

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** California Water Service Company      **Date Mailed to Service List:** 6/23/2017  
**District:** Various  
**CPUC Utility #:** U-60-W      **Protest Deadline (20<sup>th</sup> Day):** 7/13/17  
**Advice Letter #:** 2262      **Review Deadline (30<sup>th</sup> Day):** 7/24/17  
**Tier:**  1    2    3    Compliance      **Requested Effective Date:** 6/23/17  
**Authorization:** N/A      **Rate Impact:** n/a  
**Description:** LIRA Forms: update income limits

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** James Polanco

**Phone:** 408-367-8239

**Email:** [jpolanco@calwater.com](mailto:jpolanco@calwater.com)

**Utility Contact:** Veronica Chouinard

**Phone:** (408) 497-3903

**Email:** [vchouinard@calwater.com](mailto:vchouinard@calwater.com)

**DWA Contact:** Tariff Unit

**Phone:** (415) 703-1133

**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

DATE

STAFF

COMMENTS

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

APPROVED

WITHDRAWN

REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_



**CALIFORNIA WATER SERVICE COMPANY**  
1720 NORTH FIRST STREET  
SAN JOSE, CA 95112 ☎ (408) 367-8200 ☒ F (408) 367-8428

June 23, 2017

## Advice Letter No. 2262

To The Public Utilities Commission of the State of California:

California Water Service Company (Cal Water) hereby transmits for filing the changes in its tariff schedules shown below:

New/Revised CPUC Sheet No.	Title of Sheet	Schedule No.	Cancelling CPUC Sheet No.
XXXXX-W	LIRA Application (English)	LIRA English	XXXXX-W
XXXXX-W	LIRA Application (Spanish)	LIRA Spanish	XXXXX-W
XXXXX-W	Table of Contents	Page 14	XXXXX-W
XXXXX-W	Table of Contents	Page 1	XXXXX-W

### Summary

In compliance with Ordering Paragraph 11 of Decision 11-05-020, Cal Water is submitting changes to LIRA forms (English and Spanish) to update the income guidelines for its Low-Income Rate Assistance (“LIRA”) program.

### Background

The energy utilities have a low-income rate discount called California Alternate Rates for Energy (“CARE”) while Cal Water has a low-income rate discount called Low-Income Rate Assistance (“LIRA”). Both programs use the same income guidelines to qualify customers for rate discount programs.

On May 5, 2011, the Commission issued Decision 11-05-020 which adopted guidelines for water and energy utilities with overlapping service territories to share low-income customer information in order to increase the participation rate.

Ordering Paragraph 11 states:

Each water utility with a low-income assistance program shall file a Tier 1 advice letter to update California Alternate Rates for Energy guidelines within 30 days after the Commission’s Energy Division sends its notice to establish the California Alternate Rates for Energy income guidelines.

Each year, the CPUC updates the information which goes into effect on June 1 and covering a period from June 1<sup>st</sup> to the following May 31<sup>st</sup>.



Cal Water does not appear to have received the notice which normally would have prompted its update of the income guidelines. Upon realizing that income guidelines should have been updated, Cal Water has taken actions the following actions to rectify the situation:

- Cal Water will update its website ([http://www.calwater.com/your\\_account/lira.php](http://www.calwater.com/your_account/lira.php)) as well as the LIRA enrollment forms in compliance with this PUC order on June 23, 2017.
- Cal Water will retroactively honor the new eligibility guidelines from the intended effective date of June 1, 2017 for customers who would not otherwise have qualified for the low-income rate discount.
- Furthermore, Cal Water will include a bill message to let customers know that eligibility guidelines have been updated for its Low-Income Rate Assistance (“LIRA”) program.

The new eligibility guidelines summarized below

Household Size	1-2	3	4	5	6	7	8	Each Additional Person
Income Eligibility Upper Limit	\$32,480	\$40,820	\$49,200	\$57,560	\$65,920	\$74,280	\$82,640	\$8,320

**Requested Effective Date**

Cal Water requests that the proposed tariffs in this advice letter become effective June 23, 2017.

**Notice**

*Customer Notice* – Individual customer notice of this advice letter is not required under General Order 96-B, Water Industry Rule 3.1, because the requested rate increase is an offset of less than 10% of the district’s revenue requirement. If the rate change is approved, Cal Water will provide a bill message identifying the reason for the rate change in the first bill that includes the rate change.

*Service Lists* – In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted on June 23, 2017 to competing and adjacent utilities and other utilities or interested parties having requested such notification.

**Response or Protest**

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;



- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3<sup>rd</sup> floor  
California Public Utilities Commission,  
505 Van Ness Avenue, San Francisco, CA 94102  
[water\\_division@cpuc.ca.gov](mailto:water_division@cpuc.ca.gov)

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Veronica Chouinard  
California Water Service Company  
1720 North First Street,  
San Jose, California 95112  
Phone (408) 497-3903 or  
E-mail [vchouinard@calwater.com](mailto:vchouinard@calwater.com)

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.



**CALIFORNIA WATER SERVICE COMPANY**

Advice Letter 2262, LIRA Income Level Update

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**Replies**

The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at (408) 367-8200.

CALIFORNIA WATER SERVICE COMPANY

/s/

\_\_\_\_\_  
James Polanco, Rates Analyst

Enclosures

cc: Ting-Pong Yuen, ORA

CALIFORNIA WATER SERVICE COMPANY  
 1720 North First Street, San Jose, CA 95112  
 (408) 367-8200

Revised  
Canceling

CPUC Sheet No. XXXXX-W  
 CPUC Sheet No. XXXXX-W

**Table of Contents - Page 1**

The following listed tariff sheets contain all effective rates and rules affecting the rates and service of the Utility together with information relating thereto:

<u>Sheet Subject Matter</u>	<u>Service Area</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>
Title Page			5613-W
Table of Contents			
Page 1	Table of Contents		XXXXX-W (C)
Page 2	Preliminary Statements		XXXXX-W
Page 3	Preliminary Statements		10980-W
Page 4	Preliminary Statements		10979-W
Page 5	Rate Schedules - All Districts		10978-W
Page 6	Rate Schedules - District Specific		XXXXX-W
Page 7	Rate Schedules - District Specific		XXXXX-W
Page 8	Rate Schedules - District Specific		XXXXX-W
Page 9	Rate Schedules - District Specific		XXXXX-W
Page 10	Rate Schedules - District Specific		XXXXX-W
Page 11	Service Area Maps		XXXXX-W
Page 12	Rules		10747-W
Page 13	Rules		XXXXX-W
Page 14	Sample Forms		XXXXX-W (C)
Page 15	Sample Forms		2926-W

(continued)

(To be inserted by utility)  
 Advice Letter No. 2262  
 Decision No.                     

Issued by  
 PAUL G. TOWNSLEY  
 Name  
 Vice President  
 TITLE

(To be inserted by CPUC)  
 Date Filed                       
 Effective                       
 Resolution No.











### Antelope Valley District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Bakersfield District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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**Krista Mutual Water Company**

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## Bayshore District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A



## Bear Gulch District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A



### East Los Angeles District

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Kern River Valley District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### King City District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Livermore District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Los Altos District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Marysville District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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DIANA LANGLEY, PUBLIC WORKS

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GENERAL MANAGER

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GENERAL MANAGER

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VAL CONZET, WATER OPERATIONS

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SHILPA MEHTA

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### Oroville District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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### Palos Verdes District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
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