

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: California Water Service Company **Date Mailed to Service List:** May 1, 2018
District: All Class A areas
CPUC Utility #: U-60-W **Protest Deadline (20th Day):** 05/21/18
Advice Letter #: 2304 **Review Deadline (30th Day):** 05/31/18
Tier: 1 2 3 Compliance **Requested Effective Date:** 06/01/18
Authorization: N/A **Rate Impact:** n/a
Description: LIRA Forms: Update Income Eligibility Limits

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Natalie Wales
Phone: 408-367-8566
Email: nwales@calwater.com

Utility Contact: James Polanco
Phone: 408-367-8239
Email: jpolanco@calwater.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____



CALIFORNIA WATER SERVICE COMPANY
1720 NORTH FIRST STREET
SAN JOSE, CA 95112 ☎ (408) 367-8200 ☒ F (408) 367-8428

May 1, 2018

Advice Letter No. 2304

To The Public Utilities Commission of the State of California:

California Water Service Company (Cal Water) hereby transmits for filing the changes in its tariff schedules shown below:

New/Revised CPUC Sheet No.	Title of Sheet	Schedule No.	Cancelling CPUC Sheet No.
XXXXX-W	LIRA Application (English)	LIRA English	XXXXX-W
XXXXX-W	LIRA Application (Spanish)	LIRA Spanish	XXXXX-W
XXXXX-W	Table of Contents	Page 14	XXXXX-W
XXXXX-W	Table of Contents	Page 1	XXXXX-W

Summary

In compliance with Ordering Paragraph 11 of Decision 11-05-020, Cal Water is submitting changes to LIRA forms (English and Spanish) to update the income guidelines for its Low-Income Rate Assistance (“LIRA”) program.

Background

The energy utilities have a low-income rate discount called California Alternate Rates for Energy (“CARE”) while Cal Water has a low-income rate discount called Low-Income Rate Assistance (“LIRA”). Both programs use the same income guidelines to qualify customers for rate discount programs.

On May 5, 2011, the Commission issued Decision 11-05-020 which adopted guidelines for water and energy utilities with overlapping service territories to share low-income customer information in order to increase the participation rate.

Ordering Paragraph 11 states:

Each water utility with a low-income assistance program shall file a Tier 1 advice letter to update California Alternate Rates for Energy guidelines within 30 days after the Commission’s Energy Division sends its notice to establish the California Alternate Rates for Energy income guidelines.



Each year, the CPUC updates the information which goes into effect on June 1 and covering a period from June 1st to the following May 31st.

Per the March 1, 2018 notice from the Commission’s Energy Division (entitled “Notice to Investor Owned and Small Multi-Jurisdictional Utilities Providing Service Under California Alternative Rates for Energy (CARE), Family Electric Rate Assistance (FERA) and Energy Savings Assistance (ESA) Programs”), the new eligibility guidelines are as follows

Household Size	1-2	3	4	5	6	7	8	Each Additional Person
Income Eligibility Upper Limit	\$32,920	\$41,560	\$50,200	\$58,840	\$67,480	\$76,120	\$84,760	\$8,640

Requested Effective Date

Cal Water requests that the proposed tariffs in this advice letter become effective June 1, 2018.

Notice

Customer Notice – Individual customer notice of this advice letter is not required under General Order 96-B, Water Industry Rule 3.1, because the requested rate increase is an offset of less than 10% of the district’s revenue requirement. If the rate change is approved, Cal Water will provide a bill message identifying the reason for the rate change in the first bill that includes the rate change.

Service Lists – In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted on June 23, 2017 to competing and adjacent utilities and other utilities or interested parties having requested such notification.

Response or Protest

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;



- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
water.division@cpuc.ca.gov

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Veronica Chouinard
California Water Service Company
1720 North First Street,
San Jose, California 95112
Phone (408) 497-3903 or
E-mail vchouinard@calwater.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies

The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at (408) 367-8200.



CALIFORNIA WATER SERVICE COMPANY

Advice Letter 2304, LIRA Income Level Update

Page 5

/s/

Natalie Wales,
Director of Regulatory Policy

Enclosures

cc: Ting-Pong Yuen, ORA

Table of Contents - Page 1

The following listed tariff sheets contain all effective rates and rules affecting the rates and service of the Utility together with information relating thereto:

<u>Sheet</u>	<u>Subject Matter</u>	<u>Service Area</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>
Title Page				5613-W
Table of Contents				
Page 1	Table of Contents			XXXXX-W (C)
Page 2	Preliminary Statements			XXXXX-W
Page 3	Preliminary Statements			10980-W
Page 4	Preliminary Statements			10979-W
Page 5	Rate Schedules - All Districts			10978-W
Page 6	Rate Schedules - District Specific			XXXXX-W
Page 7	Rate Schedules - District Specific			XXXXX-W
Page 8	Rate Schedules - District Specific			XXXXX-W
Page 9	Rate Schedules - District Specific			XXXXX-W
Page 10	Rate Schedules - District Specific			XXXXX-W
Page 11	Service Area Maps			XXXXX-W
Page 12	Rules			10747-W
Page 13	Rules			XXXXX-W
Page 14	Sample Forms			XXXXX-W (C)
Page 15	Sample Forms			2926-W

(continued)

(To be inserted by utility)
 Advice Letter No. 2304
 Decision No. _____

Issued by
 PAUL G. TOWNSLEY

 Name
 Vice President

 TITLE

(To be inserted by CPUC)
 Date Filed _____
 Effective _____
 Resolution No. _____

Table of Contents - Page 14

SAMPLE FORMS

<u>Utility Form Number</u>		<u>CPUC Sheet No.</u>
DP-3 Rev.1/70	Application for Service - New Facilities	1337-W
DP-1A	Application for Service - Existing Facilities	1338-W
B-1	Monthly Bill for Service	5316-W
1003 Rev/84	Discontinuance Notice, Collection	3183-W
1020	Service Deposit Receipt	4917-W
1009	Notice of Increase in Consumption	1344-W
	Past Due Notice	3093-W
B-5	Discontinuance Notice	3181-W
B-7	Collection Order	3182-W
1426 Rev. 2/77	Authority for Use of Fire Hydrant	1819-W
1530	Uniform Fire Hydrant Service agreement	2818-W
FF-1	Fire Flow Test Application	10555-W
LIRA English	LIRA Application Form in English, Revised May 2018	XXXXX-W (C)
LIRA Spanish	LIRA Application Form in Spanish, Revised May 2018	XXXXX-W (C)

Main Extension Contracts

1522	"B" Rule, Standard Facilities, Company Installation	2913-W
1570	"B" Rule, Standard Facilities, Applicant Installation	2914-W
1520	"C" Rule, Standard Facilities, Company Installation	3360-W
1524	"C" Rule, Standard Facilities, Subdivider Installation	2916-W
1524-A	"C" Rule, Standard Facilities, Plus Oversize for Company Needs, Subdivider Installation	2917-W
1521	"C" Rule, Standard Facilities, Plus Overside for Fire Protection, Company Installation	3361-W
1569	"C" Rule, Standard and Special Facilities, Company Installation	3362-W
1569-A	"C" Rule, Special Facilities and Oversize Mains at Applicant's Request, Company Installation	3363-W
1569-B	"C" Rule, Special Facilities and Oversize Mains at Utility's Request, Company Installation	3364-W
1591	"C" Rule, Standard Facilities, Assessment District, Company Installation	3365-W
1535	"C" Rule, Standard Facilities, Assessment District, District Installation	2924-W

(continued)

(To be inserted by utility)
 Advice Letter No. 2304
 Decision No. _____

Issued by
 PAUL G. TOWNSLEY
 Name
 Vice President
 TITLE

(To be inserted by CPUC)
 Date Filed _____
 Effective _____
 Resolution No. _____

Form No. LIRA English
All Tariff Areas

SEE ATTACHMENT

(continued)

(To be inserted by utility)
Advice Letter No. 2262
Decision No.

Issued by
PAUL G. TOWNSLEY
Name
Vice President
TITLE

(To be inserted by CPUC)
Date Filed
Effective
Resolution No.



Low-Income Rate Assistance (LIRA) Program Application

At California Water Service (Cal Water), we care about our customers. We are pleased to offer our Low-Income Rate Assistance (LIRA) program to those who meet the income guidelines below or participate in other assistance programs listed. The California Public Utilities Commission (CPUC) has approved LIRA for Cal Water’s residential customers throughout California. Qualifying customers receive a fixed monthly discount equal to 50% of the 5/8 x 3/4-inch meter service charge.

If you qualify for this discount, please complete the application below and return to: California Water Service, Attn: Customer Service Department, 1720 North First Street, San Jose, CA 95112.

New and existing LIRA applicants:
Please complete this form and return it to Cal Water at the address above. LIRA is not retroactive; customers who qualify will begin receiving the discount in the month after application is received.

Note to existing LIRA customers:
We are asking you to complete this form because California law requires that customers who currently receive the LIRA discount periodically certify that they still qualify for the discount.

For questions, please e-mail LIRA@calwater.com or call toll-free 1-877-419-1701.

Program qualifications:

- The Cal Water bill must be in your name.
- You must live at the address where the discount will be received.
- Your household must meet the income guidelines listed below OR someone in your household must be enrolled in one of the public assistance programs described below.
- You must notify Cal Water if your household no longer qualifies for the LIRA discount.
- Following enrollment, you may be required to provide proof of eligibility.
- You are required to recertify your eligibility every two years (four years if you can prove handicapped/elderly (62+) status).

1 CALIFORNIA WATER SERVICE CUSTOMER INFORMATION (please type or print)

New LIRA applicant Existing LIRA customer

Customer Account Number: (Located on front page of your Cal Water bill)

Name _____ As it appears on your water bill E-mail _____

Service Address _____ City _____ CA Zip Code _____
Do NOT use a P.O. Box

Mailing Address _____ City _____ CA Zip Code _____
If different from the address above

Daytime Telephone Number Home Cell

Please include area code

Total number of adults and children living in your household Birth Date

2 PLEASE CHOOSE BASIS FOR ELIGIBILITY (select A or B)

A. Someone in my household is enrolled in one or more of the following assistance programs:

<input type="radio"/> Medicaid/Medi-Cal for Families A & B	<input type="radio"/> Low-Income Home Energy Assistance Program (LIHEAP)	<input type="radio"/> National School Lunch Program (NSLP)
<input type="radio"/> Supplemental Security Income (SSI)	<input type="radio"/> CalWORKs/Temporary Assistance for Needy Families (TANF)	<input type="radio"/> Bureau of Indian Affairs General Assistance
<input type="radio"/> CalFresh SNAP		<input type="radio"/> Head Start Income Eligible (Tribal only)
<input type="radio"/> Women, Infants, & Children Program (WIC)		<input type="radio"/> Tribal TANF
		<input type="radio"/> CARE (gas & electric company discount)

B. My household income does not exceed the following:

Your household’s gross annual income may not exceed these LIRA income guidelines. (effective June 1, 2018 – May 31, 2019)

Total number of people in household	1	2	3	4	5	6	7	8
Total combined annual income	\$32,920	\$32,920	\$41,560	\$50,200	\$58,840	\$67,480	\$76,120	\$84,760

Add \$8,640 for each additional household member

Please declare your annual household income: \$,

3 DECLARATION (please read carefully and sign below)

I state that the information I have provided in this application is true and correct. I agree to provide proof of eligibility if asked. I agree to inform California Water Service if I no longer qualify to receive the discount. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received. I understand that Cal Water can share my information with other utilities or their agents to enroll me in their assistance programs.

X _____
California Water Service Customer Signature fill in circle if guardian or power of attorney _____
Date

Form No. LIRA Spanish
All Tariff Areas

SEE ATTACHMENT

(continued)

(To be inserted by utility)

Advice Letter No. 2304
Decision No.

Issued by

PAUL G. TOWNSLEY

Name
Vice President

TITLE

(To be inserted by CPUC)

Date Filed
Effective
Resolution No.



Solicitud del Programa de ayuda de tarifa especial para personas de bajos ingresos (LIRA)

En California Water Service (Cal Water) nos preocupamos por nuestros clientes. Nos complace ofrecer nuestro programa de Ayuda de tarifa especial para personas de bajos ingresos (Low-Income Rate Assistance - LIRA, por sus siglas en inglés) a las personas que satisfacen las siguientes pautas de ingresos o que participan en otros de los programas de ayuda enumerados. La Comisión de Servicios Públicos de California (CPUC, por sus siglas en inglés) ha aprobado el programa LIRA para los clientes residenciales de Cal Water en todo California. Los clientes que califiquen reciben un descuento mensual equivalente al 50% del cargo por servicio de medidor de 5/8 x 3/4 pulgadas.

Si usted califica para recibir este descuento, deberá llenar la siguiente solicitud y devolverla a: California Water Service, Attn: Customer Service Department, 1720 North First Street, San Jose, CA 95112.

Solicitantes de LIRA nuevos y existentes:

Sírvanse llenar este formulario y devolverlo a Cal Water a la dirección que se indica anteriormente. LIRA no es retroactivo; los clientes que califican comenzarán a recibir el descuento en el mes siguiente al recibo de su solicitud.

Nota a los clientes actuales de LIRA:

Les pedimos que llenen este formulario debido a que las leyes de California exigen que los clientes que reciben actualmente el descuento de LIRA en forma periódica certifiquen que aún son elegibles para dicho descuento.

Si tiene preguntas, envíe un email a LIRA@calwater.com o llame gratis al 1-877-419-1701.

Calificaciones para el programa:

- La cuenta de Cal Water deberá estar a nombre suyo.
- Usted debe vivir en la dirección en la cual se va a recibir el descuento.
- Su familia deberá satisfacer las pautas de ingresos que se indican más adelante O alguien de su familia deberá estar inscrito en uno de los programas de ayuda descritos a continuación.
- Usted deberá notificar a Cal Water si su familia ya no califica para el descuento de LIRA.
- Después de inscribirse, podríamos pedirle que provea una prueba de elegibilidad.
- Usted deberá certificar nuevamente su elegibilidad cada dos años (cuatro años si puede demostrar que tiene un status de discapacidad o que es mayor de 62 años).

1 INFORMACIÓN DEL CLIENTE DE CALIFORNIA WATER SERVICE (en letra de imprenta o letra de molde)

Nuevo solicitante de LIRA Cliente existente de LIRA

Número de cuenta del cliente: (Ubicado en la primera página de su cuenta de Cal Water)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Nombre _____
Según aparece en su cuenta de agua

Correo electrónico _____

Dirección del servicio _____
NO usar un apartado de correos

Ciudad _____

CA Código postal _____

Dirección postal _____
Si es diferente de la dirección anterior

Ciudad _____

CA Código postal _____

Número de teléfono diurno
Incluya el código de área

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Teléfono de casa Movil

Número total de adultos y niños que viven en su hogar

Fecha de Nacimiento

2 ELIJA LA BASE DE SU ELEGIBILIDAD (seleccione A o B)

A. Alguien de mi familia está inscrito en uno o más de los siguientes programas de ayuda:

- | | | |
|--|--|---|
| <input type="radio"/> Medicaid/Medi-Cal Families A & B | <input type="radio"/> Programa de ayuda para la energía del hogar para personas de bajos ingresos (LIHEAP, por sus siglas en inglés) | <input type="radio"/> Ayuda General de la Oficina de Asuntos Indígenas |
| <input type="radio"/> Ingresos Complementarios (SSI, por sus siglas en inglés) | <input type="radio"/> CalWORKs (TANF) | <input type="radio"/> Head Start Income Eligible (Ventajas para personas elegibles por sus ingresos) (Tribal solamente) |
| <input type="radio"/> CalFresh/SNAP (estampillas para comida) | <input type="radio"/> National School Lunch Program (NSLP) (Programa nacional de almuerzo escolar) | <input type="radio"/> Tribal TANF |
| <input type="radio"/> Women, Infants, & Children (WIC) | | <input type="radio"/> CARE (descuento en las cuentas de gas y electricidad) |

B. Los ingresos de mi familia no exceden lo siguiente:

Los ingresos brutos anuales de su familia no pueden exceder estas pautas de ingresos de LIRA. (vigente desde el 1 de junio de 2018 hasta el 31 de mayo de 2019)

Número total de personas en su familia	1	2	3	4	5	6	7	8
Total de ingresos anuales combinados	\$32,920	\$32,920	\$41,560	\$50,200	\$58,840	\$67,480	\$76,120	\$84,760

Suma \$8,640 por cada miembro adicional de la familia

Declare los ingresos anuales de su familia: \$,

3 DECLARACIÓN (sírvese leer cuidadosamente y firmar al pie)

Declaro que la información que he proporcionado en esta solicitud es verdadera y correcta. Me comprometo a proporcionar comprobante de elegibilidad si me lo piden. Me comprometo a informar a California Water Service si dejo de calificar para recibir el descuento. Entiendo que si recibo el descuento sin calificar para ello, podrían pedirme que devuelva el descuento que he recibido. Entiendo que Cal Water podrá compartir mi información con otras compañías de servicios o sus agentes para inscribirme en sus programas de ayuda.

X _____
Firma del cliente de California Water Service marque con un círculo si usted es un tutor o apoderado

Fecha



Antelope Valley District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

PEGGY FULLER

Leona Valley Town Council
P.O. Box 795
Leona Valley, CA 93551
pfuller@leonavalleytc.org

JACK L. CHACANACA

Leona Valley Cherry Growers Association
26201 Tuolumne St
Mojave, CA 93501

JOSEPH S. LUCIDO

Leona Valley Cherry Growers Association
26201 Tuolumne St
Mojave, CA 93501



Bakersfield District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

CITY MANAGER'S OFFICE

City of Bakersfield
1600 Truxton Avenue
Bakersfield, CA 93301
admmgr@bakersfieldcity.us

WATER RESOURCES DEPARTMENT

Joe Navarro
City of Bakersfield
1000 Buena Vista Rd
Bakersfield, CA 93311
jnavarro@bakersfieldcity.us

MICHAEL DAILLAK

Casa Loma Water Company
1016 Lomita Drive
Bakersfield, CA 93307
mike11318@aol.com

TIMOTHY RUIZ

East Niles Community Services District
P.O. Box 6038
Bakersfield, CA 93386
truiz@eastnilescsd.org

Victory Mutual Water Company

P.O. Box 40035
Bakersfield, CA 93304

Krista Mutual Water Company

7025 Cuddy Valley Rd.
Frazier Park, CA 93225

DOUGLAS NUNNELEY

Oildale Mutual Water Company
P.O. Box 5368
Bakersfield, CA 93388
dnunneley@yahoo.com

ANNA LAROQUE

ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Bay Area Region

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

MERLE ABEJA
City of San Carlos
600 Elm St
San Carlos, CA 94070
lduran@cityofsan-carlos.org

PUBLIC WORKS DIRECTOR
City of San Mateo
330 West 20th Ave
San Mateo, CA 94403
publicworks@cityofsanmateo.org

MIKE FUTRELL
City of South San Francisco
400 Grand Ave
South San Francisco, CA 94080
mike.futrell@ssf.net

TAMMY RUDOCK
Mid-Peninsula Water District
P.O. Box 129
Belmont, CA 94002
tammy@midpeninsulawater.org

JUSTIN CHAPEL
City of Redwood City
1400 Broadway
Redwood City, CA 94063
jchapel@redwoodcity.org

JEFF MONEDA
Public Works Foster City
610 Foster City Blvd
Foster City, CA 94044
jmoneda@fostercity.org

City of Burlingame
501 Primrose Rd
Burlingame, CA 94010
amorimoto@burlingame.org

PUBLIC WORKS DIRECTOR
Town of Hillsborough
1600 Floribunda Ave
Hillsborough, CA 94010
pwfills@hillsborough.net

WATER DIVISION SUPERVISOR
Town of Hillsborough
1600 Floribunda Ave
Hillsborough, CA 94010
cdah@hillsborough.net

JIMMY TAN, PUBLIC SERVICES
DIRECTOR
San Bruno Water Department
567 El Camino Real
San Bruno, CA 94066
jtan@sanbruno.ca.gov

JIM BURCH, DEPUTY DIRECTOR OF
MAINTENANCE AND OPERATIONS
San Bruno Water Department
567 El Camino Real
San Bruno, CA 94066
jburch@sanbruno.ca.gov

PATRICK SWEETLAND
Daly City DWWWR
153 Lake Merced Blvd
Daly City, CA 94005
psweetland@dalycity.org

STUART SCHILLINGER, ADMINISTRATIVE
SERVICES DIRECTOR
City of Brisbane
50 Park Place
Brisbane, CA 94005
schillinger@ci.brisbane.ca.us

DARRYL BARROW, GENERAL MANAGER
Westborough Water District
P.O. Box 2747
South San Francisco, CA 94083
dbarrow@westboroughwater.com

Jeffrey Young
473 Woodley Pl
Santa Rosa, CA 95409
jffyoung@gmail.com



Bay Area Region

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Marcos Pareas
P.O. Box 152
Dillon Beach, CA 94929
mapreas@gmail.com

DIRECTOR OF PUBLIC WORKS
County of Marin
P.O. Box 4186
San Rafael, CA 94913
rrojas@marincounty.org
esteger@marincounty.org
ctackabery@marincounty.org
sdemartini@marincountry.org

MARK DELLINGER
County of Lake Special Districts
230 North Main
Lakeport, CA 95453
mark.dellinger@lakecountyca.gov

JOSHUA ZIESE
California Department of Public Health
P.O. Box 997377, MS 7418 1616 Capital
Ave
Sacramento, CA 95899

LANCE REESE
California Department of Public Health
P.O. Box 997377, MS 7418 1616 Capital
Ave
Sacramento, CA 95899

LISA CARTER
lisa.carter.333@gmail.com

SARAH SCOTT
sarahs500@yahoo.com

CJARRIGHLI O'BRIEN
ciarilli@yahoo.com

ANN LAROQUE
ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com

CRAIG BACH
Bachelectric.bach1@gmail.com

JOHN SUYDAM
jnjsuydam@gmail.com

REBECCA ANDERSON-POTTS
AMPL, LLC.
5402 Arrowhead Court
Livermore, Ca 94550
Rebecca.potts@comcast.net



Bear Gulch District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

PUBLIC WORKS DIRECTOR
City of Menlo Park
701 Laurel St
Menlo Park, CA 94025
pwsupportstaff@menlopark.org
nmmelgar@menlopark.org

ERIK KENISTON
City of Palo Alto
250 Hamilton Ave
Palo Alto, CA 94301
eric.keniston@cityofpaloalto.org

PUBLIC WORKS DIRECTOR
Town of Portola Valley
765 Portola Rd
Portola Valley, CA 94028
hyoung@portolavalley.net

DUNCAN JONES
Town of Atherton
91 Ashfield Rd
Atherton, CA 94027
djones@ci.atherton.ca.us

KEVIN BRYANT, TOWN MANAGER
Town of Woodside
P.O.Box 620005
Woodside, CA 94062
kbryant@woodsidetown.org

DONG NGUYEN, DEPUTY TOWN
ENGINEER
Town of Woodside
P.O.Box 620005
Woodside, CA 94062
dnguyen@woodsidetown.org

LISA EKERS
City of Menlo Park
701 Laurel St
Menlo Park, CA 94025
leakers@menlopark.org



Chico District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

FRANK FIELDS
City of Chico
P.O.Box 3420
Chico, CA 95927
frank.fields@chicoca.gov

SCOTT DOWELL
City of Chico
P.O.Box 3420
Chico, CA 95927
scott.dowell@chicoca.gov

MARK ORME, CITY MANAGER
City of Chico
P.O.Box 3420
Chico, CA 95927
mark.orme@chicoca.gov

CHRIS CONSTANTIN, ASSISTANT CITY
MANAGER
City of Chico
P.O.Box 3420
Chico, CA 95927
chris.constantin@chicoca.gov

ANNA LAROQUE
ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com

City of Menlo Park Water Dept
701 Laurel St
Menlo Park, CA 94025
jpmcgirr@menlopark.org

Redwood City Water Department
P.O.Box 391
Redwood City, CA 94064
revenueservices@redwoodcity.org

JOE LOCOCO, DEPUTY DIRECTOR OF
ROADS DIVISION

Los Trancos Water District
1263 Los Trancos Rd
Portola Valley, CA 94025
jlococo@smegov.org



Dixon District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

FINANCE DEPARTMENT

City of Dixon
600 East A St
Dixon, CA 95620

GENERAL MANAGER

Solano Irrigation District
508 Elmira Rd
Vacaville, CA 95687
admin@sidwater.org



Dominguez District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

ALAN BERNDT

City of Torrance Water Department
20500 Madrona Ave
Torrance, CA 90630
aberndt@torranceca.gov

CHAD BLAIS

City of Compton Water Utility Division
205 S Willowbrook Ave
Compton, CA 90220
cblais@comptoncity.org

GEORGE CHEN, RATES MANAGER

City of Los Angeles, Dept. of Water & Power
P.O. Box 51111 Room 956
Los Angeles, CA 90051
ZhengGeorge.Chen@ladwp.com

City of Long Beach Water Department

1800 East Wardlow Rd
Long Beach, CA 90807
paul.fujita@lbwater.org

AUDREY JACKSON, REGULATORY AFFAIRS

Golden State Water Company
630 East Foodhill Blvd
San Dimas, CA 91733
afjackson@gswater.com

RONALD MOORE, REGULATORY AFFAIRS

Golden State Water Company
630 East Foodhill Blvd
San Dimas, CA 91733
rkmoore@gswater.com

Park Water Company

P.O. Box 7002
Downey, CA 90241
regulatoryaffairs@parkwater.com



East Los Angeles District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

City of Commerce
2535 Commerce Way
Commerce, CA 90040
pwds@ci.commerce.ca.us

ROBERTA LACAYO

City of Montebello, Engineering Dept

1600 W Beverly Blvd
Montebello, CA 90640
rlacayo@cityofmontebello.com

SCOTT RIGG

City of Vernon

4305 Santa Fe Ave
Vernon, CA 90058
srigg@ci.vernon.ca.us

FRANK HELDMAN

City of Monterey Park

320 W Newmark Ave
Monterey Park, CA 91754
fheldman@montereypark.ca.gov

RICHARD WEST

City of Los Angeles Department of

Water & Power

P.O. Box 51111 Room 956
Los Angeles, CA 90051
richard.west@ladwp.com

Park Water Company

P.O. Box 7002
Downey, CA 90241
pwcadviselletterservice@parkwater.com

DANIEL A DELL'OSA

San Gabriel Valley Water Company

11142 Garvey Ave
El Monte, CA 91733
dadellosa@sgwater.com



Hermosa-Redondo District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

KENNETH S BRADBURY
Montebello Land & Water Company
344 E Madison Ave
Montebello, CA 90640
ken@mtblw.com

ANNA LAROQUE

ConService

99 East 700th
Logan, UT 84321
aloroque@conservice.com

DIRECTOR OF PUBLIC WORKS/CITY ENGINEER, P.E.

City of Hermosa Beach

1315 Valley Dr
Hermosa Beach, CA 90254
abrozyna@hermosabch.org

ROB OSBORNE

City of Redondo Beach, Public Works Dept

415 Diamond St
Redondo Beach, CA 90277
rob.osborne@redondo.org

ALAN BERNDT

City of Torrance, Dept of Water

20500 Madrona Ave
Torrance, CA 90630
aberndt@torranceca.gov

SHAWN IGOE

City of Manhattan Beach

3621 Bell Ave
Manhattan Beach, CA 90266
sigoe@citymb.info

FINANCE DIRECTOR

City of Hawthorne

4455 W 126th St
Hawthorne, CA 90250
rmanbahal@cityofhawthorne.org

GEORGE CHEN, RATES MANAGER

City of Los Angeles, Dept. of Water & Power

P.O. Box 51111 Room 956
Los Angeles, CA 90051
ZhengGeorge.Chen@ladwp.com

AUDREY JACKSON, REGULATORY AFFAIRS

Golden State Water Company

630 East Foodhill Blvd
San Dimas, CA 91773
ajackson@gswater.com

RONALD MOORE, REGULATORY AFFAIRS

Golden State Water Company

630 East Foodhill Blvd
San Dimas, CA 91773
rkmoore@gswater.com

TINA DAVIS AND VICKY MILLER

Park Billing Company

P.O.Box 910
Dixon, CA 95620
tdavis@parkbilling.com
vmiller@parkbilling.com

ANNA LAROQUE

ConService

99 East 700 South
Logan, UT 84321
aloroque@conservice.com



Kern River Valley District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Rob Benson
P.O. Box 1557
Kernville, CA 93238
rcbenson@earthlink.net

DARLENE STUDDARD, COMMITTEE MEMBER
Residents Against Water Rates RAW
P.O. Box 3701
Wofford Heights, CA 93285

JEREMY CALLIHAN
Department of Water Resources Safe Drinking Water Program
1416 Ninth St, Rm. 816
Sacramento, CA 95814
jeremy.callihan@water.ca.gov

LINDA NG
Department of Water Resources Safe Drinking Water Program
1416 Ninth St, Rm. 816
Sacramento, CA 95814
linda.ng@water.ca.gov



King City District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Little Bear Water Company
51201 Pine Canyon Rd, Space #125
King City, CA 93930

TINA DAVIS AND VICKY MILLER
Park Billing Company
P.O. Box 910
Dixon, CA 95620
tdavis@parkbilling.com
vmiller@parkbilling.com

STEVE ADAMS
King City
212 S. Vanderhurst Ave
King City, Ca 93930
sadams@kingcity.com



Livermore District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

ERIK PETERSON
City of Livermore Utility Billing Division
1052 S. Livermore Ave
Livermore, CA 94550
etpeterson@ci.livermore.ca.us

**Alameda County Flood Control &
Water Conservation District Zone 7
Water Agency**
100 North Canyons Parkway
Livermore, CA 94551
tbaptista@zone7water.com

ANNA LAROQUE
ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Los Altos District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

TIMM BORDEN
City of Cupertino
10300 Torre Ave
Cupertino, CA 95014
timm@cupertino.org

SUSANNA CHAN
City of Los Altos
1 North San Antonio Rd
Los Altos, CA 94022
schan@losaltosca.gov

DEBORAH PADOVAN
Town of Los Altos Hills
26379 Fremont Road
Los Altos Hills, CA 94022
dpadovan@losaltoshills.ca.gov

CARL CAHILL
Town of Los Altos Hills
26379 Fremont Road
Los Altos Hills, CA 94022
ccahill@losaltoshills.ca.gov

PALLE JENSEN
San Jose Water Company
110 W. Taylor Street
San Jose, CA 95110
palle.jensen@sjwater.com

PATRICK D WALTER
Purissima Hills Water District
26375 Fremont Rd
Los Altos Hills, CA 94022
pwalter@purissimawater.org

City of Mountain View, Water Dept.
231 N Whisman Rd
Mt. View, CA 94043
will.medina@mountainview.gov

VAL CONZET, WATER OPERATIONS
MANAGER
City of Sunnyvale, Water Dept.
P.O.Box 3707
Sunnyvale, CA 94088
vconzet@ci.sunnyvale.ca.us
jperry@ci.sunnyvale.ca.us

CHRISTOPHER L DE GROOT
**City of Santa Clara, Water Dept. Water
and Sewer Utilities**
1500 Warburton Ave
Santa Clara, CA 95050
cdegroot@santaciaraca.gov

SHILPA MEHTA
**City of Santa Clara, Water Dept. Water
and Sewer Utilities**
1500 Warburton Ave
Santa Clara, CA 95050
smehta@santaciaraca.gov

**City of Santa Clara, Water Dept. Water
and Sewer Utilities**
1500 Warburton Ave
Santa Clara, CA 95050
water@santaciaraca.gov

CATHERINE COX
City of Palo Alto, City Hall
250 Hamilton Ave
Palo Alto, CA 94301
catherine.cox@cityofpaloalto.org

Great Oaks Water Company
15 Great Oaks Blvd #100
San Jose, CA 95119
tguster@greatoakswater.com

Santa Clara Valley Water District
5750 Almaden Expressway
San Jose, CA 95118
dtaylor@valleywater.org



Los Altos District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

ANNA LAROQUE
ConsService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Marysville District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

FINANCE DIRECTOR
City of Marysville
P.O. Box 150
Marysville, CA 95901
stakhar@marysvilleca.us

DIANA LANGLEY, PUBLIC WORKS
DIRECTOR/CITY ENGINEER
City of Yuba City
302 Burns Dr
Yuba City, CA 95991
dlangley@yubacity.net

GENERAL MANAGER
Olivehurst Public Utility District
P.O. Box 670
Olivehurst, CA 95961
opudmgr@opud.org

GENERAL MANAGER
Linda County Water District
1280 Scales
Marysville, CA 95901
lindah2o@succeed.net



Oroville District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

RUTH WRIGHT
City of Oroville
1735 Montgomery St
Oroville, CA 95965
wrightr@cityoforoville.org

JAYME BOUCHER
Thermalito Irrigation District
410 Grand Ave
Oroville, CA 95965
jboucher@twsd.info

MIKE GLAZE
South Feather Water & Power
2310 Oroville Quincy Hwy
Oroville, CA 95966
glaze@southfeather.com



Palos Verdes District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

MARK MCAVOY
City of Lomita
P.O. Box 339
Lomita, CA 90717
m.mcavoy@lomitacity.com

VICKI KRONEBERGER
City of Palos Verdes Estates
340 Palos Verdes Drive West
Palos Verdes Estates, CA 90274
cityclerk@pvestates.org

City of Rancho Palos Verdes
30940 Hawthorne Blvd
Rancho Palos Verdes, CA 90275
finance@rpvca.gov

City of Rolling Hills
No. 2 Portuguese Bend Road
Rolling Hills, CA 90274
hluce@cityofrh.net

MIKE WHITEHEAD
City of Rolling Hills Estates
4045 Palos Verdes Drive North
Rolling Hills Estates, CA 90274

ALAN BERNDT
City of Torrance, Water Dept
20500 Madrona Ave
Torrance, CA 90630
aberndt@torranceca.gov

GEORGE CHEN, RATES MANAGER
City of Los Angeles, Dept. of Water & Power
P.O. Box 51111 Room 956
Los Angeles, CA 90051
ZhengGeorge.Chen@ladwp.com

JANE LIN
City of Rancho Palos Verdes
30940 Hawthorne Blvd
Rancho Palos Verdes, CA 90275
janel@rpvca.gov

KATHRYN DOWNS
City of Rancho Palos Verdes
30940 Hawthorne Blvd
Rancho Palos Verdes, CA 90275
kathryn@rpvca.gov

KEN RUKAVINA
Director of Public Works/City Engineer
City of Palos Verdes Estates
340 Palos Verdes Drive West
Palos Verdes Estates, CA 90274
krukavina@pvestates.org

TRAN NGUYEN
Deputy Director of Finance
City of Rancho Palos Verdes
30940 Hawthorne Blvd
Rancho Palos Verdes, CA 90275
tnguyen@rpvca.gov

VINA RAMOS
Accounting Supervisor
City of Rancho Palos Verdes
30940 Hawthorne Blvd
Rancho Palos Verdes, CA 90275
vramos@rpvca.gov



Salinas District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

CITY ENGINEER

City of Salinas
200 Lincoln Ave
Salinas, CA 93901
robr@ci.salinas.ca.us

CITY ATTORNEY

City of Salinas
200 Lincoln Ave
Salinas, CA 93901
chris@ci.salinas.ca.us

TINA DAVIS AND VICKY MILLER

Park Billing Company
P.O. Box 910
Dixon, CA 95620
vmiller@parkbilling.com
tdavis@parkbilling.com

Gabilan Water Company

644 San Juan Grade Road
Salinas, CA 93906

TOM ADCOCK

Alco Water Service
249 Williams Rd
Salinas, CA 93905
andrea@alcowater.com

Monterey County Administration

855 East Laurel Drive, Bldg C
Salinas, CA 93905

ANNA LAROQUE

ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Selma District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

CITY MANAGER

City of Selma, City Hall
1710 Tucker Street
Selma, CA 93662
keng@cityofselma.com

DAVID WEISSER, PUBLIC WORKS

DIRECTOR
City of Fowler
128 S 5th St
Fowler, CA 93625
Dweisser@ci.fowler.ca.us

MAY ALBIANI, EXECUTIVE ASSISTANT

City of Fresno, Dept. of Public Utilities
2600 Fresno St, Room 4019
Fresno, CA 93721
may.albiani@fresno.gov

THOMAS ESQUEDA, DIRECTOR

City of Fresno, Dept. of Public Utilities
2600 Fresno St, Room 4019
Fresno, CA 93721
Thomas.Esqueda@fresno.gov

ANNA LAROQUE

ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Stockton District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

San Joaquin County Board of Supervisors

44 N San Joaquin St Ste.627
Stockton, CA 95202
lsahyoum@sjgov.org

City of Stockton Municipal Utility Dept

2500 Navy Dr
Stockton, CA 95206
mud@stocktonca.gov

SCOT A. MOODY, GENERAL MANAGER

Stockton-East Water District
6767 East Main Street
Stockton, CA 95215
sewd@sewd.net

DIRECTOR OF PUBLIC WORKS

County of San Joaquin
1810 East Hazelton Ave
Stockton, CA 95205
vaguilarr@sjgov.org

TINA DAVIS AND VICKY MILLER

Park Billing Company
P.O.Box 910
Dixon, CA 95620
vmiller@parkbilling.com
tdavis@parkbilling.com

KURT O. WILSON, CITY MANAGER

City of Stockton
425 N El Dorado St
Stockton, CA 95202
city.manager@stocktonca.gov

MICHAEL D. TUBBS, MAYOR

City of Stockton
425 N El Dorado St
Stockton, CA 95202
mayor@stocktonca.gov

JOHN ABREW, MUNICIPAL UTILITIES

DEPARTMENT DIRECTOR
City of Stockton
425 N El Dorado St
Stockton, CA 95202
mud@stocktonca.gov



Visalia District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

GLEN LUBLIN

Bedel Water Company
2536 E College Ave
Visalia, CA 93292

CITY MANAGER

City of Visalia
425 E. Oak, Suite 301
Visalia, CA 93291

LESLIE CAVIGLIA

City of Visalia
Visalia, CA 93291
LCaviglia@ci.visalia.ca.us

OSA WOLFF

Shute, Mihaly & Weinberger LLP
396 Hayes Street
San Francisco, CA 94102
wolff@smwlaw.com

ANNA LAROQUE

ConService
99 East 700 South
Logan, UT 84321
alaroque@conservice.com



Westlake District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

JAY SPURGIN, PUBLIC WORKS DIRECTOR
City of Thousand Oaks
2100 Thousand Oaks Blvd
Thousand Oaks, CA 91362
jspurgin@toaks.org

GEORGE CHEN, RATES MANAGER
City of Los Angeles, Dept. of Water & Power
P.O. Box 51111 Room 956
Los Angeles, CA 90051
ZhengGeorge.Chen@ladwp.com

California-American Water Company
4701 Beloit Dr
Sacramento, CA 95838
ca.rates@amwater.com

JOCELYN BLYSMA
Ventura Regional Sanitation District
1001 Partridge Dr Suite 150
Ventura, CA 93003
jocelynblisma@vrstd.com

CAROL PALMA
Las Virgenes Municipal Water District
4232 Las Virgenes Road
Calabasas, CA 91302
cpalma@lvmwd.com



Willows District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

City of Willows Civic Center
201 N Lassen St
Willows, CA 95988
staylor@cityofwillows.org