

Appendix D
Proposed Customer Notice

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Para más información sobre este aviso, por favor llame al número (661) 837-7200.

**Notification of Application Filed by California Water Service to Increase Rates in 2027
for the Bakersfield District (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to increase rates to remove these PFAS to meet water quality requirements and maintain high-quality, reliable service to customers. If the CPUC approves the application, forecasted costs for projects completed in 2026 will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the Bakersfield District, Cal Water is proposing to construct 20 new treatment facilities to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's proposal is approved by the CPUC as filed, the average monthly residential bill in the Bakersfield District for a typical customer (with a 5/8"x3/4" meter and using 8,977 gallons, or 12 Ccf*, of water per month) would increase by approximately \$0.88, or 1.7%, which includes a temporary surcharge to recover additional PFAS-related monitoring costs. These adjustments to rates would allow for a district revenue increase of \$470,391 in 2027, which will offset the additional cost of the treatment facilities, and one-time recovery of \$409,113 of additional PFAS-related monitoring costs. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

*1 Ccf = 748 gallons

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision and any alternate decisions will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and high-quality service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Please visit apps.cpuc.ca.gov/c/A2506XXX to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on Cal Water's request can help the CPUC make an informed decision. If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: (866) 849-8390
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (661) 837-7200
Email: infoBK@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (323) 722-8601.

**Notification of Application Filed by California Water Service to Increase Rates in 2026-2028
for the East Los Angeles District (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to recover water monitoring and treatment costs through a temporary surcharge. If the CPUC approves the application, a surcharge will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the East Los Angeles District, Cal Water will later propose to construct two new treatment facilities to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's surcharge request is approved by the CPUC as filed, the average monthly residential bill in the East Los Angeles District for a typical customer (with a 5/8"x3/4" meter and using 5,984 gallons, or 8 Ccf*, of water per month) would increase by approximately \$2.08, or 3.5%, per month starting in 2027. The surcharge would allow for recovery of \$1,386,591 of PFAS-related monitoring costs in 2027 through a 12-month surcharge. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

**1 Ccf = 748 gallons*

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

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Phone: (866) 849-8390
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (323) 722-8601

Email: infoELA@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (760) 379-5336.

**Notification of Application Filed by California Water Service to Increase Rates in 2026-2028
for the Kern River Valley District (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to recover water sampling and monitoring costs through a temporary surcharge. If the CPUC approves the application, a surcharge will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water has taken action to address these PFAS, starting with regular water sampling to monitor for the presence of PFAS. For the Kern River Valley District, Cal Water will later propose to construct one new treatment facility to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's surcharge request is approved by the CPUC as filed, the average monthly residential bill in the Kern River Valley District for a typical customer (with a 5/8"x3/4" meter and using 2,244 gallons, or 3 Ccf*, of water per month) would increase by approximately \$2.38, or 3.2%, per month starting in 2027. The surcharge would allow for recovery of \$142,576 of PFAS-related monitoring costs in 2027 through a 12-month surcharge. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

**1 Ccf = 748 gallons*

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

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Phone: (866) 849-8390
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (760) 379-5336

Email: infoKRV@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (925) 447-4900.

**Notification of Application Filed by California Water Service to Increase Rates in 2027
for the Livermore District (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to increase rates to remove these PFAS to meet water quality requirements and maintain high-quality, reliable service to customers. If the CPUC approves the application, forecasted costs for projects completed in 2026 will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the Livermore District, Cal Water is proposing to construct three new treatment facilities to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's proposal is approved by the CPUC as filed, the average monthly residential bill in the Livermore District for a typical customer (with a 5/8"x3/4" meter and using 5,984 gallons, or 8 Ccf*, of water per month) would increase by approximately \$2.35, or 4.1%, which includes a temporary surcharge to recover additional PFAS-related monitoring costs. These adjustments to rates would allow for a district revenue increase of \$1,180,944 in 2027, which will offset the additional cost of the treatment facilities, and one-time recovery of \$85,437 of additional PFAS-related monitoring costs. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

**1 Ccf = 748 gallons*

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision and any alternate decisions will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and high-quality service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

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Phone: (866) 849-8390
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (925) 447-4900

Email: infoLIV@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (530) 893-6300.

**Notification of Application Filed by California Water Service to Increase Rates in 2027
for the North Valley Region – Chico Area (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to increase rates to remove these PFAS to meet water quality requirements and maintain high-quality, reliable service to customers. If the CPUC approves the application, forecasted costs for projects completed in 2026 will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the North Valley Region's Chico area, Cal Water is proposing to construct 14 new treatment facilities and two new wells to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's proposal is approved by the CPUC as filed, the average monthly residential bill in the North Valley Region's Chico area for a typical customer (with a 5/8"x3/4" meter and using 5,984 gallons, or 8 Ccf*, of water per month) would increase by approximately \$4.23, or 12.7%, which includes a temporary surcharge to recover additional PFAS-related monitoring costs. These adjustments to rates would allow for a district revenue increase of \$4,415,235 in 2027, which will offset the additional cost of the treatment facilities, and one-time recovery of \$356,018 of additional PFAS-related monitoring costs. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

**1 Ccf = 748 gallons*

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Please visit apps.cpuc.ca.gov/c/A2506XXX to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on Cal Water's request can help the CPUC make an informed decision. If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: (866) 849-8390

Email: Public.Advisor@cpuc.ca.gov

Mail: CPUC Public Advisor's Office

505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (530) 893-6300

Email: infoCH@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (530) 533-4034.

**Notification of Application Filed by California Water Service to Increase Rates in 2026-2028
for the North Valley Region – Oroville Area (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to increase rates to remove these PFAS to meet water quality requirements and maintain high-quality, reliable service to customers. If the CPUC approves the application, forecasted costs for projects completed in 2026 will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the North Valley Region's Oroville area, Cal Water is proposing to construct two new wells to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's proposal is approved by the CPUC as filed, the average monthly residential bill in the North Valley Region's Oroville area for a typical customer (with a 5/8"x3/4" meter and using 4,488 gallons, or 6 Ccf*, of water per month) would increase by approximately \$3.67, or 8.2%, which includes a temporary surcharge to recover additional PFAS-related monitoring costs. These adjustments to rates would allow for a district revenue increase of \$4,415,235 in 2027, which will offset the additional cost of the treatment facilities, and one-time recovery of \$356,018 of additional PFAS-related monitoring costs. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

*1 Ccf = 748 gallons

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

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Phone: (866) 849-8390
Email: Public.Advisor@cpuc.ca.gov
Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (530) 533-4034

Email: infoORO@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.

Para más información sobre este aviso, por favor llame al número (209) 547-7900.

**Notification of Application Filed by California Water Service to Increase Rates in 2026-2028
for the Stockton District (Application 25-06-XXX)**

Why am I receiving this notice?

On June 2, 2025, California Water Service (Cal Water) filed an Application (A.25-06-XXX) with the California Public Utilities Commission (CPUC) related to compliance with per- and polyfluoroalkyl substances (PFAS) drinking water regulations. As part of the application, Cal Water is requesting to increase rates to remove these PFAS to meet water quality requirements and maintain high-quality, reliable service to customers. If the CPUC approves the application, forecasted costs for projects completed in 2026 will begin affecting your water bill no sooner than January 2027.

Why is Cal Water requesting this?

In April 2024, the United States Environmental Protection Agency (EPA) published a National Primary Drinking Water Regulation for certain PFAS (PFAS Final Rule). The PFAS Final Rule sets limits for these PFAS in drinking water, monitoring and related public notification requirements, and compliance deadlines for public water systems. Cal Water is taking action to address these PFAS, including removing impacted wells from service, installing treatment systems, and replacing or establishing new supply sources. For the Stockton District, Cal Water is proposing to construct five new treatment facilities to continue delivering high-quality drinking water to customers. Cal Water is also participating in multiple class-action lawsuits to hold PFAS manufacturers accountable and use settlement funds received to reduce the financial impact to customers.

How could this affect my water bill?

If Cal Water's proposal is approved by the CPUC as filed, the average monthly residential bill in the Stockton District for a typical customer (with a 5/8"x3/4" meter and using 5,236 gallons, or 7 Ccf*, of water per month) would increase by approximately \$0.55, or 1.1%, which includes a temporary surcharge to recover additional PFAS-related monitoring costs. These adjustments to rates would allow for a district revenue increase of \$614,611 in 2027, which will offset the additional cost of the treatment facilities, and one-time recovery of \$100,230 of additional PFAS-related monitoring costs. Over the course of the review process, which could take 18 months or more, the timing of some projects or costs may be adjusted.

**1 Ccf = 748 gallons*

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge, who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Cal Water's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Cal Water's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

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Mail: CPUC Public Advisor's Office
505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Cal Water's Application 25-06-XXX** in any communications you have with the CPUC regarding this matter.

Where can I get more information?

Contact Cal Water:

Phone: (209) 547-7900

Email: infoSTK@calwater.com

Mail: 1720 North First Street, San Jose, CA 95112

A copy of the application and any related documents may also be reviewed at **calwater.com/PFASapplication**.