



August 31, 2017

Advice Letter No. 2275

CALIFORNIA WATER SERVICE COMPANY (U 60 W)

To The Public Utilities Commission of the State of California:

California Water Service Company (“Cal Water”) respectfully submits this Tier 2 advice letter requesting authority to make the following change to tariffs applicable to multiple ratemaking area.

New/Revised CPUC Sheet No.	Title of Sheet	Schedule No.	Cancelling CPUC Sheet No.
XXXXX-W	Table of Contents	Page 1	XXXXX-W
XXXXX-W	Table of Contents	Page 5	XXXXX-W
XXXXX-W	Schedule AS, Page 5	AS	XXXXX-W

Summary

In this advice letter, Cal Water proposes to amortize the final balance in Cal Water’s Credit Card Memo Account (CCMA2) and close the account consistent with Ordering Paragraph 18 of D.16-12-042. Specifically, Cal Water requests authority to:

- (1) Modify Schedule AS (the tariff for Additional Surcharges and Surcredits) to apply a one-time credit of \$0.16 to all customers in its Class A districts beginning October 1, 2017; and
- (2) Eliminate Preliminary Statement J2, which describes the terms and conditions of the Credit Card Memo Account (CCMA2), from Cal Water’s tariff.

Background

In D.16-12-042 and the Settlement Agreement adopted therein, the Commission authorized Cal Water to amortize several balancing and memo accounts analyzed in Cal Water’s 2015 GRC. While the balances of several accounts were amortized via the Tier 1 Advice Letter 2259, the Credit Card Memo Account was not included because it requires a Tier 2 filing.



Discussion

The parties agreed in the Settlement adopted in D.16-12-042 that Cal Water's "Credit Card Pilot Program," which allowed customers to pay their water bills using a credit or debit card without incurring an additional fee, should become permanent.

The costs and savings associated with the program were tracked in the Credit Card Memo Account (CCMA2) (Preliminary Statement J2), resulting in a net savings of \$74,307. The parties agreed that the balance should be returned to all customers (regardless of whether or not individual customers use the credit/debit option), and that the memo account should then be eliminated.

On page 36, the Settlement Agreement states as follows:

RESOLUTION: The Parties agree that the net savings of \$74,307 in the Credit Card Pilot Program Memorandum Account should be returned to customers as a credit via the filing of a Tier 2 advice letter. The Parties also support permanent authorization of Cal Water's credit/debit card payment program, and elimination of the related memo account after amortization of the memo account. When the amortization period is complete, and remaining amounts are rolled over into the District-Specific Balancing Accounts, Cal Water may file a Tier 1 advice letter to eliminate Preliminary Statement J2.

Accordingly, Ordering Paragraph 18 of D.16-12-042 states as follows:

18. California Water Service Company is authorized to refund \$74,307 from the Credit Card Pilot Program Memorandum Account to customers as a credit via the filing of a Tier 2 advice letter.

As reflected in the provided workpapers, returning the \$74,307 balance in the CCMA2 to all Class A customers results in a one-time credit of \$0.16 to each customer. Cal Water proposes to add this surcredit to page 5 of its Schedule AS, which is for Additional Surcharges and Surcredits, effective October 1, 2017.

Any balance remaining in the CCMA2 after the one-time surcredit will be rolled over into the District-Specific Balancing Accounts for aggregation with other small-dollar balances associated with each ratemaking area. Accordingly, Cal Water also requests authority to close the Credit Card Memo Account by eliminating Preliminary Statement J2 from its tariff effective October 1, 2017.



Requested Effective Date

This is a Tier 2 advice letter in accordance with Ordering Paragraph 18 of D.16-12-042. Cal Water requests an effective date of **October 1, 2017** for the tariff changes described herein.

Notice

Customer Notice: This is a compliance filing under General Order 96-B, Water Industry Rule 3.2, and therefore does not customer notice.

Service List: In accordance with General Order 96-B, General Rules 4.3 and 7.2, and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted on **August 31, 2017** to competing and adjacent utilities and other utilities or interested parties having requested such notification.

Response or Protest

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission
505 Van Ness Avenue, San Francisco, CA 94102
water_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to Cal Water at the following address:



CALIFORNIA WATER SERVICE COMPANY

Advice Letter 2275 Credit Card Surcredit

Page 5

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California Water Service Company
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Cities and counties requiring Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits within the 20-day protest period so a late-filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at 408/367-8200.

CALIFORNIA WATER SERVICE COMPANY

/s/

Natalie Wales
Director of Regulatory Policy & Compliance

Enclosures

cc: Ting-Pong Yuen, ORA

Table of Contents - Page 1

The following listed tariff sheets contain all effective rates and rules affecting the rates and service of the Utility together with information relating thereto:

<u>Sheet</u>	<u>Subject Matter</u>	<u>Service Area</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>
	Title Page			5613-W
	Table of Contents			
Page 1	Table of Contents			XXXXX-W (C)
Page 2	Preliminary Statements			XXXXX-W (C)
Page 3	Preliminary Statements			11405-W
Page 4	Preliminary Statements			11360-W
Page 5	Rate Schedules - All Districts			XXXXX-W (C)
Page 6	Rate Schedules - District Specific			11383-W
Page 7	Rate Schedules - District Specific			11422-W
Page 8	Rate Schedules - District Specific			11437-W
Page 9	Rate Schedules - District Specific			11307-W
Page 10	Rate Schedules - District Specific			11404-W
Page 11	Service Area Maps			11399-W
Page 12	Rules			11305-W
Page 13	Rules			11304-W
Page 14	Sample Forms			11409-W
Page 15	Sample Forms			XXXXX-W

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(To be inserted by utility)
 Advice Letter No. 2275
 Decision No.

Issued by
PAUL G. TOWNSLEY
 Name
Vice President
 Title

(To be inserted by CPUC)
 Date Filed
 Effective
 Resolution No.

Table of Contents - Page 2

Preliminary Statements

<u>Sheet</u>	<u>Subject Matter</u>	<u>Service Area</u>	<u>CPUC Sheet No.</u>
<u>Preliminary Statements</u>			
A	Territory Served by the Utility		
	Page 1		9240-W
	Page 2		8212-W
B-D	Types and Classes of Service, Procedure to Obtain Service, and Symbols		610-W
F	Methyl Tertiary Butyl Ether Memorandum Account (MTBE MA)		8312-W
H	Low-Income Ratepayer Assistance (LIRA) Memorandum Account		11323-W
J2	Credit Card Memorandum Account (CCMA2)		10438-W (D)
K	Wausau Memorandum Account (WMA)		7313-W
M	Water Revenue Adjustment Mechanism/ Modified Cost Balancing Account (WRAM/MCBA)		
	Page 1		9345-W
	Page 2		8372-W
	Bakersfield	BK	11379-W
	Bay Area Region	BAR	11219-W
	Bear Gulch	BG	11231-W
	Chico	CH	11286-W
	Dixon	DX	11230-W
	Dominguez	DOM	11418-W
	East Los Angeles	EL	11284-W
	Hermosa Redondo	HR	11411-W
	Kern River Valley	KRV	11229-W
	Livermore	LV	11228-W
	Los Altos	LS	11433-W (C)
	Los Angeles County Region	LAR	11425-W
	Marysville	MR	11226-W
	Monterey Region	MOR	11347-W
	Oroville	OR	11225-W
	Selma	SL	11224-W

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(To be inserted by CPUC)
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 Resolution No. _____

Table of Contents - Page 5

Rate Schedules

Sheet Subject Matter Service Area Schedule No. CPUC Sheet No.

Rate Schedules:

ALL DISTRICTS

Service to Company Employees	ED-1	5168-W
Surcharge to Fund Public Utilities Commission Reimbursement Fee	UF	11332-W
Rate Support Fund	RSF	11326-W
Low Income Ratepayer Assistance		
Page 1	LIRA	11325-W
Page 2	LIRA	10371-W
Page 3	LIRA	11324-W
PBOP Surcharge	PB	7049-W
Additional Surcharges/Surcredits		
Page 1	AS	11391-W
Page 2	AS	11390-W
Page 3	AS	11126-W
Page 4	AS	11125-W
Page 5	AS	XXXXX-W (C)
Page 6	AS	11394-W
FIRE FLOW TESTING CHARGE	FF	8597-W

Schedule 14.1

Page 1	14.1	11052-W
Page 2	14.1	10760-W
Page 3	14.1	11051-W
Page 4	14.1	10758-W
Page 5	14.1	10757-W
Page 6	14.1	10756-W
Page 7	14.1	11050-W
Page 8	14.1	11049-W
Page 9	14.1	11048-W
Page 10	14.1	11047-W
Page 11	14.1	11046-W
Page 12	14.1	11045-W
Page 13	14.1	11044-W
Page 14	14.1	11043-W
Page 15	14.1	11122-W
Page 16	14.1	11041-W

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(To be inserted by utility)
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 Title

(To be inserted by CPUC)
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 Effective _____
 Resolution No. _____

Schedule No. AS
ADDITIONAL SURCHARGES/SURCREDITS

4. CREDITS TO CUSTOMERS

Page 5

(A) Tax Benefit Refund: As a result of federal taxpayer relief laws enacted in 2010 and 2012, Cal Water may increase its deferred taxes for certain infrastructure investments. This refund applies to customers in districts where there are additional tax benefit from these laws.

(B) Conservation Program Refund: Water rates in effect for 2014-2016 included funding for a conservation program in each district that provided incentives to reduce water use. This refund returns unspent district conservation funds to its customers.

(C) Pension Cost Refund: The water rates in effect for 2014-2016 included funding for pension costs. However, due to cost savings Cal Water sought for pension activities during that period, customers are receiving a refund on the funds not used. Refunds vary by district based on the number of local customers and employees.

(D) Interim Rates Refund: In districts where excess funds were received through interim water rates associated with a previous general rate case, this refund returns the excess funds to customers.

(E) Credit/Debit Card Program Refund: A pilot program allowed customers who use credit or debit cards to pay water bills to avoid transaction fees. The CPUC has agreed to make the program permanent, and we are providing a one-time refund to all customers for cost savings related to the program. (N)

Metered Customers	Credit per Customer - One Month (October 1, 2017 - November 1, 2017)			Credit per Customer/Mo - for 12 Months (April 15, 2017 - April 14, 2018)			
	Credit/Debit Program Refund (N)	(D)	(D)	Tax Benefit Refund (A)	Conservation Refund (B)	Pension Cost Refund (C)	Interim Rates Refund (D)
Antelope Valley	-\$0.16			-\$0.80	-	-\$1.12	-
Bayshore	-\$0.16			-\$0.19	-	-\$0.29	-
Bakersfield	-\$0.16			-	-	-\$0.47	-
Bear Gulch	-\$0.16			-\$0.34	-\$1.53	-\$0.60	-\$1.53
Chico	-\$0.16			-	-	-\$0.48	-
Dixon	-\$0.16			-	-	-\$0.50	-
Dominguez	-\$0.16			-\$0.07	-	-\$0.52	-\$2.78
East Los Angeles	-\$0.16			-\$0.11	-	-\$0.58	-
Hermosa-Redondo	-\$0.16			-\$0.11	-\$0.69	-\$0.40	-
Kern River Valley	-\$0.16			-\$0.09	-	-\$0.83	-
King City	-\$0.16			-	-	-\$0.68	-
Livermore	-\$0.16			-\$0.18	-	-\$0.31	-
Los Altos	-\$0.16			-\$0.16	-	-\$0.43	-
Marysville	-\$0.16			-	-	-\$0.67	-
Oroville	-\$0.16			-\$0.38	-	-\$0.97	-
Palos Verdes	-\$0.16			-\$0.18	-	-\$0.50	-\$1.12
RWV-Coast Springs	-\$0.16			-	-	-\$0.78	-
RWV-Lucerne	-\$0.16			-\$0.25	-	-\$1.62	-
RWV-Unified	-\$0.16			-	-	-\$1.55	-\$3.08
Salinas	-\$0.16			-	-	-\$0.52	-
Selma	-\$0.16			-	-	-\$0.41	-
Stockton	-\$0.16			-\$0.16	-	-\$0.44	-
Visalia	-\$0.16			-	-	-\$0.34	-
Westlake	-\$0.16			-\$1.63	-\$2.90	-\$0.52	-
Willows	-\$0.16 (N)	(D)	(D)	-	-	-\$0.58	-
Grand Oaks	-			-\$0.55	-	-	-
Flat Customers	Credit per Customer - One Month (October 1, 2017 - November 1, 2017)			Credit per Customer/Mo - for 12 Months (April 15, 2017 - April 14, 2018)			
Bakersfield	-\$0.16 (N)	(D)	(D)	-	-	-\$0.47	-
Marysville	-\$0.16			-	-	-\$0.67	-
Selma	-\$0.16 (N)	(D)	(D)	-	-	-\$0.41	-

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ADVICE LETTER FILING MAILING LIST
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 PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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 PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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King City District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Livermore District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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Palos Verdes District

ADVICE LETTER FILING MAILING LIST
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 ADVICE LETTER FILING MAILING LIST
 PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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 PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST
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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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