2.7%	-21
2007	22,839	313	23,151	1.4%	12
2008	21,814	1,012	22,826	4.4%	38
2009	20,605	1,285	21,890	5.9%	48
2010	18,166	918	19,084	4.8%	34
2011	18,077	1,310	19,388	6.8%	49
2012	19,141	818	19,960	4.1%	30
2013	19,609	1,557	21,165	7.4%	58
2014	19,932	1,206	21,138	5.7%	45
2015	15,327	1,332	16,659	8.0%	50
2016	15,003	1,163	16,166	7.2%	43
2017	15,718	1,881	17,599	10.7%	70
2018	17,332	234	17,566	1.3%	9
2019	15,297	1,417	16,713	8.5%	53
2020	16,820	1,247	18,067	6.9%	46
2021					
2022					
2023					
2024					
2025					
2026					
2027					
2028					
2029					
2030					

CAGR	SALES	NRW	PROD	NRW GPD/Svc
5-Year	1.9%	-1.3%	1.6%	-1.4%
10-Year	-0.8%	3.1%	-0.5%	3.0%
15-Year	-1.1%	5.1%	-0.8%	5.0%
20-Year	-1.2%	2.3%	-1.0%	2.2%

CAGR = Compound Annual Growth Rate

Historical GPCD

		GPCD	
YEAR	POPULATION	RESIDENTIAL	TOTAL
2000	68,113	237	291
2001	68,351	218	262
2002	68,405	238	286
2003	68,773	223	264
2004	69,006	235	276
2005	69,269	220	264
2006	69,422	232	263
2007	69,523	249	297
2008	69,317	235	294
2009	69,054	219	283
2010	69,301	194	246
2011	69,686	192	248
2012	69,762	202	255
2013	69,883	205	270
2014	69,865	206	270
2015	69,899	162	213
2016	69,995	155	206
2017	70,034	163	224
2018	70,127	178	224
2019	70,271	160	212
2020	70,363	177	229
2021			
2022			
2023			
2024			
2025			
2026			
2027			
2028			
2029			
2030			

CAGR	POPULATION	RESIDENTIAL GPCD	TOTAL GPCD
5-Year	0.1%	1.9%	1.5%
10-Year	0.2%	-0.9%	-0.7%
15-Year	0.1%	-1.4%	-0.9%
20-Year	0.2%	-1.4%	-1.2%

CAGR = Compound Annual Growth Rate

Projected Services

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	22,921	225	672	254	0	24	1	24,097
2021	22,968	225	675	257	0	29	1	24,155
2022	23,015	226	678	258	0	29	1	24,206
2023	23,062	226	681	259	0	29	1	24,259
2024	23,110	227	684	260	0	29	1	24,311
2025	23,156	227	687	261	0	29	1	24,362
2026	23,202	228	691	263	0	29	1	24,412
2027	23,248	228	694	264	0	29	1	24,463
2028	23,294	229	697	265	0	29	1	24,515
2029	23,340	229	701	266	0	29	1	24,566
2030	23,377	229	704	268	0	29	1	24,608
2031	23,414	230	707	269	0	29	1	24,649
2032	23,451	230	710	270	0	29	1	24,691
2033	23,488	231	713	271	0	29	1	24,733
2034	23,526	231	717	272	0	29	1	24,775
2035	23,563	231	720	274	0	29	1	24,818
2036	23,600	232	723	275	0	29	1	24,860
2037	23,638	232	726	276	0	29	1	24,902
2038	23,675	232	730	277	0	29	1	24,944
2039	23,713	233	733	279	0	29	1	24,987
2040	23,750	233	736	280	0	29	1	25,029
2041	23,788	234	739	281	0	29	1	25,072
2042	23,826	234	743	282	0	29	1	25,115
2043	23,864	234	746	284	0	29	1	25,158
2044	23,902	235	750	285	0	29	1	25,200
2045	23,939	235	753	286	0	29	1	25,243
2046	23,977	235	756	288	0	29	1	25,286
2047	24,015	236	760	289	0	29	1	25,330
2048	24,054	236	763	290	0	29	1	25,373
2049	24,092	236	767	291	0	29	1	25,416
2050	24,130	237	770	293	0	29	1	25,459

Projected Sales (AF)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	13,366	618	2,137	675	0	23	1	16,820
2021	13,205	608	2,111	669	0	27	1	16,621
2022	13,247	607	2,092	662	0	27	1	16,636
2023	13,298	606	2,074	656	0	27	1	16,663
2024	13,355	606	2,058	650	0	27	1	16,698
2025	13,392	606	2,044	645	0	27	1	16,716
2026	13,425	606	2,029	640	0	27	1	16,728
2027	13,417	605	2,015	635	0	27	1	16,700
2028	13,424	605	2,002	630	0	27	1	16,689
2029	13,445	605	1,999	629	0	27	1	16,706
2030	13,458	605	1,998	628	0	27	1	16,717
2031	13,485	605	1,997	627	0	27	1	16,743
2032	13,498	605	1,997	627	0	27	1	16,755
2033	13,541	606	1,997	626	0	27	1	16,798
2034	13,579	606	1,997	626	0	27	1	16,837
2035	13,618	607	1,997	625	0	27	1	16,876
2036	13,635	608	1,998	625	0	27	1	16,894
2037	13,650	608	1,999	625	0	27	1	16,910
2038	13,679	609	2,000	625	0	27	1	16,941
2039	13,697	610	2,001	625	0	27	1	16,962
2040	13,720	610	2,003	625	0	27	1	16,987
2041	13,752	611	2,005	626	0	27	1	17,022
2042	13,789	612	2,007	626	0	27	1	17,062
2043	13,831	613	2,009	626	0	27	1	17,108
2044	13,883	615	2,011	627	0	27	1	17,164
2045	13,924	616	2,013	627	0	27	1	17,208
2046	13,966	617	2,015	627	0	27	1	17,254
2047	14,009	618	2,017	628	0	27	1	17,300
2048	14,053	619	2,019	628	0	27	1	17,349
2049	14,102	621	2,022	629	0	27	1	17,401
2050	14,153	622	2,024	629	0	27	1	17,456

Projected Sales/Service (GPD)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	521	2,452	2,840	2,371	0	838	1,137	623
2021	513	2,406	2,793	2,329	0	838	1,137	614
2022	514	2,398	2,755	2,294	0	838	1,137	614
2023	515	2,391	2,719	2,262	0	838	1,137	613
2024	516	2,386	2,686	2,232	0	838	1,137	613
2025	516	2,381	2,654	2,203	0	838	1,137	613
2026	517	2,375	2,622	2,174	0	838	1,137	612
2027	515	2,367	2,591	2,147	0	838	1,137	609
2028	514	2,362	2,563	2,121	0	838	1,137	608
2029	514	2,357	2,547	2,107	0	838	1,137	607
2030	514	2,353	2,534	2,094	0	838	1,137	606
2031	514	2,350	2,522	2,083	0	838	1,137	606
2032	514	2,347	2,510	2,071	0	838	1,137	606
2033	515	2,346	2,499	2,060	0	838	1,137	606
2034	515	2,344	2,488	2,050	0	838	1,137	607
2035	516	2,344	2,477	2,040	0	838	1,137	607
2036	516	2,342	2,467	2,030	0	838	1,137	607
2037	516	2,340	2,457	2,021	0	838	1,137	606
2038	516	2,339	2,447	2,012	0	838	1,137	606
2039	516	2,338	2,438	2,003	0	838	1,137	606
2040	516	2,338	2,429	1,995	0	838	1,137	606
2041	516	2,337	2,420	1,987	0	838	1,137	606
2042	517	2,338	2,412	1,979	0	838	1,137	607
2043	517	2,338	2,403	1,971	0	838	1,137	607
2044	519	2,339	2,395	1,963	0	838	1,137	608
2045	519	2,340	2,387	1,955	0	838	1,137	609
2046	520	2,340	2,378	1,948	0	838	1,137	609
2047	521	2,341	2,370	1,940	0	838	1,137	610
2048	522	2,342	2,363	1,933	0	838	1,137	610
2049	523	2,343	2,355	1,926	0	838	1,137	611
2050	524	2,345	2,347	1,919	0	838	1,137	612

District Demand Projection Report
Palos Verdes

Projected Production (AF)

YEAR	SALES	NRW	PROD	% NRW	NRW GPD/Svc
2020	16,820	1,247	18,067	6.9%	46
2021	16,621	1,230	17,851	6.9%	45
2022	16,636	1,212	17,848	6.8%	45
2023	16,663	1,194	17,857	6.7%	44
2024	16,698	1,176	17,874	6.6%	43
2025	16,716	1,158	17,873	6.5%	42
2026	16,728	1,139	17,867	6.4%	42
2027	16,700	1,121	17,821	6.3%	41
2028	16,689	1,102	17,792	6.2%	40
2029	16,706	1,084	17,790	6.1%	39
2030	16,717	1,065	17,782	6.0%	39
2031	16,743	1,066	17,809	6.0%	39
2032	16,755	1,068	17,823	6.0%	39
2033	16,798	1,070	17,868	6.0%	39
2034	16,837	1,072	17,909	6.0%	39
2035	16,876	1,074	17,950	6.0%	39
2036	16,894	1,075	17,970	6.0%	39
2037	16,910	1,077	17,988	6.0%	39
2038	16,941	1,079	18,020	6.0%	39
2039	16,962	1,081	18,043	6.0%	39
2040	16,987	1,083	18,070	6.0%	39
2041	17,022	1,085	18,107	6.0%	39
2042	17,062	1,087	18,149	6.0%	39
2043	17,108	1,088	18,196	6.0%	39
2044	17,164	1,090	18,254	6.0%	39
2045	17,208	1,092	18,300	6.0%	39
2046	17,254	1,094	18,348	6.0%	39
2047	17,300	1,096	18,396	6.0%	39
2048	17,349	1,098	18,447	6.0%	39
2049	17,401	1,100	18,501	5.9%	39
2050	17,456	1,101	18,558	5.9%	39

Projected GPCD

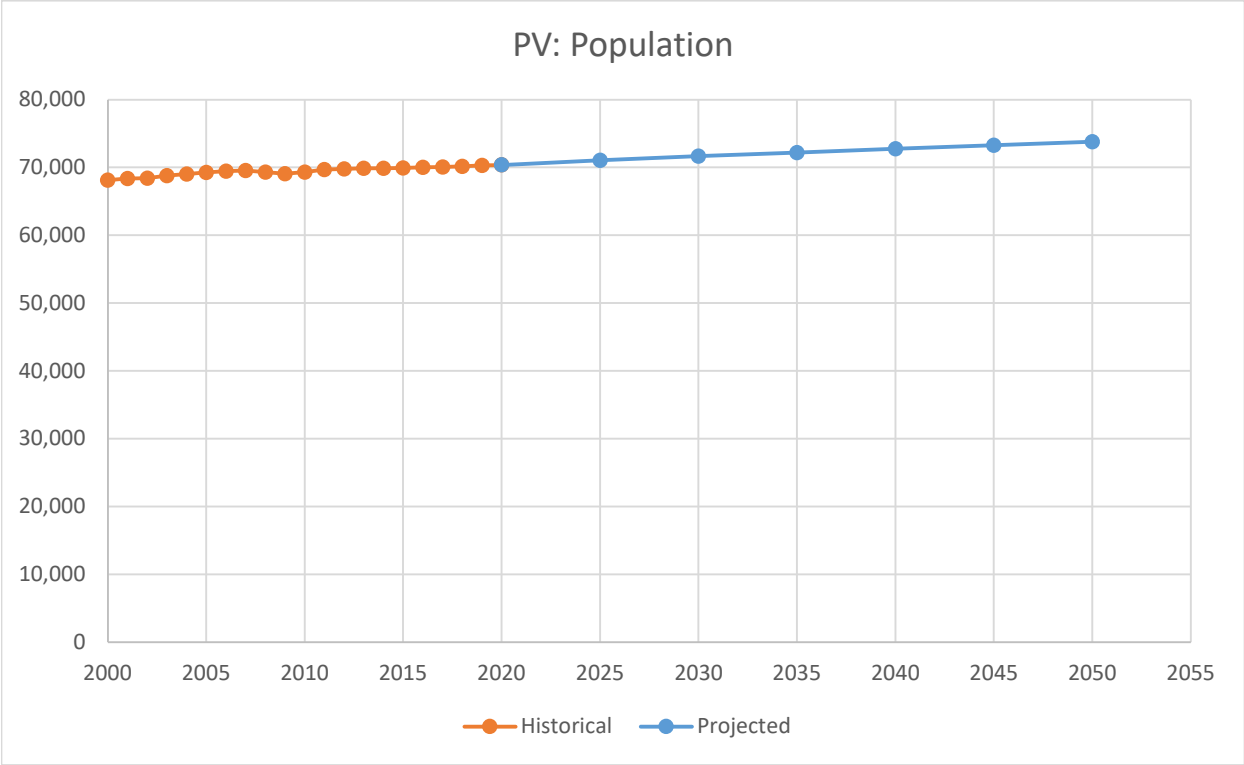
		GPCD	
YEAR	POPULATION	RESIDENTIAL	TOTAL
2020	70,363	192	229
2021	70,496	189	226
2022	70,630	189	226
2023	70,765	189	225
2024	70,899	190	225
2025	71,029	190	225
2026	71,160	190	224
2027	71,291	190	223
2028	71,422	189	222
2029	71,553	189	222
2030	71,658	189	222
2031	71,763	189	222
2032	71,869	189	221
2033	71,975	189	222
2034	72,080	190	222
2035	72,187	190	222
2036	72,293	190	222
2037	72,399	190	222
2038	72,506	190	222
2039	72,612	190	222
2040	72,719	190	222
2041	72,826	190	222
2042	72,933	190	222
2043	73,041	190	222
2044	73,148	191	223
2045	73,256	191	223
2046	73,364	191	223
2047	73,472	191	224
2048	73,580	192	224
2049	73,689	192	224
2050	73,797	192	224

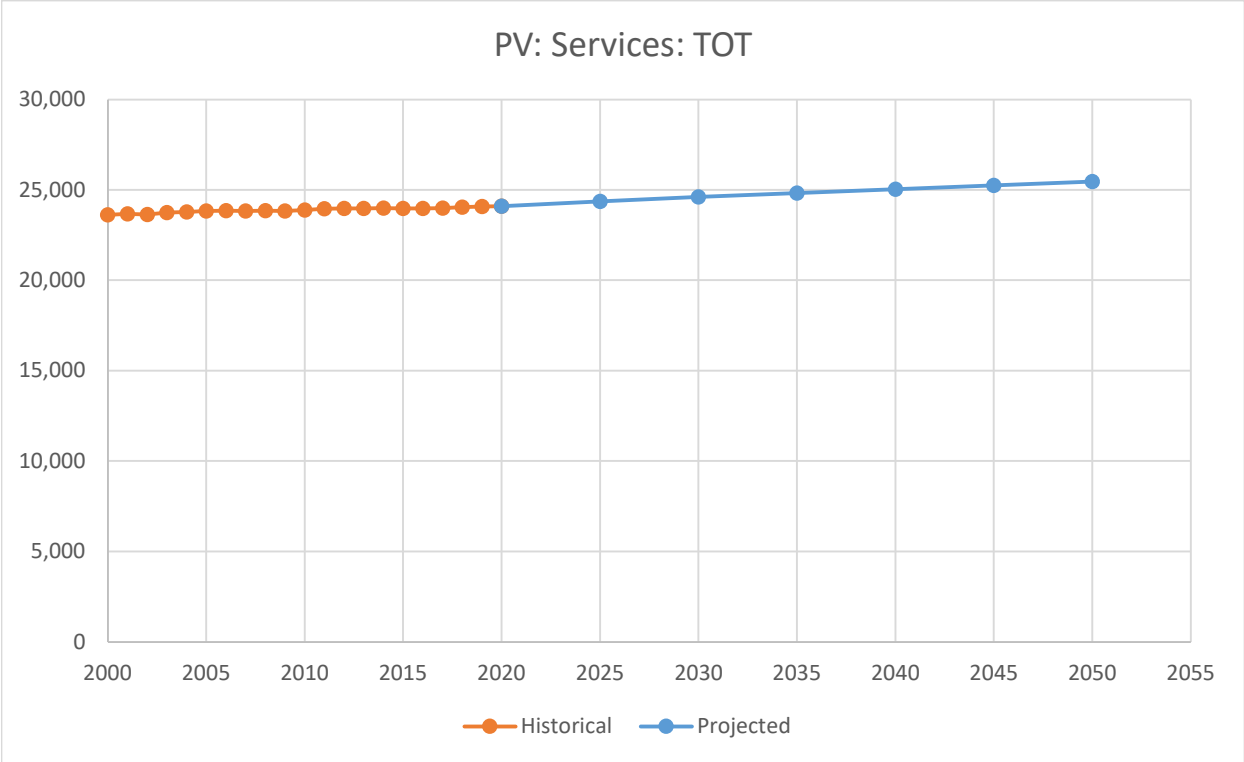
District Demand Projection Report
Palos Verdes

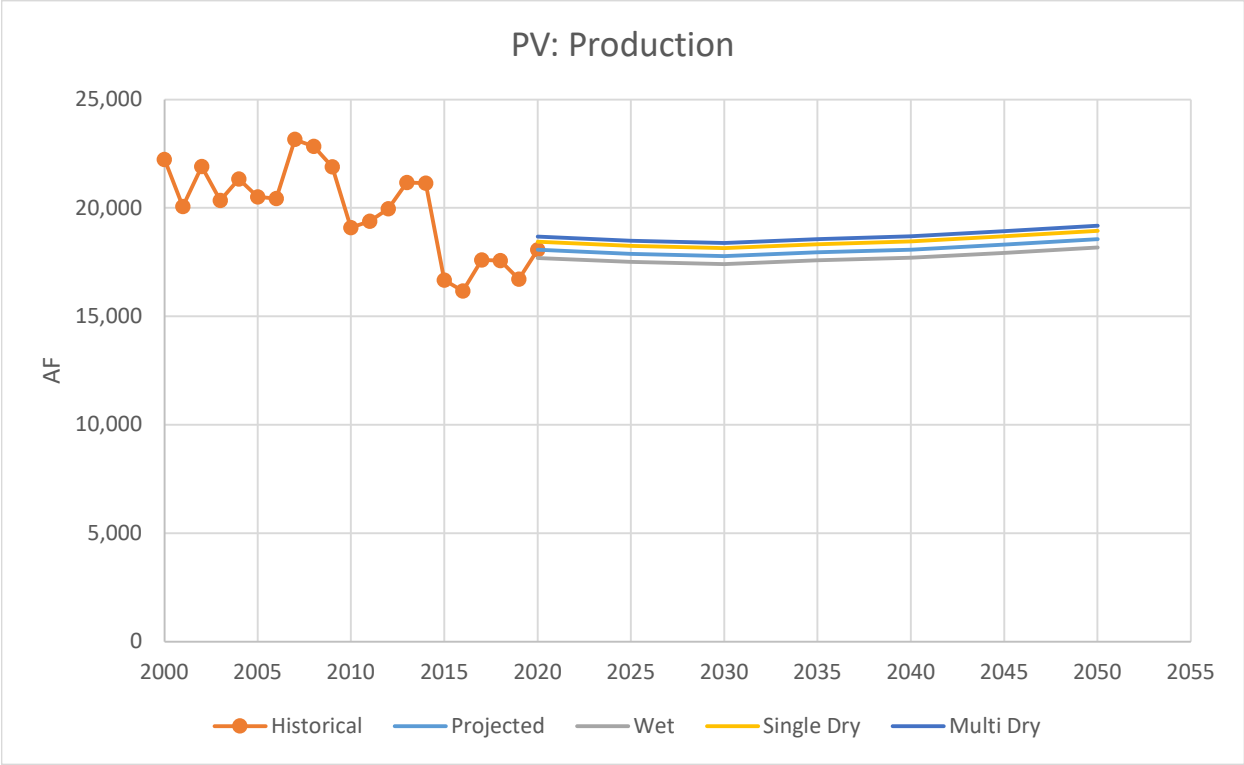
Normal, Single-Year, and Multi-Year Dry Year Demand (AF)

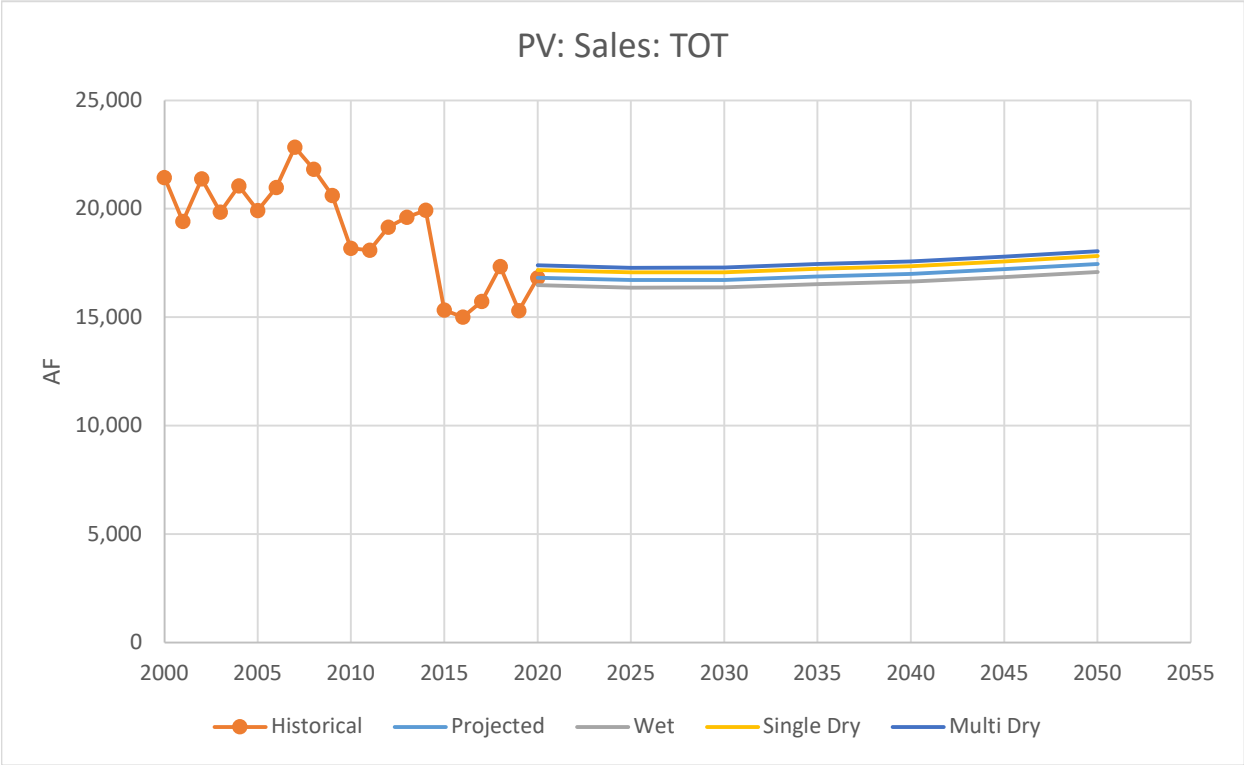
YEAR		NORMAL		SINGLE DRY YEAR	% OF NORMAL		MULTI DRY YEAR	% OF NORMAL
2020		18,067		18,443	102%		18,676	103%
2021		17,851		18,223	102%		18,453	107%
2022		17,848		18,220	102%		18,450	107%
2023		17,857		18,229	102%		18,459	107%
2024		17,874		18,246	102%		18,477	107%
2025		17,873		18,246	102%		18,476	107%
2026		17,867		18,239	102%		18,470	107%
2027		17,821		18,192	102%		18,422	107%
2028		17,792		18,163	102%		18,392	107%
2029		17,790		18,161	102%		18,390	107%
2030		17,782		18,152	102%		18,382	107%
2031		17,809		18,181	102%		18,410	107%
2032		17,823		18,194	102%		18,424	107%
2033		17,868		18,241	102%		18,471	107%
2034		17,909		18,282	102%		18,513	107%
2035		17,950		18,324	102%		18,556	107%
2036		17,970		18,345	102%		18,576	107%
2037		17,988		18,363	102%		18,595	107%
2038		18,020		18,396	102%		18,629	107%
2039		18,043		18,420	102%		18,652	107%
2040		18,070		18,447	102%		18,680	107%
2041		18,107		18,485	102%		18,719	107%
2042		18,149		18,528	102%		18,762	107%
2043		18,196		18,576	102%		18,811	107%
2044		18,254		18,635	102%		18,870	107%
2045		18,300		18,682	102%		18,919	107%
2046		18,348		18,731	102%		18,968	107%
2047		18,396		18,780	102%		19,018	107%
2048		18,447		18,832	102%		19,070	107%
2049		18,501		18,887	102%		19,126	107%
2050		18,558		18,945	102%		19,185	107%

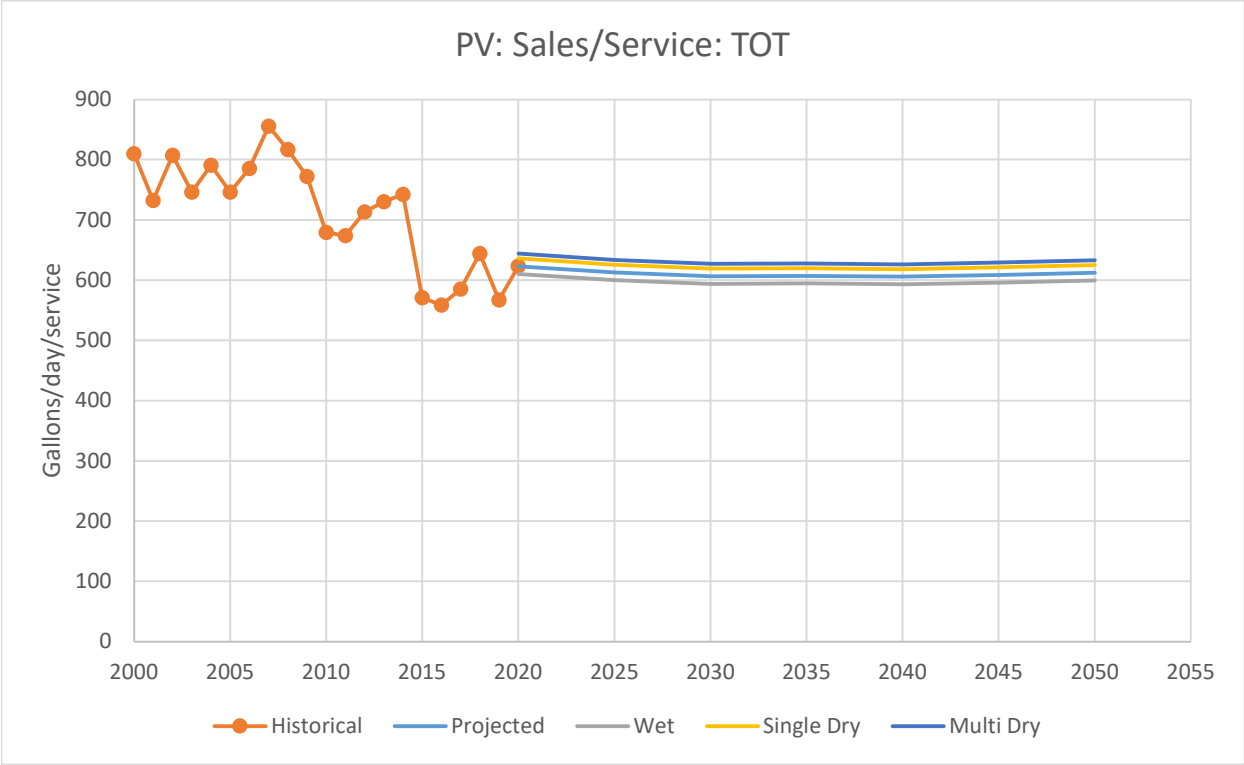
Charts

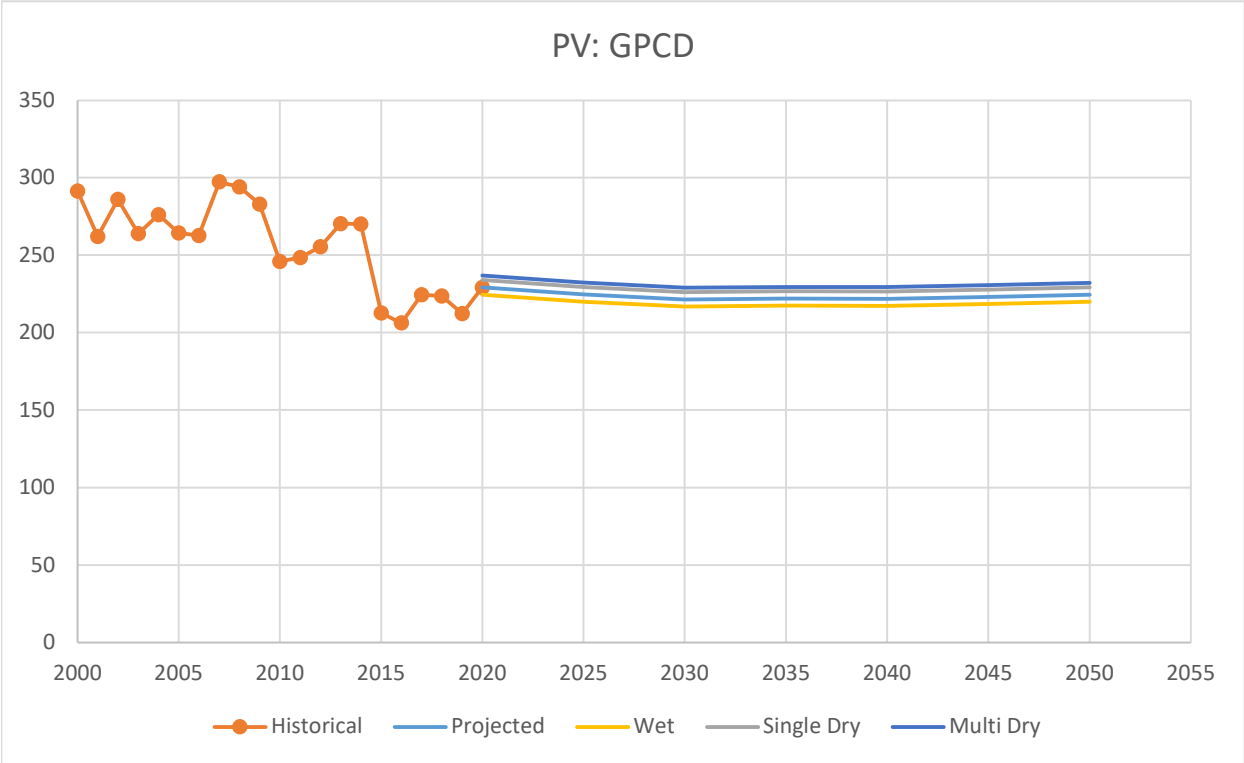

PV: Population
80,000
70,000
60,000
50,000
40,000
30,000
20,000
10,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected


PV: Services: TOT
30,000
25,000
20,000
15,000
10,000
5,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected


PV: Production
25,000
20,000
15,000
10,000
5,000
0
AF
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


PV: Sales: TOT
25,000
20,000
15,000
10,000
5,000
0
AF
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


PV: Sales/Service: TOT
Gallons/day/service
900
800
700
600
500
400
300
200
100
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


PV: GPCD
350
300
250
200
150
100
50
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry

Appendix F: DWR SB X7-7 Verification Forms

Water Conservation Act of 2009
SB X7-7
Verification Forms

Palos Verdes District

2020 Urban Water Management Plan
Appendix F

SB X7-7 Table-1: Baseline Period Ranges			
Baseline	**Parameter**	**Value**	**Units**
10- to 15-year baseline period	2008 total water deliveries	22,826	Acre Feet
	2008 total volume of delivered recycled water	-	Acre Feet
	2008 recycled water as a percent of total deliveries	0.00%	Percent
	Number of years in baseline period[1, 2]	10	Years
	Year beginning baseline period range	1999	
	Year ending baseline period range[3]	2008	
5-year baseline period	Number of years in baseline period	5	Years
	Year beginning baseline period range	2005	
	Year ending baseline period range[4]	2009	

[1] If the 2008 recycled water percent is less than 10 percent, then the first baseline period is a continuous 10-year period. If the amount of recycled water delivered in 2008 is 10 percent or greater, the first baseline period is a continuous 10- to 15-year period. *[2] The Water Code requires that the baseline period is between 10 and 15 years. However, DWR recognizes that some water suppliers may not have the minimum 10 years of baseline data.*

[3] The ending year must be between December 31, 2004 and December 31, 2010.

[4] The ending year must be between December 31, 2007 and December 31, 2010.

SB X7-7 Table 2: Method for Population Estimates	
Method Used to Determine Population (may check more than one)	
☐	**1. Department of Finance** (DOF) DOF Table E-8 (1990 - 2000) and (2000-2010) and DOF Table E-5 (2011 - 2015) when available
☐	**2. Persons-per-Connection Method**
☐	**3. DWR Population Tool**
☑	**4. Other** DWR recommends pre-review

NOTES: Cal Water uses a population estimation methodology based on overlaying Census Block data from the 2000 and 2010 Censuses with the District's service area. LandView 5 and MARPLOT software are used with these data to estimate population per dwelling unit for 2000 and 2010. The per dwelling unit population estimates are then combined with Cal Water data on number of dwelling units served to estimate service area population for non-Census years. Cal Water also estimated service area population using DWR's Population Tool. The estimates prepared using Cal Water's methodology and DWR's Population Tool differed by less than one percent. Cal Water is electing to use the population estimates produced by its methodology in order to maintain consistency with population projections it has prepared in other planning documents and reports.

SB X7-7 Table 3: Service Area Population		
Year		**Population**
10 to 15 Year Baseline Population		
Year 1	1999	68,038
Year 2	2000	68,113
Year 3	2001	68,351
Year 4	2002	68,405
Year 5	2003	68,773
Year 6	2004	69,006
Year 7	2005	69,269
Year 8	2006	69,422
Year 9	2007	69,523
Year 10	2008	69,317
Year 11		
Year 12		
Year 13		
Year 14		
Year 15		
5 Year Baseline Population		
Year 1	2005	69,269
Year 2	2006	69,422
Year 3	2007	69,523
Year 4	2008	69,317
Year 5	2009	69,054
2015 Compliance Year Population		
2015		69,899

SB X7-7 Table 4: Annual Gross Water Use *								
Baseline Year *Fm SB X7-7 Table 3*		**Volume Into Distribution System** *This column will remain blank until SB X7-7 Table 4-A is completed.*	**Deductions**					**Annual Gross Water Use**
			Exported Water	**Change in Dist. System Storage** (+/-)	**Indirect Recycled Water** *This column will remain blank until SB X7-7 Table 4-B is completed.*	**Water Delivered for Agricultural Use**	**Process Water** *This column will remain blank until SB X7-7 Table 4-D is completed.*	
10 to 15 Year Baseline - Gross Water Use								
Year 1	1999	22,324			-		-	22,324
Year 2	2000	22,222			-		-	22,222
Year 3	2001	20,057			-		-	20,057
Year 4	2002	21,906			-		-	21,906
Year 5	2003	20,332			-		-	20,332
Year 6	2004	21,334			-		-	21,334
Year 7	2005	20,507			-		-	20,507
Year 8	2006	20,422			-		-	20,422
Year 9	2007	23,151			-		-	23,151
Year 10	2008	22,826			-		-	22,826
Year 11	0	-			-		-	-
Year 12	0	-			-		-	-
Year 13	0	-			-		-	-
Year 14	0	-			-		-	-
Year 15	0	-			-		-	-
10 - 15 year baseline average gross water use								**21,508**
5 Year Baseline - Gross Water Use								
Year 1	2005	20,507			-		-	20,507
Year 2	2006	20,422			-		-	20,422
Year 3	2007	23,151			-		-	23,151
Year 4	2008	22,826			-		-	22,826
Year 5	2009	21,889			-		-	21,889
5 year baseline average gross water use								**21,759**
2015 Compliance Year - Gross Water Use								
2015		16,659	-		-		-	**16,659**

* NOTE that the units of measure must remain consistent throughout the UWMP, as reported in Table 2-3

SB X7-7 Table 4-A: Volume Entering the Distribution System(s)
Complete one table for each source.

Name of Source	West Basin MWD			
This water source is:				
☐	The supplier's own water source			
☑	A purchased or imported source			
Baseline Year *Fm SB X7-7 Table 3*		Volume Entering Distribution System	Meter Error Adjustment* *Optional (+/-)*	Corrected Volume Entering Distribution System
10 to 15 Year Baseline - Water into Distribution System				
Year 1	1999	22,324		22,324
Year 2	2000	22,222		22,222
Year 3	2001	20,057		20,057
Year 4	2002	21,906		21,906
Year 5	2003	20,332		20,332
Year 6	2004	21,334		21,334
Year 7	2005	20,507		20,507
Year 8	2006	20,422		20,422
Year 9	2007	23,151		23,151
Year 10	2008	22,826		22,826
Year 11	0			-
Year 12	0			-
Year 13	0			-
Year 14	0			-
Year 15	0			-
5 Year Baseline - Water into Distribution System				
Year 1	2005	20,507		20,507
Year 2	2006	20,422		20,422
Year 3	2007	23,151		23,151
Year 4	2008	22,826		22,826
Year 5	2009	21,889		21,889
2015 Compliance Year - Water into Distribution System				
2015		16,659		16,659

** Meter Error Adjustment - See guidance in Methodology 1, Step 3 of Methodologies Document*

SB X7-7 Table 5: Gallons Per Capita Per Day (GPCD)				
Baseline Year *Fm SB X7-7 Table 3*		Service Area Population *Fm SB X7-7 Table 3*	Annual Gross Water Use *Fm SB X7-7 Table 4*	Daily Per Capita Water Use (GPCD)
10 to 15 Year Baseline GPCD				
Year 1	1999	68,038	22,324	293
Year 2	2000	68,113	22,222	291
Year 3	2001	68,351	20,057	262
Year 4	2002	68,405	21,906	286
Year 5	2003	68,773	20,332	264
Year 6	2004	69,006	21,334	276
Year 7	2005	69,269	20,507	264
Year 8	2006	69,422	20,422	263
Year 9	2007	69,523	23,151	297
Year 10	2008	69,317	22,826	294
Year 11	0	-	-	
Year 12	0	-	-	
Year 13	0	-	-	
Year 14	0	-	-	
Year 15	0	-	-	
10-15 Year Average Baseline GPCD				**279**
5 Year Baseline GPCD				
Baseline Year *Fm SB X7-7 Table 3*		Service Area Population *Fm SB X7-7 Table 3*	Gross Water Use *Fm SB X7-7 Table 4*	Daily Per Capita Water Use
Year 1	2005	69,269	20,507	264
Year 2	2006	69,422	20,422	263
Year 3	2007	69,523	23,151	297
Year 4	2008	69,317	22,826	294
Year 5	2009	69,054	21,889	283
5 Year Average Baseline GPCD				**280**
2015 Compliance Year GPCD				
2015		69,899	16,659	**213**

SB X7-7 Table 6: Gallons per Capita per Day *Summary From Table SB X7-7 Table 5*	
10-15 Year Baseline GPCD	279
5 Year Baseline GPCD	280
2015 Compliance Year GPCD	213

SB X7-7 Table 7: 2020 Target Method *Select Only One*		
Target Method		Supporting Documentation
☑	Method 1	SB X7-7 Table 7A
☐	Method 2	SB X7-7 Tables 7B, 7C, and 7D *Contact DWR for these tables*
☐	Method 3	SB X7-7 Table 7-E
☐	Method 4	Method 4 Calculator

SB X7-7 Table 7-A: Target Method 1 20% Reduction	
10-15 Year Baseline GPCD	**2020 Target GPCD**
279	**223**

SB X7-7 Table 7-F: Confirm Minimum Reduction for 2020 Target			
5 Year Baseline GPCD *From SB X7-7 Table 5*	Maximum 2020 Target[1]	Calculated 2020 Target[2]	**Confirmed 2020 Target**
280	266	223	**223**

[1] Maximum 2020 Target is 95% of the 5 Year Baseline GPCD *[2] 2020 Target is calculated based on the selected Target Method, see SB X7-7 Table 7 and corresponding tables for agency's calculated target.*

Appendix G: Climate Change Studies – Executive Summaries

- Climate Change – Water Resource Monitoring and Adaptation Plan – Phase 1
- Potential Climate Change Impacts on the Water Supplies of California Water Service

Climate Change-Water Resource Monitoring and Adaptation Plan – Phase 1

December 17, 2020

California Water Service
1720 North First Street
San Jose, CA 95112

Submitted by:
ICF
555 W 5th St
Suite 3100
Los Angeles, CA 90013

Executive Summary

Shifts in the frequency and severity of natural hazards resulting from climate change, often referred to as climate hazards, increasingly threaten water resources in California. These relevant climate hazards include reductions to snowpack, greater concentrations of precipitation in both a shorter rain season and isolated atmospheric river events, and more volatility between wet and dry water years.

To identify and prepare for impacts from these hazards, California Water Service (Cal Water) is seeking to identify climate change vulnerabilities to water supplies, operations and facilities, and to develop adaptation strategies to address those vulnerabilities through a Climate Change Water Resources Monitoring and Adaptation Plan. This body of work is intended to provide Cal Water with information to inform decisions on water system/asset management and resource planning to better prepare for and respond to current and projected changes to climate. This work represents a forward-looking approach in addressing climate risks for California utilities, as the large majority of water wholesaler and utilities have not completed climate vulnerability and adaptation plans.

In the first phase of this effort, the ICF team collaborated with Cal Water to conduct a literature and tools review as the foundation for subsequent phases of work. In Phase 2 of this project, the ICF team and Cal Water will undertake a vulnerability assessment of Cal Water's facilities and operations by developing an assessment approach that evaluates climate impacts to Cal Water, identifies asset vulnerabilities, and prioritizes climate risks. Phase 3 will focus on an assessment of climate-driven impacts to water supply resources and demand. This first phase of research and assessment will provide Cal Water with a clear "lay of the land" in understanding available methodologies and lessons learned in conducting vulnerability assessments and developing adaptation plans in the water sector. This work can provide key insights for Cal Water, industry practitioners, and Cal Water customers on best practices and needs in climate vulnerability and adaptation efforts.

This first phase will also act as a foundation for Cal Water to build on in subsequent phases of work. ICF and Cal Water will build on research and findings developed in Phase 1 to define the scope of Phases 2 and 3.

In Phase 1, the ICF team undertook three areas of review:

1) Literature and tools related to adaptation planning by water suppliers and other relevant organizations
2) Methods and data in Cal Water's 2016 Vulnerability Study "Potential Climate Change Impacts on the Water Supplies of California Water Service"
3) Climate change impact assessments and adaptation plans beyond Cal Water (wholesalers, state agencies) that could affect Cal Water's vulnerability or adaptive capacity

In the first part of our assessment, the studies we reviewed conclude that there is high certainty of climate-driven reductions to snowpack, wetter winter months, and more volatility between wet and dry water years. While California water systems are designed to operate under a wide

range of hydrologic conditions, they are not designed to absorb and adapt to the projected levels of change, which could have impacts on historical supplies from reservoir systems and groundwater systems. These studies also revealed a suite of potential approaches to vulnerability assessment and risk assessment that are applicable to Phases 2 and 3.

Key studies that the ICF team referenced include Brown and Caldwell's "Impacts of Climate Change on Honolulu Water Supplies and Planning Strategies for Mitigation", the Water Research Foundation's (WRF)'s "Mapping Climate Exposure and Climate Information Needs to Water Utility Business Functions", the Metropolitan Water District's (MWD)'s "2015 Integrated Water Resources Plan" and "2015 Urban Water Management Plan", and the U.S. Environmental Protection Agency's (EPA's) Climate Resilience Evaluation and Awareness Toolkit (CREAT).

In the second part of our review, we found that Cal Water's 2016 Climate Change Vulnerability Study undertook a high-level investigation of impacts of climate change on water supply, including surface water, groundwater, and imported water throughout Cal Water service areas. However, the study did not use uniform metrics across water suppliers, was unable to apply the currently available downscaled climate projections, and did not consider the full suite of potential climate impacts to Cal Water's systems, including impacts of compounding climate hazards and impacts on Cal Water facilities and operations.

In the third part of this work, the ICF team researched and assessed existing climate vulnerability assessments and adaptation efforts that have an impact on Cal Water's ability to mitigate impacts from climate change. This included efforts by water supply wholesalers connected to Cal Water's system, and state agencies that regulate Cal Water's supplies, operations, and planning efforts. This will allow Cal Water to build on existing actions and avoid recreating adaptation efforts that are planned or have been implemented.

Cal Water has undertaken key steps toward adaptation planning since the 2016 Vulnerability Study, such as this work to provide additional vulnerability analysis, working locally to identify and prepare to meet Sustainable Groundwater Management Act (SGMA) requirements, and coordinating with wholesalers on their identified climate-driven vulnerabilities. Phases 2 and 3 of this work will further frame system vulnerabilities within an adaptation planning context for a flexible and anticipatory response.

The ICF team's literature review focused on identifying approaches for assessing water utility vulnerabilities of assets and water resources, and adaptation planning needs (summarized in Table 1). To identify these priority approaches, the team reviewed a list of publications with input from Cal Water on key sources. We reviewed and analyzed the relevant literature for applicability to Cal Water, the advantages and fit within a robust plan for assessment, and the potential disadvantages. We highlighted those approaches in the sections on key takeaways and the applicability of approaches to Cal Water. Table 1 provides important considerations raised by the ICF team during this process.

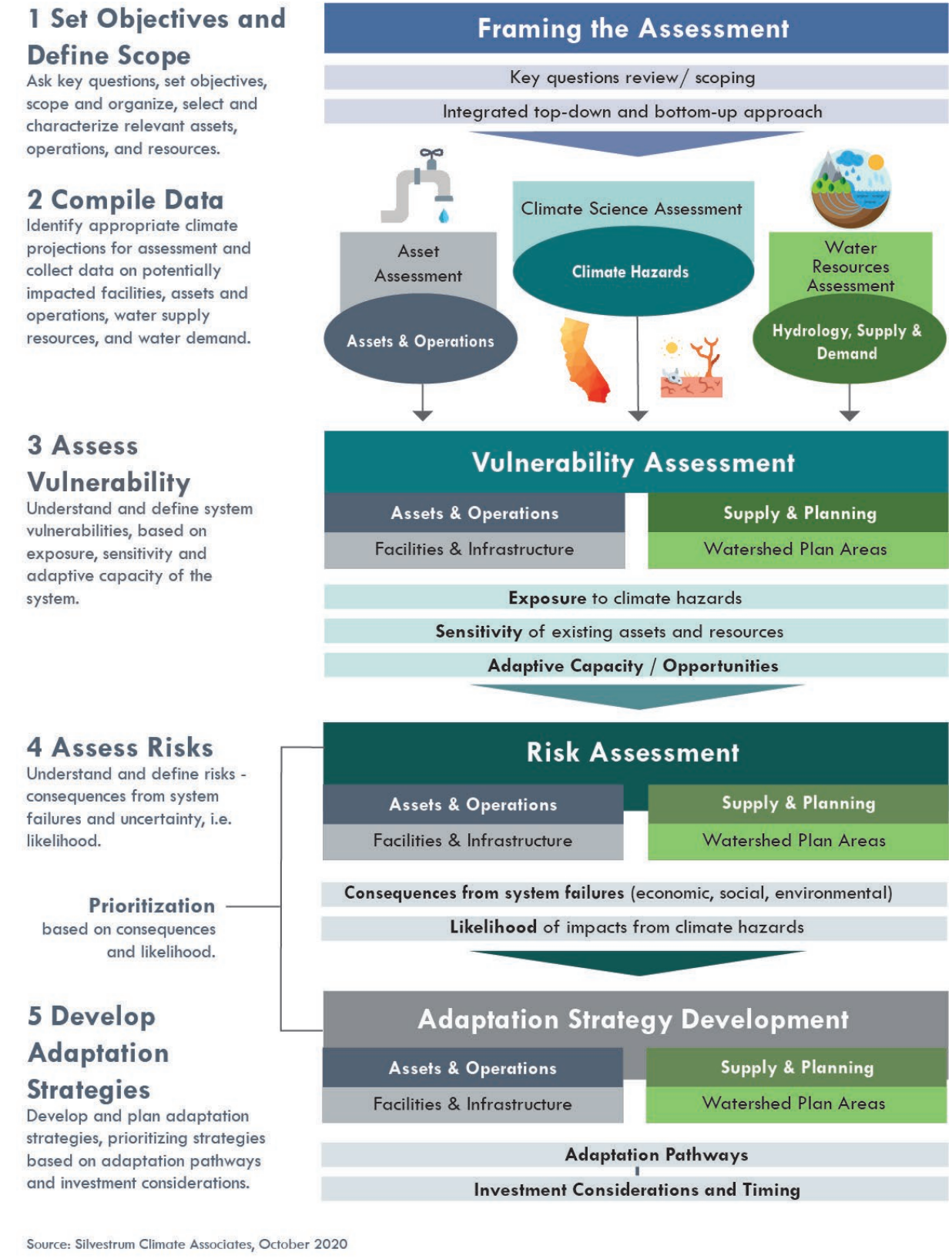
Table 1: Advantages and disadvantages of identified approaches

Identified Approach	Advantages	Disadvantages
Integrated resource-level (i.e., top-down) and asset-level (i.e., bottom-up) approaches to vulnerability assessment	• Allows for matching available information with appropriate methodologies • Supports evaluation of vulnerabilities in both water supply resources and physical systems: an integrated approach can help to address gaps in either area	• Bottom-up approaches can require extensive historical data and asset-level data • Integration of climate projections into hydrological models can be challenging. For example, data inputs for hydrological models and the outputs from climate projections may be incompatible or require additional data processing
Robust Decision-Making	• Supports identification of decisions for response under a range of potential climate futures • Supports alignment between climate impacts and operating units/business functions • Ensures the scope focuses on critical services, assets, and resources • Supports the development of adaptation pathways and measures • Provides a framework for information that can signal the need for critical decisions on adaptation	• Involves significant investment of time to identify performance metrics, business functions, and key variables • Even with significant time invested on the front end, scope can change and require rescoping later in the effort • Requires a strong understanding of utility decision-making
Applying climate projections to hydrologic modeling, future demand and planning scenarios	• Generates better understanding of impacts of extreme scenarios, snowpack loss, drought, increased temperatures, precipitation whiplash, and other hydrologic changes in water supply resources and downstream demands • Allows for modeling of a range of climate scenarios to better account for uncertainties in resource management and climate outcomes • Integrates climate projections with scaled historical time series data	• Can require substantial data, and may introduce bias (due to selected climate scenarios) • It is necessary to identify performance metrics and thresholds related to available climate variables; these can be difficult to identify and thresholds may not exist • Relies on necessary simplifying assumptions to model complex hydrologic systems
Stress testing and scenarios	• Supports management of uncertainty, especially in the absence of data • Allows for understanding of climate impacts on system performance within a risk framework	• Can require refined climate information (e.g. hydrological variables) and detailed asset information • Can require the integration of climate information into hydrological models, which may require

Identified Approach	Advantages	Disadvantages
	• Supports identification of major performance metrics and their potential for failure • Helps in understanding how the severity of impacts varies for facilities, operations, and water supplies under different climate change conditions.	significant data processing to be compatible with one another • Can result in qualitative or directional findings that don't provide straightforward adaptation responses
Engaging staff in climate change vulnerability assessments and adaptation plans	• Provides perspective for setting study parameters • Provides targeted input and data into assessment • Identifies existing data gaps and actions to address gaps • Supports development of institutional capacity for monitoring impacts, adaptation planning, and implementation	• Can be time-consuming for team members attending workshops and interviews; requires a targeted approach to ensure efficiency and that the right data is captured • Requires cross-team coordination that may be outside of "normal" communication pathways, e.g. between engineers and policy specialists
Evaluating costs of inaction	• Helps to prioritize adaptation planning needs • Creates a better understanding of the risks to Cal Water	• Requires scaling information on past costs without clear data on future impacts, creating uncertainties in estimates
Use of Flexible Adaptation Pathways	• Helps to select appropriate timing (including lead time from planning to implementation) and application of adaptation measures • Considers and compares multiple strategies in adaptation planning • Includes triggers that signal when decision-makers should decide on switching to another pathway • Allows for adaptive decisions under uncertainty by integrating points for re-assessing pathway and actions • Considers alternative external developments over time	• Does not provide a fixed timeline for actions • This approach is relatively new and may require coordination with budget cycles and external policy updates, since actions evolve over time • May push decision burden onto future decision-makers who did not develop original pathway

Our team synthesized these identified methodologies, findings, and insights into an overarching approach for characterizing climate vulnerabilities and planning for adaptation at both an asset level and water supply planning level to suit Cal Water's needs in addressing climate change impacts, shown in Figure 1.

Figure 1: Climate Assessment Framework



Source: Silvestrum Climate Associates, October 2020

Based on this review, the ICF team is making the following key recommendations for guiding Cal Water's efforts in identifying climate vulnerabilities and planning for adaptation:

- **Apply a standard conceptual framework to vulnerability assessment which integrates both top-down analysis and bottom-up analysis (see Figure 1).** The standard conceptual framework for assessing climate vulnerabilities and risks includes understanding exposure, sensitivity, and adaptive capacity, and potential impacts as components of vulnerability, and consequence and likelihood as components of risk. Top-down analysis would begin by applying downscaled Global Climate Model (GCM) projections to assess impacts on water supply resources and the bottom-up analysis would begin by identifying system sensitivities to climate hazards. These analyses are complementary.
- **Use a robust decision making (RDM) framework for vulnerability assessment and adaptation planning** by seeking to identify decisions for response under a range of potential climate futures, mapping impacts on operating units/business functions, and ensuring that the scope focuses on critical services, assets, and resources. A robust decision-making framing will support the development of adaptation pathways and measures by monitoring information that signals the need for critical decisions on adaptation.
- **Engage staff and key stakeholders in the planning process** to gain a holistic planning perspective for setting study parameters, providing targeted input into assessment and plan development, and supporting institutional capacity for adaptation.
- **Build off of the 2016 Cal Water Climate Change Impact study by applying updated climate models and projections for additional hydrologic variables** to hydrologic modeling, future demand and planning scenarios, and scaled historical time series data to better understand impacts of extremes, precipitation whiplash, and other hydrologic changes in water supply resources. We recommend presentation of this with uniform metrics for more actionable findings.
- **Assess climate impact consequence by stress-testing key water system performance metrics.** This includes developing a range of impact scenarios to understand how the severity of impacts varies for facilities, operations, and water supplies under different climate change conditions.
- **Evaluating the order of magnitude cost of inaction.** We recommend communicating consequences in terms of direct costs to Cal Water and customers without adaptation actions to prioritize adaptation response.
- **Follow a step-by-step, iterative process to adaptive management which fully aligns with potential exposure to climate hazards and vulnerabilities**, including:
    - Utilizing Flexible Adaptation Pathways in planning for selecting appropriate timing and application of adaptation measures
    - Planning for monitoring and evaluation
    - Evaluating adaptation investment decisions

During Phases 2 and 3 in which Cal Water and the ICF team will further assess vulnerability, we will frame the study outputs within a decision-making context for compatibility with adaptation planning concepts and eventual investment in adaptation measures.

Potential Climate Change Impacts on the Water Supplies of California Water Service

Prepared by

Gary Fiske and Associates, Inc.
Balance Hydrologics, Inc.

January 2016

Executive Summary

Introduction

California Water Service Company (Cal Water) provides water service to roughly 478,000 customers – about 1.7 million people – located in 83 state-wide communities in 24 service districts. Cal Water's districts rely on a variety of supply sources, including local groundwater, local surface water, and imported supplies. It is critical for Cal Water to gain a better understanding of the potential impacts of climate change on the availability of those supplies. Impacts are inherently uncertain, but Cal Water believes that the only responsible course is to carefully incorporate climate change into its ongoing water supply planning.

The present project and report represent a first step in that path. In order for Cal Water to determine how its long-term water supply planning should reflect climate change impacts, it must first have an understanding of what the impacts of climate change on its supply sources might be. That is the purpose of this study.

The work reported on here focuses on the sample of Cal Water districts highlighted in Figure ES-1. These districts account for 85% of Cal Water's total 2014 production and reflect the diversity of all Cal Water districts, including geographic, hydrologic, and climatic conditions and primary and secondary supply sources.

Changes in climate can affect the availability of local groundwater and surface water supplies, as well as purchased imported supplies. This study separately addresses the impacts on each of these for each sample district. It relies on the best available projections of changes in climate (temperature and precipitation) through the end of the century. It then uses the climate projections to examine how surface water flows and groundwater recharge rates may change.

For imported supplies, this study relies on studies already completed by wholesale providers where possible. Where no such studies have been done or where the data from such studies was unavailable, other approaches were developed to estimate climate change impacts on these supplies.

The results reported here provide an integrated view of how projected climate changes may affect water supply availability for Cal Water's service districts. The results also represent a first step in integrating potential future climate change impacts into Cal Water's ongoing supply planning. Because of the inherent uncertainties, a nuanced risk assessment may be needed to guide the incorporation of these results into long-range planning. Beyond the Company's supply/infrastructure planning, the results also can affect the Company's triennial General Rate Cases; they may also have potential operational implications.

Figure ES- 1. Cal Water Service Districts with Sample Districts Highlighted

Estimating Changes in Climate

Climate change is primarily driven by increased concentrations of greenhouse gases (GHGs) in the atmosphere. The trajectory of future climate change is a function of the rate at which those concentrations are projected to increase and the manner in which the atmosphere and oceans respond to increased concentrations. Both are difficult to model. Thus, while the scientific community overwhelmingly agrees that climate change will occur (and indeed may already have begun), the trajectory of those changes is very uncertain.

The projections of temperature and precipitation that underlie this study are based on 40 of the latest Global Circulation Models (GCMs) run as part of the Coupled Model Intercomparison Project Phase 5 (CMIP5). Generally speaking, this type of approach is termed an ensemble analysis, for which the downscaled climate projections for any particular Cal Water Service District were based on the median of the 40 downscaled GCM datasets. The GCMs used by the analysis are driven by two GHG emission pathways that bound the possible trajectories of GHG concentrations.

Impacts of Climate Change on Water Supplies

The supplies for each district consist of a mix of local surface water, local groundwater, and/or purchased imports. Climate change impacts were estimated for each of these components. The approaches used for each are described below. Based on the breakdown of district production among the supply sources, Table ES-1 shows the ranges of projected overall climate change impacts on available supply, relative to the historic average.[1] Table ES-2 groups this vulnerability into 4 categories of expected change, and Figure ES-2 maps the end-of-century vulnerability.

[1] The historical averages used here, and elsewhere in this report, are based on the entire range of historical data available for the district-specific analyses. These ranges vary across districts, and are specified within the district-specific technical memoranda.

Table ES- 1. Projected Changes in Available Supply due to Climate Change

District		Percentage Change in Supply		
		2020	2050	2100
BK	Minimum	-10%	-10%	-12%
	Maximum	-12%	-16%	-20%
VIS	Minimum	-7%	-8%	-8%
	Maximum	-9%	-10%	-14%
KRV	Minimum	-13%	-16%	-19%
	Maximum	-16%	-21%	-31%
MPS/SSF/BG	Minimum	0%	-2%	-6%
	Maximum	0%	-7%	-15%
LAS	Minimum	-3%	-3%	-10%
	Maximum	-4%	-18%	-28%
CH	Minimum	2%	2%	0%
	Maximum	3%	1%	-3%
ORO	Minimum	0%	8%	5%
	Maximum	0%	-8%	-7%
DOM/HR/PV	Minimum	0%	0%	-1%
	Maximum	0%	-2%	-3%
STK	Minimum	0%	0%	-8%
	Maximum	0%	-14%	-17%
SLN	Minimum	-6%	-6%	-6%
	Maximum	-7%	-7%	-7%

Table ES- 2. Categories of Projected Supply Vulnerability

District	Supply Vulnerability		
	2020	2050	2100
KRV	3	4	4
BK	3	3	4
LAS	1	3	4
VIS	2	2	3
STK	1	2	3
SLN	2	2	2
MPS/SSF/BG	1	1	3
DOM/HR/PV	1	1	1
ORO	1	1	1
CH	1	1	1

Districts in Category 1 expect <5% reduction in supply. Category 2 indicates a reduction of 5-10%. Category 3 indicates an expected reduction of 10-15%. Category 4 reductions exceed 15%.

Figure ES- 2. Cal Water 2100 Vulnerability to Climate Change

Vulnerability levels:
Green = Low
Yellow = Moderate
Light Red = High
Dark Red = Very High

Estimating Climate Change Impacts on Local Surface Supplies

For those Cal Water districts that obtain a portion of their water supplies from local surface water, projected average annual precipitation in each of three forecast years (2020, 2050, 2100) were compared to historical precipitation to estimate the projected average annual discharge for that forecast year. Table ES-3 shows the estimated percent changes in surface water availability compared to historical averages.

Table ES- 3. Estimated Impacts on Local Surface Supply Availability

District		Percent Change in Runoff		
		2020	2050	2100
BK	Minimum Impact	-17%	-18%	-19%
	Maximum Impact	-18%	-19%	-23%
KRV	Minimum Impact	-17%	-18%	-19%
	Maximum Impact	-18%	-19%	-23%
MPS/SSF/BG	Minimum Impact	+3%	+6%	+12%
	Maximum Impact	+3%	+5%	+6%

Of the three districts, the two in the southern San Joaquin Valley are projected to experience significant reductions in their local surface supplies. In contrast, the Bear Gulch district surface supply is forecast to increase.

Estimating Climate Change Impacts on Local Groundwater Supplies

Climate change impacts on Cal Water's local groundwater supplies result from changes in projected groundwater recharge. The three groundwater recharge components include:

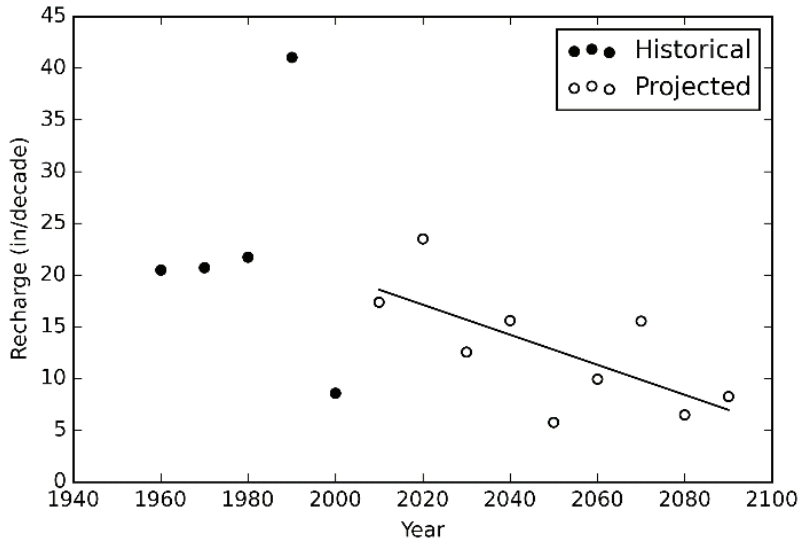
- Local river sources;
- Direct recharge from precipitation on the groundwater basin; and
- Recharge from agricultural and urban deep percolation.

The analysis first estimated the split of local recharge among these three components using geographic and geologic data, geochemical markers, and previously published reports and other supporting information. The climate change impacts on each component were then estimated, consolidated into overall projections of recharge impacts, and compared to estimated historical recharge rates.

Estimates of impacts on river recharge used the methodology for local surface supply described above. For the purposes of this phase of work, it was assumed that the change in recharge from the river is proportional to the change in total annual discharge. The estimated amount of water that will recharge directly into a groundwater basin from rain (or snow) is based on a balance of evapotranspiration (ET), precipitation rates, and soil

water capacity. Recharge is estimated using both historical and projected precipitation and temperature data. Decadal averages in projected recharge are then used to calculate long-term trends. This is illustrated in Figure ES-3 for Kern River Valley.

Figure ES- 3. Historic and Projected Decadal Direct-Precipitation Recharge for Kern River Valley



A quantitative projection of recharge from deep percolation beneath irrigated fields and urban areas is beyond the scope of this phase. Instead, districts for which a significant proportion of recharge is from agricultural and urban water are identified and expected trends under climate change of this water source for those districts are estimated. At-risk service areas with decreasing agricultural and urban water sources can be explored further in future work.

The estimated percentage impacts on each of the recharge components are multiplied by the expected fractions that each component is of total recharge to calculate the range of expected recharge reductions. Table ES-4 shows those results for each district, excluding the impacts of urban/agricultural applied water percolation.

Actual impacts on Cal Water's ability to pump groundwater may be less than these recharge reductions because the storage volumes in different basins have differing degrees of responsiveness to changes in recharge. The degree to which changes in recharge volumes translate into available groundwater supply is a function of the hydrogeologic attributes of the basin. A detailed understanding of those characteristics would require a level of modeling that is well beyond the scope of this phase of work. Instead, the estimates of basin responsiveness were based on the historical record of how the basin's water level has varied with recent climate variability. For some districts, the basin appears to be highly responsive, while for others changes in climate do not have much impact.

Table ES- 4. Projected Changes in Average Annual Groundwater Recharge

District		Percentage Change in Recharge		
		2020	2050	2100
BK	Minimum	-14%	-15%	-15%
	Maximum	-14%	-15%	-18%
VIS	Minimum	-9%	-10%	-11%
	Maximum	-9%	-10%	-14%
KRV	Minimum	-13.4%	-19%	-23%
	Maximum	-15%	-22%	-35%
MPS/SSF/BG	Minimum	-2%	-4%	-6%
	Maximum	-2%	-6%	-12%
LAS	Minimum	-7%	-8%	-13%
	Maximum	-8%	-18%	-25%
CH	Minimum	6%	4%	1%
	Maximum	6%	2%	-4%
ORO	Minimum	0%	0%	0%
	Maximum	0%	0%	0%
DOM/HR/PV	Minimum	0%	0%	0%
	Maximum	0%	0%	0%
STK	Minimum	-2%	-3%	-6%
	Maximum	-2%	-4%	-7%
SLN	Minimum	-7%	-7%	-7%
	Maximum	-7%	-7%	-7%

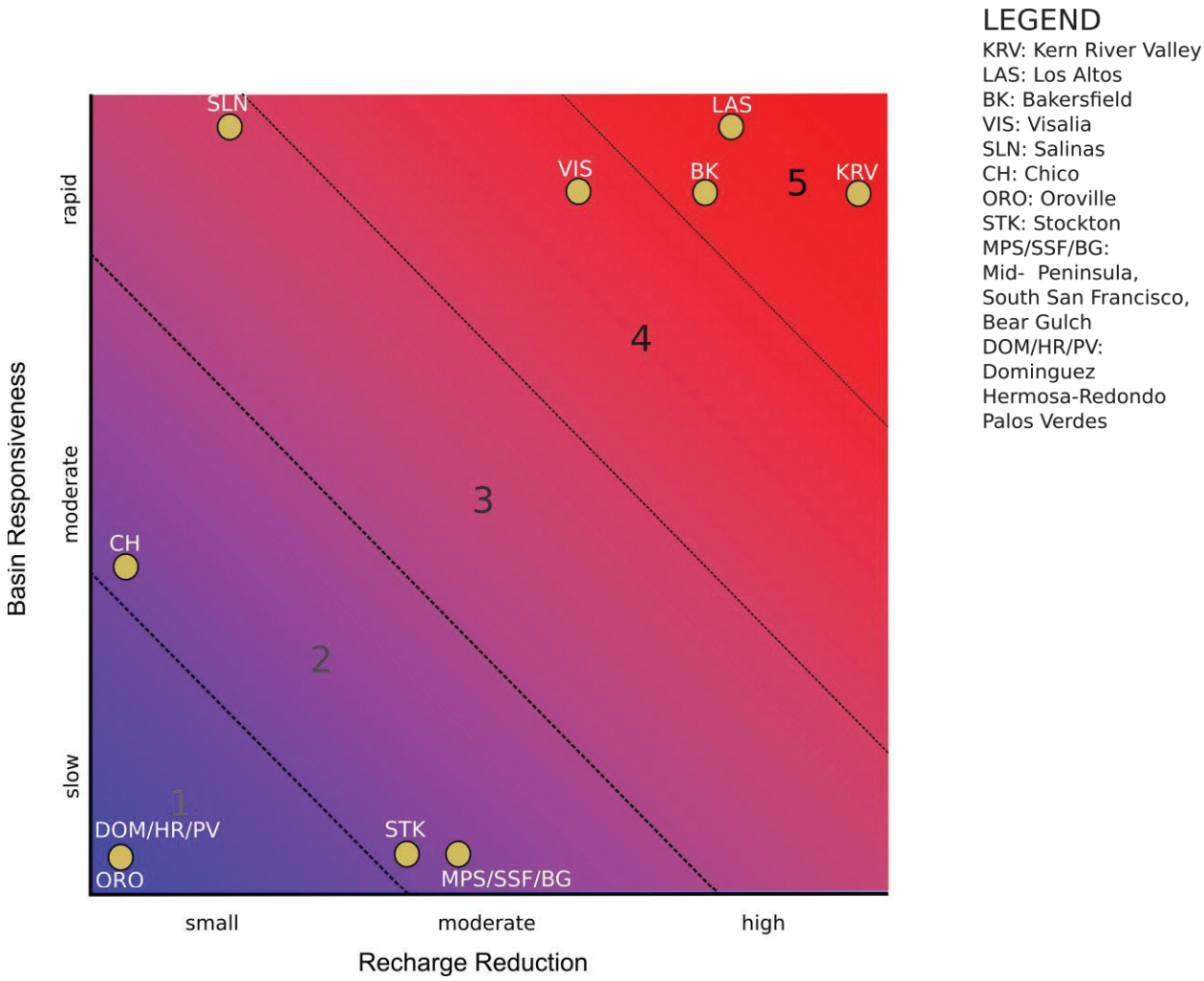
The overall risk to Cal Water's groundwater supplies for each district is based on the expected recharge reductions and the expected responsiveness of basin water level to those reductions. Table ES-5 rates each district's groundwater supply risk on a 1-5 scale, with 1 indicating little or no risk and 5 indicating high risk. Figure ES-4 is a visual depiction of these ratings.

Generally speaking, the groundwater supply impacts are large for the districts in the southern San Joaquin Valley. The Los Altos District also shows a high impact, largely because a significant portion of its recharge is from imported supplies, which are forecast to decrease significantly. Further north in the Central Valley, groundwater supplies are less affected. The Bay Area and Los Angeles Basin districts also show relatively smaller impacts.

Table ES- 5. District Groundwater Risk Ratings

District	Rating
BK	5
KRV	5
LAS	5
VIS	4
SLN	3
CH	2
MPS/SSF/BG	2
STK	2
ORO	1
DOM/HR/PV	1

Figure ES- 4. Groundwater Risk Ratings



Impacts of Climate Change on Imported Water Supplies

About half of Cal Water's supply is imported water that is purchased from wholesale suppliers. The supply and delivery systems of these suppliers are generally very complex and it is impossible within the confines of this project to independently model the impacts of climate change on those systems. The analysis therefore relied on available data, including the results of any climate change modeling that these suppliers themselves have done and other indicators of climate change impacts.

As a result, the climate change scenarios on which the estimates of impacts on different wholesale supplies are based will differ from one another and from the approach described above for the analysis of local supply impacts. The time frames of the results also differ. However, despite those limitations, important information about potential future climate change impacts on wholesale water supply availability was developed. Table ES-6 compares summary measures of central tendency for the potential district-specific climate change impacts on the availability of imported supplies.

Table ES- 6. Projected Climate Change Impacts on Imported Supplies

District	Source	Mid-Century	Late-Century
BK	SWP	-7%	-17%
LAS	SWP, CVP	-9%	-21%
ORO	SWP	-1%	-3%
MPS/SSF/BG	SFPUC	-10%	-20%
DOM/HR/PV	MWD	-1% to -2%	-2% to -5%
STK	USBR	-5%	-10%

Conclusions and Next Steps

The study results indicate significant risks for some districts. This points to the need for Cal Water to account for these risks in its future water supply planning if it is to minimize the adverse effects on its customers. The sole focus of this effort was to assess the potential climate change impacts on Cal Water's supplies. That is an important first step in integrating climate change into supply planning, but this study was not designed to:

- Analyze the impacts of these future supply limitations on Cal Water's ability to serve future customer demands. This is a function of such factors as water rights and contractual arrangements, how future demands are forecast to grow, how water conservation programming will affect those demands, and how Cal Water might modify the manner in which it operates its system.

- Develop mitigation plan to evaluate how potential supply and infrastructure investments and/or acquisition of new supplies might address any adverse impacts on water supply reliability.

- Formally assess alternative approaches to incorporating climate change in Cal Water's supply planning.

Possible next steps for Cal Water include:

- Methodological enhancements to reduce some of the uncertainties in the results reported herein;

- Development and acquisition of better and more complete data;

- Extending this study to other Cal Water districts;

- Developing a plan to mitigate anticipated climate change impacts on supply; and

- Integrating climate change into the Company's ongoing water supply planning.

Despite the study's limitations and uncertainties, three critical messages emerge:

- Cal Water supplies in the 21st century are likely to be adversely affected by climate change.

- These impacts will vary considerably across districts, depending on geography and source mix. For some districts, the impacts can be significant; for others, little or no impacts are projected.

- The impacts will generally increase over time. Anticipated late-century impacts are forecast to be significantly higher in some districts than impacts at mid-century. Moreover, during the period that climate change is forecast to increasingly constrain supplies, demands are also generally forecast to increase, further exacerbating the adverse impacts on water supply reliability.

Appendix H: Water Shortage Contingency Plan

Water Shortage Contingency Plan 2020 Update

Palos Verdes District

June 2021

Chapter 1
Introduction

☑ ***CWC § 10640***

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

☑ ***CWC § 10632.3***

It is the intent of the Legislature that, upon proclamation by the Governor of a state of emergency under the California Emergency Services Act (Chapter 7 (commencing with Section 8550) of Division 1 of Title 2 of the Government Code) based on drought conditions, the board defer to implementation of locally adopted water shortage contingency plans to the extent practicable.

This document describes the water shortage contingency plan (WSCP) for the Palos Verdes District (also referred to herein as the "District"). The WSCP includes the stages of response to a water shortage caused by drought or by supply interruptions caused by infrastructure failure, regulatory mandate, or catastrophic human-caused or natural events. The primary objective of the WSCP is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions.

Specifically, this WSCP includes the following chapters:

Chapter 1 - Introduction

Chapter 2 - Water Supply Reliability Analysis

Chapter 3 - Annual Water Supply and Demand Assessment Procedures

Chapter 4 - Water Shortage Levels

Chapter 5 - Shortage Response Actions

Chapter 6 - Communication Protocols

Chapter 7 - Compliance and Enforcement

Chapter 2
Water Supply Reliability Analysis

☑ ***CWC § 10632 (a) (1)*** *The analysis of water supply reliability conducted pursuant to Section 10635.*

As described in Chapter 6 of the District Urban Water Management Plan (UWMP), District water supply sources include purchases of imported water and recycled water.

Chapter 7 of the District UWMP demonstrates that the supplies available to the District are considered highly reliable in extended drought conditions, and are expected to continue to be sufficient to meet projected District demands in all hydrologic conditions evaluated, including an extended five-year drought period. Although water shortage conditions are not expected to arise due to drought, this WSCP addresses potential water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, catastrophic events, etc.).

Chapter 3
Annual Water Supply and Demand Assessment Procedures

☑ ***CWC § 10632 (a) (2)***

The procedures used in conducting an annual water supply and demand assessment that include, at a minimum, both of the following:

(A) The written decision-making process that an urban water supplier will use each year to determine its water supply reliability.

(B) The key data inputs and assessment methodology used to evaluate the urban water supplier's water supply reliability for the current year and one dry year, including all of the following:

(i) Current year unconstrained demand, considering weather, growth, and other influencing factors, such as policies to manage current supplies to meet demand objectives in future years, as applicable.

(ii) Current year available supply, considering hydrological and regulatory conditions in the current year and one dry year. The annual supply and demand assessment may consider more than one dry year solely at the discretion of the urban water supplier.

(iii) Existing infrastructure capabilities and plausible constraints.

(iv) A defined set of locally applicable evaluation criteria that are consistently relied upon for each annual water supply and demand assessment.

(v) A description and quantification of each source of water supply.

☑ ***CWC § 10632.1***

An urban water supplier shall conduct an annual water supply and demand assessment pursuant to subdivision (a) of Section 10632 and, on or before July 1 of each year, submit an annual water shortage assessment report to the department with information for anticipated shortage, triggered shortage response actions, compliance and enforcement actions, and communication actions consistent with the supplier's water shortage contingency plan. An urban water supplier that relies on imported water from the State Water Project or the Bureau of Reclamation shall submit its annual water supply and demand assessment within 14 days of receiving its final allocations, or by July 1 of each year, whichever is later.

☑ ***CWC § 10632.2***

An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan, as identified in subdivision (a) of Section 10632, or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1. Nothing in this section prohibits an urban water supplier from taking actions not specified in its water shortage contingency plan, if needed, without having to formally amend its urban water management plan or water shortage contingency plan.

On an annual basis, the District will conduct a Supply-Demand Assessment (SDA) to identify whether there is likely to be a water shortage condition in the coming year. This assessment will assume that the following year will experience a shortfall of 20%, corresponding to Water Shortage Level 3. Each element of the annual SDA is described below.

1. Evaluation Criteria

   The evaluation criteria that will be used to identify whether the District is likely to experience a water shortage in the coming year include:

   a. **Treatment and Distribution System Constraints -** An assessment of the probabilities of facility and infrastructure outages and the degree to which they could limit Cal Water's ability to access, convey, or treat adequate supplies, including any planned maintenance or capital improvements over the next year that could affect its ability to provide sufficient supply to meet demands.

   b. **Local Regulatory Conditions -** Evaluation of (1) any new GSA policies (e.g., pumping allocations) or sustainability criteria that could trigger a change in groundwater volume available for pumping, and (2) any new limitations on well permitting that could limit the ability to deepen existing supply wells or drill new supply wells.

   c. **State Regulatory Conditions -** Evaluation of any state-mandated drought or water use restrictions.

   These criteria will be assessed by Cal Water staff, including District staff with detailed knowledge of District operations. The data used to support these assessments may include, but is not limited to, supply capacity, supply and pump capacity, firm capacities, tank storage capacity, system demand, and zone demand.

2. Water Supply

   The District obtains its supplies from West Basin Municipal Water District (WBMWD). The only identified potential constraints on water supply are the operational limitations and potential local regulatory conditions identified as evaluation criteria above.

3. Unconstrained Customer Demand

   The demand forecast described in Chapter 4 of the District UWMP yields the anticipated unconstrained water demand, i.e. the expected water use in the absence of shortage-caused reductions in water use. During a drought cycle, unconstrained demand typically increases due to higher than normal air temperatures and lower than normal precipitation. The supply reliability analysis and Drought Risk Assessment presented in Chapter 7 of the District UWMP accounts for this anticipated shift in unconstrained water demand, and as discussed above, even with these increases in demand the available supply is expected to be sufficient to meet these demands.

The model underlying the demand forecast described in Chapter 4 of the District UWMP has an annual time step. Cal Water has begun developing a short-term demand model with a monthly time step that will be more appropriate for the annual supply-demand assessments.

4. Planned Water Use for Current Year Considering Dry Subsequent Year

Cal Water will evaluate the anticipated supplies for the current year, assuming that the following year will be dry, as defined above, using the Evaluation Criteria identified above. Barring changes in supply availability per the Evaluation Criteria, the assumed dry subsequent year is not expected to affect the manner in which Cal Water will draw water from the basin in the current year, and the planned water use for the current year will equal the unconstrained demand.

5. Infrastructure Considerations

As part of its triennial General Rate Case applications to the California Public Utilities Commission (CPUC), Cal Water prepares a Supply-Demand Analysis (CPUC SD Analysis) for each of its Districts. The CPUC SD Analysis is an inventory of water production and pump assets that provide direct and indirect sources of supply to meet customer demands in accordance with CPUC General Order 103-A and California Code of Regulations (CCR) Title 22 Waterworks Standards. This CPUC SD Analysis is based on a combination of regulatory requirements, professional consultant recommendations, and industry standard practices, including those from the American Water Works Association (AWWA) and American Society of Civil Engineers (ASCE). It identifies specific vulnerabilities in different pressure zones within the system and evaluates the system against performance criteria that meet regulatory requirements and ensure operationally adequate levels of service.

Cal Water plans to extend the District CPUC SD Analysis to perform this analysis on an annual basis. This analysis will guide Cal Water's annual evaluation of operational treatment/distribution constraints that could potentially limit the availability of supplies. This evaluation of supply well operational constraints and treatment and distribution constraints will be completed by March 31 of each year and will assess potential impacts on supply availability. If such constraints are identified, Cal Water will develop a plan to address these constraints, mitigate potential effects, and implement the appropriate water shortage stage of action per Chapter 5, below.

6. Other Factors

As identified under the Evaluation Criteria above, local regulatory conditions could potentially limit the availability of supplies. Therefore, Cal Water will evaluate the

development of new regulatory constraints by March 31 of each year and assess their potential impacts on supply availability. If such constraints are identified, Cal Water will develop a plan to address these constraints and mitigate potential effects and implement the appropriate water shortage stage of action per Chapter 5, below.

Consistent with California Water Code (CWC) § 10632.1, Cal Water will perform and submit an SDA to DWR by July 1st of each year beginning in 2022.

Chapter 4
Water Shortage Levels

☑ ***CWC § 10632 (a) (3)***

(A) Six standard water shortage levels corresponding to progressive ranges of up to 10, 20, 30, 40, and 50 percent shortages and greater than 50 percent shortage. Urban water suppliers shall define these shortage levels based on the suppliers' water supply conditions, including percentage reductions in water supply, changes in groundwater levels, changes in surface elevation or level of subsidence, or other changes in hydrological or other local conditions indicative of the water supply available for use. Shortage levels shall also apply to catastrophic interruption of water supplies, including, but not limited to, a regional power outage, an earthquake, and other potential emergency events.

(B) An urban water supplier with an existing water shortage contingency plan that uses different water shortage levels may comply with the requirement in subparagraph (A) by developing and including a cross-reference relating its existing categories to the six standard water shortage levels.

Consistent with the requirements of CWC § 10632(a)(3), this WSCP is based on the six water shortage levels (also referred to as "stages") shown in Table 4-1 for the water year ending September 2020. These shortage stages are intended to address shortage caused by any condition, including the catastrophic interruption of water supplies.

Table 4-1. Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	Demand reduction (See Table 5-1)
2	Up to 20%	Demand reduction (See Table 5-1)
3	Up to 30%	Demand reduction (See Table 5-1)
4	Up to 40%	Demand reduction (See Table 5-1)
5	Up to 50%	Demand reduction (See Table 5-1)
6	>50%	Demand reduction (See Table 5-1)
NOTES:		

Shortage response actions for each of these stages are identified and discussed in Chapter 5.

Chapter 5
Shortage Response Actions

☑ ***CWC § 10632 (a) (4)***

Shortage response actions that align with the defined shortage levels and include, at a minimum, all of the following:

(A) Locally appropriate supply augmentation actions.

(B) Locally appropriate demand reduction actions to adequately respond to shortages.

(C) Locally appropriate operational changes.

(D) Additional, mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions and appropriate to the local conditions.

(E) For each action, an estimate of the extent to which the gap between supplies and demand will be reduced by implementation of the action.

☑ ***CWC § 10632 (b)***

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

This chapter describes the response actions Cal Water will take to deal with the shortages associated with each of the six stages enumerated in Chapter 4. As discussed above, the existing groundwater supply of the District is expected to be able to serve 100% of future demands under all conditions of precipitation and hydrology. However, inasmuch as Cal Water may have to implement shortage response actions to comply with state mandates or local regulatory changes, or respond to catastrophic events, it is important to carefully identify and describe the anticipated necessary actions.

5.1 Demand Reduction

The combinations of demand-reduction actions required to resolve the shortages associated with each of the six drought stages are based on Cal Water's experiences in dealing with past drought-related shortages and also include other actions deemed appropriate to achieve the required demand reductions. In order to evaluate and ensure that the right actions would be implemented with the proper level of intensity, Cal Water employed the Drought Response Tool (DRT), an Excel spreadsheet model developed by EKI Environment and Water, Inc.

The DRT provides a quantitative framework that allows Cal Water to systematically estimate the monthly and cumulative annual demand reductions expected to result from particular combinations of drought response actions and associated implementation rates. Data inputs to

the DRT include total production, class-specific water use, population, and assumptions regarding the split between indoor and outdoor water use for each customer class.

For each drought response action, the user specifies:

- The customer class(es) and end use(s) that are affected;
- The percent savings for those end use(s) for each account that implements the action. These are based on evaluations reported in the literature, or where such studies are not available, on best estimates based on Cal Water experience; and
- The percentage of accounts assumed to implement the action, which is presumed to be the result of the intensity level of Cal Water program implementation, including but not limited to marketing and enforcement activities.

Based on the foregoing inputs, the DRT model calculates the resulting monthly savings. Cal Water adjusted the combination of actions and implementation levels to achieve the targeted savings levels at each of the six shortage stages.

In order to evaluate the robustness of the DRT model, Cal Water modeled the actions implemented during the height of the last drought for a subset of its Districts, and found that the modeled water shortage reductions were generally consistent with the responses observed in its Districts. In short, the DRT is a robust, transparent tool to tie a particular set of shortage-response actions to an expected reduction in demand.

For each of the six water shortage stages, the modeling targeted the mid-range of the required demand reduction range, ergo:

- 5% for Stage 1,
- 15% for Stage 2,
- 25% for Stage 3,
- 35% for Stage 4,
- 45% for Stage 5, and
- 55% for Stage 6.

The key DRT inputs and outputs for each of the six water shortage stages are reproduced in Attachment A.

Table 5-1 shows the water shortage reduction actions, savings assumptions, and implementation rates that are required for the District to achieve the targeted annual demand reductions for each of the six shortage stages. At each stage, there are two types of demand-reduction actions identified:

- Restrictions on customer water usage; and
- Consumption reduction actions by Cal Water to encourage decreased water usage.

The total demand reductions are governed by is a set of user-specified constraints to ensure that usage levels do not endanger health and safety or result in unacceptable economic impacts. The DRT will not permit estimated usage reductions to violate these constraints,

regardless of the demand reduction actions selected. For most Cal Water districts, the following default constraints are used:

- A minimum residential indoor per capita daily usage of 25 gallons,
- A maximum residential outdoor usage reduction of 100%,
- A maximum Commercial, industrial, and institutional (CII) indoor usage reduction of 30%, and
- A maximum CII outdoor usage reduction of 100%.

Many actions are implemented across a number of stages, some at increasing implementation levels. Therefore the actions are listed as a row under the first stage at which they are implemented, and the implementation rate is shown under each stage column heading at the right. The unit savings represent a percentage savings of the end uses indicated in the table.

Because of the of the DRT logic described above, the format of Table 5-1 differs from that of the default DWR table.

Table 5-1. Demand-Reduction Actions to Achieve Required Savings (DWR Table 8-2)

Water Shortage Response Action	*End Use(s)*	*End Use Savings*	*IMPLEMENTATION RATES BY STAGE*						*Penalty, Charge, or Other Enforcement?*
			1	2	3	4	5	6	
Stage 1: Minimal Shortage									
Restrictions									
Landscape - Limit landscape irrigation to specific times	Irrigation	**10%**	50%	N/A	N/A	N/A	N/A	N/A	Yes
Other - Customers must repair leaks, breaks, and malfunctions in a timely manner	Leaks	**100%**	10%	20%	25%	50%	50%	75%	Yes
Landscape - Restrict or prohibit runoff from landscape irrigation	Irrigation	**3%**	15%	40%	50%	50%	50%	50%	Yes
Landscape - Prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall	Irrigation	**20%**	15%	40%	50%	50%	50%	50%	Yes
Other - Prohibit use of potable water for washing hard surfaces	Misc. Outdoor	**17%**	15%	40%	50%	50%	50%	50%	Yes
Other - Require shut-off nozzles on hoses for vehicle washing with potable water	Misc. Outdoor	**17%**	50%	50%	50%	50%	50%	50%	
CII - Lodging establishments must offer opt out of linen service	Fixtures & Appliances	**1%**	50%	50%	50%	50%	50%	50%	Yes
CII - Restaurants may only serve water upon request	Fixtures & Appliances	**1%**	50%	50%	50%	50%	50%	50%	Yes

Water Shortage Response Action	*End Use(s)*	*End Use Savings*	*IMPLEMENTATION RATES BY STAGE*						*Penalty, Charge, or Other Enforcement?*
			1	2	3	4	5	6	
No watering of landscape of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission, the Department of Housing and Community Development, or other state agency	Irrigation	**50%**	0.17%	0.17%	0.17%	0.17%	0.17%	N/A	Yes
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	**50%**	50%	50%	50%	50%	50%	50%	Yes
Consumption Reduction									
Expand Public Information/Media Campaign	All	**0.5%**	50%	50%	50%	50%	50%	75%	No
Water Bill Inserts	All	**1%**	100%	100%	100%	100%	100%	100%	No
Promote online water waste reporting	All	**10%**	0%	0%	0%	0%	1%	1%	No
Expand Rebates or Giveaways of Plumbing Fixtures and Devices	All	**10%**	1%	1%	2%	4%	5%	5%	No
Expand Rebates for Landscape Irrigation Efficiency	All	**10%**	1%	1%	2%	4%	5%	5%	No
Expand CII Water Use Surveys	All CII uses	**5%**	1%	1%	1%	2%	2%	3%	No
Expand Res Water Use Surveys	All Residential Uses	**5%**	1%	1%	1%	2%	2%	3%	No
Stage 2: Moderate Shortage									
Restrictions									
Landscape - Limit landscape irrigation to 1-3 days/week	Irrigation	**15%-79%** [1]		25%	25%	25%	75%	N/A	Yes

Water Shortage Response Action	*End Use(s)*	*End Use Savings*	*IMPLEMENTATION RATES BY STAGE*						*Penalty, Charge, or Other Enforcement?*
			1	2	3	4	5	6	
Prohibit the use of non-recirculating systems in all new conveyer car wash and commercial laundry systems	Fixtures & Appliances	**50%**		0%	0%	0%	0%	0%	Yes
Prohibit the use of single pass cooling systems in new connections	Cooling	**50%**		0%	0%	0%	20%	20%	Yes
Consumption Reduction									
Water Efficiency Workshops, Public Events	All Residential Uses	**5%**		25%	25%	25%	50%	75%	No
Offer Water Use Surveys	All	**1%**		1%	1%	2%	2%	3%	No
Provide Rebates or Giveaways of Plumbing Fixtures and Devices	All	**10%**		1%	2%	4%	5%	5%	No
Provide Rebates for Landscape Irrigation Efficiency	All	**10%**		1%	2%	4%	5%	5%	No
Stage 3: Severe Shortage									
Restrictions									
Other - Prohibit use of potable water for construction and dust control	Misc. Outdoor	**100%**			100%	1%	1%	1%	Yes
Prohibit use of potable water for street washing	Misc. Outdoor	**100%**			50%	1%	1%	1%	Yes
Landscape - Prohibit irrigation of ornamental turf on public street medians with potable water	Irrigation	**100%**			10%	20%	25%	N/A	Yes
Prohibit Filling Ornamental Lakes or Ponds	Misc. Outdoor	**100%**			1%	1%	1%	1%	Yes

Water Shortage Response Action	*End Use(s)*	*End Use Savings*	*IMPLEMENTATION RATES BY STAGE*						*Penalty, Charge, or Other Enforcement?*
			1	2	3	4	5	6	
Consumption Reduction									
Home or Mobile Water Use Reports	All	**5%**			10%	25%	25%	50%	No
Decrease Frequency and Length of Line Flushing	Non Revenue Water	**25%**			50%	50%	50%	50%	No
Reduce System Water Loss	Non Revenue Water	**100%**			10%	10%	10%	10%	No
Increase Water Waste Patrols/Enforcement	All	**10%**			1%	3%	5%	5%	No
Implement Drought Rate Structure and Customer Water Budgets (Res)	All Residential Uses	**30%-60%** [2]			40%	30%	30%	25%	Yes
Implement Drought Rate Structure and Customer Water Budgets (CII)	All CII uses	**10%-30%** [3]			40%	30%	30%	50%	Yes
Stage 4: Critical Shortage									
Water Use Restrictions									
Prohibit vehicle washing except with recirculated water or low-volume systems	Misc. Outdoor	**10%**				50%	50%	50%	Yes
Prohibit use of water for recreational purposes such as water parks and the filling of pools	Misc. Outdoor	**100%**				1%	1%	1%	Yes
Consumption Reduction Actions									
Promote / Expand Use of Recycled Water	Irrigation	**100%**				0%	0%	0%	No
Stage 5: Emergency Shortage									
Water Use Restrictions									
Require net zero demand Increase on new water service connections	All	**100%**					0.19%	0.19%	Yes

Water Shortage Response Action	*End Use(s)*	*End Use Savings*	*IMPLEMENTATION RATES BY STAGE*						*Penalty, Charge, or Other Enforcement?*
			1	2	3	4	5	6	
Prohibit single-pass cooling systems	Cooling	**50%**					20%	20%	Yes
Consumption Reduction Actions									
Require Pool Covers	Misc. Outdoor	**28%**					10%	10%	Yes
Stage 6: Extreme Shortage									
Water Use Restrictions									
Moratorium on new water service connections	All	**100%**						0.19%	Yes
Landscape - Prohibit all landscape irrigation	Irrigation	**100%**						50%	Yes
			7%	**16%**	**27%**	**35%**	**44%**	**54%**	

NOTES:
1. Watering restricted to no more than 3 days/wk in Stage 2 and Stage 3; no more than 2 days/wk in Stage 4; no more than 1 day/wk in Stage 5.
2. Residential water budgets of up to 30% for Stage 3, up to 40% for Stage 4; 50% for Stage 5, up to 60% for Stage 6.
3. CII water budgets of up to 10% for Stage 3, up to 20% for Stage 4, up to 30% for Stages 5 and 6.

5.2 Supply Augmentation

As indicated in Table 5-2, Cal Water has not identified any supply augmentation actions to assist in resolving future District water shortages.

Table 5-2. Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*
NOTES:			

5.3 Operational Changes

As identified in Table 5-1, the District will decrease the frequency and length of line flushing under Stage 3 and beyond. The District will also evaluate the potential benefits of altering other maintenance cycles and expediting infrastructure repairs to improve system efficiency, to the extent feasible.

5.4 Mandatory Restrictions

The water shortage response actions included in Table 5-1 include a variety of mandatory customer water use restrictions that will be necessary to achieve the targeted demand reductions for the different shortage stages. The types of restrictions and the manner and degree of enforcement for these restrictions vary by stage, and are discussed in Chapter 7.

5.5 Emergency Response Plan

Cal Water has an Emergency Response Plan (ERP) in place that coordinates the overall response to a disaster.

The ERP addresses the Company's responsibilities in emergencies associated with natural disaster, human-caused emergencies, and technological incidents. It provides a framework for coordination of response and recovery efforts within the Company in cooperation with local, State, and Federal agencies, as well as other public and private organizations. The ERP establishes an emergency organization to direct and control operations during a period of emergency by assigning responsibilities to specific personnel.

The ERP does the following:

- It conforms to the State mandated Standardized Emergency Management System (SEMS) and the National Incident Management System (NIMS), and it effectively structures emergency response at all levels in compliance with the Incident Command System (ICS).
- It establishes response policies and procedures, while providing the Company clear guidance related to emergency planning.
- It describes and details procedural steps necessary to protect lives and property.
- It outlines coordination requirements.
- It provides a basis for unified training and response exercises to ensure compliance.

The District has installed backup power generators at some of its booster sites and pump storage sites that can be operated in the event of a system wide power outage. A complete loss of power has never been experienced, but the generators have been used in the past to overcome localized outages.

The only interties the District has other than its interties with West Basin is with the Hermosa-Redondo District.

5.6 Seismic Risk Assessment and Mitigation Plan

☑ ***CWC § 10632.5***

(a) In addition to the requirements of paragraph (3) of subdivision (a) of Section 10632, beginning January 1, 2020, the plan shall include a seismic risk assessment and mitigation plan to assess the vulnerability of each of the various facilities of a water system and mitigate those vulnerabilities.

(b) An urban water supplier shall update the seismic risk assessment and mitigation plan when updating its urban water management plan as required by Section 10621.

(c) An urban water supplier may comply with this section by submitting, pursuant to Section 10644, a copy of the most recent adopted local hazard mitigation plan or multihazard mitigation plan under the federal Disaster Mitigation Act of 2000 (Public Law 106-390) if the local hazard mitigation plan or multihazard mitigation plan addresses seismic risk.

Cal Water's ERP includes information on various hazards and a related fault map overlying the District. The Los Angeles County Emergency/Disaster Plans and Annexes, which include additional discussion of area earthquake risk and mitigation, can be found at https://ceo.lacounty.gov/emergencydisaster-plans-and-annexes.

5.7 Shortage Response Action Effectiveness

Table 5-1 above shows the effectiveness of the specific demand-reduction actions and implementation levels necessary for the District to achieve the targeted savings for each water shortage stage. The bottom row indicates the total annual cumulative savings expected to be

reached at each water shortage stage level. Additional details, including anticipated savings on a month-by-month basis are provided in the DRT model inputs and outputs included in Attachment A.

Chapter 6
Communication Protocols

☑ ***CWC § 10632 (a) (5)***

Communication protocols and procedures to inform customers, the public, interested parties, and local, regional, and state governments, regarding, at a minimum, all of the following:

(A) Any current or predicted shortages as determined by the annual water supply and demand assessment described pursuant to Section 10632.1.

(B) Any shortage response actions triggered or anticipated to be triggered by the annual water supply and demand assessment described pursuant to Section 10632.1.

(C) Any other relevant communications.

Cal Water intends to escalate communication to customers and stakeholders, as needed, throughout any water shortage situation to help ensure they are aware of current conditions, any water use restrictions that are in effect, and the many ways Cal Water can help them reduce their water use. Cal Water's outreach efforts include multiple channels, including bill messages, bill inserts, direct mail, email, letters, social media, print, radio, music streaming services, TV, over-the-top media, movie theatre advertising, and group presentations.

These efforts will expand on current Cal Water outreach efforts and will be customized to the needs at the time of the shortage to ensure a proper channel mix so that the maximum audience is reached as efficiently as possible.

Chapter 7
Compliance and Enforcement

☑ ***CWC § 10632 (a) (6)*** *For an urban retail water supplier, customer compliance, enforcement, appeal, and exemption procedures for triggered shortage response actions as determined pursuant to Section 10632.2.*

7.1 Water Use Restrictions

In accordance with Rule 14.1, Cal Water is currently authorized to take the following actions to enforce the water use restrictions:

First Violation: Cal Water shall provide the customer with a written notice of violation.

Second Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation and is authorized to install a flow-restricting device on the customer's service line.

Cal Water plans to submit to the California Public Utilities Commission (CPUC) an update to Rule 14.1 to align with the restrictions identified in this WSCP. Rule 14.1 and Schedule 14.1 are discussed in more detail in Chapter 8.

7.2 Non-Essential, Wasteful Uses

In the event that more stringent measures are needed, implementation of Schedule 14.1 would be requested from the CPUC. If implemented, Cal Water is currently authorized to take the following actions when its personnel verify a customer is using potable water for non-essential, wasteful uses.

First Violation: Cal Water shall provide the customer with a written notice of violation. In addition, Cal Water is authorized to take the following actions:

A. If the customer currently receives service through a metered connection, install a real- time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.

B. If the customer does not currently receive service through a metered connection, install a water meter on the customer's service line, charge the customer for water use pursuant to Cal Water's metered service tariffs and rules,

and install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.

Second Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation. In addition to the actions prescribed under the first violation above, Cal Water is authorized to take the following actions:

A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
   i. If Stage 1 is in effect, $25
   ii. If Stage 2 is in effect, $50
   iii. If Stage 3 is in effect, $100
   iv. If Stage 4 is in effect, $200
B. At its sole discretion, waive the waste of water penalty if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after a notice of violation was delivered, and is in use at the customer's service address.

Third Violation: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the second violation, Cal Water shall provide the first and second violations above, Cal Water is authorized to take the following actions:

A. A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
   i. If Stage 1 is in effect, $50
   ii. If Stage 2 is in effect, $100
   iii. If Stage 3 is in effect, $200
   iv. If Stage 4 is in effect, $400
B. At its sole discretion, waive the waste of water surcharge if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray

irrigation system, high- efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after notice of violations have been delivered, and is in use at the customer's service address.

Fourth Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the third violation, Cal Water shall provide the customer with a fourth written notice of violation. In addition to actions set forth in previous violations prescribed above, Cal Water is authorized to install a flow- restricting device on the customer's service line.

Egregious Violations: Notwithstanding the foregoing framework for penalties, customers who Cal Water has verified are egregiously using potable water for non-essential, wasteful uses are subject to having a flow- restricting device installed on their service line. After providing the customer with one notice of egregious violation, either by direct mail or door hanger, which documents the egregious use of potable water for non-essential, wasteful uses and explains that failure to correct the violation may result in the installation of a flow-restricting device on the customer's service line, Cal Water is authorized to install a flow-restricting device on the customer's service line.

Cal Water plans to submit to the CPUC an update to Schedule 14.1 to align with this WSCP including, but not limited to, consistency with the new six stage shortage level structure.

7.3 Drought Surcharges

Water budgets and associated drought surcharges are included as actions in Table 5-1. Cal Water will implement such actions through the implementation of Schedule 14.1.

Chapter 8
Legal Authorities

☑ ***CWC § 10632 (a) (7)***

(A) A description of the legal authorities that empower the urban water supplier to implement and enforce its shortage response actions specified in paragraph (4) that may include, but are not limited to, statutory authorities, ordinances, resolutions, and contract provisions.

(B) A statement that an urban water supplier shall declare a water shortage emergency in accordance with Chapter 3 (commencing with Section 350) of Division 1.

(C) A statement that an urban water supplier shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency, as defined in Section 8558 of the Government Code.

Cal Water is an investor-owned water utility that is regulated by the CPUC. As such, it does not have the authority to adopt resolutions or ordinances. Rule 14.1, as filed with the CPUC, serves as Cal Water's WSCP and includes Mandatory Staged Restrictions of Water Use. In the event that more stringent measures are required, Cal Water may request the addition of Schedule 14.1 which includes Staged Mandatory Water Use Reductions. Cal Water shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency as defined in Section 8558 of the Government Code and to ensure consistency with local resolutions and ordinances.

On April 1, 2016, Cal Water filed its current Schedule 14.1 with the CPUC.[1] The Schedule lays out the staged mandatory reductions and drought surcharges associated with Cal Water's WSCP. This filing is consistent with Resolution W-5034, adopted by the Commission on April 9, 2015, ordering compliance with requirements of the State Water Resources Control Board (SWRCB).

Schedule 14.1 is an extension of the WSCP provided in Rule 14.1. The compliance and enforcement information presented in Chapter 7 is based on the current versions of both Rule 14.1 and Schedule 14.1, which are based, in part, on the specific SWRCB requirements associated with the Governor's Executive Order B-29-15, which required statewide cutbacks to address the unprecedented 2011-2017 drought, as well as the additional information required pursuant to the CWC.

Cal Water plans to submit an update to Rule 14.1 and Schedule 14.1 to the CPUC to align with this WSCP.

[1] For reference, the current version of Rule 14.1 is included as Attachment B.

In the event of a determination of a water shortage Cal Water shall declare a water shortage emergency in accordance with the Water Code Chapter 3 (commencing with Section 350) of Division 1 and implement the Water Shortage Contingency Plan at the appropriate Stage.

Chapter 9
Financial Consequences of WSCP

☑ ***CWC § 10632 (a) (8)***

A description of the financial consequences of, and responses for, drought conditions, including, but not limited to, all of the following:

(A) A description of potential revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(B) A description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(C) A description of the cost of compliance with Chapter 3.3 (commencing with Section 365) of Division 1.

In 2008, the CPUC approved the creation of a Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Accounts (MCBA). The goals of the WRAM and MCBA are to sever the relationship between sales and revenue to remove the disincentive to reduce water use. The WRAM and MCBA are designed to be revenue neutral in order to ensure that both the utility and ratepayers are neither harmed nor benefitted.

In 2020, the CPUC ordered that regulated water utilities may not include the continuation of the WRAM and MCBA in their next general rate case filing but may propose the use of a Monterey-Style Revenue Adjustment Mechanism and Incremental Cost Balancing Account. As such, the WRAM and MCBA will no longer be in place for Cal Water beginning in 2023.

During a water shortage, Cal Water will file for a Drought Memorandum Account, or similar, to track incremental shortage-related expenses to be reviewed by the CPUC for future recovery in rates. Cal Water will also file for a Drought Lost Revenue Memorandum Account, or similar, to track reduced sales to be reviewed by the CPUC for future recovery in rates.

Both the Drought Memorandum Account and Drought Lost Revenue Memorandum Account are mechanisms that have been approved by the CPUC in previous droughts.

Chapter 10
Monitoring and Reporting

☑ ***CWC § 10632 (a) (9)*** *For an urban retail water supplier, monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance and to meet state reporting requirements.*

During the period 2014-16, in order to effectively respond to the drought, Cal Water realigned its organizational structure to ensure sufficient resources were available to implement its WSCP. The day-to-day implementation was overseen by the Director of Drought Management & Conservation, with the assistance of the Drought Response Project Manager. The Director of Drought Management & Conservation reported to a team of Cal Water's Officers (Steering Committee), including the President & CEO, the Vice President of Corporate Communications & Community Affairs, the Vice President of Customer Service & Information Technology, the Vice President of Operations, and the Vice President of Continuous Improvement.

Reporting to the Director of Drought Management & Conservation was a team of functional leads, each responsible for managing individual portions of Cal Water's Plan. This team included the Director of Customer Service, the Water Conservation Manager, the Manager of Corporate Communications, the Water Supply Manager, and the Government & Community Relations Manager.

Cal Water would implement a similar structure to effectively manage future water shortages.

This structure includes regular meetings with reporting on items such as:

- Aggregate customer demands,
- Customer compliance with water use restrictions,
- Current and projected water supply conditions,
- Customer outreach activities,
- Customer service inquiries, and
- Operations activities (e.g., water flushing activities, leak repairs, etc.).

Chapter 11
WSCP Refinement Procedures

☑ ***CWC § 10632 (a) (10)*** *Reevaluation and improvement procedures for systematically monitoring and evaluating the functionality of the water shortage contingency plan in order to ensure shortage risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented as needed.*

Cal Water's Drought Steering Committee utilizes an adaptive management process to regularly assess and determine adjustments and changes to the implementation of the WSCP. These refinements are implemented by the Director of Drought Management & Conservation (or equivalent) through the team of functional leads.

Chapter 12
Plan Adoption, Submittal, and Availability

☑ ***CWC § 10632 (c)*** *The urban water supplier shall make available the water shortage contingency plan prepared pursuant to this article to its customers and any city or county within which it provides water supplies no later than 30 days after adoption of the water shortage contingency plan.*

The deadline for public comments on the WSCP was June 22, 2021. The final WSCP was formally adopted by Cal Water's Vice President of Customer Service & Chief Citizenship Officer on June 23, 2021. The District UWMP includes a copy of the signed Resolution of Plan Adoption and contains the following:

- Letters sent to and received from various agencies regarding the UWMP and WSCP, and
- Correspondence between Cal Water and participating agencies.

This UWMP and WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline. The submittal was done electronically through Water Use Efficiency Data Portal, an online submittal tool. The adopted WSCP was also sent to the California State Library and to the cities and counties listed in Table 10-1 of the District UWMP.

On or about June 7, 2021, an electronic version of the draft 2020 WSCP was made available for review by visiting Cal Water's website: https://www.calwater.com/conservation/uwmp-review/.[2]

[2] Restrictions related to the COVID-19 pandemic prevented the District from making a printed hard-copy available for public review as previously planned.

Attachment A
Key Drought Response Tool Tables and Charts

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	5%
Drought Stage	Stage 1
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

Drought Response Tool

1 - Home

Palos Verdes

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.
6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
adutton@ekiconsult.com
(650) 292-9100

2 - Input Baseline Year (2020) Water Use

Palos Verdes

Input Baseline Year (2020) Production and Water Use

Units: (mg)

Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

Date	Total Production (mg)	Residential Water Use (mg)	COM-GOV Water Use (mg)	Industrial Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
October	572	411	99	0	61	189	
November	610	388	91	1	130	184	
December	276	310	61	0	-94	142	
January	348	248	35	0	64	114	
February	393	295	52	0	46	150	
March	325	288	59	1	-22	132	
April	370	271	31	0	68	129	
May	502	335	56	0	111	154	
June	568	417	88	1	62	198	
July	629	487	107	0	35	224	
August	632	480	106	1	45	220	
September	601	454	102	1	44	215	

3 - Baseline Year (2020) Water Use Profile

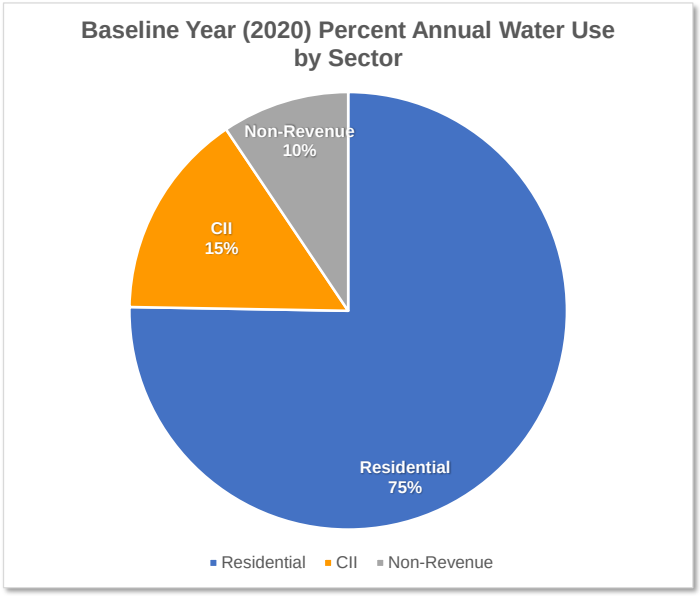
Palos Verdes

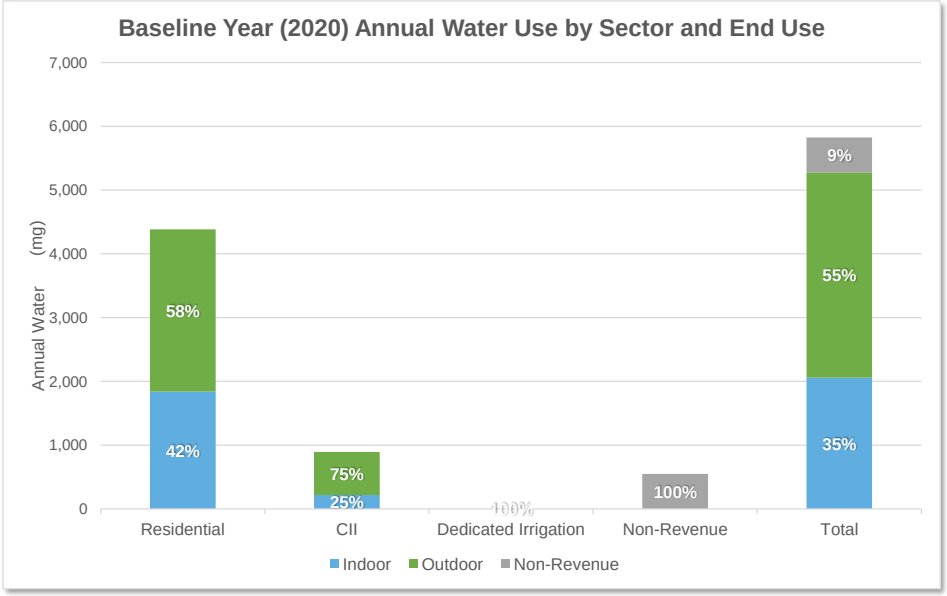
Baseline Year (2020) Annual Water Use Summary

Units: (mg)

A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.

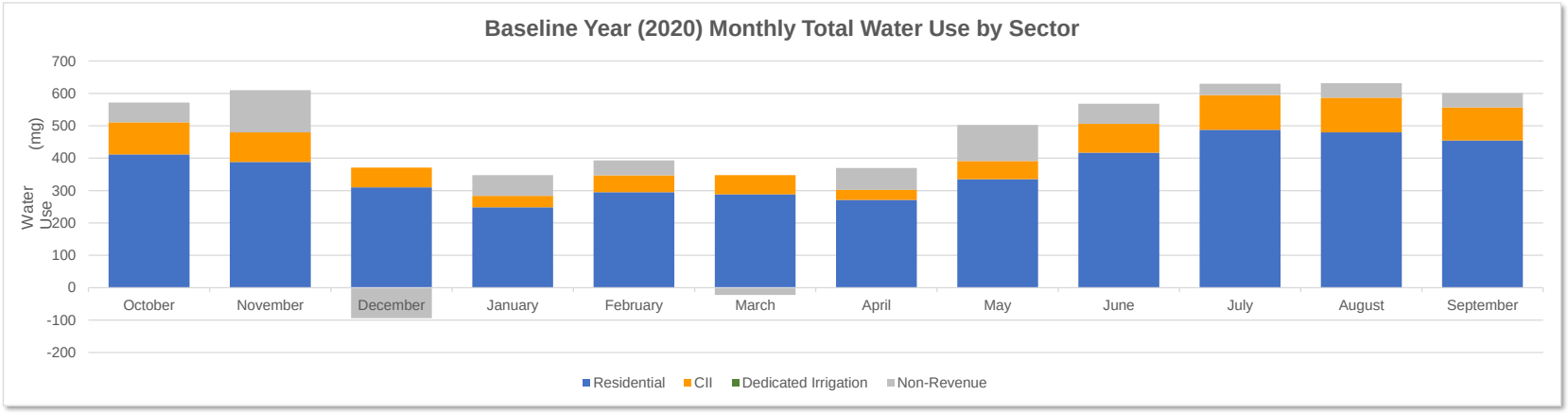
Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	5,826	4,385	891	0	549	
Total Indoor	2,059	1,840	220	--	--	
Total Outdoor	3,217	2,546	672	0	--	
Total Non-Revenue	549	--	--	--	549	
Total Indoor %	35%	42%	25%	0%	--	
Total Outdoor %	55%	58%	75%	100%	--	
Total Non-Revenue %	9%	--	--	--	100%	

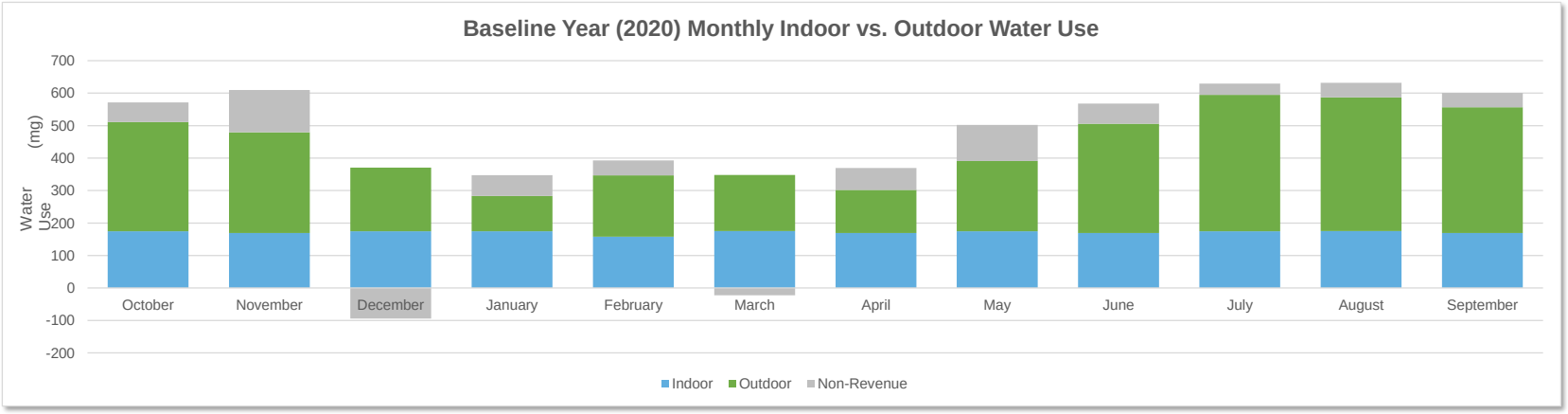




3 - Baseline Year (2020) Water Use Profile

Palos Verdes





5 - Estimated Water Savings - Stage 1

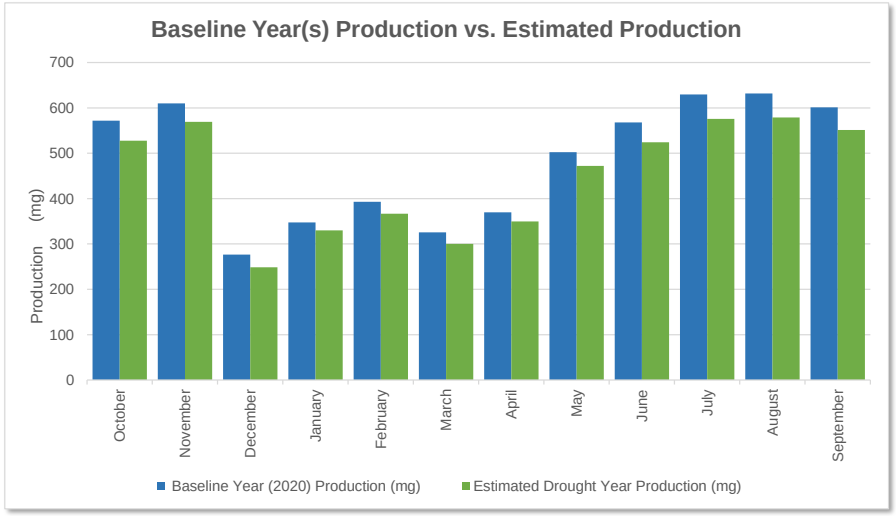
Palos Verdes

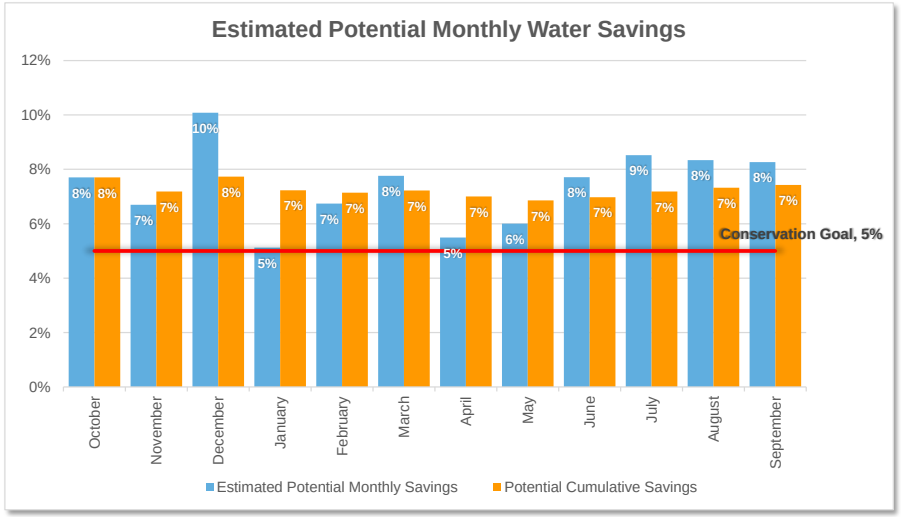
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	528	8%	8%	5%	
November	610	569	7%	7%	5%	
December	276	249	10%	8%	5%	
January	348	330	5%	7%	5%	
February	393	366	7%	7%	5%	
March	325	300	8%	7%	5%	
April	370	349	5%	7%	5%	
May	502	472	6%	7%	5%	
June	568	524	8%	7%	5%	
July	629	576	9%	7%	5%	
August	632	579	8%	7%	5%	
September	601	551	8%	7%	5%	





Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	15%
Drought Stage	Stage 2
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

5 - Estimated Water Savings - Stage 2

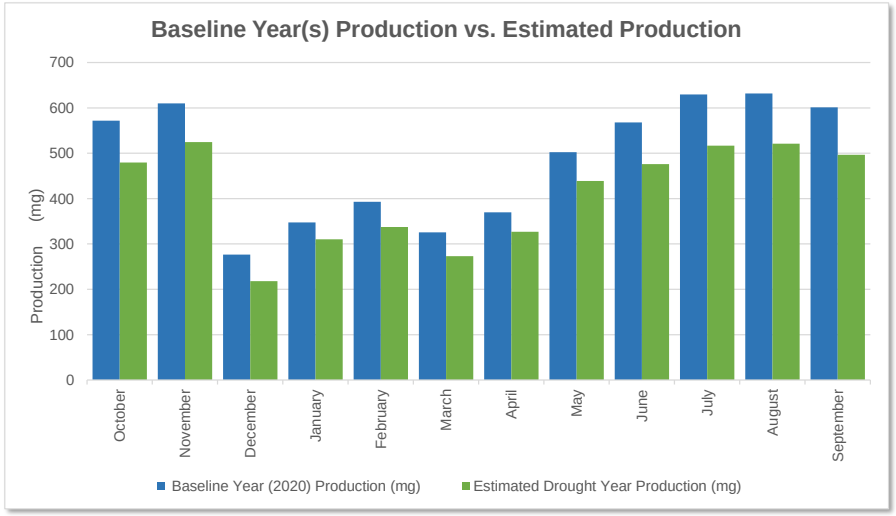
Palos Verdes

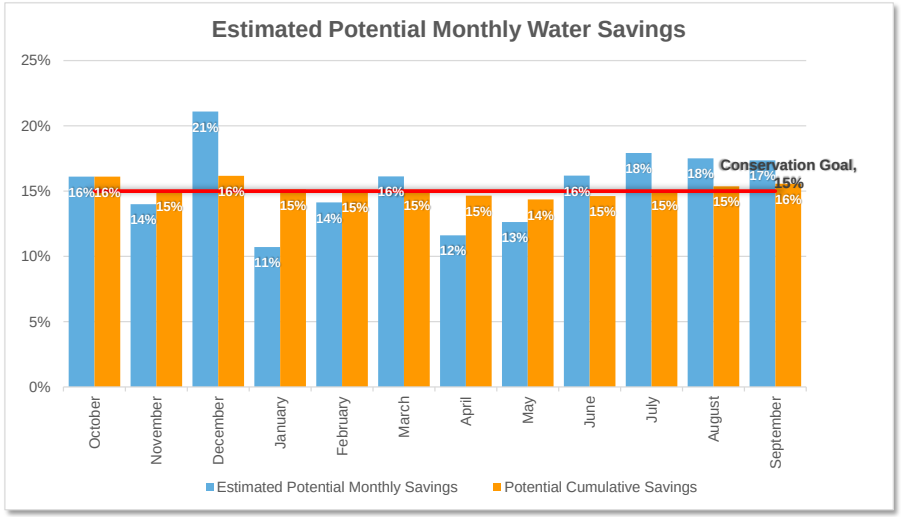
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	479	16%	16%	15%	
November	610	524	14%	15%	15%	
December	276	218	21%	16%	15%	
January	348	310	11%	15%	15%	
February	393	337	14%	15%	15%	
March	325	273	16%	15%	15%	
April	370	327	12%	15%	15%	
May	502	439	13%	14%	15%	
June	568	476	16%	15%	15%	
July	629	517	18%	15%	15%	
August	632	521	18%	15%	15%	
September	601	497	17%	16%	15%	





Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	25%
Drought Stage	Stage 3
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

5 - Estimated Water Savings - Stage 3

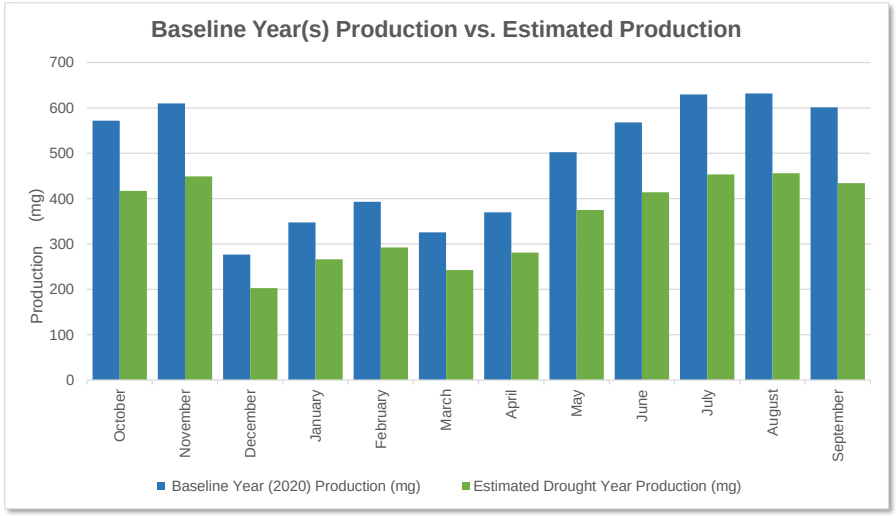
Palos Verdes

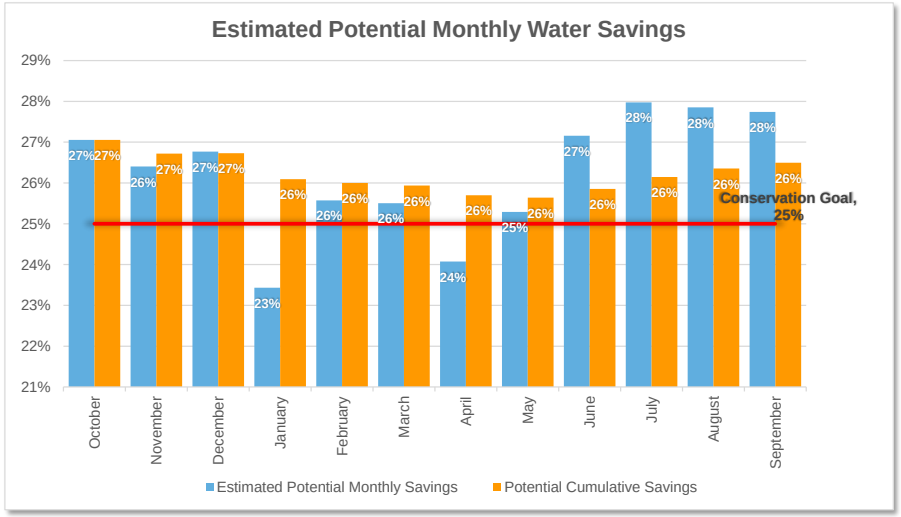
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	417	27%	27%	25%	
November	610	449	26%	27%	25%	
December	276	202	27%	27%	25%	
January	348	266	23%	26%	25%	
February	393	292	26%	26%	25%	
March	325	242	26%	26%	25%	
April	370	281	24%	26%	25%	
May	502	375	25%	26%	25%	
June	568	414	27%	26%	25%	
July	629	453	28%	26%	25%	
August	632	456	28%	26%	25%	
September	601	434	28%	26%	25%	





Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	35%
Drought Stage	Stage 4
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

5 - Estimated Water Savings - Stage 4

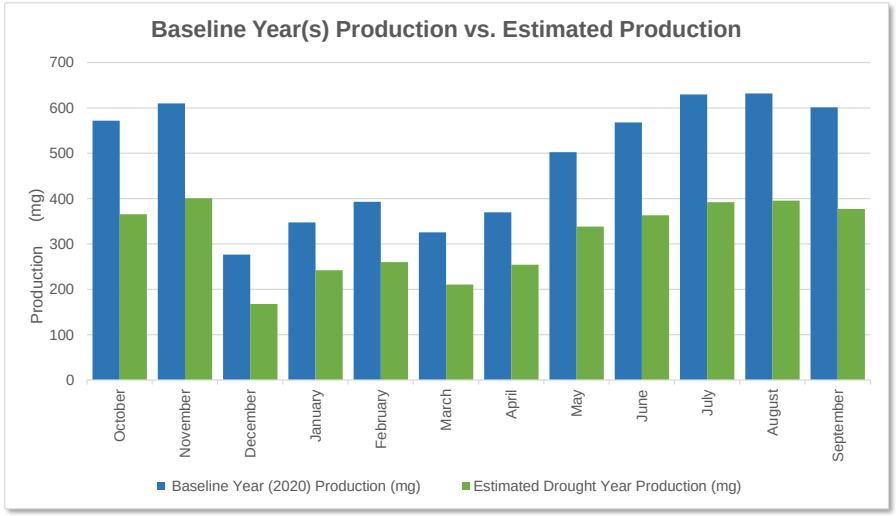
Palos Verdes

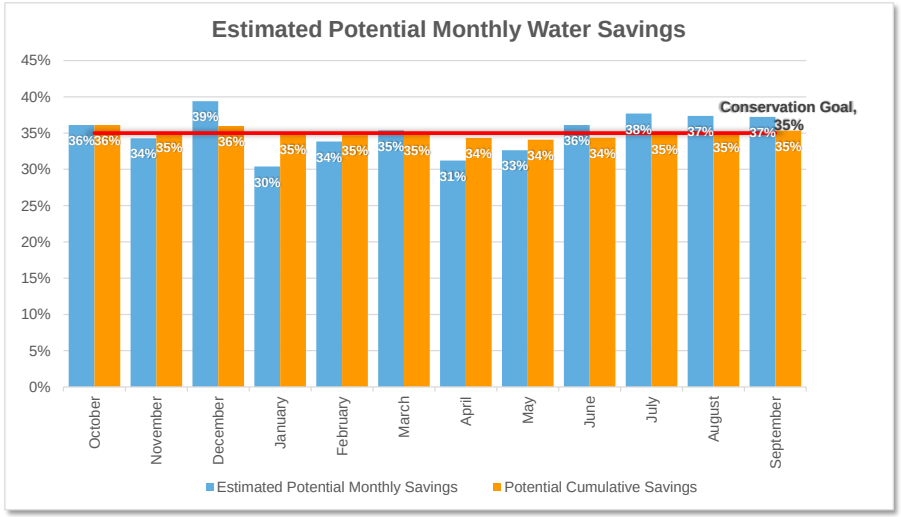
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	365	36%	36%	35%	
November	610	401	34%	35%	35%	
December	276	168	39%	36%	35%	
January	348	242	30%	35%	35%	
February	393	260	34%	35%	35%	
March	325	210	35%	35%	35%	
April	370	254	31%	34%	35%	
May	502	338	33%	34%	35%	
June	568	363	36%	34%	35%	
July	629	392	38%	35%	35%	
August	632	396	37%	35%	35%	
September	601	377	37%	35%	35%	





Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	45%
Drought Stage	Stage 5
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

5 - Estimated Water Savings - Stage 5

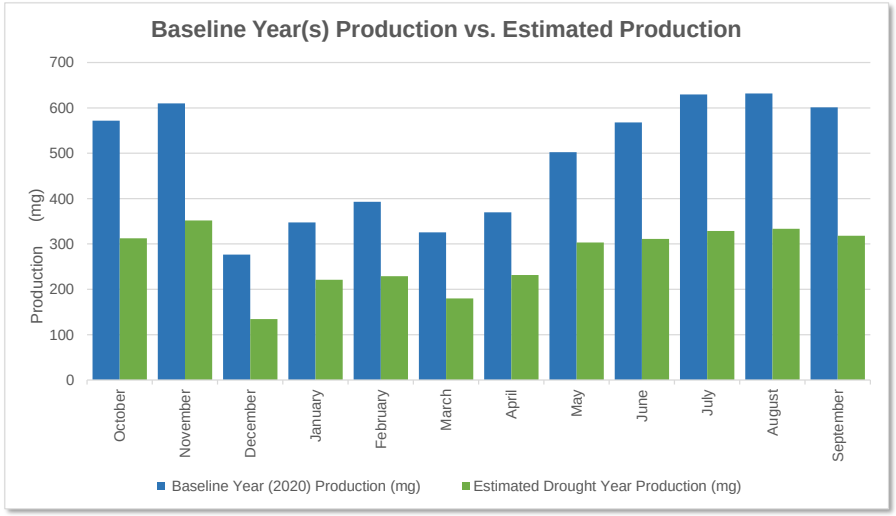
Palos Verdes

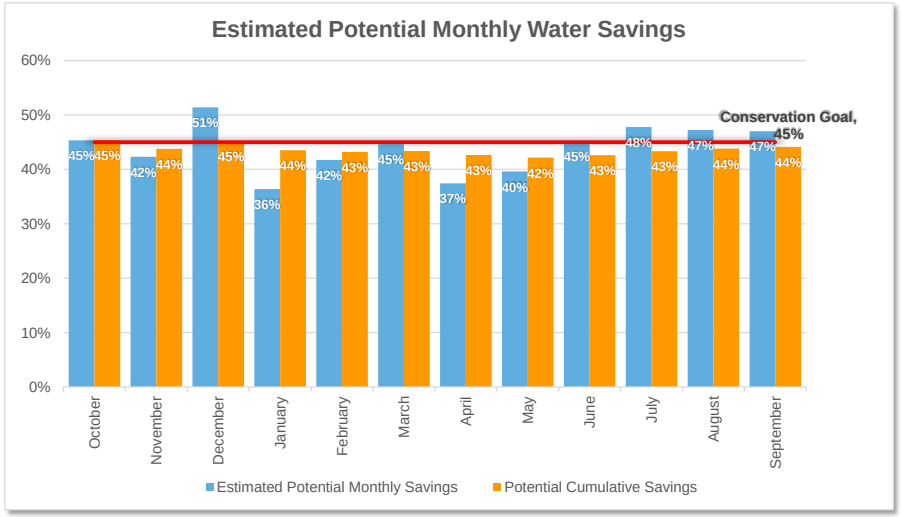
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	312	45%	45%	45%	
November	610	352	42%	44%	45%	
December	276	134	51%	45%	45%	
January	348	221	36%	44%	45%	
February	393	229	42%	43%	45%	
March	325	180	45%	43%	45%	
April	370	231	37%	43%	45%	
May	502	303	40%	42%	45%	
June	568	311	45%	43%	45%	
July	629	329	48%	43%	45%	
August	632	333	47%	44%	45%	
September	601	318	47%	44%	45%	





Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Palos Verdes

Enter Agency Information	
Agency Name	Palos Verdes
Total Population Served	70,349
Conservation Goal (%)	55%
Drought Stage	Stage 6
Number of Residential Accounts	23,140
Number of Commercial, Industrial, and Institutional (CII) Accounts	952
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	63%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	58%
Comments	PV

5 - Estimated Water Savings - Stage 6

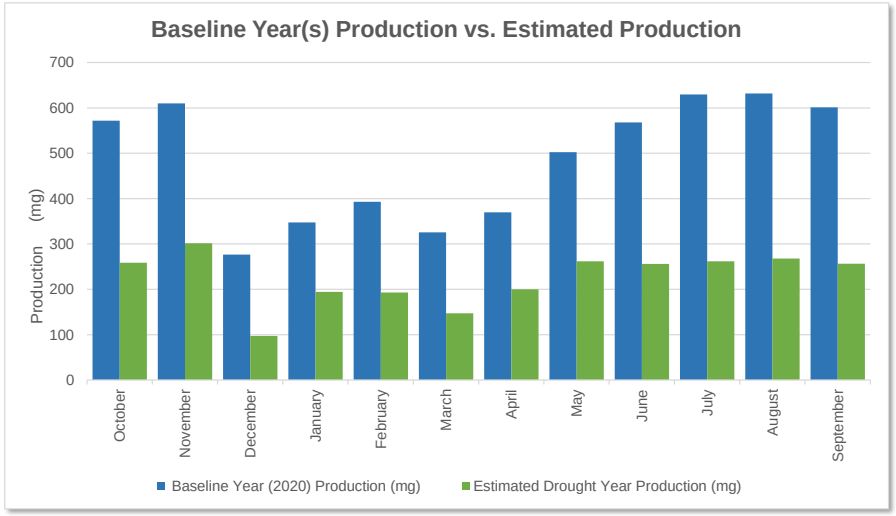
Palos Verdes

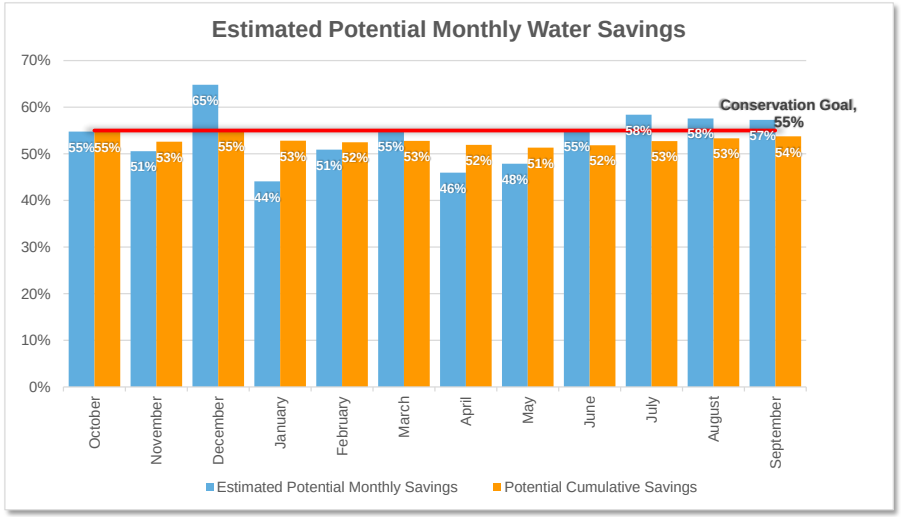
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	572	259	55%	55%	55%	
November	610	302	51%	53%	55%	
December	276	97	65%	55%	55%	
January	348	194	44%	53%	55%	
February	393	193	51%	52%	55%	
March	325	147	55%	53%	55%	
April	370	200	46%	52%	55%	
May	502	262	48%	51%	55%	
June	568	256	55%	52%	55%	
July	629	262	58%	53%	55%	
August	632	268	58%	53%	55%	
September	601	257	57%	54%	55%	





Attachment B
CPUC Rule and Schedule 14.1

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 1) (T)

A. APPLICABILITY (N)

1. This schedule applies to all of California Water Service's regulated ratemaking areas in California, as well as Grand Oaks Water.

B. GENERAL INFORMATION

1. All expenses incurred by utility to implement Rule 14.1, and Schedule 14.1, and requirements of the California State Water Resources Control Board ("Water Board") that have not been considered in a General Rate Case or other proceeding shall be accumulated by Cal Water in a separate memorandum account, authorized in Resolution W-4976, for disposition as directed or authorized from time to time by the Commission.
2. To the extent that a Stage of Mandatory Water Use Restrictions in Schedule 14.1 has been activated, and a provision in this Rule is inconsistent with the activated Stage in Schedule 14.1, the provisions of Schedule 14.1 apply.

C. DEFINITIONS

For the purposes of this Rule, the following terms have the meanings set forth in this section.

1. "Commercial nursery" means the use of land, buildings or structures for the growing and/or storing of flowers, fruit trees, ornamental trees, vegetable plants, shrubs, trees and similar vegetation for the purpose of transplanting, for use as stock or grafting, and includes the retail sale or wholesale distribution of such items directly from the premises/lot.
2. "Drip irrigation system" means a non-spray, low-pressure, and low volume irrigation system utilizing emission devices with a precipitation or flow rate measured in gallons per hour (GPH), designed to slowly apply small volumes of water at or near the root zone of plants or other landscaping.
3. "Flow rate" means the rate at which water flows through pipes, valves, and emission devices, measured in gallons per minute (GPM), gallons per hour (GPH), inches per hour (IPH), hundred cubic feet (Ccf), or cubic feet per second (CFS).
4. "Flow-restricting device" means valves, orifices, or other devices that reduce the flow of potable water through a service line, which are capable of passing a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.
5. "High-efficiency sprinkler systems" means an irrigation system with emission devices, such as sprinkler heads or nozzles, with a precipitation or flow rate no greater than one IPH.
6. "Irrigation" means the application of potable water by artificial means to landscape.
7. "Irrigation system" means the components of a system meant to apply water to an area for the purpose of irrigation, including, but not limited to, piping, fittings, sprinkler heads or nozzles, drip tubing, valves, and control wiring.
8. "Landscape" means all of the outdoor planting areas, turf areas, and water features at a particular location.
9. "Measureable rainfall" means any amount of precipitation of more than one-tenth of an inch (0.1").
10. "Micro spray irrigation system" means a low-pressure, low-volume irrigation system utilizing emission devices that spray, mist, sprinkle, or drip with a precipitation or flow rate measured in GPH, designed to slowly apply small volumes of water to a specific area. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(T)

C. DEFINITIONS (Continued) (N)

11. "Ornamental landscape" means shrubs, bushes, flowers, ground cover, turf, lawns, and grass planted for the purpose of improving the aesthetic appearance of property, but does not include crops or other agricultural products or special landscape areas.

12. "Ornamental turf" means a ground cover surface of grass that can be mowed and is planted for the purpose of improving the aesthetic appearance of the property, but does not include crops or other agricultural products or special landscape areas.

13. "Plumbing fixture" means a receptacle or device that is connected to a water supply system, including, but not limited to, pipes, toilets, urinals, showerheads, faucets, washing machines, water heaters, tubs, and dishwashers.

14. "Potable water" means water supplied by Cal Water which conforms to the federal and state standards for human consumption.

15. "Properly programmed" means a smart irrigation controller that has been programmed according to the manufacturer's instructions and site-specific conditions.

16. "Real-time water measurement device" means a device or system that provides regularly updated electronic information regarding the customer's water use.

17. "Runoff" means water which is not absorbed by the soil or landscape to which it is applied and flows from the landscape onto other areas.

18. "Smart irrigation controller" means an automatic device used to remotely control valves that operate an irrigation system that has been tested by an American National Standards Institute accredited third-party certifying body or laboratory in accordance with the Environmental Protection Agency's WaterSense program (or an analogous successor program), and certified by such body or laboratory as meeting the performance and efficiency requirements of such program, or the more stringent performance and efficiency requirements of another similar program.

19. "Special landscape area" means an area of the landscape dedicated solely to edible plants and areas dedicated to active play such as parks, sports fields, golf courses, and where turf provides a playing surface.

20. "Turf" means a ground cover surface of grass that can be mowed.

21. "Water feature" means a design element where open, artificially supplied water performs an aesthetic or recreation feature, including, but not limited to, ponds, lakes, waterfalls, fountains, and streams.

22. "Water use evaluation" means an evaluation of the efficiency of indoor water-using devices, including, but not limited to, measurement of flow rates for all existing showerheads, faucets, and toilets, inspection for leaks, and providing written recommendations to improve the efficiency of the indoor water-using fixtures and devices and/or an evaluation of the performance of an irrigation system, including, but not limited to, inspection for leaks, reporting of overspray or runoff, and providing written recommendations to improve the performance of the irrigation system. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 3) (T)

D. ENFORCEMENT (N)

Each Stage of this Rule establishes certain restrictions on the use of potable water. Violating the restrictions set forth in a particular Stage while it is in effect is declared a non-essential, wasteful use of potable water. Subject to the schedule and conditions outlined below, Cal Water is authorized to install a flow-restricting device on the service line of any customer when its personnel verify a customer is using potable water for non-essential, wasteful uses. No person shall have any right or claim in law or in equity, against Cal Water because of, or as a result of, any matter or thing done or threatened to be done pursuant to the restrictions on using potable water for non-essential, wasteful uses.

1. FIRST VIOLATION: Cal Water shall provide the customer with a written notice of violation.

2. SECOND VIOLATION: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation and is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.

3. NOTICES OF VIOLATION:

   A. Written notices of violation provided to customers pursuant to this Rule shall document the verified violation and alert the customer to the fact that future violations of the restricted uses of potable water may result in the installation of a flow-restricting device on the customer's service line or the discontinuation of the customer's service.

   B. If Cal Water elects to install a flow-restricting device on a customer's service line, the written notice of violation shall explain that a flow-restricting device has or will be installed on the customer's service line, document the steps the customer must take in order for the flow-restricting device to be removed, and explain that after the flow-restricting device is removed, it may be reinstalled, without further notice, if the customer is again verified by Cal Water's personnel to be using potable water for non-essential, wasteful uses.

4. FLOW RESTRICTING DEVICE CONDITIONS: The installation of a flow-restricting devide on a customer's service line is subject to the following conditions:

   a. The device shall be capable of providing the premise with a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.

   b. The device may only be removed by Cal Water, and only after a minimum three-day period has elapsed.

   c. Any tampering with the device may result in the discontinuation of the customer's water service and the customer being charged for any damage to Cal Water's equipment or facilities and any required service visits. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 4) (T)

D. ENFORCEMENT (Continued) (N)

d. After the removal of the device, if Cal Water verifies that the customer is using potable water for non-essential, wasteful uses, Cal Water may install another flow-restricting device without prior notice. This device may remain in place until water supply conditions warrant its removal. If, despite the installation of the device, Cal Water verifies that the customer is using potable water for non-essential and, unauthorized wasteful uses, then Cal Water may discontinue the customer's water service, as provided in its Rule No. 11.

5. FLOW-RESTRICTING DEVICE REMOVAL CHARGES: The charge to customers for removal of a flow-restricting device installed pursuant to this Rule is $100 during normal business hours, and $150 for the device to be removed outside of normal business hours.

E. WASTEFUL USES OF WATER

Except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency, customers are prohibited, at all times, from using potable water for the following actions, as each is declared a non-essential, wasteful use of water:

1. Use of potable water through a broken or defective plumbing fixture or irrigation system when Cal Water has notified the customer in writing to repair the broken or defective plumbing fixture or irrigation system, and the customer has failed to effect such repairs within seven (7) business days of receipt of such notice;
2. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;
3. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

F. MANDATORY STAGED RESTRICTIONS OF WATER USE

1. ADOPTION OF STAGED MANDATORY RESTRICTIONS: Cal Water may implement the following staged mandatory restrictions of water use, after notifying the Director of the Commission's Division of Water and Audits (DWA), by a Tier 1 advice letter in both hard-copy and emailed formats, of Cal Water's intent to implement a particular stage, if:
   a. Water supplies are projected to be insufficient to meet normal customer demand by Cal Water; or
   b. A water supply shortage or threatened shortage exists; or
   c. Water supplies are curtailed by a wholesale water supplier; or
   d. Directed to do so under a duly adopted emergency regulation by the Commission or other authorized government agencies. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 5)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

2. PUBLIC NOTICE: Thirty (30) days prior to implementing a mandatory staged reduction in water use in this Rule, Cal Water shall notify its customer of the requirements of the particular stage implemented by Cal Water by bill insert, direct mailing, email, or bill message directing the customer to additional information on Cal Water's website.

3. STAGE 1 WATER SHORTAGE: A Stage 1 Water Shortage occurs when Cal Water, the Commission, a wholesale water supplier, or other authorized government agency determines that measures are needed to reduce water consumption by customers served by public water suppliers. In addition to the prohibitions outlined in **Section E**, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency:

   a. Outdoor Irrigation Restrictions (Stage 1)

      i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

         1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.
         2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays.
         3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays.
         4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
         5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

      ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m**.

      iii. The foregoing restrictions do **not** apply to:

         1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 6)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 1 (cont.)]

2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, with a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixture(s) or irrigation system(s) must be repaired within **five (5) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall.

d. Other duly adopted restrictions on the use potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

4. STAGE 2 WATER SHORTAGE: A Stage 2 Water Shortage occurs when the Stage 1 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stage are underlined.

a. Outdoor Irrigation Restrictions (Stage 2)

i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.

2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

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F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 2 (cont.)]

3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays.

4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.

5. Notwithstanding the foregoing restrictions, when a city, county, or other public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m**.

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;

2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixture(s) or irrigation system(s) must be repaired within **three (3) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 8)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 2 (cont.)]

v. Irrigation of ornamental landscape on public street medians;

vi. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

5. STAGE 3 WATER SHORTAGE: A Stage 3 Water Shortage occurs when the Stage 2 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stages are underlined.

a. Outdoor Irrigation Restrictions

i. Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).
2. Customers with odd-numbered addresses may irrigate on Sundays and Wednesdays (previous Stages allowed Fridays as well).
3. Customers without a street address may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well). (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 9)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 3 (cont.)]

4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.

5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;

2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

v. Irrigation of ornamental turf on public street medians;

vi. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

vii. Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible); (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 3 (cont.)]

viii. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

6. STAGE 4 WATER SHORTAGE: A Stage 4 Water Shortage occurs when the Stage 3 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stage are underlined.

a. Irrigating ornamental landscape with potable water is prohibited, except when a hand-held bucket or a similar container, or a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored is used to maintain vegetation, including trees and shrubs.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures or irrigation system must be repaired within **one (1) business day** of written notification by Cal Water, unless other arrangements are made with Cal Water.

Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 4 (cont.)]

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

[Note that items previously identified as (v) and (vi) in Stage 3 have been eliminated.]

v. Use of potable water for street cleaning with trucks (the previous Stage allowed certain exceptions);

vi. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses (the previous Stage allowed certain exceptions).

c. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

d. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of utility-supplied potable water as prescribed from time to time by the Commission or other authorized government agencies, commissions, or officials are incorporated herein by reference.

G. ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1)

1. ADDITION OF SCHEDULE 14.1: If, in the opinion of Cal Water, more stringent water conservation measures are required due to supply conditions or government directive, Cal Water may request the addition of a Schedule No. 14.1 – Staged Mandatory Water Use Reductions, via a Tier 2 advice letter.

   A. Cal Water may not activate Schedule No. 14.1 until it has been authorized to do so by the California Public Utilities Commission, as delegated to its Division of Water and Audits.

   B. A Schedule No. 14.1 that has been authorized by the California Public Utilities Commission shall remain dormant until triggered by specific conditions detailed in the Schedule 14.1 tariff and Cal Water has requested and received authorization for activating a stage by the California Public Utilities Commission. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 12)

G. ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1) (continued)

c. Notice of the Tier 2 advice letter and associated public participation hearing, if required, shall be provided to customers through a bill insert or a direct mailing, as set forth in Subsection 5 (Public Notice) below.

d. Cal Water shall comply with all requirements of Sections 350-358 of the California Water Code.

e. The Tier 2 advice letter requesting the addition of a Schedule No. 14.1 shall include, but not be limited to:

i. A proposed Schedule No. 14.1 tariff, which shall include but not be limited to:

1. Applicability,
2. Territory applicable to,
3. A detailed description of each stage of water budgets (the number of stages requested for a ratemaking area may vary depending on the specifics of the water shortage event),
4. A detailed description of the trigger(s) that activates each stage of water budgets,
5. A detailed description of each water use restriction for each stage of water budgets,
6. Water use violation levels, written warning levels, associated fines, if applicable, and exception procedures,
7. Conditions for installation of a flow restrictor,
8. Charges for removal of flow restrictors, and
9. Special conditions

ii. Justification for, and documentation and calculations in support of the water budgets.

2. Conditions for Activating Schedule No. 14.1: Cal Water may file a Tier 1 advice letter to request activation of a particular stage of its Schedule No. 14.1 tariff if:

a. Cal Water, the California Public Utilities Commission, wholesale water supplier, or other government agency declares an emergency requiring mandatory water budgets, mandatory water rationing, or mandatory water allocations; or

b. A government agency declares a state of emergency in response to severe drought conditions, earthquake or other catastrophic event that severely reduces Cal Water's water supply; or

c. Cal Water is unable to achieve water conservation targets set by itself; or

d. Water conservation targets set by itself or a governing agency are insufficient; or

e. Cal Water chooses to subsequently activate a different stage of its Schedule No. 14.1 tariff.

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 13)

G. ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1) (continued)

a. Include, but not be limited to, a justification for activating the particular stage of mandatory water use reductions, as well as the period during which the particular stage will be in effect.

b. Be accompanied by the customer notification measures detailed in sub-section 5 (Public Notice) below.

4. De-Activating Schedule No. 14.1: When Schedule No. 14.1 is activated and Cal Water determines that water supplies are again sufficient to meet normal demands, and mandatory water use reductions are no longer necessary, Cal Water shall seek the approval of the California Public Utilities Commission, via a Tier 1 advice letter, to de-activate the particular stage of mandatory water use reductions that had been authorized.

5. Public Notice

a. When Cal Water requests the addition of a Schedule 14.1 – Staged Mandatory Water Use Reductions Tariff, via a Tier 2 advice letter, it shall provide notice of the Tier 2 advice letter and associated public hearing provided to customers through bill inserts or direct mailing, and it shall comply with all requirements of Sections 350-358 of the California Water Code (CWC), including but not limited to the following:

i. In order to be in compliance with both the General Order 96-B and CWC, notice shall be provided via both newspaper and bill insert/direct mailing.

ii. One notice shall be provided for each advice letter filed, that includes both notice of the filing of the Tier 2 advice letter as well as the details of the public hearing (date, time, place, etc.).

iii. The public meeting shall be held after the Tier 2 advice letter is filed, and before the Commission authorizes the addition of Schedule 14.1 to the tariff except in cases of emergency water shortages approved by DWA.

iv. Cal Water shall consult with Division of Water and Audits staff prior to filing advice letter, in order to determine details of public meeting.

b. In the event that Schedule No. 14.1- Staged Mandatory Water Use Reductions Tariff is triggered, and Cal Water requests activation through the filing of a Tier 1 advice letter, Cal Water shall notify its customers and provide each customer with a summary of Schedule No. 14.1 by means of bill insert or direct mailing. Notification shall take place prior to imposing any penalties associated with this plan. If activation of Schedule No. 14.1 occurs one year or more since the public hearing associated with adding Schedule 14.1 to its tariffs, then Cal Water shall conduct a public hearing pursuant to California Water Code Section 351 prior to activating a stage of its Mandatory Water Use Reduction Tariff.

c. During the period that a stage of Schedule No. 14.1 is activated, Cal Water shall provide customers with updates in at least every other bill, regarding its water supply status and the results of customers' conservation efforts. (N)

[end]

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES

A. APPLICABILITY

1. This schedule applies to all of California Water Service's regulated ratemaking areas in California, as well as Grand Oaks Water.

B. GENERAL INFORMATION

1. All expenses incurred by California Water Service to implement Rule 14.1, and Schedule 14.1, and requirements of the California State Water Resources Control Board ("Water Board") that have not been considered in a General Rate Case or other proceeding shall be accumulated by Cal Water in a separate memorandum account, authorized in Resolution W-4976, for disposition as directed or authorized from time to time by the Commission.
2. All monies collected by Cal Water through waste of water penalties established in this schedule shall be recorded in the appropriate memorandum account and used to offset the expenses described in Section 1 above.
3. Except in the case of Grand Oaks, all monies collected by Cal Water through drought surcharges, as established by the Mandatory Water Budgets found in Schedule 14.1, shall be recorded in the appropriate Water Revenue Adjustment Mechanism ("WRAM") account and used to offset under-collected revenues.
4. To the extent that any provision in this Schedule is inconsistent with Rule 14.1, the provisions of this Schedule apply. (D)
5. On April 1, 2015, the Governor of the State of California issued Executive Order B-29-15 due to severe drought conditions. The Executive Order, among other requirements, directs the State Water Resources Control Board ("Water Board") to impose restrictions on urban water suppliers like Cal Water to achieve a statewide 25% reduction in potable urban usage, as compared with the amount used in 2013, through February 2016. (L) (D)

   Urban water suppliers must develop rate structures and other pricing mechanisms, such as surcharges and penalties, to achieve 25% water conservation. (L)
6. On May 5, 2015, the Water Board issued an Emergency Regulation by Resolution No. 2015-0032 due to continuing drought conditions with specific water use reductions, by service area, and prohibitions on how end-use customers can use potable water. On May 7, 2015, the California Public Utilities Commission ("Commission") issued Resolution W-5041 ordering compliance with the mandates of the Governor and the Water Board. (L)
7. On November 13, 2015, the Governor of the State of California issued Executive Order B-36-15 that directed the Water Board to, if drought conditions persist through January 2016, extend until October 31, 2016 restrictions to achieve a statewide reduction in potable usage. (N)
8. On February 2, 2016, the Water Board adopted an extended and revised Emergency Regulation due to continuing drought conditions. On February 11, 2016, the Commission issued Resolution W-5082 ordering compliance with the mandates of the Governor and the Water Board. (N)

C. DEFINITIONS

For the purposes of this Schedule, the following terms have the meanings set forth in this section. (These are the same as in Rule 14.1, unless otherwise specified.)

1. "Commercial nursery" means the use of land, buildings or structures for the growing and/or storing of flowers, fruit trees, ornamental trees, vegetable plants, shrubs, trees and similar vegetation for the purpose of transplanting, for use as stock or grafting, and includes the retail sale or wholesale distribution of such items directly from the premises/lot.

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES

C. DEFINITIONS (Continued)

2. "Drip irrigation system" means a non-spray, low-pressure, and low volume irrigation system utilizing emission devices with a precipitation or flow rate measured in gallons per hour (GPH), designed to slowly apply small volumes of water at or near the root zone of plants or other landscaping.
3. "Flow rate" means the rate at which water flows through pipes, valves, and emission devices, measured in gallons per minute (GPM), gallons per hour (GPH), inches per hour (IPH), hundred cubic feet (Ccf), or cubic feet per second (CFS).
4. "Flow-restricting device" means valves, orifices, or other devices that reduce the flow of potable water through a service line, which are capable of passing a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.
5. "High-efficiency sprinkler systems" means an irrigation system with emission devices, such as sprinkler heads or nozzles, with a precipitation or flow rate no greater than one IPH.
6. "Irrigation" means the application of potable water by artificial means to landscape.
7. "Irrigation system" means the components of a system meant to apply water to an area for the purpose of irrigation, including, but not limited to, piping, fittings, sprinkler heads or nozzles, drip tubing, valves, and control wiring.
8. "Landscape" means all of the outdoor planting areas, turf areas, and water features at a particular location.
9. "Measureable rainfall" means any amount of precipitation of more than one-tenth of an inch (0.1").
10. "Micro spray irrigation system" means a low-pressure, low-volume irrigation system utilizing emission devices that spray, mist, sprinkle, or drip with a precipitation or flow rate measured in GPH, designed to slowly apply small volumes of water to a specific area.
11. "Ornamental landscape" means shrubs, bushes, flowers, ground cover, turf, lawns, and grass planted for the purpose of improving the aesthetic appearance of property, but does not include crops or other agricultural products or special landscape areas.
12. "Ornamental turf" means a ground cover surface of grass that can be mowed and is planted for the purpose of improving the aesthetic appearance of the property, but does not include crops or other agricultural products or special landscape areas.
13. "Plumbing fixture" means a receptacle or device that is connected to a water supply system, including, but not limited to, pipes, toilets, urinals, showerheads, faucets, washing machines, water heaters, tubs, and dishwashers.
14. "Potable water" means water supplied by Cal Water which conforms to the federal and state standards for human consumption.
15. "Properly programmed" means a smart irrigation controller that has been programmed according to the manufacturer's instructions and site-specific conditions.
16. "Real-time water measurement device" means a device or system that provides regularly updated electronic information regarding the customer's water use.
17. "Runoff" means water which is not absorbed by the soil or landscape to which it is applied and flows from the landscape onto other areas.
18. "Smart irrigation controller" means an automatic device used to remotely control valves that operate an irrigation system that has been tested by an American National Standards Institute accredited third-party certifying body or (N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

C. DEFINITIONS (Continued)

laboratory in accordance with the Environmental Protection Agency's WaterSense program (or an analogous successor program), and certified by such body or laboratory as meeting the performance and efficiency requirements of such program, or the more stringent performance and efficiency requirements of another similar program.

19. "Special landscape area" means an area of the landscape dedicated solely to edible plants and areas dedicated to active play such as parks, sports fields, golf courses, and where turf provides a playing surface.
20. "Turf" means a ground cover surface of grass that can be mowed.
21. "Water feature" means a design element where open, artificially supplied water performs an aesthetic or recreation feature, including, but not limited to, ponds, lakes, waterfalls, fountains, and streams.
22. "Water use evaluation" means an evaluation of the efficiency of indoor water-using devices, including, but not limited to, measurement of flow rates for all existing showerheads, faucets, and toilets, inspection for leaks, and providing written recommendations to improve the efficiency of the indoor water-using fixtures and devices and/or an evaluation of the performance of an irrigation system, including, but not limited to, inspection for leaks, reporting of overspray or runoff, and providing written recommendations to improve the performance of the irrigation system.

D. WASTE OF WATER PENALTIES

Each Stage of this Schedule establishes certain restrictions on the use of potable water. Violating the restrictions set forth in a particular Stage while it is in effect is declared a non-essential, wasteful use of potable water. Cal Water is authorized to take the following actions when its personnel verify a customer is using potable water for non-essential, wasteful uses. No person shall have any right or claim in law or in equity, against Cal Water because of, or as a result of, any matter or thing done or threatened to be done pursuant to the restrictions on using potable water for non-essential, wasteful uses.

Note: When a Stage in this Schedule has been activated, Section D in this Schedule supersedes Section D (Enforcement) in Rule 14.1.

1. **FIRST VIOLATION:** Cal Water shall provide the customer with a written notice of violation. In addition, Cal Water is authorized to take the following actions:
   a. If the customer currently receives service through a metered connection, install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service. (C)
   b. If the customer does not currently receive service through a metered connection, install a water meter on the customer's service line, charge the customer for water use pursuant to Cal Water's metered service tariffs and rules, and install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service. (C)
2. **SECOND VIOLATION:** If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation. In addition to the actions prescribed under the first violation above, Cal Water is authorized to take the following actions:
   a. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
      i. If Stage 1 is in effect, $25 (Stage 1 is detailed below in Section E).
      ii. If Stage 2 is in effect, $50 (Stage 2 is detailed below in Section F).

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

D. WASTE OF WATER PENALTIES (Continued)

iii. If Stage 3 is in effect, $100 (Stage 3 is detailed below in Section G).
iv. If Stage 4 is in effect, $200 (Stage 4 is detailed below in Section H).

b. At its sole discretion, waive the waste of water penalty if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after a notice of violation was delivered, and is in use at the customer's service address.

3. THIRD VIOLATION: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the second violation, Cal Water shall provide the customer with a third written notice of violation. In addition to the actions prescribed under the first and second violation above, Cal Water is authorized to take the following actions:

a. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
i. If Stage 1 is in effect, $50 (Stage 1 is detailed below in Section E).
ii. If Stage 2 is in effect, $100 (Stage 2 is detailed below in Section F).
iii. If Stage 3 is in effect, $200 (Stage 3 is detailed below in Section G).
iv. If Stage 4 is in effect, $400 (Stage 4 is detailed below in Section H).

b. At its sole discretion, waive the waste of water surcharge if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after notice of violations have been delivered, and is in use at the customer's service address.

4. FOURTH VIOLATION: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the third violation, Cal Water shall provide the customer with a fourth written notice of violation. In addition to actions set forth in previous violations prescribed above, Cal Water is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.

5. EGREGIOUS VIOLATIONS: Notwithstanding the foregoing framework for penalties, customers who Cal Water has verified are egregiously using potable water for non-essential, wasteful uses are subject to having a flow-restricting device installed on their service line. After providing the customer with one notice of egregious violation, either by direct mail or door hanger, which documents the egregious use of potable water for non-essential, wasteful uses and explains that failure to correct the violation may result in the installation of a flow-restricting device on the customer's service line, Cal Water is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.

6. NOTICES OF VIOLATION:

a. Unless otherwise specified, written notices of violation provided to customers pursuant to this Schedule shall document the verified violation and alert the customer to the fact that future violations of the restricted uses of potable water may result in a real-time water measurement device being installed on the customer's service line at the customers expense, waste of water surcharges being applied to the customer's bill, the installation of a flow-restricting device on the customer's service line, or the discontinuation of the customer's service. (N)

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

D. WASTE OF WATER PENALTIES (Continued)

b. If Cal Water elects to install a flow-restricting device on a customer's service line, the written notice shall document the steps the customer must take in order for the flow-restricting device to be removed, and shall explain that after the flow-restricting device is removed, it may be reinstalled, without further notice, if the customer is again verified by Cal Water to be using potable water for non-essential, wasteful uses.

7. FLOW RESTRICTING DEVICE CONDITIONS: The installation of a flow-restricting device on a customer's service line is subject to the following conditions:

a. The device shall be capable of providing the premise with a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.

b. The device may only be removed by Cal Water, and only after a minimum three-day period has elapsed.

c. Any tampering with the device may result in the discontinuation of the customer's water service and the customer being charged for any damage to Cal Water's equipment or facilities and any required service visits.

d. After the removal of the device, if Cal Water's personnel verify that the customer is using potable water for non-essential, wasteful uses, Cal Water may install another flow-restricting device without prior notice. This device shall remain in place until water supply conditions warrant its removal. If, despite the installation of the device, Cal Water's personnel verifies that the customer is using potable water for non-essential, wasteful uses, then Cal Water may discontinue the customer's water service, as provided in its Rule No. 11.

8. FLOW-RESTRICTING DEVICE REMOVAL CHARGES: The charge to customers for removal of a flow-restricting device installed pursuant to this Schedule is $100 during normal business hours, and $150 for the device to be removed outside of normal business hours.

E. STAGE ONE WATER USE RESTRICTIONS

1. WASTEFUL USES OF WATER (STAGE 1)

The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need, or to comply with a term or condition in a permit issued by a state or federal agency:

a. Outdoor Irrigation Restrictions (Stage 1)

i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days per week,** on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.
2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays.
3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays. (N)

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

E. STAGE ONE WATER USE RESTRICTIONS (Continued)

4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate that are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:
1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;
2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, with a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **five (5) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:
i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;
ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
iii. The application of potable water to driveways and sidewalks;
iv. The use of potable water in a water feature, except where the water is part of a recirculating system;
v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall (see Definitions);
vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;
vii. Irrigation of ornamental turf on public street medians with potable water;
viii. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language. (N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

E. STAGE ONE WATER USE RESTRICTIONS (Continued)

[Stage 1 (cont.)]

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

F. STAGE TWO WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2)

As described in greater detail below, the Water Board has mandated reductions in potable urban usage, as compared with the amount used in 2013, in each of Cal Water's service areas. Water suppliers must develop rate structures and other pricing mechanisms, such as surcharges and penalties, to achieve these mandated reductions (T)

a. **Mandatory Reduction Percentages**: The Water Board has established increasing levels of required water reduction for each service areas based upon the residential per capita per day use (R-GPCD) in that service area for the three summer months of July through September 2014. The Water Board's approach considers the relative per capita water usage in each service area and requires that those areas with high per-capita use achieve proportionally greater reductions than those with low use. The Water Board has also allowed for adjustments to these required water reductions based on specific criteria.

Each month, the Water Board determines whether a service area has met its mandatory reduction percentage by calculating cumulative savings in the service area since June 2015, and comparing those with the amount of water used during the same months in 2013. (T)

b. **Customer Water Budgets:** Each customer with metered potable water service (residential and non-residential customers) will receive an individualized "Water Budget" for each billing period. (T)

i. The Water Budget will be based on the units of water (CCF) that customer used in the same billing period in 2013, minus the Mandatory Reduction Percentage established by the Water Board for that customer's service area. (T) A customer's Water Budget will vary according to their monthly water usage in 2013. Cal Water shall notify its customers of any changes to the Mandatory Reduction Percentage by the Water Board through bill inserts or direct mailings prior to applying the changed percentage in the requirements in this Schedule, consistent with the "Update" process described in Section F.1.d.(iv) of this Schedule. Cal Water shall also include the current Mandatory Reduction Percentage in effect for each service area on its website. (C) (C)

ii. If a customer was not in his or her current location in 2013, the average monthly consumption will be used as a starting budget. If customers have a unique situation and the average budget is not appropriate, they can file an appeal to have their Water Budget increased. Cal Water may also modify the starting budget to reflect suitable use. (T)

iii. The Water Budget for the following billing period will appear on each customer's water bill. Customers will also be able to find their Water Budgets, and their individual water use history dating back to 2013, by going to usage.calwater.com (do not include "www"), and entering their account number, street (or house) number, and ZIP code. (T) (T)

(D)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

F. STAGE TWO WATER USE RESTRICTIONS (continued) (T)

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2) (continued) (T)

c. **Minimum Water Budgets**: A minimum monthly amount of water that protects the health and safety of customers will be established for each service area as a Minimum Water Budget for single-family residential customers.

i. No single-family residential customer will have a water budget that is below the threshold of the monthly Minimum Water Budget, even if applying the Mandatory Reduction Percentage to that customer's 2013 usage would result in a lower amount.

ii. The Minimum Water Budget for each service area is identified in **Appendix A**. (For areas with bi-monthly billing and bi-monthly water budgets, the Minimum Water Budget in Appendix A should be doubled for the billing period.)

d. **Drought Surcharges**: If a customer uses more units of potable water (CCF) than their Water Budget in a billing period, that customer's water bill may reflect an additional "Drought Surcharge" for each unit of water over the Water Budget, depending on the amount of excess usage (according to usage tiers described below). (T) (C)

i. **Tier A and Tier B Excess Water Usage:** Excess water usage above a customer's Water Budget may fall into one or both of two tiers – Tier A and Tier B. The amount of usage in Tiers A and B varies by service area, and depends upon whether an area has met its Mandatory Reduction Percentage on a cumulative basis.

For the purposes of Drought Surcharges, each service area will fall into one of two categories – those in compliance with the Mandatory Reduction Percentage, and those not in compliance. There are two sample tables in the last section of this Schedule (**Section I**). The first sample table identifies the Tier A and B usage amounts for those service areas that are in compliance with their Mandatory Reduction Percentage, as of the date specified in **Appendix A**. The second sample table identifies the Tier A and B usage amounts for those service areas that are not in compliance with their Mandatory Reduction Percentage, as of the date specified in **Appendix A**. (C)

ii. **Current Surcharges and Tiers: Appendix A** to this schedule provides the Drought Surcharge rate per unit of water and the excess water usage in Tiers A and B that are currently in effect for each service area. (T) (C)

At this time, Drought Surcharges only apply to excess water usage that falls within "Tier B." Excess water usage in Tier A constitutes a "courtesy" tier to which Drought Surcharges are not applied. As stated below under Water Banking, however, all excess water usage will be applied against a customer's "banked" water amounts, regardless of whether the usage falls within Tier A or Tier B. (C)

Customers will continue to pay the normal tariffed rates for potable water, in addition to any applicable Drought Surcharges. Cal Water retains the right to increase the surcharges if there are changes to the rates in the future. (T)

iii. **Current Compliance Status of Service Area**: **Appendix B** to this schedule provides the Mandatory Reduction Percentage adopted by the Water Board for each area, and the actual cumulative savings for each area, **as of the date specified in Appendix A.** ***Drought Surcharges will be applied based on Tier A and B excess water usage beginning with the first day of each billing period that starts on or after March 31, 2016.*** (C)

iv. **Updates**: An increase in the excess usage designated in Tier A, an increase in Customer Water Budgets, or a decrease in Drought Surcharge rates, are "less restrictive" tariff changes that may be implemented via a Tier 1 advice letter.

A decrease in the excess usage designated in Tier A, a decrease in Customer Water Budgets, or an increase in Drought Surcharge rates are "more restrictive" tariff changes that shall be implemented by filing a Tier 2 advice letter. Cal Water shall notify its customers, and provide each customer with a summary of the changes by means of a bill insert or direct mailing, prior to the effective date of a more restrictive tariff change.

A service area's compliance status, which determines the amount of excess usage designated for Tiers A and B, shall be updated no more than once every 90 days, or to implement different requirements of the Water Board as needed. (C)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

F. STAGE TWO WATER USE RESTRICTIONS (continued)

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2) (continued) (T)

e. **Water Banking**: Customers will be able to "bank" unused units of water from their water budget for use in future billing periods. (L)

i. Should a customer exceed his or her monthly budget, any banked units of water will be applied to the overage before drought surcharges are imposed.

ii. Banked water units can only offset future usage that exceeds a water budget.

f. **Water Budget Appeals:** If specified criteria are met, a customer can file an appeal to have his or her water budget increased.

i. The reasons appeals may be considered include: water use necessary for health and safety; business or economic needs, including process-water requirements; significant long-term savings achieved since 2011; average monthly water use in 2014 that is at least 50% lower than district average; and large animal care (e.g. horse).

ii. All appeals must be submitted online at **www.calwater.com/appeal** or via a written application form (available at **www.calwater.com/appeal** or from our local Customer Center).

iii. Surcharges incurred during the appeal review period may be waived if the review takes an extended period of time.

2. WASTEFUL USES OF WATER (STAGE 2)

Cal Water may continue to impose the restrictions on the wasteful use of water as outlined in Stage One, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency.

G. STAGE THREE WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 3)

Water budgets will be based on a customer's consumption during a historical base period and will include a percentage reduction designed to meet necessary water-use reductions. Cal Water may include provisions such as minimum water budgets to protect the health and safety of customers, and water banking allowing customers additional flexibility with regard to their required reductions.

In addition to the normal rate paid for the unit of water, a drought surcharge will be charged to a customer for each unit of water used over the established water budget for the billing period. Cal Water may implement surcharges up to three (3) times those charged in Stage 2. Cal Water will establish an appeals process for customers that will allow for requests for increased water budgets. (L)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

(T)

G. STAGE THREE WATER USE RESTRICTIONS (Continued)

[Stage 3 (cont.)]

2. WASTEFUL USES OF WATER (STAGE 3)

The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to previous Stages are underlined. (The following restrictions are the same as those provided in Stage 3 of Rule 14.1.)

a. Outdoor Irrigation Restrictions (Stage 3)

i. Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days per week,** on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).
2. Customers with odd-numbered addresses may irrigate on Sundays and Wednesdays (previous Stages allowed Fridays as well).
3. Customers without a street address may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).
4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;
2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures (note: this provision appears under Section E in Rule 14.1);

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

(T)

G. STAGE THREE WATER USE RESTRICTIONS (Continued)

[Stage 3 (cont.)]

ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use (note: this provision appears under Section E in Rule 14.1).

iii. The application of potable water to driveways and sidewalks;

iv. The use of potable water in a water feature, except where the water is part of a recirculating system;

v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

vii. Irrigation of ornamental turf on public street medians with potable water;

viii. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

ix. Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible);

x. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

H. STAGE FOUR WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 4)

Water budgets will be based on a customer's consumption during a historical base period and will include a percentage reduction designed to meet necessary water-use reductions. Cal Water may include provisions such as minimum water budgets to protect the health and safety of customers, and water banking allowing customers additional flexibility with regard to their required reductions.

In addition to the normal rate paid for the unit of water, a drought surcharge will be charged to a customer for each unit of water used over the established water budget for the billing period. For Stage 4, Cal Water may implement surcharges up to three (3) times those charged in Stage 2. Cal Water may require customer consumption reductions of up to 50%.

Cal Water will establish an appeals process for customers that will allow for requests for increased water budgets.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

(T)

H. STAGE FOUR WATER USE RESTRICTIONS (Continued)

[Stage 4 (cont.)]

2. WASTEFUL USES OF WATER (STAGE 4)

The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to previous Stages are underlined. (The following restrictions are the same as those provided in Stage 4 of Rule 14.1.)

a. Irrigating ornamental landscape with potable water is prohibited, except when a hand-held bucket or a similar container, or a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored is used to maintain vegetation, including trees and shrubs.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures or irrigation system must be repaired within **one (1) business day** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;

ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

iii. The application of potable water to driveways and sidewalks;

iv. The use of potable water in a water feature, except where the water is part of a recirculating system;

v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

[Note that items previously identified as (ix) and (x) in Stage 3 have been eliminated.]

vii. Use of potable water for street cleaning with trucks (previous Stage allowed certain exceptions);

viii. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses (previous Stages allowed certain exceptions).

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

(T)

I. SAMPLE TABLES WITH TIER A AND TIER B EXCESS USAGE AMOUNTS

(N)

1. FOR DISTRICTS IN COMPLIANCE WITH MANDATORY REDUCTIONS

For the purposes of applying Drought Surcharges, the sample table below identifies the number of units over a customer's Water Budget (the excess usage) that falls within Tiers A and B in a district whose cumulative savings meet the Water Board's Mandatory Reduction Percentage as of the date identified in **Appendix A**.

For Districts in Compliance with Mandatory Water Reduction Targets

District	Service Area	Tier A - No Surcharges	Tier B - Drought Surcharges Applied			Minimum Water Budget	Rate Support Fund Area
		Units Over Water Budget	Units Over Water Budget	Surcharge per unit (Non-LIRA Customers)	Surcharge per unit (LIRA Customers)	(Ccf per month)	(RSF)
Antelope Valley	Fremont Valley & Lake Hughes	1-6	7+	$4.5200	$2.2600	5	RSF Area
	Lancaster	1-5	6+	$7.1180	$3.5590	5	
	Leona Valley	1-4	5+	$4.5200	$2.2600	5	RSF Area
Bakersfield		1-6	7+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula	1-3	4+	$10.0000	$5.0000	6	
	South San Francisco	1-3	4+	$5.6492	$2.8246	6	
Bear Gulch		1-5	6+	$10.0000	$5.0000	6	
Chico		1-6	7+	$3.1314	$1.5657	6	
Dixon		1-3	4+	$7.9402	$3.9701	7	
Dominguez		1-3	4+	$6.9934	$3.4967	7	
East Los Angeles		1-4	5+	$3.7605	$1.8803	9	
Grand Oaks		1-6	7+	$2.1236	$1.0618	5	
Hermosa Redondo		1-3	4+	$9.1586	$4.5793	5	
Kern River Valley		1-3	4+	$4.5200	$2.2600	4	RSF Area
King City		1-4	5+	$6.7536	$3.3768	9	
Livermore		1-4	5+	$7.6194	$3.8097	6	
Los Altos		1-5	6+	$8.1608	$4.0804	6	
Marysville		1-4	5+	$5.1470	$2.5735	6	
Oroville		1-5	6+	$6.1840	$3.0920	6	
Palos Verdes		1-6	7+	$9.5358	$4.7679	6	
Redwood Valley		1-4	5+	$4.5200	$2.2600	4	RSF Area
Salinas		1-3	4+	$5.7776	$2.8888	7	
Selma		1-5	6+	$3.0122	$1.5061	8	
Stockton		1-4	5+	$5.5506	$2.7753	7	
Visalia		1-5	6+	$2.9796	$1.4898	7	
Westlake		1-6	7+	$9.2378	$4.6189	6	
Willows		1-5	6+	$4.1356	$2.0678	6	

(N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

(T)

I. SAMPLE TABLES WITH TIER A AND TIER B EXCESS USAGE AMOUNTS

(N)

2. FOR DISTRICTS NOT IN COMPLIANCE WITH MANDATORY REDUCTIONS

For the purposes of applying Drought Surcharges, the sample table below identifies the number of units over a customer's Water Budget (the excess usage) that falls within Tiers A and B in a district whose cumulative savings do NOT meet the Water Board's Mandatory Reduction Percentage as of the date identified in **Appendix A**.

For Districts not in Compliance with Mandatory Water Reduction Targets

District	Service Area	Tier A - No Surcharges	Tier B - Drought Surcharges Applied			Minimum Water Budget	Rate Support Fund Area
		Units Over Water Budget	Units Over Water Budget	Surcharge per unit (Non-LIRA Customers)	Surcharge per unit (LIRA Customers)	(CCF per month)	(RSF)
Antelope Valley	Fremont Valley & Lake Hughes	1	2+	$4.5200	$2.2600	5	RSF Area
	Lancaster	1	2+	$7.1180	$3.5590	5	
	Leona Valley	1	2+	$4.5200	$2.2600	5	RSF Area
Bakersfield		1	2+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula	1	2+	$10.0000	$5.0000	6	
	South San Francisco	1	2+	$5.6492	$2.8246	6	
Bear Gulch		1	2+	$10.0000	$5.0000	6	
Chico		1	2+	$3.1314	$1.5657	6	
Dixon		1	2+	$7.9402	$3.9701	7	
Dominguez		1	2+	$6.9934	$3.4967	7	
East Los Angeles		1	2+	$3.7605	$1.8803	9	
Grand Oaks		1	2+	$2.1236	$1.0618	5	
Hermosa Redondo		1	2+	$9.1586	$4.5793	5	
Kern River Valley		1	2+	$4.5200	$2.2600	4	RSF Area
King City		1	2+	$6.7536	$3.3768	9	
Livermore		1	2+	$7.6194	$3.8097	6	
Los Altos		1	2+	$8.1608	$4.0804	6	
Marysville		1	2+	$5.1470	$2.5735	6	
Oroville		1	2+	$6.1840	$3.0920	6	
Palos Verdes		1	2+	$9.5358	$4.7679	6	
Redwood Valley		1	2+	$4.5200	$2.2600	4	RSF Area
Salinas		1	2+	$5.7776	$2.8888	7	
Selma		1	2+	$3.0122	$1.5061	8	
Stockton		1	2+	$5.5506	$2.7753	7	
Visalia		1	2+	$2.9796	$1.4898	7	
Westlake		1	2+	$9.2378	$4.6189	6	
Willows		1	2+	$4.1356	$2.0678	6	

(N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

APPENDIX A to Schedule 14.1 - *NOT IN EFFECT* (C)

Drought Surcharge Tiers (applies to all metered customers of potable water) (C)

District	Service Area	In Compliance with Mandatory Reduction? As of 2/1/16	Tier A - No Surcharges	Tier B - Drought Surcharges Applied			Minimum Water Budget	Rate Support Fund Area
			Units Over Water Budget	Units Over Water Budget	Surcharge per unit (Non-LIRA Customers)	Surcharge per unit (LIRA Customers)	(CCF per month)	(RSF)
Antelope Valley	Fremont Val. /Lake Hughes		1-6	7+	$4.5200	$2.2600	5	RSF Area
	Lancaster		1-5	6+	$7.1180	$3.5590	5	
	Leona Valley		1-4	5+	$4.5200	$2.2600	5	RSF Area
Bakersfield			1-6	7+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula		1-3	4+	$10.0000	$5.0000	6	
	South San Francisco		1-3	4+	$5.6492	$2.8246	6	
Bear Gulch			1-5	6+	$10.0000	$5.0000	6	
Chico			1-6	7+	$3.1314	$1.5657	6	
Dixon			1-3	4+	$7.9402	$3.9701	7	
Dominguez			1-3	4+	$6.9934	$3.4967	7	
East Los Angeles			1-4	5+	$3.7605	$1.8803	9	
Grand Oaks			1-6	7+	$2.1236	$1.0618	5	
Hermosa Redondo		**No**	1	2+	$9.1586	$4.5793	5	
Kern River Valley		**No**	1	2+	$4.5200	$2.2600	4	RSF Area
King City			1-4	5+	$6.7536	$3.3768	9	
Livermore			1-4	5+	$7.6194	$3.8097	6	
Los Altos			1-5	6+	$8.1608	$4.0804	6	
Marysville			1-4	5+	$5.1470	$2.5735	6	
Oroville			1-5	6+	$6.1840	$3.0920	6	
Palos Verdes		**No**	1	2+	$9.5358	$4.7679	6	
Redwood Valley (all)			1-4	5+	$4.5200	$2.2600	4	RSF Area
Salinas			1-3	4+	$5.7776	$2.8888	7	
Selma			1-5	6+	$3.0122	$1.5061	8	
Stockton			1-4	5+	$5.5506	$2.7753	7	
Visalia		**No**	1	2+	$2.9796	$1.4898	7	
Westlake		**No**	1	2+	$9.2378	$4.6189	6	
Willows			1-5	6+	$4.1356	$2.0678	6	

(a) The Drought Surcharge is equal to two (2) times the highest residential tier rate with a $10.00 maximum EXCEPT:
The Drought Surcharge in Rate Support Fund (RSF) areas is equal to $4.52.
The Drought Surcharge for districts with a 10% or less water reduction requirement is equal to the highest residential tier rate.

(b) The Drought Surcharge for LIRA customers is 50% of the Drought Surcharge for Non-LIRA customers.

(c) The Minimum Water Budget is set at 55 gpcd (gallons per capita per day) multiplied by the number of people per household for the area according to the U.S. Census.

(d) A district is determined to be in compliance if it has met or is within one percent of its Mandatory Reduction requirement.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

APPENDIX B to Schedule 14.1 (T)

CUMULATIVE WATER SAVED COMPARED TO MANDATORY REDUCTIONS (C)

Urban Water Supplier	Cumulative Percentage Saved	Water Board's Target Percentage	In Compliance?
	Jun. 2015 to Jan. 2016 (as compared to 2013) *	Mandatory Reduction *	As of Feb. 1, 2016 **
California Water Service Company Antelope Valley	47.8%	36%	
California Water Service Company Bakersfield	31.1%	32%	
California Water Service Company Bear Gulch	35.0%	36%	
California Water Service Company Chico District	38.3%	32%	
California Water Service Company Dixon, City of	30.2%	28%	
California Water Service Company Dominguez	16.8%	16%	
California Water Service Company East Los Angeles	15.5%	8%	
California Water Service Company Hermosa Redondo	18.3%	20%	No
California Water Service Company Kern River Valley	20.1%	28%	No
California Water Service Company King City	21.8%	12%	
California Water Service Company Livermore	39.9%	24%	
California Water Service Company Los Altos/Suburban	38.1%	32%	
California Water Service Company Marysville	26.2%	24%	
California Water Service Company Mid Penninsula	26.6%	16%	
California Water Service Company Oroville	28.5%	28%	
California Water Service Company Palos Verdes	28.9%	36%	No
California Water Service Company Redwood Valley	31.7%	16%	
California Water Service Company Salinas District	24.9%	16%	
California Water Service Company Selma	39.0%	32%	
California Water Service Company South San Francisco	20.8%	8%	
California Water Service Company Stockton	22.6%	20%	
California Water Service Company Visalia	25.6%	32%	No
California Water Service Company Westlake	33.5%	36%	No
California Water Service Company Willows	30.1%	28%	

(C)

* The figures in Appendix B are from the State Water Resources Control Board's website at:
http://www.waterboards.ca.gov/water_issues/programs/conservation_portal/docs/2016feb/suppliercompliance_022516.pdf (C)

(D)

** A district is determined to be in compliance if it has met or is within one percent of its Mandatory Reduction requirement. (N)

[end]

Appendix I: Conservation Master Plan

CONSERVATION MASTER PLAN 2021 – 2025

April 2021

Palos Verdes District

California Water Service

Prepared by M.Cubed

Table of Contents

List of Acronyms

AB	Assembly Bill
AF	Acre-feet (one AF equals 325,851 gallons)
AMI	Advanced metering infrastructure
AMR	Automatic meter reading
AWE	Alliance for Water Efficiency
BCR	Benefit Cost Ratio
BMP	Best Management Practice
CalWEP	California Water Efficiency Partnership
CII	Commercial, industrial, and institutional
CPUC	California Public Utilities Commission
CUWCC	California Urban Water Conservation Council
EO	Executive Order
GPCD	Gallons per capita per day
GPF	Gallons per flush
GPM	Gallons per minute
GRC	General Rate Case
HET	High efficiency toilet
HEU	High efficiency urinal
HEW	High efficiency clothes washer
IOU	Investor-owned utility
MaP	Maximum performance toilet testing program
MGD	Million gallons per day
MOU	Memorandum of Understanding Regarding Urban Water Conservation in California
SB	Senate Bill
SB X7-7	Senate Bill X7-7 Water Conservation Act of 2009
ULFT	Ultra low flow toilet
UWMP	Urban Water Management Plan
WF	Water Factor
WSCP	Water Shortage Contingency Plan

1 Introduction

1.1 Master Plan Scope and Objectives

Cal Water is committed to helping its customers use water efficiently and has developed a range of water conservation programs to support this goal. To ensure that it is providing the right mix of programs in a cost-effective manner, Cal Water routinely conducts comprehensive conservation program analysis and planning. This is done on a five-year cycle in tandem with the Urban Water Management Plan (UWMP). The results of this planning for the Palos Verdes District are summarized in this report, which covers the period 2021 to 2025.

The main purposes of this Conservation Master Plan are to:

- Serve as a broad guidance document that helps inform annual conservation activities, such as program levels, staffing, and budget needs both internally and for stakeholders.
- Summarize the mix of conservation measures that Cal Water plans to implement going forward, including the estimated water savings, costs, and effects on water demand.
- Explain the evaluation process and factors considered in selecting conservation measures.
- Provide an update to the 2016-20 Conservation Master Plan as part of a five-year review cycle to assess program performance and identify the need for any adjustments; and
- Ensure Cal Water districts are positioned to comply with the state's Making Water Conservation a California Way of Life regulations.

1.2 Relationship to GRC and UWMP

Cal Water's operations are regulated by the California Public Utilities Commission (CPUC), which approves the budgets and rates for each Cal Water district every three years in a General Rate Case (GRC) proceeding. The district's conservation programs and expenditures are part of the GRC proceeding. The last GRC covered the three-year period 2020-22 and a new GRC covering the period 2023-25 is presently underway. The conservation programs and budgets for 2021 in this plan reflect those authorized in the last GRC while those recommended for 2023-25 reflect programs and budgets being proposed by Cal Water in the current GRC.

This plan is an update to the Conservation Master Plan Cal Water completed in 2016 covering the period 2016-20. It constitutes the primary source of information on historical and proposed implementation of conservation programs reported in the Palos Verdes District's 2020 UWMP. A copy of this plan is provided as an appendix to the UWMP.

1.3 Relationship to Water Shortage Contingency Plan

The Water Conservation Master Plan is distinct from Cal Water's Water Shortage Contingency Plan (WSCP), which is also part of each district's UWMP. While the main purpose of the WSCP is to provide a blue-print for responding to water shortage emergencies caused by drought or other events resulting in temporary disruption to water supplies, the goal of the Water Conservation Master Plan is to provide a blue-print for providing education, assistance, and incentives to help customers use water efficiently all the time. Regardless of drought, water in California is an increasingly scarce resource. Investing in water use efficiency has repeatedly been shown to be a cost-effective way to ensure adequate supply of water for the future. While the conservation programs Cal Water implements are critically important during periods of water shortage, their primary purpose is to help make sure Cal Water can reliably serve customer water needs far into the future.

1.4 Report Organization

The remainder of this report is organized as follows:

- Section 2 provides a brief overview of the District, including the communities it serves, its sources of water supply, and its customer water demands.
- Section 3 discusses Cal Water's conservation goals and accomplishments, in particular with respect to the Water Conservation Act of 2009, CPUC conservation requirements, and the state's pending Making Water Conservation a California Way of Life regulations.
- Section 4 describes the conservation programs Cal Water currently offers to its customers and discusses new programs Cal Water intends to offer.
- Section 5 presents the water savings, costs, and benefits expected from the recommended conservation programs.
- Section 6 discusses metrics used to assess program performance.
- Section 7 addresses program monitoring and future updates to the Conservation Master Plan.

2 District Overview

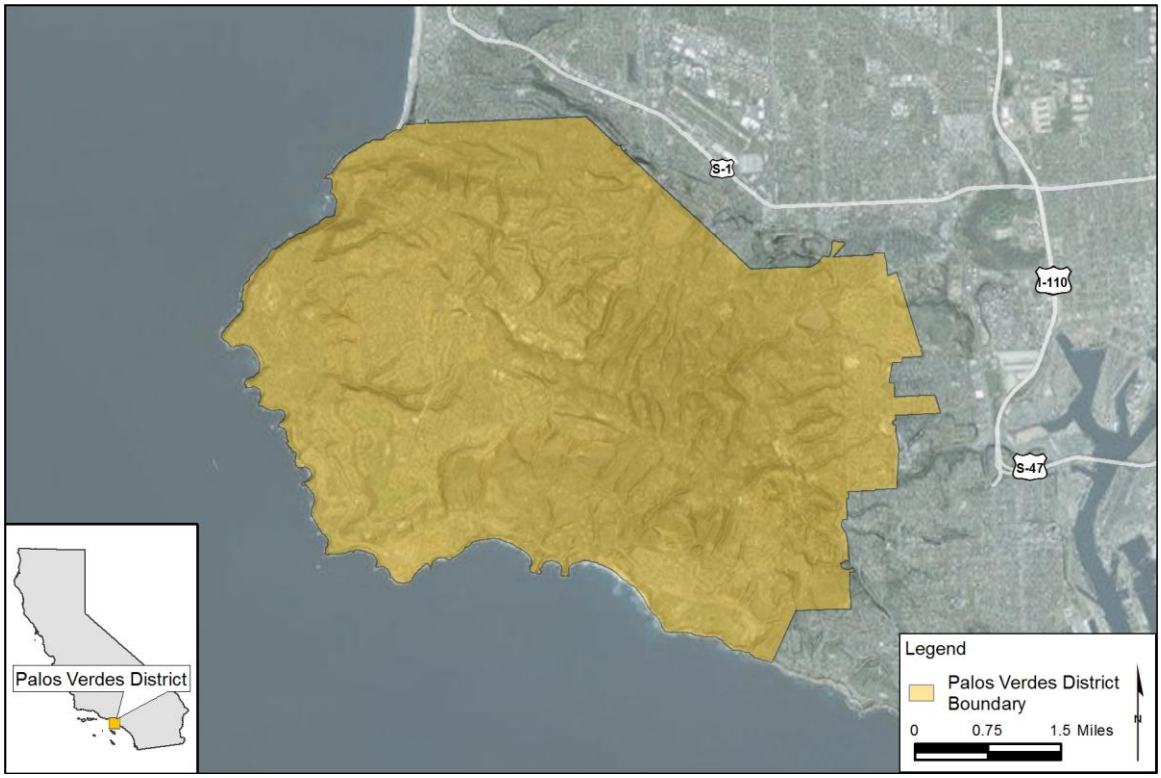
District Quick Facts:

- Communities Served: Palos Verdes Estates, Rancho Palos Verdes, Rolling Hills Estates, and Rolling Hills
- Population served in 2020: 70,363
- Residential Customers: 96% of total services and 82% of total use
- Sources of Supply: 100% purchased surface water
- Average Annual Water Deliveries Last Five Years: 17,200 AF
- Average Per Capita Water Use Last Five Years: 219 GPCD

The Palos Verdes District covers approximately 26 square miles, encompassing all the area incorporated by the Cities of Palos Verdes Estates, Rancho Palos Verdes, Rolling Hills Estates, and Rolling Hills. The District manages 345 miles of pipeline, 18 storage tanks, and 24,000 service connections, and delivers up to 40 million gallons of water per day.

A map of the service area boundaries is shown in Figure 1.

Figure 1. Palos Verdes District Service Area Boundaries



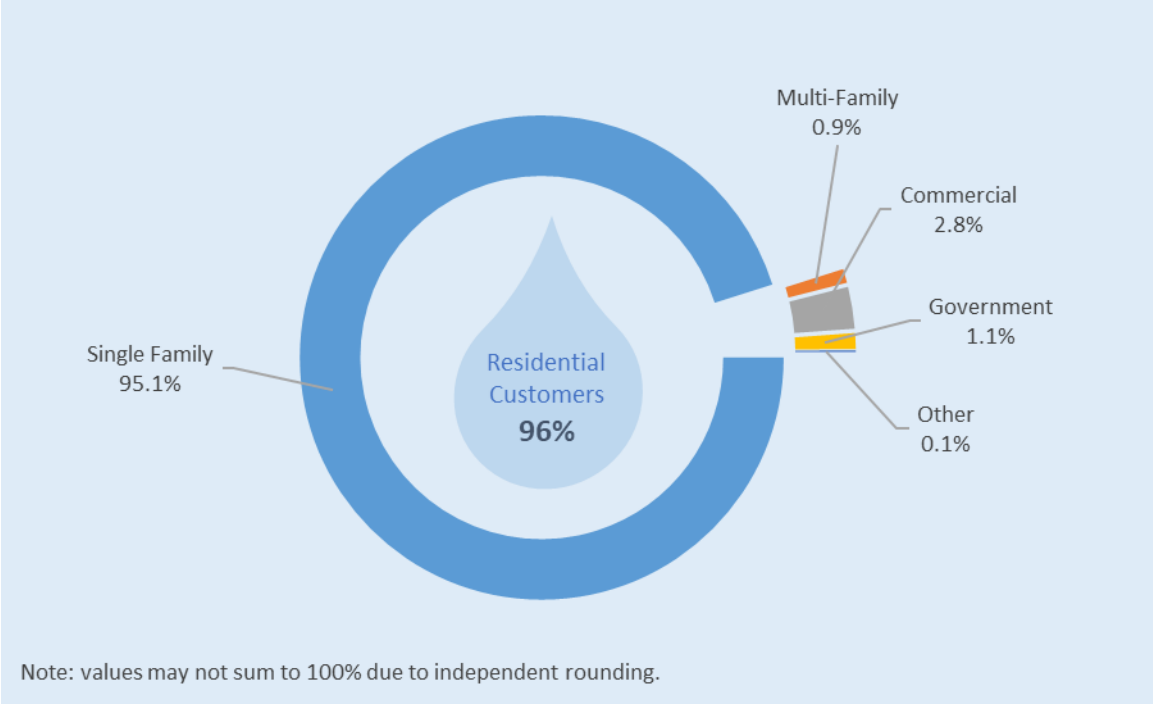
Cal Water estimates the service area population was 70,363 in 2020. Service area population has been growing at an annual rate of less than one percent for the past

15 years. Between 2016 and 2020, the District's population increased at an average rate of 0.1 percent per year.

The District's sole source of supply is imported surface water. The District delivers water to residential, commercial, industrial, and governmental customers. Residential customers account for 96 percent of water services in the District. The share of services in 2020 by customer category is shown in Figure 2. The share of total water sales by customer category over the period 2016-2020 is shown in Figure 3. Residential customers accounted for 82 percent of water use over this period.

Annual demand has averaged 17,200 acre-feet (AF) over the five-year period 2016-2020. Total annual demands since 1980 are shown in Figure 4.

Figure 2. Share of Services in 2020 by Customer Category



Note: values may not sum to 100% due to independent rounding.

Figure 3. Share of Water Sales by Customer Category: 2016-2020

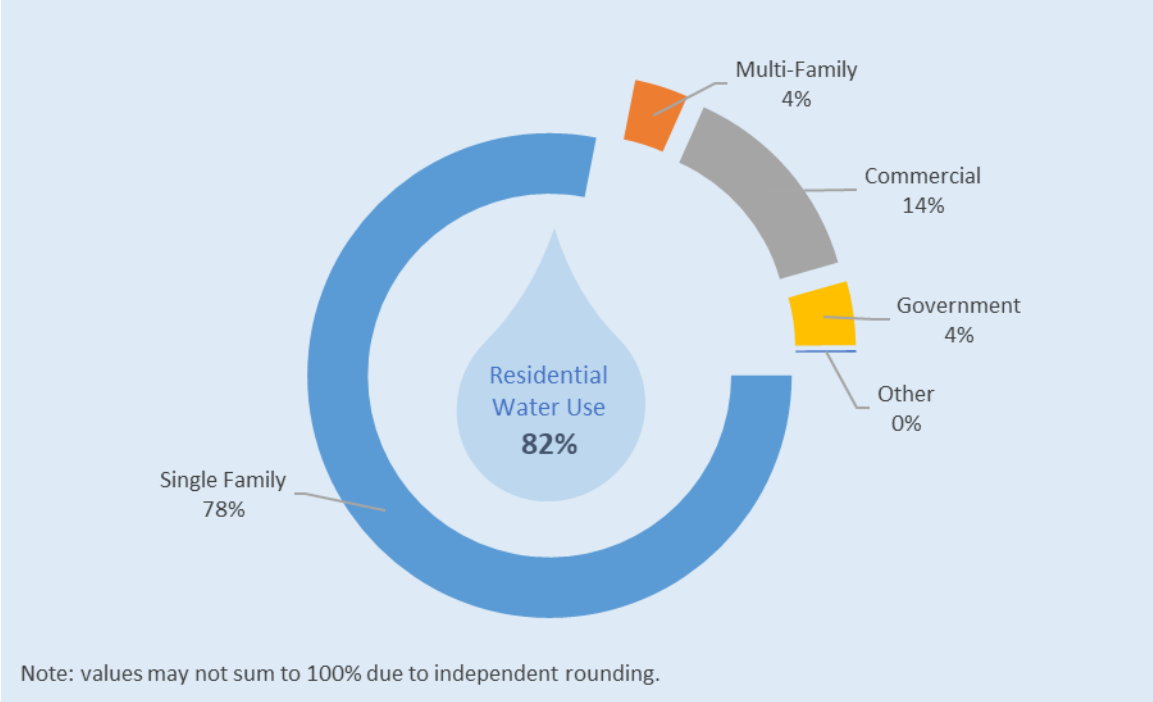
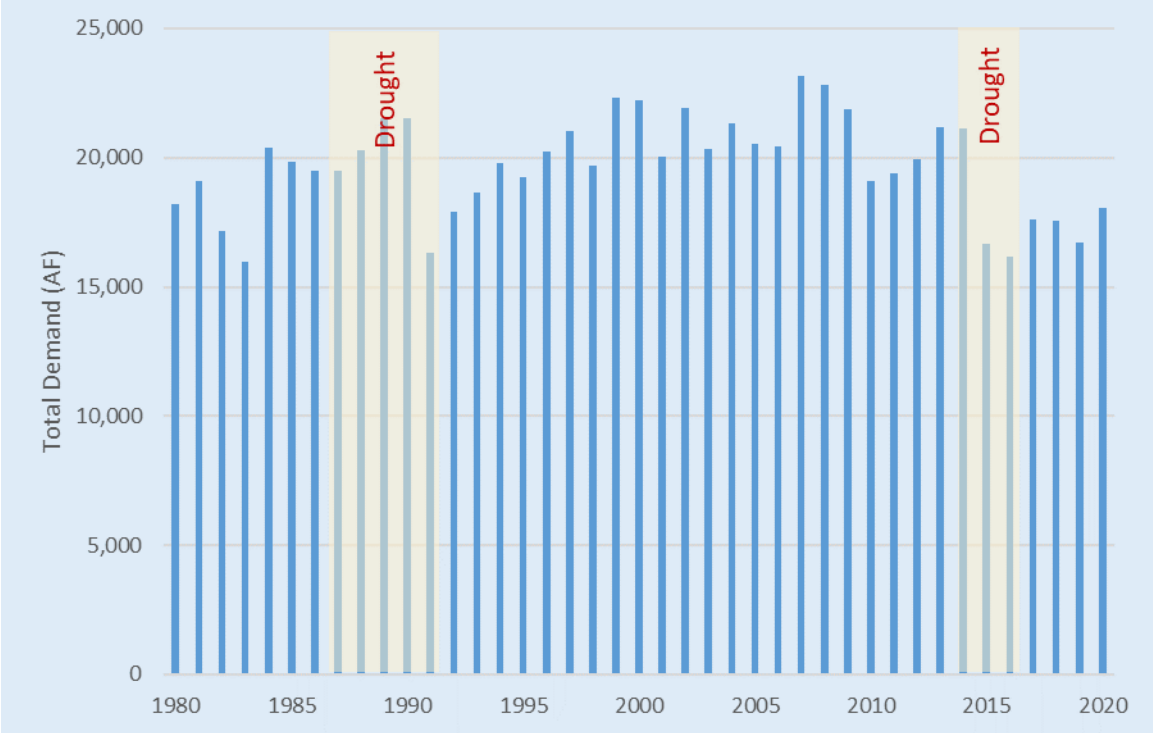


Figure 4. Total Demand and Sources of Supply: 1980 - 2020



3 Conservation Goals and Progress

In this section, conservation goals and progress for the Palos Verdes District are presented.

3.1 Conservation Program Activity and Water Savings

Cal Water uses the Alliance for Water Efficiency's Water Conservation Tracking Tool to track program activity and estimate water savings. Conservation program activity for 2016-20 is shown in Table 1. This activity is expected to generate water savings of 411 AF/year and cumulative lifetime savings of 6,165 AF.

Table 1. Conservation Program Activity and Water Savings: 2016-20

1. Plumbing Fixture Replacement	2016 – 2020 Total Activity
Toilets & Urinals (number distributed)	1,397
Clothes Washers (number distributed)	318
Consv. Kits (number distributed)	296
2. Irrigation Equip./Landscape Upgrades	
Smart Controllers (number distributed)	344
Nozzles & Spray Bodies (number distributed)	47,306
Turf Replacement (sq ft removed)	134,853
3. Residential Customer Assistance	
Surveys/Audits (homes receiving)	129
4. Non-Residential Customer Assistance	
Surveys/Audits (sites receiving)	9
Large Landscape Reports (sites receiving)	98
Average Annual Water Savings (AF)	**141**
Cumulative Lifetime Water Savings (AF)	**2,115**

3.2 Plumbing Codes and Water Use Efficiency Standards

Cal Water's conservation programs are operated within the context of existing plumbing codes and water use efficiency standards that are designed to improve the future water use efficiency of major water using appliances and fixtures, such as toilets and clothes washers, as well as water used outdoor for landscaping. Cal Water estimates that plumbing codes and water use efficiency standards will cumulatively save more than 9,800 AF in the District over the next 25 years. The primary drivers for the expected water savings are as follows:

- AB 715, enacted in 2007, requires that any toilet or urinal sold or installed in California on or after January 1, 2014 cannot have a flush rating exceeding 1.28 and 0.5 gallons per flush, respectively. AB 715 superseded the state's previous standards for toilet and urinal water use set in 1991 of 1.6 and 1.0 gallons per flush, respectively. On April 8, 2015, in response to the Governor's Emergency Drought Response Executive Order (EO B-29-15), the California Energy Commission approved new standards for urinals requiring that they not use more than 0.125 gallons per flush, 75% less than the standard set by AB 715.

- Water use standards for residential and commercial clothes washers and dishwashers are established by the U.S. Department of Energy through its authority under the federal Energy Policy and Conservation Act. Water use efficiency is summarized by the water factor for the appliance which measures the gallons of water used per cycle per cubic foot of capacity. A typical top-loading residential clothes washer manufactured in the 1990s had a water factor of around 12. In 2015, the allowable water factor for top- and front-loading residential clothes was reduced to 8.4 and 4.7, respectively. In 2018, the water factor standard for top-loading residential clothes washers was reduced to 6.5. In 2010 the allowable water factor for top- and front-loading commercial clothes washers was reduced to 8.5 and 5.5, respectively. The maximum water factor for Energy Star compliant top- and front-loading washers is 3.7 and 4.3, respectively. An Energy Star compliant washer uses about two-thirds less water per cycle than washers manufactured in the 1990s. There also are federal dishwasher efficiency standards. The maximum water use for standard and compact sized dishwashers is 5.0 and 3.5 gallons per cycle, respectively.

- New construction and renovations in California are subject to CalGreen Code requirements. CalGreen includes prescriptive indoor provisions for maximum water consumption of plumbing fixtures and fittings in new and renovated properties. CalGreen also allows for an optional performance path to compliance, which requires an overall aggregate 20% reduction in indoor water use from a calculated baseline using a set of worksheets provided with the CalGreen guidelines.

- SB 407, enacted in 2009, mandates that existing buildings in California come up to current state plumbing fixture standards. This law establishes requirements that residential and commercial property built and available for use on or before January 1, 1994 replace plumbing fixtures that are not water conserving, defined as "noncompliant plumbing fixtures" as follows:

    - any toilet manufactured to use more than 1.6 gallons of water per flush;

    - any urinal manufactured to use more than one gallon of water per flush;

  - any showerhead manufactured to have a flow capacity of more than 2.5 gallons of water per minute; and

  - any interior faucet that emits more than 2.2 gallons of water per minute.

- For single-family residential property, the SB 407 compliance date was January 1, 2017. For multi-family and commercial property, it was January 1, 2019.

- The law does not include enforcement mechanisms ensuring conversion by these dates. However, it does require retrofit upon resale of property. SB 837, passed in 2011, reinforced this requirement by requiring the transfer disclosure statement include disclosure of compliance with SB 407.

California also has adopted regulations governing future use of water for landscape.

- The California Water Commission approved the State's updated Model Water Efficient Landscape Ordinance (MWELO) in 2015. MWELO or a locally adopted equivalent ordinance limits how much water new and rehabilitated residential and commercial landscapes can use. For residential landscapes, the maximum allowed water allowance (MAWA) is 55% of the amount of water that healthy cool season turf grass would require given the local climate. For commercial landscapes, it is 45%. Variances are allowed for special landscaping, such as play fields and parks, or landscaping irrigated with recycled water.

- CalGreen requires that automatic irrigation controllers for new landscaping installed by a builder be weather- or soil moisture-based controllers that automatically adjust irrigation in response to changes in plant water needs as weather or soil conditions change.

- Starting October 1, 2020, spray sprinkler bodies sold or offered for sale in California are required to use the WaterSense test procedure (Version 1.0, September 21, 2017) and must meet state standards (California Code of Regulations, Title 20, section 1605.3(x)(1)(A)). The new standards establish limits on maximum and average flow rate and minimum outlet pressure. Statewide, the new standards are estimated to save 15 billion gallons of water in the first year the standard is in effect and 152 billion gallons per year at full stock turnover. Consumers are expected to save about $22 per spray sprinkler body over the life of the device through reduced water use.

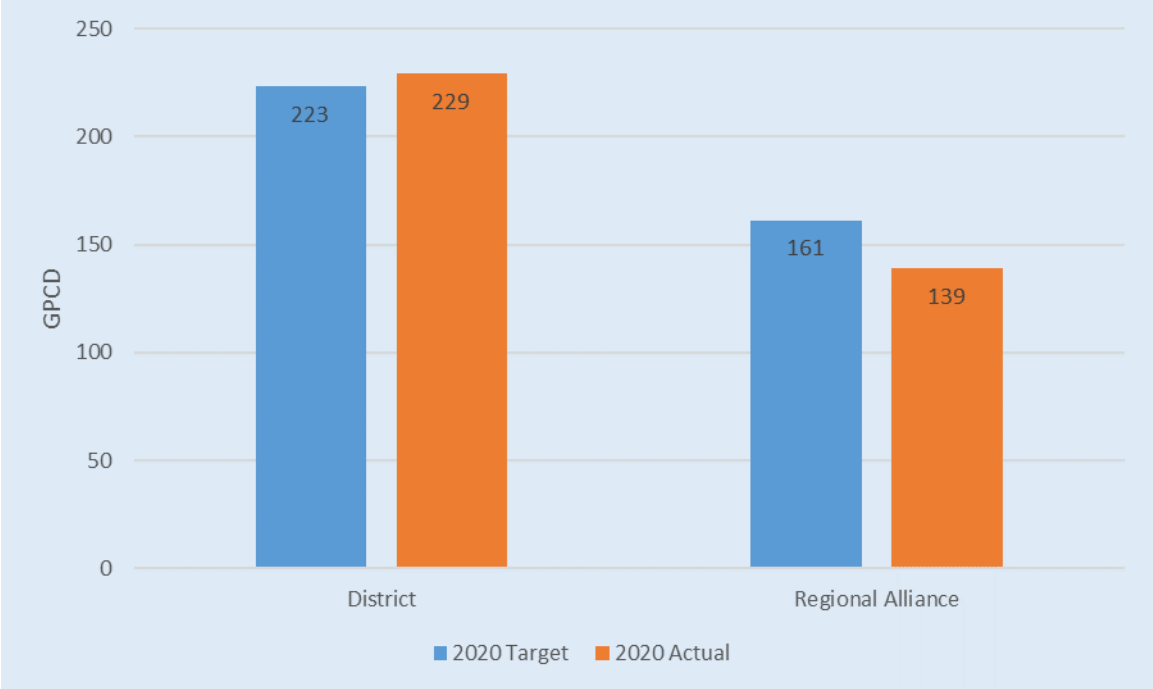
3.3 Compliance with State Urban Water Use Target

The Water Conservation Act of 2009, also known as SB X7-7, mandated a 20% reduction in per capita water use by 2020. Every urban retail water supplier was

required to establish a 2020 per capita water use target based on their historical water use. Water suppliers could also form a Regional Alliance with other retail water suppliers and meet the requirement jointly. The District formed a Regional Alliance with other Cal Water districts in the South Coast Hydrologic Region. As long as either the District's or the Regional Alliance's 2020 per capita water use is below target, the District will have met the act's requirements.

Figure 5 demonstrates the District's compliance with the Water Conservation Act of 2009. Although 2020 per capita water use was slightly above the District target, water use by the Regional Alliance was well below it. Through the concerted efforts of Cal Water and its customers, District per capita water use is now 23% below its peak reached in the mid-2000s (see Figure 6).

Figure 5. 2020 Target and Actual Per Capita Water Use

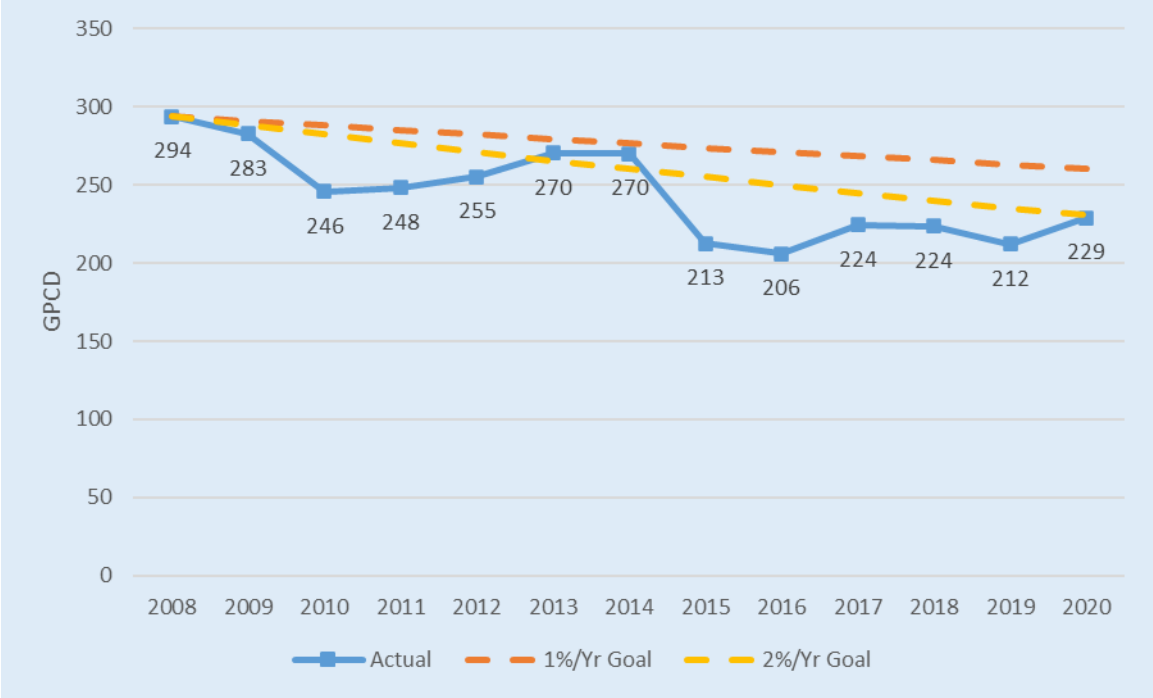


3.4 Compliance with CPUC Conservation Goals

In 2008, the California Public Utilities Commission (CPUC) established water conservation goals of 1-2% per year for Class A utilities, which includes California Water Service Company.[1] As shown in Figure 6, the District has consistently met or exceeded these goals since their adoption.

[1] CPUC Decision 08-02-036, dated February 29, 2008.

Figure 6. District Per Capita Water Use Relative to CPUC Conservation Goals



3.5 Making Water Conservation a California Way of Life

The state adopted legislation in 2018 establishing a new framework for setting urban water conservation standards and objectives.[2] This legislation built upon the April 2017 report entitled *Making Water Conservation a California Way of Life, Implementing Executive Order B-37-16*, prepared by state agencies, including the CPUC. The legislation directs the state to establish water use efficiency standards for:

- Residential Indoor Water Use
- Residential Outdoor Water Use
- Dedicated Landscape Meter Water Use
- Utility Distribution System Water Losses

Once adopted, these standards will provide the basis for a new urban water use target, or in the vernacular of the legislation, an aggregate urban water use objective. In one way, the Making Water Conservation a California Way of Life legislation carries on where the Water Conservation Act of 2009 left off – it will establish a new set of water use objectives for retail urban water suppliers. However, there are important

[2] Senate Bill 606 (Hertzberg) and Assembly Bill 1668 (Friedman).

differences. First, whereas the 2009 legislation established a long-term reduction target, under the new regulations, urban water suppliers will report water use relative to the new target annually starting in 2023 and will need to achieve the new target by January 1, 2027. Second, while the 2009 legislation applied to all urban water uses, the new legislation excludes non-residential uses other than water served by dedicated landscape meters from the target setting process. Instead, it requires DWR and the State Water Board to propose best management practices, including water audits and water management plans for non-residential customers above a certain size or volume of use, by October 1, 2021. Third, whereas the 2009 legislation set the same objective for all urban water suppliers (reduce water use by 20%), the new legislation varies the objective based on local conditions and existing levels of water use.[3]

Figure 7 shows the components of an urban water supplier's water use objective. The first four components will be based on the efficiency standards the state sets for indoor and outdoor residential water use, dedicated landscape meter water use, and utility distribution system losses. The fifth component allows for special circumstances, such as a large seasonal population or significant water use for fire protection, while the sixth component provides credit for water recycling. Added together, the six components establish the water suppliers water use objective.

For water suppliers failing to meet their water use objective, the legislation specifies progressive enforcement, as follows:

- Starting November 1, 2023, the State Water Board may issue information orders to obtain information to determine technical assistance needs for compliance (CWC 10609.26(a))

- Starting November 1, 2024, the State Water Board may issue written notices to warn suppliers of violation and request corrective actions by the next annual reporting (CWC 10609.26(b))

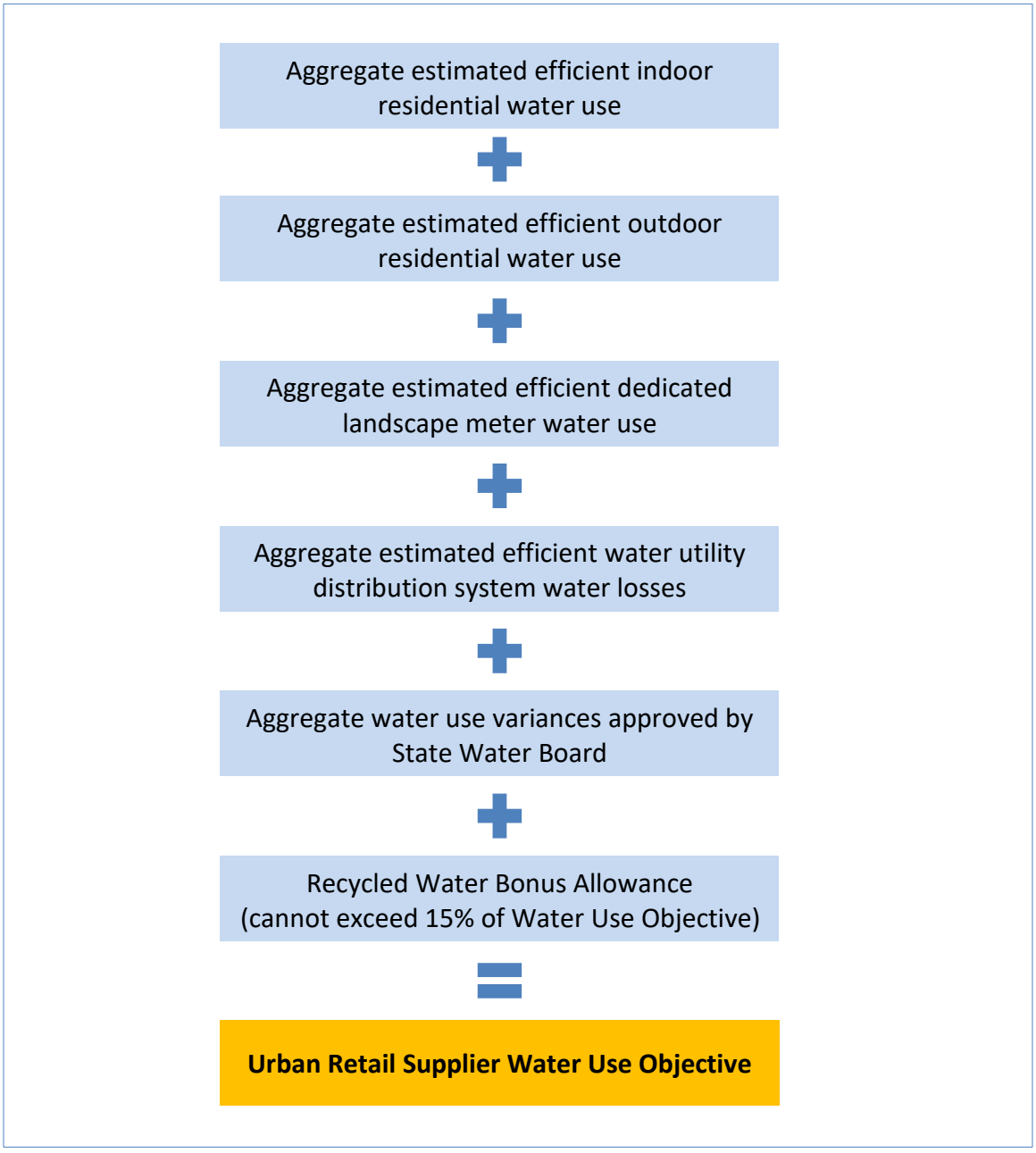
- Starting November 1, 2025, the State Water Board may issue conservation orders that may include referral to DWR for technical assistance and other local enforcement actions, including imposition of civil liability (CWC 10609.26(c)

Cal Water conducted a risk assessment to determine which of its districts may require additional resources to meet the new conservation regulations. The risk assessment considered current and projected level of overall water use, level of indoor residential water use, extent of residential and non-residential landscape area and water use, and

[3] For additional information, see Making Water Conservation a California Way of Life: Primer of 2018 Legislation on Water Conservation and Drought Planning Senate Bill 606 (Hertzberg) and Assembly Bill 1668 (Friedman).

condition of distribution system and level of water loss. Using a scoring system, the assessment ranked each district in terms of its risk of non-compliance with the individual components of the water use objective as well as the aggregate objective. The results of this assessment provided the basis for the conservation program budgets put forward in Cal Water's 2018 and 2021 general rate cases.

Figure 7. Making Water Conservation a California Way of Life Water Use Objective



4 Water Conservation Program

Cal Water centrally administers the conservation programs for its service districts. This creates both constraints and opportunities in terms of program design and implementation. The key constraint is the need to have consistent program offerings across districts. Except under unique circumstances, it is generally not logistically feasible or cost-effective to customize programs for individual districts. Also, if Cal Water offers a program in one district, customers in other districts generally expect it to also be available in their district. This puts a premium on offering a relatively small set of programs that can benefit all Cal Water customers. The advantage of central administration, however, is that it gives Cal Water scale economies and purchasing power that helps it keep program costs down, thereby improving cost-effectiveness.

4.1 Conservation Program Drivers

While Cal Water strives to develop programs that can be deployed in any of its districts, it tailors marketing, customer targeting, and implementation focus based on the needs of each district. In the Palos Verdes District, the main drivers shaping the conservation program are summarized in Table 2.

Table 2. Main Conservation Program Drivers in Palos Verdes District

Driver	Explanation
Supply Reliability	The District depends on imported surface water which may be substantially curtailed during drought periods. Conservation is an important option available to the District for reducing dependence on imported water supply.
Water Supply Cost	The District's dependence on imported surface water results in high water supply cost. Acquiring additional water through conservation in most cases is less costly than purchasing additional imported water.
Residential Water Use	The state's Making Conservation a California Way of Life water use regulations are focused on reducing indoor and outdoor residential water use.
Landscape Water Use	The state's Making Conservation a California Way of Life water use efficiency regulations may require the District to start serving some non-residential landscapes through dedicated landscape meters and annually report water use relative to new landscape water use efficiency standards.

4.2 Customer Conservation Programs

Cal Water's conservation programs are grouped into four categories:

- Plumbing Fixture Replacement
- Irrigation Equipment/Landscape Upgrades
- Residential Customer Assistance
- Non-Residential Customer Assistance

A description of current programs in each of these categories follows. Where rebate amounts are listed, these are current rebate levels. Readers should note that rebate amounts may be adjusted in the future in response to CPUC requirements or changes to program design.

4.2.1 Plumbing Fixture Replacement

High-Efficiency Toilet Replacement – This program replaces old toilets with MaP certified high-efficiency toilets via financial rebates, direct installation, or direct distribution.[4] Current rebate amounts are up to $50/toilet for residential toilet replacement and up to $100/toilet for commercial toilet replacement.

High-Efficiency Urinal Replacement – This program replaces old urinals with high-efficiency urinals meeting the state's 0.125 gallon per flush water use standard via financial rebates and direct installation. While available to all non-residential customers, the program targets sites with higher-than-average bathroom utilization, such as restaurants and office buildings. The current rebate amount is up to $150/urinal.

Clothes Washer Replacement – This program provides a financial rebate to replace an old inefficient clothes washer with a new high-efficiency washer. The program is available to all residential and multi-family customers. The current rebate amount is up to $150/washer.

Residential Conservation Kit Distribution – This program offers residential customers conservation kits featuring a range of water-saving plumbing retrofit devices. The kits are available at no charge and include two high-efficiency showerheads (1.5 gpm), two bathroom faucet aerators (1.0 gpm), one kitchen faucet aerator (1.5 gpd), toilet leak tablets, and an outside multi-function, full-stop hose nozzle.

[4] For information on MaP certified toilets, see: https://www.map-testing.com/

4.2.2 Irrigation Equipment/Landscape Upgrades

Smart Irrigation Controller Installation – This program provides a financial rebate for the installation of a smart irrigation controller that automatically adjusts watering schedule in response to changing weather conditions. The current rebate amount is $125/controller for residential customers and $25/station for commercial customers.

High-Efficiency Sprinkler Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency sprinkler nozzles. This program is available to all Cal Water customers. The current rebate amount is $5/nozzle.

Large Rotary Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency large rotary nozzles. This program is available to all Cal Water customers. The current rebate amount is up to $30/nozzle toward the nozzle purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Spray Body with Integrated Pressure Regulation and Check Valve Rebate – This program provides a financial rebate for the installation of high-efficiency spray bodies with integrated pressure regulation. This program is available to all Cal Water customers. The current rebate amount is up to $10/body toward the spray body purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Turf Replacement Rebate – This program provides a financial rebate for replacement of turf with approved drought-tolerant landscaping. Cal Water operated this program in 2015/16 as a drought response measure. The program will be re-started as part of Cal Water's irrigation equipment/landscape upgrade program offerings.

4.2.3 Customer Assistance

Smart Landscape Tune-Up Program – This program provides customers with an irrigation system evaluation and installation of approved efficient irrigation system equipment, such as a smart irrigation controller and high-efficiency sprinkler nozzles. The program also includes irrigation system adjustments and detection and repair of irrigation system leaks. This program is available to all Cal Water customers at no charge.

Residential Customer Portal – Through its residential customer portal, Cal Water provides tailored assistance to each residential customer via customized water-efficiency targets, water savings calculators, and customer-specific recommendations for programs and water-saving tips.

Non-Residential Customer Assistance – Cal Water provides tailored assistance to commercial customers through customized incentives, commercial water surveys, and large landscape water use surveys. The non-residential assistance program helps commercial customers efficiently use water for sanitation/cleaning, heating/cooling, process, and landscape purposes.

4.2.4 Summary of Customer Programs

The customer conservation programs offered to customers in Palos Verdes District are summarized in Table 3 by customer class.

Table 3. Cal Water Conservation Programs Available to Palos Verdes District Customers

Programs (Rebate, Direct Install, and Free Distribution Programs)	Customer Eligibility		
	Single-Family	Multi-Family	Commercial
Plumbing Fixture Replacement			
High-Efficiency Toilet Replacement	✓	✓	✓
High-Efficiency Urinal Replacement			✓
High-Efficiency Clothes Washer Rebate	✓	✓	
Conservation Kits	✓	✓	
Irrigation Equipment/Landscape Upgrades			
Smart Irrigation Controller Rebate	✓	✓	✓
High-Efficiency Sprinkler Nozzle Rebate	✓	✓	✓
Large Rotary Nozzle Rebate		✓	✓
Spray Body Rebate		✓	✓
Turf Replacement Rebate	✓	✓	✓
Customer Assistance			
Smart Landscape Tune-Up Program	✓	✓	✓
Residential Customer Portal	✓		
Non-Residential Customer Assistance		✓	✓

4.3 School Education and Public Information Programs

Public Information Program – Cal Water operates an extensive public information program to provide information to customers on ways to use water efficiently and to market its conservation programs through multiple media outlets, including the Cal Water website, direct mail and bills, digital media, social media, and email.

School Education Program - Cal Water's school education program includes the Cal Water H2O Challenge, a project-based learning competition for grades 4-6, individual student competitions for grades K-12 and general information and learning materials

for students and teachers. Cal Water deploys its school education program in all its districts. Cal Water H2O Challenge is a project-based competition for classrooms, grades 4-6. The program is offered in partnership with DoGoodery, the California Association of Science Educators (CASE), and the WestEd K-12 Alliance. The program aligns with the Common Core State Standards and the Next Generation Science Standards. The Cal Water H2O Challenge offers a unique opportunity for upper elementary teachers to facilitate their students' learning of standards-based content, while developing the core understanding of environmental principles necessary to becoming science-literate citizens.

4.4 Water System Efficiency

4.4.1 System Water Loss Management

As discussed above, reducing distribution system losses is one of the main focuses of the new Making Water Conservation a California Way of Life regulations. In preparation for these new requirements, Cal Water took part in the California Water Loss Technical Assistance Program (TAP) in both 2016 and 2017. Cal Water annually conducts distribution system audits using the American Water Works Association (AWWA) Free Water Audit Software. It has also developed a Water Loss Control Plan and Water Loss Control Policy to guide future water loss management with respect to:

- Meeting CPUC and state water loss standards and regulations
- Improving audit data and validity scores
- Implementing cost-effective water loss control actions

To coordinate and oversee water loss management actions across its multiple districts, Cal Water has added a Water Loss Program Analyst position to its conservation staff.

4.4.2 Metering and Pricing

Cal Water has deployed conservation-oriented rate designs in all its districts since 2008. The CPUC reviews these rate designs every three years as part of a general rate case. Cal Water is continuously seeking ways to improve the efficiency and equity of the rates and charges paid by customers. One example is Cal Water's Customer Assistance Program (CAP), which provides bill discounts to qualifying lower income households.

All service connections in the District are metered. In addition to its use for billing, Cal Water uses meter data in the management of its conservation programs, including using it to analyze water use trends and identify customers that may benefit from Cal Water conservation programs. Cal Water is also piloting automatic meter reading

(AMR) and advanced metering infrastructure (AMI) in several of its districts. Broad adoption of AMI would allow Cal Water in the future to detect and alert households of leaks and other possible problems as well as provide customers with tailored water use information to help them use water more efficiently.

4.5 Conservation Partnerships

Cal Water collaborates with organizations at the local, state, and national level to promote and advance water use efficiency, including as a member of the following organizations and initiatives.

California Water Efficiency Partnership (CalWEP) – CalWEP's mission is to maximize urban water efficiency and conservation throughout California by supporting and integrating innovative technologies and practices; encouraging effective public policies; advancing research, training, and public education; and building collaborative approaches and partnerships. In addition to being a CalWEP member, Cal Water serves on the organization's board of directors.

Alliance for Water Efficiency - The Alliance for Water Efficiency (AWE) is a national non-profit organization dedicated to efficient and sustainable use of water. In addition to being an AWE member, Cal Water uses the AWE Water Conservation Tracking Tool to evaluate conservation programs and track water savings.

EPA WaterSense - As an EPA WaterSense partner, Cal Water has committed to educating its customers about the value of water, water efficiency, and the WaterSense brand. Products and services earning the WaterSense label have been certified to be at least 20 percent more efficient without sacrificing performance.

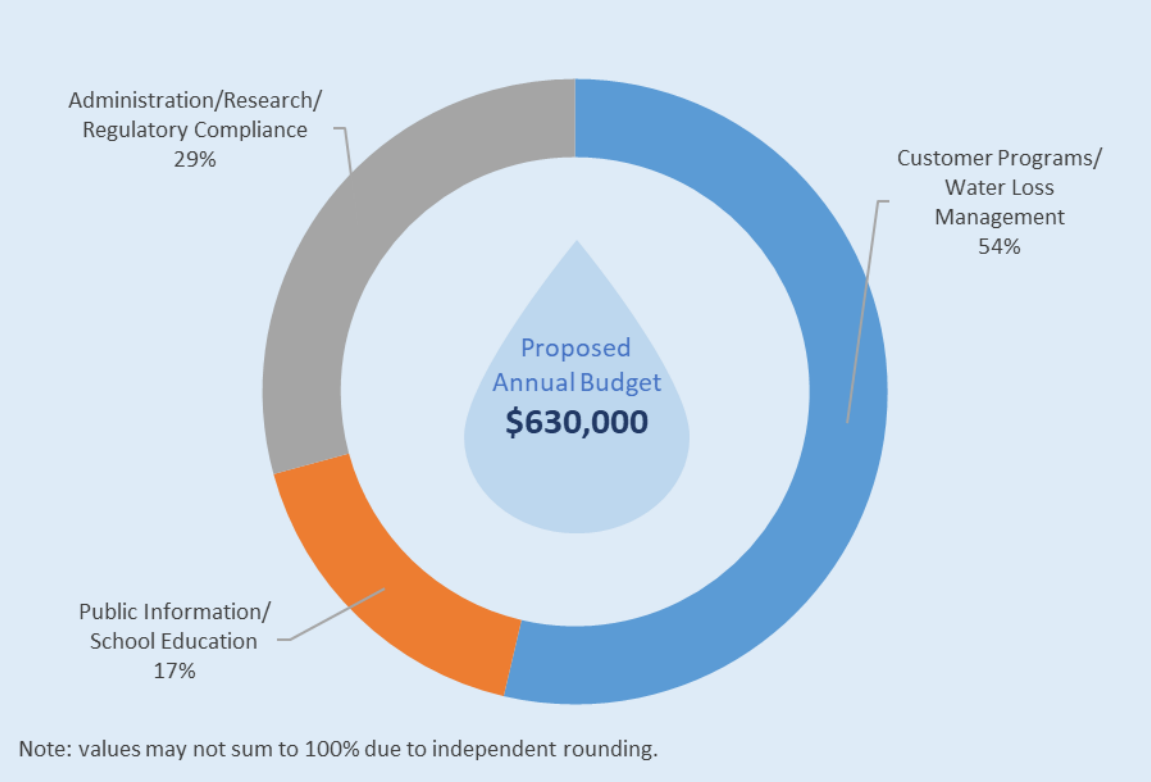
5 Conservation Budget

The District's recommended conservation budget for the period 2021-2025 is presented in Figure 8.[5] Cal Water used the three-step process shown in Figure 9 to develop the conservation budget. In the first step, a wide range of possible conservation programs are qualitatively screened in terms of their potential savings, implementation feasibility, customer receptivity, and cost. The program screening filters used in this step are listed in Table 4. In the second step, the programs passing through the screen are quantitatively analyzed using the AWE's Water Conservation Tracking Tool. In the third step, a portfolio of programs is developed based on the

[5] This is a composite of the conservation budget the CPUC approved in Cal Water's 2018 general rate case, which covers the period 2020-2022, and the budget Cal Water is proposing in its 2021 general rate case, which covers the period 2023-2025. Depending on the outcome of the general rate case, the adopted 2023-2025 budget may differ from Cal Water's recommended budget.

results of the second step. As discussed earlier, in its two most recent general rate cases Cal Water has further refined the conservation budget based on the results of a risk assessment used to determine which districts may require additional resources to meet the state's new conservation regulations.

Figure 8. Recommend Conservation Budget and Allocation: 2021-2025



Note: values may not sum to 100% due to independent rounding.

Figure 9. Conservation Program Assessment Method

Table 4. Conservation Measure Qualitative Screening Filters

Filter	Description
Water Savings Potential	The amount of water a measure can potentially save over its lifespan or over a certain period after an action that encourages behavioral change (such as receipt of a home water survey). This filter screens out measures where potential savings are too low to make it worthwhile.
Certainty of Water Savings	The certainty of the water savings estimated in Water Savings Potential. Some measures have high potential but low certainty because they are new and untested or because they rely on uncertain behavioral actions of participants. Other measures have low potential but high certainty. This filter screens out measures that have low expected savings (i.e., measures with high certainty but low potential or measures with high potential but low certainty) or flags these measures as candidates for pilot programs.
Implementation Feasibility	The ease with which a measure can be implemented, such as adequate budget and staff resources to handle outreach and ongoing administrative needs. This filter screens out measures than are considered infeasible to implement.
Customer Receptivity	The degree to which customers are receptive to a measure, such as how easy or difficult it is for a customer to apply for a certain rebate or arrange for a water survey. This filter screens out measures that are unlikely to be favored by customers.
Adaptability	The ease with which a measure can be scaled to react to a changing market (e.g., increasing or decreasing a toilet rebate to ramp up/down the participation rate), or adjusted to accommodate a different market sector (e.g., redesigning the incentives or other parameters of a single-family landscape turf replacement program to target the multi-family or commercial sectors). This filter screens out measures that cannot be readily adapted to changing circumstances of the market.
Cost	The expected cost-effectiveness of the measure relative to other measures. This filter screens out measures that are unlikely to be cost-effective or would crowd out other desirable measures because of its expense.

6 Performance Metrics

Cal Water periodically evaluates program savings potential and cost-effectiveness using the AWE Water Conservation Tracking Tool. Based on the most recent evaluation, the expected water savings and cost-effectiveness of Palos Verdes's conservation program are as follows:

- **Water Savings** – Up to 500 AF/year and cumulatively up to 7,600 AF over the useful life of the measures. Program water savings will help the District comply with new state water conservation regulations.
- **Unit Cost** – $500/AF (rounded to nearest $100), which is less than the District's purchased water cost.
- **Benefit-Cost Ratio** – 2.7. The District's conservation program is expected to pay back $2.70 in avoided purchased water costs for every dollar of program expenditure.

7 Program Monitoring and Reporting

Cal Water regularly reviews its conservation programs to ensure they are performing as expected. This includes the following:

Program Tracking - Cal Water uses the AWE Water Conservation Tracking tool to track program participation, cost, and water savings. This data helps Cal Water monitor program performance, analyze water use trends, and forecast future water demand.

Research and Evaluation – Cal Water regularly evaluates program performance and undertakes pilot projects to assess the effectiveness of its programs. Examples include:

- Comprehensive statistical evaluations of bathroom retrofit programs operated between 2013 and 2018
- Statistical evaluations of water savings associated with high-efficiency irrigation nozzle replacement, smart irrigation controller installation, and turf replacement programs.
- Development of statistical models of customer program participation that help Cal Water target programs based on household and neighborhood attributes.
- AMR and AMI pilot projects.

Annual Conservation Report – Cal Water annually reports on the conservation program's progress and accomplishments, and posts public reports for each of its districts on its public website (https://www.calwater.com/conservation/water-conservation-reports/).

CPUC Reporting – Cal Water reports to the CPUC annually on the implementation, cost, and performance of its conservation programs.

State Reporting – Starting in 2023, Cal Water will annually report District water use relative to its water use objective as part of the new Making Water Conservation a California Way of Life regulations.

Appendix J: Resolution to Adopt UWMP

CALIFORNIA WATER SERVICE
1720 North First Street
San Jose, CA 95112-4598 *Tel:* (408) 367-8200

June 23, 2021

Julia Ekstrom, PhD
Supervisor, Urban Unit
California Department of Water Resources
Water Use Efficiency Section
P.O. Box 942836
Sacramento, CA 94236-0001

Re: Adoption of the 2020 Urban Water Management Plan and Water Shortage Contingency Plan
California Water Service – Palos Verdes District

Ms. Ekstrom:

This letter serves as notice that California Water Service Company (Cal Water) has formally adopted this 2020 Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) for our Palos Verdes District.

The attached resolution from Cal Water's Board of Directors on September 28, 2005 delegated authority for this approval to, among others, any Vice President. I have approved the attached UWMP and WSCP, which was developed by staff under my supervision in accordance with the Urban Water Management Planning Act contained in the California Water Code, Division 6, Part 2.6.

If you have any questions regarding this UWMP or WSCP, please contact Michael Bolzowski at the above mailing address, by telephone at (408) 367-8338, or by email at mbolzowski@calwater.com.

Sincerely,

Shannon Dean
Vice President, Customer Service and Chief Citizenship Officer

Attachments

cc: Ken Jenkins - Director, Water Resource Sustainability
Daniel Armendariz - District Manager, Rancho Dominguez District

CALIFORNIA WATER SERVICE
1720 North First Street
San Jose, CA 95112-4598 *Tel:* (408) 367-8200

CALIFORNIA WATER SERVICE COMPANY

RESOLVED, that this Board of Directors delegates its authority to approve Urban Water Management Plans as required under the Urban Water Management Planning Act contained in California Water Code 6, Part 2.6 to the President and Chief Executive Officer, any Vice President, the Corporate Secretary and any Assistant Secretary of California Water Service Company.

--oOo--

I, DAN L. STOCKTON, Corporate Secretary of California Water Service Company, a California corporation, do hereby certify that the foregoing is a full, true and correct copy of certain resolution adopted by the Board of Directors of said corporation at a regular meeting of said Board duly called and held September 28, 2005, at which a quorum was present, that all Directors present voted in favor of said resolution, and that said resolution has never been annulled or revoked but is still in full force and effect.

IN WITNESS WHEREOF, I have hereunto signed my name this 7th day of September, 2005.

Dan L. Stockton
Corporate Secretary