

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** California Water Service Company      **Date Mailed to Service List:** 7/20/2017  
**District:** Various  
**CPUC Utility #:** U-60-W      **Protest Deadline (20<sup>th</sup> Day):** 8/9/2017  
**Advice Letter #:** 2262-A      **Review Deadline (30<sup>th</sup> Day):** 8/21/2017  
**Tier:**  1    2    3    Compliance      **Requested Effective Date:** 6/23/2017  
**Authorization:** N/A      **Rate Impact:** n/a  
**Description:** LIRA Forms: update income limits  
(correction)

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** James Polanco  
**Phone:** 408-367-8239  
**Email:** [jpolanco@calwater.com](mailto:jpolanco@calwater.com)

**Utility Contact:** Veronica Chouinard  
**Phone:** (408) 367-8235  
**Email:** [vchouinard@calwater.com](mailto:vchouinard@calwater.com)

**DWA Contact:** Tariff Unit  
**Phone:** (415) 703-1133  
**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

DATE

STAFF

COMMENTS

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

APPROVED

WITHDRAWN

REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_



July 20, 2017

**Advice Letter No. 2262-A**

To The Public Utilities Commission of the State of California:

California Water Service Company (Cal Water) hereby transmits for filing the changes in its tariff schedules shown below:

New/Revised CPUC Sheet No.	Title of Sheet	Schedule No.	Cancelling CPUC Sheet No.
XXXXX-W	LIRA Application (English)	LIRA English	XXXXX-W
XXXXX-W	LIRA Application (Spanish)	LIRA Spanish	XXXXX-W
XXXXX-W	Table of Contents	Page 14	XXXXX-W
XXXXX-W	Table of Contents	Page 1	XXXXX-W

**Summary**

Cal Water filed Advice Letter 2262 on June 23, 2017, submitting changes to LIRA forms (English and Spanish) to update the income guidelines for its Low-Income Rate Assistance (“LIRA”) program. Cal Water submits this supplement to correct income limit errors in the original filing.

This supplement makes corrections to two income limits. First, the income limit for a “household size of three” is corrected from (\$40,820) to (\$40,840). Second, the income limit for “each additional person” is corrected from (\$8,320) to (\$8,360).

Cal Water requests that the effective date of June 23, 2017 be retained for this supplemental Tier 1 advice letter.

**Background**

The energy utilities have a low-income rate discount called California Alternate Rates for Energy (“CARE”) while Cal Water has a low-income rate discount called Low-Income Rate Assistance (“LIRA”). Both programs use the same income guidelines to qualify customers for rate discount programs.

On May 5, 2011, the Commission issued Decision 11-05-020 which adopted guidelines for water and energy utilities with overlapping service territories to share low-income customer information in order to increase the participation rate.

Ordering Paragraph 11 states:



Each water utility with a low-income assistance program shall file a Tier 1 advice letter to update California Alternate Rates for Energy guidelines within 30 days after the Commission’s Energy Division sends its notice to establish the California Alternate Rates for Energy income guidelines.

Each year, the CPUC updates the information which goes into effect on June 1 and covering a period from June 1<sup>st</sup> to the following May 31<sup>st</sup>.

Cal Water does not appear to have received the notice which normally would have prompted its update of the income guidelines. Upon realizing that income guidelines should have been updated, Cal Water has taken actions the following actions to rectify the situation:

- Cal Water will update its website ([http://www.calwater.com/your\\_account/lira.php](http://www.calwater.com/your_account/lira.php)) as well as the LIRA enrollment forms in compliance with this PUC order on July 20, 2017.
- Cal Water will retroactively honor the new eligibility guidelines from the intended effective date of June 1, 2017 for customers who would not otherwise have qualified for the low-income rate discount.
- Furthermore, Cal Water will include a bill message to let customers know that eligibility guidelines have been updated for its Low-Income Rate Assistance (“LIRA”) program.

The new eligibility guidelines summarized below; *please note that the previous amounts for a household size of 3 (\$40,820) and for each additional person (\$8,320) has been corrected.*

Household Size	1-2	3	4	5	6	7	8	Each Additional Person
Income Eligibility Upper Limit	\$32,480	\$40,840	\$49,200	\$57,560	\$65,920	\$74,280	\$82,640	\$8,360

**Requested Effective Date**

Cal Water requests that the proposed tariffs in this advice letter become effective June 23, 2017.

**Notice**

*Customer Notice* – Individual customer notice of this advice letter is not required under General Order 96-B, Water Industry Rule 3.1, because the requested rate increase is an offset of less than 10% of the district’s revenue requirement. If the rate change is approved, Cal Water will provide a bill message identifying the reason for the rate change in the first bill that includes the rate change.

*Service Lists* – In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted on July 20, 2017 to competing and adjacent utilities and other utilities or interested parties having requested such notification.



### **Response or Protest**

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The advice letter process does not provide for any responses, protests or comments, except for the utility's reply, after the 20-day comment period. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3<sup>rd</sup> floor  
California Public Utilities Commission,  
505 Van Ness Avenue, San Francisco, CA 94102  
[water\\_division@cpuc.ca.gov](mailto:water_division@cpuc.ca.gov)

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Veronica Chouinard  
California Water Service Company  
1720 North First Street,  
San Jose, California 95112  
Phone (408) 497-3903 or  
E-mail [vchouinard@calwater.com](mailto:vchouinard@calwater.com)

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits, within the 20-day protest period, so that a late



**CALIFORNIA WATER SERVICE COMPANY**

Advice Letter 2262-A, LIRA Income Level Update

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filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

**Replies**

The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at (408) 367-8200.

CALIFORNIA WATER SERVICE COMPANY

/s/

\_\_\_\_\_  
Veronica Chouinard, Manager of Regulatory Matters

Enclosures

cc: Ting-Pong Yuen, ORA

**Table of Contents - Page 1**

The following listed tariff sheets contain all effective rates and rules affecting the rates and service of the Utility together with information relating thereto:

<u>Sheet</u>	<u>Subject Matter</u>	<u>Service Area</u>	<u>Schedule No.</u>	<u>CPUC Sheet No.</u>
	Title Page			5613-W
	Table of Contents			
Page 1	Table of Contents			XXXXX-W (C)
Page 2	Preliminary Statements			XXXXX-W
Page 3	Preliminary Statements			10980-W
Page 4	Preliminary Statements			10979-W
Page 5	Rate Schedules - All Districts			10978-W
Page 6	Rate Schedules - District Specific			XXXXX-W
Page 7	Rate Schedules - District Specific			XXXXX-W
Page 8	Rate Schedules - District Specific			XXXXX-W
Page 9	Rate Schedules - District Specific			XXXXX-W
Page 10	Rate Schedules - District Specific			XXXXX-W
Page 11	Service Area Maps			XXXXX-W
Page 12	Rules			10747-W
Page 13	Rules			XXXXX-W
Page 14	Sample Forms			XXXXX-W (C)
Page 15	Sample Forms			2926-W

(continued)

(To be inserted by utility)  
 Advice Letter No. 2262-A  
 Decision No. \_\_\_\_\_

Issued by  
PAUL G. TOWNSLEY  
 Name  
Vice President  
 Title

(To be inserted by CPUC)  
 Date Filed \_\_\_\_\_  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_

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**SAMPLE FORMS**

<u>Utility Form Number</u>		<u>CPUC Sheet No.</u>
DP-3 Rev.1/70	Application for Service - New Facilities	1337-W
DP-1A	Application for Service - Existing Facilities	1338-W
B-1	Monthly Bill for Service	5316-W
1003 Rev/84	Discontinuance Notice, Collection	3183-W
1020	Service Deposit Receipt	4917-W
1009	Notice of Increase in Consumption	1344-W
	Past Due Notice	3093-W
B-5	Discontinuance Notice	3181-W
B-7	Collection Order	3182-W
1426 Rev. 2/77	Authority for Use of Fire Hydrant	1819-W
1530	Uniform Fire Hydrant Service agreement	2818-W
FF-1	Fire Flow Test Application	10555-W
LIRA English	LIRA Application Form in English, Revised March 2015	XXXXX-W (C)
LIRA Spanish	LIRA Application Form in Spanish, Revised March 2015	XXXXX-W (C)
 <u>Main Extension Contracts</u>		
1522	"B" Rule, Standard Facilities, Company Installation	2913-W
1570	"B" Rule, Standard Facilities, Applicant Installation	2914-W
1520	"C" Rule, Standard Facilities, Company Installation	3360-W
1524	"C" Rule, Standard Facilities, Subdivider Installation	2916-W
1524-A	"C" Rule, Standard Facilities, Plus Oversize for Company Needs, Subdivider Installation	2917-W
1521	"C" Rule, Standard Facilities, Plus Overside for Fire Protection, Company Installation	3361-W
1569	"C" Rule, Standard and Special Facilities, Company Installation	3362-W
1569-A	"C" Rule, Special Facilities and Oversize Mains at Applicant's Request, Company Installation	3363-W
1569-B	"C" Rule, Special Facilities and Oversize Mains at Utility's Request, Company Installation	3364-W
1591	"C" Rule, Standard Facilities, Assessment District, Company Installation	3365-W
1535	"C" Rule, Standard Facilities, Assessment District, District Installation	2924-W

(continued)

(To be inserted by utility)  
 Advice Letter No. 2262-A  
 Decision No. \_\_\_\_\_

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PAUL G. TOWNSLEY  
 Name  
Vice President  
 Title

(To be inserted by CPUC)  
 Date Filed \_\_\_\_\_  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_

**Form No. LIRA English**  
 All Tariff Areas

Quality Service Value.®

**Low-Income Rate Assistance (LIRA) Program Application**



At California Water Service (Cal Water), we care about our customers. We are pleased to offer our Low-Income Rate Assistance (LIRA) program to those who meet the income guidelines below or participate in other assistance programs listed. The California Public Utilities Commission (CPUC) has approved LIRA for Cal Water's residential customers throughout California. Qualifying customers receive a fixed monthly discount equal to 50% of the 5/8 x 3/4-inch meter service charge.

If you qualify for this discount, please complete the application below and return to: California Water Service, Attn: Customer Service Department, 1720 North First Street, San Jose, CA 95112.

**New and existing LIRA applicants:**  
 Please complete this form and return it to Cal Water at the address above. LIRA is not retroactive; customers who qualify will begin receiving the discount in the month after application is received.

**Note to existing LIRA customers:**  
 We are asking you to complete this form because California law requires that customers who currently receive the LIRA discount periodically certify that they still qualify for the discount.

- Program qualifications:**
- The Cal Water bill must be in your name.
  - You must live at the address where the discount will be received.
  - Your household must meet the income guidelines listed below **OR** someone in your household must be enrolled in one of the public assistance programs described below.
  - You must notify Cal Water if your household no longer qualifies for the LIRA discount.
  - Following enrollment, you may be required to provide proof of eligibility.
  - You are required to recertify your eligibility every two years (four years if you can prove handicapped/elderly (62+) status).

For questions, please e-mail LIRA@calwater.com or call toll-free 1-877-419-1701.

**1 CALIFORNIA WATER SERVICE CUSTOMER INFORMATION** (please type or print)

New LIRA applicant     Existing LIRA customer

Customer Account Number: (Located on front page of your Cal Water bill)

Name \_\_\_\_\_ E-mail \_\_\_\_\_  
 As it appears on your water bill

Service Address \_\_\_\_\_ City \_\_\_\_\_ CA Zip Code \_\_\_\_\_  
 Do NOT use a P.O. Box

Mailing Address \_\_\_\_\_ City \_\_\_\_\_ CA Zip Code \_\_\_\_\_  
 If different from the address above:

Daytime Telephone Number  Home  Cell   
 Please include area code

Total number of adults and children living in your household  Birth Date

**2 PLEASE CHOOSE BASIS FOR ELIGIBILITY** (select A or B)

A. Someone in my household is enrolled in one or more of the following assistance programs:

Medicaid/Medi-Cal for Families A & B     Low-Income Home Energy Assistance Program (LIHEAP)     National School Lunch Program (NSLP)  
 Supplemental Security Income (SSI)     CalWORKs/Temporary Assistance for Needy Families (TANF)     Bureau of Indian Affairs General Assistance  
 CalFresh SNAP     Women, Infants, & Children Program (WIC)     Head Start Income Eligible (Tribal only)  
 Tribal TANF

B. My household income does not exceed the following:  
 Your household's gross annual income may not exceed these LIRA income guidelines. (effective June 1, 2017 – May 31, 2018)

Total number of people in household	1	2	3	4	5	6	7	8
Total combined annual income	\$32,480	\$32,480	\$40,840	\$49,200	\$57,560	\$65,920	\$74,280	\$82,640

Add \$8,360 for each additional household member

Please declare your annual household income: \$  ,

**3 DECLARATION** (please read carefully and sign below)

I state that the information I have provided in this application is true and correct. I agree to provide proof of eligibility if asked. I agree to inform California Water Service if I no longer qualify to receive the discount. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received. I understand that Cal Water can share my information with other utilities or their agents to enroll me in their assistance programs.

X \_\_\_\_\_  
 California Water Service Customer Signature     fill in circle if guardian or power of attorney    Date \_\_\_\_\_

(continued)

(To be inserted by utility)  
 Advice Letter No. 2262-A  
 Decision No. \_\_\_\_\_

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PAUL G. TOWNSLEY  
 Name  
Vice President  
 Title

(To be inserted by CPUC)  
 Date Filed \_\_\_\_\_  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_







### Antelope Valley District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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**Leona Valley Town Council**  
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JACK L. CHACANACA

**Leona Valley Cherry Growers Association**  
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Mojave, CA 93501

JOSEPH S. LUCIDO

**Leona Valley Cherry Growers Association**  
26201 Tuolumne St  
Mojave, CA 93501



### Bakersfield District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

CITY MANAGER'S OFFICE

**City of Bakersfield**  
1600 Truxton Avenue  
Bakersfield, CA 93301  
admnmgr@bakersfieldcity.us

WATER RESOURCES DEPARTMENT

**City of Bakersfield**  
1000 Buena Vista Rd  
Bakersfield, CA 93311  
mrandall@bakersfieldcity.us

MICHAEL DAILLAK

**Casa Loma Water Company**  
1016 Lomita Drive  
Bakersfield, CA 93307  
mike11318@aol.com

TIMOTHY RUIZ

**East Niles Community Services District**  
P.O. Box 6038  
Bakersfield, CA 93386  
truiz@eastnilescsd.org

**Victory Mutual Water Company**

P.O. Box 40035  
Bakersfield, CA 93304

**Krista Mutual Water Company**

7025 Cuddy Valley Rd.  
Frazier Park, CA 93225

DOUGLAS NUNNELEY

**Olddale Mutual Water Company**  
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## Bayshore District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PUBLIC WORKS DIRECTOR  
**Town of Hillsborough**  
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PUBLIC WORKS DIRECTOR  
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JIMMY TAN, PUBLIC SERVICES  
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567 El Camino Real  
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JIM BURCH, DEPUTY DIRECTOR OF  
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## Bear Gulch District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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LISA EKERS  
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**City of Menlo Park Water Dept**  
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**Redwood City Water Department**  
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JOE LOCOCO, DEPUTY DIRECTOR OF  
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**Los Trancos Water District**  
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## Chico District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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**City of Chico**

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DAVE BURKLAND, CITY MANAGER

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**City of Chico**

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jrucker@ci.chico.ca.us



## Dixon District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

FINANCE DEPARTMENT

**City of Dixon**

600 East A St

Dixon, CA 95620

GENERAL MANAGER

**Solano Irrigation District**

508 Elmira Rd

Vacaville, CA 95687

admin@sidwater.org



### Dominguez District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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cblais@comptoncity.org

GEORGE CHEN, RATES MANAGER  
**City of Los Angeles, Dept. of Water & Power**  
P.O. Box 51111 Room 956  
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### East Los Angeles District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

**City of Commerce**  
2535 Commerce Way  
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**Park Water Company**  
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### Hermosa-Redondo District

ADVICE LETTER FILING MAILING LIST

PER SECTION III (G) OF GENERAL ORDER NO. 96-A

DIRECTOR OF PUBLIC WORKS/CITY  
ENGINEER, P.E.

**City of Hermosa Beach**

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Hermosa Beach, CA 90254  
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ROB OSBORNE

**City of Redondo Beach, Public Works**

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ALAN BERNDT

**City of Torrance, Dept of Water**

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SHAWN IGOE

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FINANCE DIRECTOR

**City of Hawthorne**

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GEORGE CHEN, RATES MANAGER

**City of Los Angeles, Dept. of Water &**

**Power**

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A



### Stockton District

ADVICE LETTER FILING MAILING LIST  
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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PER SECTION III (G) OF GENERAL ORDER NO. 96-A

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