



CALIFORNIA WATER SERVICE COMPANY

1720 NORTH FIRST STREET
SAN JOSE, CA 95112 • (408) 367-8200 • F (408) 367-8428

September 24, 2014

Advice Letter No. 2139

CALIFORNIA WATER SERVICE COMPANY (U 60 W)

To The Public Utilities Commission of the State of California:

California Water Service Company (Cal Water) hereby submits the following changes in its tariff, applicable to all districts:

CPUC Sheet No.	Title of Sheet	Cancelling CPUC Sheet No.
Canceled	Preliminary Statement E	6175-W
Canceled	Preliminary Statement G	6479-W
Canceled	Preliminary Statement I	6757-W
10438-W	Prel. J2-CCMA2	6759-W
Canceled	Preliminary Statement L	7107-W
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Canceled	Preliminary Statement Y	8316-W
10439-W	Prel. Z1-CEBA1	8805-W
10440-W	Prel. Z2-CEBA2	-
10441-W	Prel. AA1-PCBA1	8634-W
10442-W	Prel. AA2-PCBA2	-
10443-W	Prel. AB2-HCBA2	8635-W
10451-W	Prel. AD-SLMA	8807-W
10444-W	Prel. AE-TAMA pg1	9022-W
10445-W	Prel. AE-TAMA pg2	9023-W
Canceled	Preliminary Statement AH	9145-W
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Summary

Cal Water requests authority to change its tariff to (1) modify, delete, and add provisions in several rules; (2) add several preliminary statements; (3) eliminate several preliminary statements; and (4) modify several preliminary statements. None of these tariff changes have a direct impact on either customers' rates or Cal Water's revenue requirement.

In D.14-08-011, the decision that resolved Cal Water's 2012 General Rate Case on August 14, 2014, the Commission authorized Cal Water to take these actions within 60 or 120 days via a Tier 1 advice letter. Cal Water requests that these changes become effective on **September 25, 2014**.



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Background

The Commission resolved Cal Water's 2012 General Rate Case (GRC) in D.14-08-011 on August 14, 2014. In addition to resolving contested issues, D.14-08-011 in Ordering Paragraph (OP) 1 adopts the Settlement Agreement in this proceeding, attached as **Exhibit A** to the decision.

The Settlement Agreement proposed several modifications to its tariff rules relating to customer service (Special Request No. 15), credit cards (Special Request No. 17), and cross-connection control program (Special Request No. 19).¹ OP 15 adopts these rule modifications, the final forms of which included as **Exhibit F** to D.14-08-011.

The Settlement Agreement also proposed the deletion, modification, and additional of several preliminary statements in Cal Water's tariff.² The ordering paragraphs identified in the Discussion section below authorizes the deletions of existing preliminary statements, the modifications to existing preliminary statements, and the additional of new preliminary statements. The final forms of the modified and new preliminary statements are included as **Exhibit G** to D.14-08-011.

Discussion

(1) Request to Modify Several Tariff Rules

In several "special requests," Cal Water sought authority to modify several rules in its tariff that relate to: interactions with customers (Special Request No. 15), a modified credit card program (Special Request No. 17), and cross-connection (Special Request No. 19).³

In D.14-08-011, the Commission approved modifications to those rules, consistent with the Settlement Agreement in this proceeding. These special requests are addressed in the first and third bullets points of Ordering Paragraph (OP) 15, as follows:

15. Within 60 days of the adoption of this decision, California Water Service Company shall file Tier 1 Advice Letter to address the Special Requests identified in

¹ A draft of the rules that identifies the proposed changes were filed as Attachment 4 to the Settlement Agreement. That attachment is also contained in **Exhibit B** to D.14-08-011.

² A draft of the new preliminary statements, and versions of the modified preliminary statements that specifically identify the proposed changes, were filed as Attachment 5 to the Settlement Agreement. That attachment is also contained in **Exhibit B** to D.14-08-011.

³ For a discussion of these special requests, see pages 26-30 of the Settlement Agreement, provided as Exhibit A to D.14-08-011. Also note that Cal Water is not requesting the rule modifications associated with the Balanced Payment Program (Special Request No. 16) in this advice letter. The Balanced Payment Program is addressed in a separate ordering paragraph (OP 16), and requires a Tier 2 advice letter for implementation. See Settlement Agreement at 26-27.



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Chapter 6 of the Settlement Agreement attached to this decision as Exhibit A, in order to reflect:

- ***Modifications to its tariff relating to customer service rules, a modified credit card pilot program;***
- *Lot fees in Rule 15;*
- ***The cross connection program in Rule 16; and***
- *Residential fire service charges.*

In Special Request No. 15, Cal Water proposed several changes primarily related to interactions with customers in the following rules: Rules 1, 3, 5, 7-12, 16, and 18 (referenced herein as “customer service rules” merely for ease of reference).⁴ The nature of the changes included replacing outmoded language, updating requirements to reflect current law or practice, minor modifications to maintain internal consistency, and policy proposals that Cal Water believes better serve customers and the company.

In Special Request No. 17, Cal Water sought language changes in the “Payment of Bills” section of Rule 9 in order to implement a “modified” Credit/Debit Card Program.

In Special Request No. 19, Cal Water proposed several language changes to the sections in Rule 16 that govern Cal Water “cross-connection control program,” which requires customers to install backflow prevention devices under certain circumstances to ensure the continued safety of the water system. The modifications generally encompassed (1) updating terminology and references to reflect current industry standards and (2) providing greater specificity and clarity to Cal Water’s mandates and customers’ responsibilities, in order to carry out Cal Water’s enforcement of its program consistent with the expectations of the California Department of Health.

In this advice letter, Cal Water requests implementation of the above-described rules as proposed in the Settlement Agreement, and as they appear in **Exhibit F** to D.14-08-011. None of these tariff rule changes have a direct impact on either customers’ rates or Cal Water’s revenue requirement.

(2) Request to Add Memo and Balancing Accounts

Preliminary statements in Cal Water’s tariff generally describe the purpose of, and accounting procedures for, what is typically a memorandum or balancing account authorized by the Commission.⁵

⁴ Special Request No. 15 also proposed modifications to Rule 15 that have already been addressed in a previous advice letter.

⁵ An exception is Preliminary Statement S for the Water Cost of Capital Adjustment Mechanism (WCCM). The WCCM is not an account in which a balance is tracked. Instead, Preliminary Statement S describes the circumstances under which Cal Water must modify its rates pursuant to a settlement agreement in Cal Water’s last cost-of-capital proceeding.



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Chapter 7, Section F, of the Settlement Agreement adopted in D.14-08-011 describes six new balancing and memo accounts agreed-upon by the parties (see pages 63-66), and includes drafts of their associated preliminary statements (see Settlement Agreement at pages 63-66 and at Attachment 5). Five of the memo and balancing accounts are substantively related to a specific issue, and the sixth (set of) balancing accounts are “general” or “catch-all” accounts for each ratemaking area (one per ratemaking area). The Settlement Agreement summarizes these provisions as follows (at page 34-35):

The Parties agree to establish the following new balancing and memorandum accounts for the rate case period of 2014 through 2016: Chromium-6 Memorandum Account (Preliminary Statement AI), Conservation Expense Balancing Account (Preliminary Statement Z2), Pension Cost Balancing Account (Preliminary Statement AA2), Health Cost Balancing (Preliminary Statement AB2), and East Los Angeles Memorandum Account (new preliminary statement). In addition, the Parties agree to the creation of a General District Balancing Account for each ratemaking area to aggregate small residual balances for later amortization. (See Section F of this Chapter.)

Prior to the Commission’s issuance of D.14-08-011, Cal Water obtained authority to open the Chromium-6 Memorandum Account (Preliminary Statement AI) in Advice Letter 2128 because California adopted a final Maximum Contaminant Level for Chromium-6. In D.14-08-011, the Commission therefore addressed the remaining four substantive memo and balancing accounts in Ordering Paragraph 18, and the general district-specific balancing accounts in Ordering Paragraph 21:

18. Within 120 days of adoption of this decision, California Water Service Company is authorized to open the following new balancing and memorandum accounts for the rate case period of 2014 through 2016, and to file Tier 1 Advice Letters to add to its tariff preliminary statements that are substantially similar to the related draft preliminary statements in Attachment 5 to the Settlement Agreement attached to this decision as Exhibit A:

- *Conservation Expense Balancing Account (Preliminary Statement Z2); Pension Cost Balancing Account (Preliminary Statement AA2);*
- *Health Cost Balancing (Preliminary Statement AB2); and*
- *East Los Angeles Memorandum Account (new preliminary statement designation).*

21. Within 120 days of the adoption of this decision, California Water Service Company is authorized to open General District Balancing Account (District BA) for each ratemaking area, and to file a Tier 1 Advice Letter to add a preliminary statement that is substantially similar to the relevant draft preliminary statement in Attachment 5 of the Settlement Agreement attached to this decision as Exhibit A. Small residual balances that meet certain conditions may be transferred to the relevant District BAs so that they can be aggregated, and amortized together.

New Conservation and Pension Accounts – These accounts are authorized for expenses during this GRC period, 2014-2016. These accounts should not be confused



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with the Conservation and Pension accounts for the previous GRC period, 2011-2013, which will remain in Cal Water's tariff while they are being amortized. For reference purposes, the previous and new accounts are being designated as "1" and "2," respectively. (In a later section of this advice letter, Cal Water is requesting that the older Conservation and Pension accounts be renamed to reflect these designations.)

Health Cost Balancing Account – The new Health Cost Balancing Account is similar in name to the Health Care Memo Account established in the 2009 GRC, but is substantively distinct. While the older Health Care Memo Account was intended to track only the incremental costs associated with implementing new health care laws, the new Health Cost Balancing Account will track the difference between the health care costs authorized in D.14-08-011, and the health care costs that Cal Water actually incurs. Therefore, unlike the Conservation and Pension accounts described above, the Health Cost Balancing Account will entirely replace the old Health Care Memo Account, which is being eliminated consistent with the Settlement Agreement.

District Balancing Accounts – The purpose of creating a balancing account for each ratemaking area (referenced generally as "districts") in which miscellaneous credits and debits can be tracked is described in the Settlement Agreement as follows:

Cal Water requests authority to establish district-specific general balancing accounts because, currently, there is no mechanism for Cal Water to close out small balances that remain from memo and balancing accounts that have been over- or under-amortized. For Cal Water to implement small surcredits and surcharges to eliminate these balances, the administrative burden to Cal Water and the Commission and the confusion to customers of another surcharge/surcredit outweigh the minor benefits of closing out the accounts.⁶

...

RESOLUTION: ... the Parties agree that certain balances may be transferred to "district-specific" general balancing accounts, and aggregated for amortization. Cal Water agrees that balances should be maintained by ratemaking area. The conditions of the general district balancing accounts are as follows:

- a. Each ratemaking area will have an associated "general balancing account" (referred to as a "general district balancing account");*
- b. Each general district balancing account may be amortized consistent with the Commission's standard practices (2% of last adopted revenue requirement), or in a GRC, and;*
- c. For accounts for which the Commission has authorized a fixed period of amortization, the small residual balances that result from under- or over-amortization may be put into a general district balancing account.⁷*

⁶ Settlement Agreement at 36.

⁷ Settlement Agreement at 63-64.



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Conclusion – Pursuant to Ordering Paragraphs 18 and 21 of D.14-08-011, Cal Water requests authorization to open the above-described memo and balancing accounts, and add the associated preliminary statements to Cal Water’s tariff. The preliminary statements submitted with this advice letter are substantially similar to those provided in Attachment 5 to the Settlement Agreement, and in **Exhibit G** of D.14-08-011.

(3) Request to Eliminate Several Preliminary Statements

Chapter 7 of the Settlement Agreement describes the categories of memo and balancing accounts that should be eliminated:

In Section C of this Chapter, the Parties identify the memo and balancing accounts that they agree should be closed because no future transactions are appropriate, and the balances are zero. The Parties request that the Commission authorize closure of the accounts. To the extent that an account to be closed has a “preliminary statement,” the Parties request that the Commission also authorize Cal Water to file a Tier 1 advice letter to remove the preliminary statement from its tariff.

In Section D of this Chapter, the Parties identify the memo and balancing accounts that have balances, but that should be closed after appropriate disposition of those balances. If an account in this category has already been amortized once, and there is still a small residual balance, the Parties recommend that the residual be transferred to the General District Balancing Accounts (discussed in Section F, below) so that small balances can be aggregated for later amortization. If an account in this category does not have a preliminary statement, the Parties do not recommend adding a preliminary statement because the accounts are intended to be closed in the near future.

Section C Memo and Balancing Accounts - As indicated above, Section C, Chapter 7 of the Settlement Agreement discusses the memorandum and balancing accounts below that are associated with a preliminary statement, but that may be eliminated because they are no longer relevant:

- Recycled Water Memo Account (Prelim. St. E)
- Military Family Relieve Program Memo Account (Prelim. St. G)
- Water Conservation Memo Account (Prelim. St. I)
- Groundwater Rule Compliance Cost Memo Account (Prelim. St. O)
- Conservation OII 07-01-022 Memo Account (Prelim. St. Y)
- Health Care Expense Memo Account (Prelim. St. AB)

The Commission addresses these accounts in Ordering Paragraph 17 of D.14-08-011:

17. Within 120 days of adoption of this decision, California Water Service Company is authorized to close the balancing and memorandum accounts with no balances identified in Chapter 7, Section C, of the settlement agreement attached to this



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decision as Exhibit A, and to file Tier 1 Advice Letters to eliminate their related preliminary statements, if necessary.

Pursuant to Ordering Paragraph 17, Cal Water requests authorization to eliminate the preliminary statements listed above from its tariff.

Section C Memo and Balancing Accounts: With the creation of the general district-specific balancing accounts ("District BAs") (requested in the previous section of this advice letter), the Commission agreed that several existing memo and balancing accounts contain residual balances that meet the criteria for having their balances transferred to the appropriate District BAs. For the accounts identified below, OP 22 of D.14-08-011 authorizes the rollover of the balances, and the elimination of the relevant preliminary statements, if any:

22. California Water Service Company is authorized to transfer the residual balances in the following balancing and memorandum accounts to the relevant General District Balancing Accounts (District BA), close the accounts, and eliminate the preliminary statements for:

- *Cost of Capital Interim Rate Memo Account (Preliminary Statement AH);*
- *Temporary Interest Rate Balancing Account (Preliminary Statement R);*
- *Water Conservation Expense Memo Account (Preliminary Statement L);*
- *Water Conservation Balancing Account (Preliminary Statement N); and*
- *The Incremental Cost Balancing Accounts (no preliminary statement).*

Within 120 days of the adoption of this decision, CWS is authorized to file a Tier 1 Advice Letter to amortize the aggregate amounts in the District BA in accordance with Commission Standard Practice U-27-W, and to eliminate the preliminary statements in accordance with the Settlement Agreement attached to this decision as Exhibit A.

These accounts are also discussed in Section D, Chapter 7, of the Settlement Agreement. Cal Water requests authority to comply with OP 22 by eliminating Preliminary Statements AH, R, L, and N from its tariff.

(4) Request to Modify and Add Several Preliminary Statements

Finally, Sections D and E, Chapter 7, of the Settlement Agreement identifies several existing balancing and memo accounts with preliminary statements that require modification, or that are not currently associated with preliminary statements. The Commission addresses these accounts in Ordering Paragraph 17 of D.14-08-011:

17. Within 120 days of adoption of this decision, California Water Service Company is authorized to file Tier 1 advice letters relating to the following existing balancing and memorandum accounts in order to modify, add, or replace preliminary statements in its tariff:

- *Conservation Expense Balancing Account (Preliminary Statement Z1);*
- *Pension Cost Balancing Account (Preliminary Statement AA1);*



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- *Infrastructure Act Memorandum Account [no preliminary statement], Rate Support Fund Balancing Account [no preliminary statement];*
- *Stockton Litigation Memorandum Account (Preliminary Statement AD);*
- *Water Contamination Litigation Memorandum Account [no preliminary statement];*
- *2010 Tax Law Memorandum Account (Preliminary Statement AE); and*
- *Modified Credit Card Pilot Program Memorandum Account (Preliminary Statement J2).*

The relevant preliminary statements will be substantially similar to the draft preliminary statements in Attachment 5 of the Settlement Agreement attached to this decision as Exhibit A.

For those accounts listed above that are already associated with a preliminary statement, Cal Water requests authority to replace the existing preliminary statements with those provided herein, which are substantially similar to those provided in **Exhibit G** to D.14-08-011.

For those accounts above without preliminary statements, Cal Water requests the addition to its tariff of those preliminary statements provided herein, which are substantially similar to those provided in **Exhibit G** to D.14-08-011.

Requested Effective Date

Pursuant to the ordering paragraphs of D.14-08-011 cited above, these tariff changes are being requested via a Tier 1 advice letter. This is also consistent with GO 96-B, Water Industry Rule 7.3.1(3), which provides that an advice letter for actions in compliance with a mandatory resolution may be Tier 1.

Pursuant to GO 96-B, General Rule 7.3.1, a Tier 1 advice letter may be effective immediately, subject to disposition by the Commission. Cal Water requests that this advice letter be effective on **September 25, 2014**.

Notice

Customer Notice – Pursuant to General Rule 4.2 (Customer Notices) and Water Industry Rule 7.3.1 (Tier 1) of General Order 96-B, this advice letter does not require customer notice.

Service Lists – In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted on **September 24, 2014** to competing and adjacent utilities and other utilities or interested parties having requested such notification.



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Response or Protest

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The advice letter process does not provide for any responses, protests, or comments after the 20-day comment period, except for the utility's reply. The address for mailing or delivering a protest is:

Tariff Unit, Division of Water and Audits, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
water_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

Tess Cayas
California Water Service Company
1720 North First Street,
San Jose, California 95112
Fax 408/367-8430 or
E-mail tcayas@calwater.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits, within the 20 day protest period, so



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that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies

The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response. If you have not received a reply to your protest within 10 business days, contact California Water Service Company at 408/367-8200.

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A handwritten signature in black ink, appearing to read "Tess Cayas".

Tess Cayas
Acting Manager of Rates

Enclosures

cc: Ting-Pong Yuen, ORA

**CALIFORNIA PUBLIC UTILITIES
COMMISSION
DIVISION OF WATER AND
AUDITS**

(Date Filed / Received Stamp by CPUC)

Advice Letter Cover Sheet

AL # 2139	Date Mailed to Service List: September 24, 2014	Requested Effective Date: September 25, 2014	Requested Tier: <input checked="" type="checkbox"/> Tier 1 Tier 2 Tier 3	
Replacing AL#: n/a	Authorized by: D.14-08-011	Compliance Filing? <input checked="" type="checkbox"/> Yes No	Rate Impact	\$ n/a % n/a

The public has 20 days from Date Mailed (above) to protest this advice letter. If you chose to protest or respond to the advice letter, send Protest and/or Correspondence within 20 days to:

Director
Division of Water and Audits
505 Van Ness Ave.
San Francisco, CA 94102

And if you have email capability, also email to:

water_division@cpuc.ca.gov

Your protest also must be served on Cal Water at:

(See attached advice letter for more information and grounds for protest.)

Company Name: California Water Service Company

CPUC Utility Number:

Address: 1720 North First Street

WTA U-60-W

City, State, Zip: San Jose, CA 95112

	Contact Name:	Phone No.	Fax No.	Email Address:
Filer	TESS CAYAS	408-367-8200	408-367-8340	tcayas@calwater.com
Alternate	NATALIE WALES	408-367-8566	408-367-8426	nwales@calwater.com

Description: In this space or on the back of this form,

- 1. Explain justification for requested Tier** – This is Tier 1 because it is for compliance with a mandatory resolution.
- 2. Describe service affected and how it is affected** – Modifies, deletes, and adds various provisions to rules and preliminary statements.
- 3. Describe differences from related Advice Letters (similar service, replacement filing)** – n/a

(FOR CPUC USE ONLY)

WTS Budget/Activity/Type		Process as: Tier 1 Tier 2 Tier 3		
_____ / _____ / _____		20th Day	<input type="checkbox"/>	30th Day <input type="checkbox"/>
Project Manager:	<input type="text"/>	Suspended on: <input type="text"/>		
Analyst:	<input type="text"/>	Extended on: <input type="text"/>		
Due Date:	<input type="text"/>	Resolution No.: <input type="text"/>		
Completion Date:	<input type="text"/>	AL/Tariff Effective Date: <input type="text"/>		

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Date Filed	September 24, 2014	September 24, 2014	August 25, 2014	August 25, 2014	August 25, 2014	August 25, 2014	March 21, 2014	September 24, 2014	Arpil 10, 2014
Effective	September 25, 2014	September 25, 2014	August 29, 2014	August 29, 2014	August 29, 2014	August 29, 2014	April 21, 2014	September 25, 2014	May 1, 2014
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Date Filed	September 8, 2014	September 8, 2014	March 24, 2014	July 11, 2014	July 18, 2014	July 8, 2014	March 21, 2014	September 3, 2014	Arpil 10, 2014
Effective	September 8, 2014	September 8, 2014	April 30, 2014	July 31, 2014	July 18, 2014	July 31, 2014	April 21, 2014	September 14, 2014	May 1, 2014
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C.P.U.C. Sheet No.	Title of Sheet	Cancelling C.P.U.C. Sheet No.
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 Advice Letter No. 2139
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Rule No. 1

DEFINITIONS

- Applicant:** The person, association, corporation or governmental agency applying for water service.
- Utility:** The public utility named herein.
- Customer:** Any person, association, corporation, or governmental agency supplied or entitled to be supplied with water service for compensation by the utility.
- "Older" Customer:** Any residential customer who is age 62 or over may qualify for special consideration under Rule No. 8.A.3.b and Rule No. 11.B.1, subsections (e), (i), and (k). Upon request, proof of age must be supported by certificate of birth, driver's license, passport, or other reliable document. (N)
- Disabled Customer, or Customer With Medical Condition:** Any residential customer whose health or physical condition may qualify him/her for special consideration under Rule No. 8.A.3.b and Rule No. 11.B.1, subsections (e), (i), and (k). Upon request, proof of a disability, or of a medical condition for which the discontinuance of water would be life-threatening, must be certified by a licensed physician, public health nurse, or social worker. (N)
- Premises:** The integral property or area, including improvements thereon, to which water service is, or is to be, provided. (T)
- Metered Service:** Service for which the charges are computed on the basis of measured quantities of water. (N)
- Flat Rate Service:** Service for which the charges are based upon the types and numbers of units served. (N)
- Commercial Service:** Provision of water to residual premises or business premises.
- Residential Service:** Provision of water for household purposes, including water used on the premises for sprinkling lawns, gardens and shrubbery; washing vehicles, and other similar and customary purposes pertaining to single or multiple family dwellings.
- Business Service:** Provision of water for use in connection with commercial premises devoted primarily to operations for profit including offices, stores, markets, apartments, hotels, motels, automobile trailer parks or courts, service stations and the like.
- Industrial Service:** Provision of water to industrial premises where the water is used primarily in manufacturing or processing activities.
- Irrigation Service:** Provision of water for commercial agricultural, floricultural or horticultural use and billed under distinct irrigation rates.
- Date of Presentation:** The date upon which a bill or notice is mailed or delivered by the utility to the customer. (N)

(continued)

(To be inserted by utility)
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Rule No. 3

APPLICATION FOR SERVICE

A. Application for Service

Each applicant for water service may be required to complete a form provided by the Utility, an application which will set forth: (N)

1. Date and place of application.
2. Location of premises to be served.
3. Date applicant will be ready for service.
4. Whether the premises have been heretofore supplied with water by the Utility.
5. Purposes for which service is to be used.
6. Address to which bills are to be mailed, or delivered.
7. Whether applicant is owner or tenant of, or agent for, the premises. (T)
8. Rate schedule desired where optional rates are in effect.
9. Such other information as the utility may reasonably require.

The application is merely a written request for service and does not bind the applicant to take service for a period of time longer than that upon which the rates and minimum charge of the applicable rate schedule are based; neither does it bind the Utility to serve, except under reasonable conditions.

B. Individual Liability for Joint Service

Two or more parties who join in one application for service shall be jointly and severally liable for payment of bills and shall be billed by means of single periodic bills.

C. Change in Customer's Equipment

Customers making any material change in the size, character or extent of the utilizing equipment or operations for which the Utility is supplying water service shall immediately give the Utility written notice of the extent and nature of the change.

D. Use of Water Without Application for Service Having Been made

Any person or firm taking possession of and using water without having made application to the Utility for service, shall be held for the full amount of the service rendered.

(continued)

(To be inserted by utility)
Advice Letter No. 2139
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Rule No. 5

Sheet 1 of 2 (T)

SPECIAL INFORMATION REQUIRED ON FORMS

A. Contracts

Each contract for service will contain substantially the following provisions:

- 1. Unless exempted by the Public Utilities Commission,
"This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as said Commission may, from time to time, direct in the exercise of its jurisdiction"

- 2. Unless otherwise not required by the Public Utilities Commission,
" It is the understanding of the parties to this contract that it shall not become effective until the authorization of the Public Utilities Commission of the State of California has been first obtained.

B. Bill for Service

On each bill for service will be printed substantially the following language:

" This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of the mailing..."

"Should the amount of this bill be questioned, an explanation should be requested from the utility. If an explanation satisfactory to the customer is not made by the utility and the bill is still questioned, the customer may deposit with the California Public Utilities Commission , Consumer Affairs branch, 505 Van Ness Avenue, Room 2003, San Francisco, California 94102*, telephone number is (public) 415-703-2074 and (hearing impaired - TDD) 866-836-7825, the amount of the bill to avoid discontinuance of service. Make remittance payable to "California Public Utilities Commission" and attach the bill and a statement setting forth the basis for the dispute of the amount of bill. The Commission will review the basis of the billed amount and disburse the deposit in accordance with its findings.

" The commission will not, however, accept deposits when the deposit appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications, and source of fuel or power."

* For service rendered in Southern California, 320 W 4th Street, Room 500, Los Angeles, CA 90013, Telephone number is (public) 800-365-0550_and (hearing impaired - TDD) 866-836-7825

(T)
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(continued)

(To be inserted by utility)

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(To be inserted by Cal. P.U.C.)

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Rule No. 5

Sheet 2 of 2 (T)

DESCRIPTION OF SERVICE

(continued)

C. Customer's Deposit Receipt

Each receipt for cash deposit to establish or re-establish credit for service will contain the following statements;

This deposit may be applied to unpaid balances where service has been discontinued by the utility for nonpayment of bills.

This deposit, less the amount of any unpaid bills for service, will be refunded, together with any interest due, in accordance with Rule 7, Deposits, or after the deposit has been held for 12 consecutive months, provided a service has not been discontinued for nonpayment

D. Discontinuance of Service Notice

Every notice of discontinuance of service for nonpayment of bills shall include all of the following information:

- (1) The name and address of the customer whose account is delinquent.
- (2) The amount of the delinquency.
- (3) The date of which payment or arrangements for payment is required in order to avoid discontinuance.
- (4) The procedure by which the customer may initiate a complaint or request an investigation concerning service or charges.
- (5) The procedure by which the customer may request installment payments for the unpaid charges. (T)
- (6) The procedure for the customer to obtain information on the availability of financial assistance , including private, local, state, or federal sources, if applicable.
- (7) A local address and telephone number of the water utility for users to obtain additional information and assistance in continuing service or in making arrangements for payment.
- (8) The telephone number of the Commission (Consumer Affairs Branch) to which inquiries by the customer may be directed. For water utilities operating in Northern California, the number of Consumer Affairs branch is 800-649-7570 or 866-836-7825 (hearing impaired - TDD). For water utilities operating in Southern California, the telephone number of Consumer Affairs Branch is 800-365-0550 (public) or 866-836-7825 (hearing impaired - TDD). (T)

(continued)

(To be inserted by utility)

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Rule No. 7

Sheet 1 of 1 (T)

DEPOSITS

A. Amount to Establish Credit

1. Metered Service

To establish credit by deposit, the amount will not exceed twice the estimated average monthly bill.

2. Flat Rate Service

To establish credit by deposit, the amount will not exceed the estimated average monthly bill for one month.

B. Amount to Re-Establish Credit

1. Former Customers

For an applicant who is a former customer and whose service was discontinued during the last 12 months of his or her former service for non-payment of bills, an amount equal to twice the estimated average monthly bill for the service desired.

2. Present Customers

For a customer whose service has been discontinued for non-payments of bills, an amount equal to twice his or her average monthly bill for that service.

C. Applicability to Unpaid Accounts

Deposits prescribed herein are applied to unpaid bills for water service when such service has been discontinued. (T)

D. Return of deposits

1. When service has been for less than 12 consecutive months, upon customer's request for the discontinuance of service, the company will refund the customer's deposit or the balance of the deposit in excess of any unpaid bills for that service, and any interest payable under Section E of this rule. (T)

(T)

(To be inserted by utility)

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Rule No. 8

Sheet 1 of 2 (T)

NOTICES

A. Notice to Customers

1. Notice to a customer will normally be in writing and, depending on the type of notice, will either be delivered or mailed to the customer's last known address.

In some cases, customers may have the option to receive notices via electronic means (such as email, text message, or portable device "apps") as an alternative to, or in addition to, written notice on paper, depending on the type of notice. (N)

2. Exception

In emergencies or when circumstances warrant, the utility, where feasible, will endeavor to promptly notify the customer affected and may make such notification orally, either in person or by telephone.

3. Discontinuance of Service (T)

- a. The utility shall make a reasonable attempt to contact 1) the customer of record by mailing a separate notice at least 5 business days prior to any discontinuance, 2) an adult a person on the residential customer's premises by telephone or in person at least 24 hours prior to any discontinuance.

- b. For-residential customers that are 62 years or older, disabled, or have a medical condition (as defined in Rule No. 1), the utility shall provide at least 48 hours notice by telephone or in person. For these customers, if a personal contact cannot be made, a notice of discontinuance of service shall be posted in conspicuous location at the service address at least 48 hours prior to discontinuance. (T)

- c. Whenever the utility furnishes residential service through a master meter or whenever individually metered residential service is furnished in a multi-unit residential structure or mobilehome park, where the owner or manager is listed by the utility as the customer of record, the utility shall make every good faith effort to inform the residents, by means of a notice, that service will be discontinued within 15 days as outlined in Rule No. 11. The notice shall further inform the residents that they have the right to become utility customers, to whom the service will then be billed, without being required to pay any amount which may be due upon the delinquent account. (N)

- d. Discontinuance and restoration of service procedure is outlined in Rule No. 11.

4. Third Party Notification

Third party notification is the option to have a copy of a customer's notices or bills provided automatically to another individual. The customer is still fully responsible for the bill, but the third party has the option to make payment arrangements on the customer's behalf. (N)

A customer electing this option must provide the Company with the name and contact information of the third party. The Company may require written acknowledgement that the third party agrees to receive the notices and bills." (N)

Notice of availability of third party notification shall be given annually to all residential customers, commencing at the time of the first full billing after the effective date of this tariff schedule. (T)

(continued)

Rule No. 9

Sheet 1 of 4 (T)

RENDERING AND PAYMENT OF BILLS

A. Rendering of Bills

Bills for service will be rendered to each customer on a monthly or bimonthly basis at the option of the utility, unless otherwise provided in its rate schedules. (T)

At the customer's request and the utility's approval, paper bills, electronics bills, or access to electronic bills for service will be rendered monthly, bimonthly, or at other intervals. (T) (N) (D) (D)

1. Metered Service

- a. Meters will be read at regular intervals for the preparation of periodic bills and as required for the preparation of opening bills, closing bills, and special bills.
- b. The opening bills for metered service will not be less than the established monthly minimum or readiness-to-serve charge for the service. Any amount paid in excess of the prorated charges against the charge for the succeeding regular billing period, except that no such credit shall accrue of the total period of service is less than one month.
- c. It may always be practicable to read meters at intervals which will result in billing periods of equal number of days.
 - (1) Should a monthly billing period contain less than 27 days or more than 33 days, a pro rata correction in the amount of the bill will be made.
 - (2) The charge for metered service for a bimonthly period will be computed by doubling the monthly minimum or readiness-to-serve charge and the number of cubic feet to which each block rate is applicable on a monthly basis.
 - (3) For billing periods other than monthly or bimonthly, adjustments will be made proportionate to that for a monthly billing period.
- d. Bills for metered service will show at least the reading of the meter at the end of the period for which the bill is rendered, the meter constant, if any, the number and kinds of units, and the date of the current meter reading.

(continued)

(To be inserted by utility)

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Rule No. 9

Sheet 3 of 4 (T)

RENDERING AND PAYMENT OF BILLS

(continued)

3. Proration of Bills (continued)

and the quantity in each of the each quantity rate blocks will be prorated on the basis of the ratio of the number of days in the period. The measured quantity of usage will be applied to such prorated amounts and quantities

(2) Flat Rate Service

The billing period charge will be prorated on the basis of the ratio of the number of days in the period to the number of days in an average billing period.

(3) Average Billing Period

The number of days in an average billing period is defined as 365 divided by the number of billing periods in a year. (It is 30 days for a monthly billing period.)

(N)

4. Electronic Bill Presentation and Payment

At the mutual option of the Customer and Cal Water, the Customer may elect to receive, view, and pay regular bills for service electronically and to no longer receive paper bills and legal and mandated notices. Customers requesting this option may be required to complete additional forms and agreements. Legal and mandated notices shall be included with Cal Water's electronic transmittal; except, however, all notices of termination of service for nonpayment shall be delivered by U.S. Mail. Either party may discontinue Electronic Billing upon 30 days prescribed notice.

B. Payment of Bills

(1) Bills for service are due and payable upon presentation.

Collection of closing bills may be made at the time of presentation.

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(continued)

(To be inserted by utility)

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Rule No. 9

Sheet 4 of 4 (T)

RENDERING AND PAYMENT OF BILLS

(continued)

B. Payments of Bills (Continued)

Payment may be made to any representative of the utility authorized to make collections. Payment may also be made:	(D)	(L)
(1) through a third-party operated pay-by-phone service available through an 800-number;	(T)	
(2) at Cal Water's local customer service center;		
(3) through Cal Water online at www.calwater.com ; and	(T)	
(4) through third party vendors.	(N)	
Options (1) through (3) include both one-time payments and a recurring billing payment option. If a customer signs up for e-billing, all future paper bills will also be suppressed in accordance with Rule 9.A.4.	(T)	
(2) Bills for customers under the utility's Automatic Payment Service (APS) are due and payable monthly in accordance with the utility's approved payment schedule.		
(3) A credit card or debit card option, on a pilot basis, will be available to customers. All credit and debit card payment options will be available to all customers. This program will either continue indefinitely, continue as modified by Cal Water or Commission decision, or be terminated by Cal Water or the Commission decision rendered at the conclusion of the pilot program.	(T)	
		(L)

C. Customer Checks or Electronic Fund Transfer Not Honored

The utility may charge \$10.00 for any bad check or electronic fund transfer not honored.

C. Customer Checks or Electronic Fund Transfer Not Honored

The utility may charge \$10.00 for any bad check or electronic fund transfer not honored. (L)

(T)

(To be inserted by utility)

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(To be inserted by Cal. P.U.C.)

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Rule No. 10

Sheet 1 of 2 (T)

DISPUTED BILLS

A. Correctness of Bill

Any customer who has initiated a complaint to the utility or requested an investigation by the utility within five days of receiving a contested bill shall be given an opportunity for review of such complaint or investigation by a review manager of the utility. The review shall include consideration of whether the customer should be permitted to amortize the unpaid balance of his account over a reasonable period time.

B. Notice of Deposit to Avoid Discontinuance

If an explanation satisfactory to the customer is not made by the utility and the bill is not paid within 19 days after its presentation or at the time the explanation is made, whichever is longer, the utility will notify the customer in writing substantially as follows:

- 1. To avoid discontinuance of service, in lieu of paying the bill in question, the residential customer within 15 days and the non-residential customer within 7 days of the date of this notice, must deposit with the California Public Utilities Commission, State Building, 505 Van Ness Avenue, San Francisco, California 94102-3298,* the amount of the bill claimed by the utility to be due.

C. Commission Appeal

When a customer and the utility fail to agree on a bill for service:

- 1. To avoid discontinuance of service, in lieu of paying the disputed bill the customer, may deposit with the California Public Utilities Commission at its office in the State Building, 505 Van Ness Avenue, San Francisco, California 94102-3298,* the amount claimed by the utility to be due. (T)
- 2. Checks or other forms of remittance for such a deposit should be made payable to the California Public Utilities Commission and should be accompanied with the bill in question and a statement setting forth the basis for thru dispute of the amount of the bill. (T)
- 3. Upon receipt of the deposit, the bill and the customer's statement of the dispute, the Commission will notify the utility, will review the basis of the billed amount, and will advise both parties of its findings and disburse the deposit in accordance therewith.

* For service rendered in Southern California, substitute - 320 W. 4th Street Room 500, Los Angeles, CA 90013 for "State Building, San Francisco, 505 Vane Ness Avenue, San Francisco, CA 94102-3298." (T)

(continued)

Rule No. 11

Sheet 2 of 5 (T)

DISCONTINUANCE AND RESTORATION OF SERVICE

(continued)

B. Discontinuance of Service by Company (continued)

1. For Nonpayment of Bills (continued)

d. Any customer whose complaint or request for an investigation pursuant to subdivision (c) has resulted in an adverse determination by the company may appeal the determination to the Commission. Any subsequent appeal of the dispute or complaint to the Commission shall be in accordance with the Commission adopted Rules of Practice and Procedure

e. Service to a residential customer will not be discontinued for nonpayment when the customer has previously established to the satisfaction of the company that:

- (1) The customer is older, disabled, or has a medical condition, as defined in Rule 1;
- (2) The customer is temporarily unable to pay for such service in accordance with the provisions of the company's tariffs; and
- (3) The customer is willing to arrange installment payments satisfactory to the utility, over a period not to exceed 12 months, including arrangements for prompt payment of subsequent bills.

(D) (N)

However, service may be discontinued to any customer who does not comply with an installment payment agreement or keep current on his or her account for water service as charges accrue in each subsequent billing period.

(D)

f. A customer's residential service may be discontinued for nonpayment of a bill for residential service previously rendered to him or her at any location served by the company.

A nonresidential service may be discontinued for nonpayment of a bill for residential as well as nonresidential service previously rendered to him or her at any location served by the company.

The discontinuance of service notice required in (b) above will be given in both cases stated in (b) before service is discontinued.

Residential service will not be discontinued for nonpayment of bills for separate nonresidential service

g. Service will be discontinued by reason of delinquency in payment for service on any Saturday, Sunday, Legal Holiday, or at any time which the business offices of the company are not open to the public.

(continued)

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Rule No. 11

Sheet 3 of 5 (T)

DISCONTINUANCE AND RESTORATION OF SERVICE

(continued)

B. Discontinuance of Service by Company (continued)

1. For Nonpayment of Bills (continued)

- h. Where water service is provided to residential users through a master meter, the company shall make every good faith to inform the actual users, by telephone, in person, or by means of a notice when the account is in arrears that service will be discontinued in 10 days. The 15-day discontinuance notice shall be posted within a conspicuous place of each residential unit. The notice shall further inform the actual users that they have the right to become company customers without being required to pay the amount due on the account. The company shall not be obligated to make service available unless and until each and every actual user of the water service then residing on the premises shall agree to the terms and conditions of service and shall meet the requirements of the company's rules and tariffs provided, however, that if (1) one or more actual users are willing and able to assume responsibility for the entire account to the satisfaction of the company, or (2) if there is a physical means, legally available to the company, of selectively discontinuing service to those actual users who have not met the requirements of the company's rules and tariffs, the company shall make service available to the actual users who have met those requirements.
- i. A reasonable attempt must be made by the company to personally contact an adult person on the residential customer's premises either by telephone, in person, or by mail delivery, at least 24 hours prior to discontinuance.

(N)

For elderly and handicapped residential customers, the company shall provide at least 48 hours' notice by telephone or in person. For elderly or handicapped customers, if telephone or personal contact cannot be made, a notice of discontinuance of service shall be posted in a conspicuous location at the service address at least 48 hours prior to discontinuance

j. Residential Customer's Remedies Upon Receipt of Discontinuance Notice

- (1) If upon receipt of a 10-day discontinuance notice, a residential customer is unable to pay, he or she must contact the company before discontinuance of service to make payment arrangements to avoid discontinuance of service.
- (2) If, after contacting the company, the residential customer alleges to the Commission an inability to pay and that he is unable to make payment arrangements with the Company he or she should write to the Commission's Consumer Affairs Branch (CAB) to make an informal complaint. This action must be taken within the 10-day discontinuance of service notice
- (3) The CAB's resolution of the matter will be reported to the Company and the residential customer within ten business days after receipt of the informal complaint. If the customer is not satisfied with such resolution, he or she must file, within ten business days after the date of the CAB's letter, a formal complaint with the Commission under Public Utilities Code Section 1702 on a form provided by the CAB
- (4) Failure of the residential customer to observe these time limits shall entitle the Company to insist upon payment or, upon failure to pay, to discontinue the customer's service

(continued)

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Rule No. 11

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DISCONTINUANCE AND RESTORATION OF SERVICE

(continued)

B. Discontinuance of Service by Company (continued)

1. For Nonpayment of Bills (continued)

- k. Designation of a Third Party Representative (D)
 Customers that are older, disabled, or have a medical condition, as defined in Rule 1 may designate (N)
 a third party representative providing that: (T)
 (1) Customer must inform Company if he or she desires that a third party receive termination or other (L)
 notices on his behalf. |
 (2) Company must be advised of name, address and telephone number of thirds party with a letter from |
 a third party accepting this responsibility. |
 (3) Only customers who certify that they are older, disabled, or have a medical condition, according (T) |
 to Rule 1, are entitled to third-party representation. (N) (L)
- l. The Company may require payment of a collection charge of \$15.00 when Company's (T)
 representative goes to a customer's premises to discontinue service for nonpayment (T)
 of a bill and the customer makes a payment to avoid discontinuance of service.

2. For Noncompliance with Rules

The Company may discontinue service to any customer for violation of these rules after it has given the customer at least 5 days written notice of such intention. Where safety of water supply is endangered; service may be discontinued immediately without notice.

3. For Waste Water

- a. Where negligent or wasteful use of water exits on a customer's premises, the Company may discontinue the service if such practices are not remedied within 5 days after it has given the customer written notice of such effect.
- b. In order to protect itself against serious and unnecessary waste or misuse of water, the company may meter any flat rate service if such practices are not remedied within 5 days after it has given the customer written notice of such effect.

4. For Unsafe Apparatus or Where Service is Detrimental or Damaging to the Company or Its Customers

If an unsafe or hazardous condition is found to exist on the customer's premises, or if the use of water thereon by apparatus, appliances, equipment or otherwise is found to be detrimental or damaging to the company or its customer, the service may be shut off without notice. The company will notify the customer immediately of the reasons for the discontinuance and the corrective action to be taken by the customer before service can be restored.

5. Fraudulent Use of Service

When the company has discovered that a customer has obtained service by fraudulent means, or has diverted the water service for unauthorized use, the service to that customer may be discontinued without notice. The company will not restore service to such customer until that customer has complied with all filed rules and reasonable requirements of the company and the company has been reimbursed for the full amount of the service rendered and the actual cost to the company incurred by reason of the fraudulent use.

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Rule No. 12

INFORMATION AVAILABLE TO THE PUBLIC

A. General Information

The Utility will maintain, open for public inspection at its customer service centers, pertinent information regarding the service rendered, including the following: (N) (D) (L)

1. Characteristics of Water

A description in writing of the kind of water to be furnished, whether filtered or unfiltered and whether treated or untreated and the extent thereof.

2. Rates and Rules

A copy of the tariff schedules consisting of rates, general rules of the utility, service area maps and forms of contracts and application applicable to the territory served from that office.

3. Reading Meters

Information about method of reading meters.

4. Bill Analysis

A statement of the most recent past readings of the meter or meters serving a customer's own premises for a period of two years.

B. Rates and Optional Rates

The utility will explain to every applicant for service each rate schedule which is applicable, and of the applicant's right to elect there from the option under which service is desired.

C. New or Revised Rates

Should new or revised rates be established, the utility will duly notify all customers affected.

D. Change of Rate Schedule by Customer

1. Should a customer elect to take service under a different applicable rate schedule, the change will become effective immediately.

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Rule No. 16
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Sheet 4 of 9 (T)

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

C. Cross-Connections

1. Protective Regulation

No physical connection between the potable water supply system of the public utility and that of any other water supply or source of actual or potential contamination will be permitted except in compliance with the regulations of the State Department of Public Health contained in Title 17, Sections 7583-7605 of the California Code of Regulations under "Regulations Relating to Cross-Connections". (L)

2. Backflow Prevention Assemblies Required (T)

Pursuant to general rate case decisions, and in accordance with the Commission's general supervisory policies, the utility will evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user's premises. As a minimum, the evaluation will consider: the existence of cross-connections, the nature of materials handled on the property, the probability of a backflow occurring, the degree of piping system complexity and the potential for piping system modification. (N)

Notwithstanding the above, because certain activities present inherent risks to the water supply, the utility may forego a complete evaluation and may require backflow protection based on the type of facility or nature of water use, if certain conditions are present. Customers that are required to install a backflow prevention assembly under these circumstances will be provided with an internal cross connection inspection upon request. The conditions under which CWSC will require the installation of approved backflow prevention assembly(ies) of required type include, but are not limited to, those listed below. (N)

- a. Where a fresh water supply which has not been approved by the State Department of Public Health is already available from a well, spring, reservoir or other source. (If the customer agrees to destroy this other supply and agrees to remove all pumps and piping necessary for the utilization of an auxiliary supply, the installation of backflow prevention assembly(ies) will not be required.) (T)
- b. Where salt water, or water otherwise contaminated, is available for industrial or fire protection purposes at the same premises. (L)
- c. Where the premises are or may be engaged in industrial processes using or producing process waters or liquid industrial wastes, or where the premises are or may be engaged in handling sewage or any other dangerous substances. (L)
- d. Where fresh water hydrants or other outlets are or may be installed on piers or docks. (L)
- e. Where the circumstances are such that there is special danger of backflow of sewage or other contaminated liquids through plumbing fixtures or water-using or treating equipment, or storage tanks and reservoirs. (L)
- f. Where premises have internal cross-connections that are not abated to the satisfaction of the utility or the health agency. (T)
- g. Premises where cross-connections are likely to occur and entry is restricted so that cross-connection inspections cannot be made with sufficient frequency or at sufficiently short notice to assure that cross-connections do not exist. (L)
- h. Premises having a repeated history of cross-connections being established or re-established. (L)
- i. Premises that have more than one service connection present a loop-through hazard such that backflow protection on all service connections must be installed. Each backflow prevention assembly must be commensurate with the highest degree of hazard present, but must provide no less protection than a Double Check Valve Assembly. (N)
- j. Premises that have multiple users sharing one meter must install an RP due to the risk of occupancy change without notification to the utility. (N)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

C. 2. k. Premises that store or handle materials or substances that, if introduced into the water supply, have the potential to pose a health-related or aesthetic risk to drinking water quality. (N)

l. New or modified fire sprinkler systems: A backflow prevention assembly must be installed when new or modified non-residential fire sprinkler systems are installed. If potable water pipes are used to construct the sprinkler system, no chemicals are added, and there is no auxiliary supply, a Double Check Detector Assembly may be installed. If non-potable water pipes are used, or chemicals are added, or there is an auxiliary water supply, then a Reduced Pressure Principle Detector Assembly must be installed. (N)

Residential fire sprinkler systems do not need a backflow prevention assembly if they are designed and installed using potable water piping and materials, and have connections to points of regular water use to prevent degradation of water quality. Systems that do not meet these requirements must be equipped, at a minimum, with a Double Check Valve Assembly (DC) located at the service connection. If chemical additives, on-site storage, or booster pumps are used, backflow protection must be a Reduced Pressure Principle Assembly (RP). (N)

Where a premises is required to have an RP backflow prevention assembly installed on a metered service, a Reduced Pressure Principle Detector Assembly must also be installed on all new or modified fire service connections. (N)

All new or modified fire systems that are being fitted with a backflow prevention assembly shall be designed by a licensed engineer at the customer's expense. (N)

3. Type and Expense of Backflow Prevention Assemblies (T)

a. Any backflow prevention assembly utilized shall be of the type and design specified and approved for the circumstances in Section 7604, Title 17 of the California Code of Regulations (or its successor, and the California Plumbing Code, except that a customer may utilize an approved backflow prevention assembly providing greater protection than required by Section 7604. Such backflow prevention assembly shall be installed by and at the expense of the customer, in a manner approved by the utility and the public health agency having jurisdiction. (N)

b. Backflow prevention assemblies shall be tested, repaired or replaced at the expense of the customer. (T)

c. Backflow preventer prevention assemblies shall be installed as close as practical to the customer's connection to the utility, prior to any tee or branch line, and in a location which that is readily available for periodic inspection. (N)

d. Existing backflow prevention assemblies that are determined to provide an inadequate level of protection must be replaced by the appropriate level of protection instead of repaired. Inadequate backflow prevention assemblies must be replaced immediately, even if the existing assembly still passes the annual test, if there is an imminent health risk as determined by the utility. (N)

e. A non-residential connection that has a backflow prevention assembly installed to abate an internal backflow hazard, whether at the recommendation of utility or as directed by a regulatory agency, must also install a backflow prevention assembly at the meter commensurate with the degree of hazard. The utility does not have any responsibility or authority to abate internal hazards or monitor testing of backflow prevention assemblies that are installed internal to a customer's premise. (N)

f. Residential Irrigation Systems: At the discretion of the utility, properly installed Reduced Pressure Principle Assemblies (RPs), pressure vacuum breakers (PVBs), or spill resistant pressure vacuum breakers (SVBs) may be accepted as protection on residential irrigation systems in lieu of protection at the meter, when no other hazards are present, provided they are tested and maintained in accordance with Section 4. (N)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

C. 3. g. For dedicated road median irrigation systems, PVBs and SVBs are acceptable as service protection (N)
 only if they are properly installed. (N)

4. Periodic Testing of Backflow Prevention Assemblies (T)

Whenever a backflow prevention assembly is installed, relocated, or repaired, the customer shall have it tested (N)
 by persons who are certified to test backflow prevention assemblies by either the California Nevada Section |
 of the American Water Works Association or the American Backflow Prevention Association. (N)

Backflow prevention assemblies shall be tested at least annually or more frequently if determined to be (T)
 necessary by the health agency or utility. (L)

The utility shall notify the customer on record when testing of backflow prevention assemblies is needed. (T)

The notice shall give the date by which the test must be completed. The notice shall also inform the customer (N)
 that, following the compliance date, the utility may have all untested assemblies tested and, if needed, repaired |
 or replaced. The costs of all testing, repair, or replacement will be borne by the customer, and the utility may |
 add such costs to the customer's water bill. In tenant-landlord situations, the utility shall not be responsible for |
 determining the responsible party beyond notification of the customer of record. (N)

Reports of testing and maintenance shall be maintained by the utility for a minimum of three years. Whenever (N)
 a backflow prevention assembly is found to have failed, it must be repaired or replaced as soon as repair parts |
 or a replacement assembly is available, but in no event later than the testing compliance date, or 20 days |
 after testing, whichever comes first. If the assembly cannot or will not be repaired within 3 days of discovery |
 of the failure, the backflow prevention assembly tester must notify the utility of the failure. In cases where |
 the failed assembly presents an immediate risk to public health, the service will be discontinued until the |
 repairs or replacement is completed. (N)

5. Refusal to Serve or Discontinuance of Service

The utility may refuse or discontinue service:

- a. Until there has been installed on the customer's piping an approved backflow prevention assembly (T)
 of the required type, if one is required. (L)
- b. Where the utility has been denied access to the customer's premises to make an evaluation. (L)
- c. Where the customer refuses to test a backflow prevention assembly, or to repair or replace a faulty (T)
 backflow prevention assembly. (T)
- d. Where there is a direct or indirect connection between the public water system and a sewer line. (L)
- e. Where there is an unprotected direct or indirect connection between the public water system and a (L)
 system or equipment containing contaminants. (L)
- f. Where there is an unprotected direct or indirect connection between the public water system and (L)
 auxiliary water system. (L)
- g. When there is a situation which presents an immediate health hazard to the public water system. (L)

6. Thermal Expansion (N)

Prior to the installation of a backflow prevention assembly, it is the customers responsibility to have a qualified (N)
 plumber mitigate the effects of thermal expansion. Failure to do so may create a dangerous condition resulting |
 in damage and/or injury. (N)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

C. 7. Pumps and Boosters

When a customer receiving service at the utility's main or service connection must, by means of a pump of any kind, increase the pressure of the water received, the pump shall not be attached to any pipe directly connected to the utility's main or service pipe. Such pumping or boosting of pressure shall be done at the option of the utility, either: (L)

- a. From a sump, cistern or storage tank which must be served through an air gap connection, or (L)
- b. From a combination of an approved backflow prevention assembly plus a device approved by the water utility to prevent the booster pump from drawing the utility's system pressure below 20 psig. (T)
(L)

(D)
(N)
(N)

This requirement of a pressure limiting device shall not apply to fire protection systems equipped with booster pumps.

8. Automatic Valves

Quick closing or opening valves shall not be installed on customer's pipes which are directly attached to the utility's mains or service pipes. A customer whose operation requires the use of a quick opening or closing valve must operate such device from a tank, cistern, sump or other facility which may be served by but not directly connected with the utility's distribution mains or service pipes. This restriction does not apply to quick closing or opening valves used in connection with normal household appliances such as automatic dishwashers or washing machines. (L)
(T)
(L)
(T)
(L)

D. Reclaimed Water Service

1. Construction

a. Material

- (1) All on-site reclaimed water facilities must be readily distinguishable from all on-site potable water facilities. (L)
- (2) Reclaimed water pipes may be of PVC dyed purple (Pantone 512) with continuous lettering "CAUTION RECLAIMED WATER" applied at the factory. No other identification is required. (N)
(L)
- (3) All reclaimed water pipes except as specified in item 2 above, must be identified along their entire length with warning tape. The warning tape must be yellow in color, a minimum of 2 inches wide with the words "RECLAIMED WATER" printed in 1" high black letters. The lettering should be repeated continuously the full length of the tape. (L)
|
|
(L)
- (4) All piping from the reclaimed water system shall be installed to maintain ten (10') feet minimum horizontal separation from all potable water piping. Where reclaimed and potable water piping cross, the reclaimed water piping shall be installed below the potable water piping in a PVC class 200 pipe sleeve which extends a minimum of five (5') feet on either side of the potable water piping. Additionally, a minimum vertical clearance of six (6") inches shall be provided. (L)
|
|
(L)
- (5) All above ground reclaimed water facilities (risers, valves, controllers, etc.) must have identifying labels for reclaimed water. (L)
(L)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

D. 1. b. Valve Marking

Hose bibs are not permitted on the reclaimed water system.

c. Drawings Required

Applicants for reclaimed water service shall submit system plans for review and approval by the utility. (T)

d. Location

- (1) Reclaimed water facilities shall not be installed inside any structures, indoor atriums or planters. (L)
- (2) Drinking fountains and picnic tables shall be located to minimize exposure to direct and wind blown reclaimed water spray. (L)
- (3) Reclaimed water shall not be sprayed outside the design area shown in the plans submitted in Section D.1.c. above. (L)
- (4) Reclaimed water shall not be used to irrigate any enclosed private rear yard or patio. (L)

2. Cross Connection Control Requirements

- a. Cross connection between the potable water system and the reclaimed water system is prohibited. (L)
- b. Where reclaimed water and potable water service exist on the same site the potable water system shall be protected for backflow prevention with a California Department of Public Health approved backflow prevention assembly (reduced pressure principle assembly RP). Applicant shall pay all costs for the purchase, installation, and maintenance of backflow preventative devices. Final determination of the type of protection will be the responsibility of the water utility in conjunction with the Department of Public Health. (L)
- c. Backflow prevention devices shall not be installed on reclaimed water systems and must be removed from potable irrigation systems which are converted to reclaimed water. (L)
- d. Backflow prevention devices shall be tested as required and repaired or replaced as necessary at the expense of the customer. (L)

3. Operational Requirements

- a. The customer must appoint a Site Supervisor and provide name, title and 24-hour phone number(s) of designated Site Supervisor to the water utility. Alternate site supervisors may be appointed. (L)
- b. The Site Supervisor shall:
 - (1) Practice diligent surveillance of the system to ensure compliance with water utility rules, the California Department of Public Health regulations, and any local governmental requirements. Disregard for requirements could result in termination of service until the specified corrections are made. (L)
 - (2) Educate occupants, residents, and on-site personnel on a continuous basis to insure that reclaimed water is used in compliance with the California Department of Public Health and any local governmental requirements. (L)
 - (3) Post warnings that reclaimed water shall not be used for human consumption or in the preparation of food. (L)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

- D. 3. b. (4) Maintain the reclaimed water system to insure its integrity and minimize failures. Broken valves, pipes, and sprinklers shall be repaired in a timely manner. (L)
(L)
- (5) Notify the water utility annually by January 31 that all the requirements in Rule 16 Section D Reclaimed Water have been met. (T)
(L)

4. Usage Guidelines

- a. Avoid direct spray and minimize overspray on drinking fountains in areas irrigated with reclaimed water. (L)
- b. Adjust sprinklers to minimize reclaimed water spray on picnic tables, benches, decks, patios, sidewalks and roads. (L)
(L)
- c. Irrigate in a manner which will minimize ponding, and runoff . If necessary, use the "repeat" function of the irrigation controller to apply the required amount of water in several short duration cycles. (L)
(L)

5. Irrigation Time Restrictions

- a. Irrigation in areas of human contact, parks, playgrounds, and school yards shall be during the late night/early morning hours (10:00 p.m. – 6:00 a.m.). Slopes adjacent to pedestrian walkways are considered areas where there is human contact. (L)
(L)
(L)
- b. No time restrictions apply to irrigation areas where there is minimal human contact. (L)

6. Reporting and Inspections

- a. The water utility shall be notified 48 hours prior to the start of construction or pipeline installation in order to schedule inspection. (T)
(L)
- b. The water utility shall be notified immediately of a change in Site Supervisor. (T)
- c. All significant changes for the reclaimed water system shall be submitted to the water utility for pre-approval. (T)
(L)
- d. As-built plans for the reclaimed water system including subsequent modifications shall be submitted to the water utility for approval. (L)
(T)

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Rule No. 18

Sheet 1 of 3 (T)

METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

A. Tests on Customer Request

1. Compliance by Utility

The utility will within one week after request by a customer proceed to test the meter serving the customer's premises, except where service is rendered from open conduits such test may be deferred for a reasonable length of time when it would necessitate the interruption of service to any other customer. Such test of meters, other than displacement meters for which standards of accuracy are established in General Order No. 103, Measurement of Service, will consist of an acceptable method of verifying the accuracy of meter.

2. Charge for Test

No charge will be made for the test of a meter made at the request of a customer, except where a customer requests a test within six months after installation of the meter or more often than once a year, in which cases the customer shall be required to pay the costs and shipping fees for the test cover the cost of each such test:

(D) (N)
(D)

3. Test Procedure

Every meter tested at the request of a customer will be tested in the condition as found in the customer's service prior to any alteration or adjustment in order to determine the average meter error. This test will consist of testing at the three rates of flow as determined in General Order No. 103 under "Accuracy requirements of Water Meters", and in addition, at twice the minimum test flow. The average meter error will be considered to be the algebraic average of the errors of the three highest test flows.

(D)
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|
|
(D)

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METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

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5. Location of Test

A customer will have the right to require the utility to conduct the test in such customer's presence or in the presence of a representative of such customer. Where the utility has no proper meter testing facilities available locally, the meter may be tested by meter manufacturer or its agency, or by any other reliable organization equipped for water meter testing or by the utility's meter testing plant where located in some other community, in which latter case the utility's upon demand of the customer will furnish the customer with a notarized statement certifying as to the method used in making the test and as to the accuracy of the meter..

6. Report of Test to Customer

A report showing the results of the test will be furnished to the customer within 15 days after the utility's receipt of the results of the test.

(N)

B. Adjustment of Bills for Meter Error

1. Fast Meters

When, upon test, a meter is found to be registering more than 2% fast, the utility will refund to the customer the amount of the overcharge based on corrected meter readings for the period the meter was in use but not to exceed a period of six months.

2.. Slow Meters

a. Commercial Service

When, upon test, a meter used for a commercial (residential and business) service is found to be registered more than 25% slow, the utility may bill the customer for the amount of the undercharge based upon corrected meter readings for the period the meter was in service but not to exceed a period of three months.

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METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

(continued)

2. Slow Meters (Continued)

b. When upon test, a meter used for other than commercial service, is found to be registering more than 5% slow, the utility may bill the customer for the amount of the undercharge based upon corrected meter readings for the period the meter was in service but not to exceed a period of three months.

3. Non registering Meters

The utility may bill the customer for water consumed while the meter was nonregistering, but not to exceed a period of three months, at the minimum monthly meter rate, or upon an estimate of the consumption based upon the customer's prior use during the same season of the year if conditions were unchanged, or upon an estimate based upon a reasonable comparison with the use of other customers during the same period receiving the same class of service under similar circumstances and conditions.

4. General

When it is found that the error in a meter is due to some cause, the date of which can be fixed, the overcharge or the undercharge will be computed back to but not beyond such date.

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Preliminary Statement
(continued)

J2. Credit Card Memorandum Account (CCMA2)

(N)

1. PURPOSE:

The Credit Card Memorandum Account ("CCMA2") will track costs and savings identified below that are associated with the Modified Credit/Debit Card Pilot Program. The purpose of the CCMA2 is to ensure that the costs associated with processing credit and debit cards are not subsidized by customers who do not select those options.

2. APPLICABILITY:

The CCMA2 is applicable to all regulated operations, all ratemaking areas ("districts"), and General Office. This excludes out-of-state affiliates and unregulated operations expenses.

3. ACCOUNTING PROCEDURE:

The CCMA2 does not have a rate component. Tracking of costs and savings in the CCMA2 will begin when new rates go into effect, or within 90 days after a decision authorizing the Modified Credit/Debit Card Pilot Program is adopted, whichever is later. Incremental debits and credits to the CCMA2 shall include the following:

A. A debit equal to the costs from:

- (i) Vendor fees for processing credit and debit cards;
- (ii) Vendor fees for credit/debit card equipment;
- (iii) Incremental charges and labor associated with handling credit/debit transactions, including those that were rejected;
- (iv) Incremental charges and labor for other significant activities that are primarily associated with the credit/debit card pilot program;
- (v) Incremental costs associated with maintaining CWS' billing and accounting software and integrate with that of the third party vendor; and
- (vi) Incremental costs associated with any notice requirements, including printing and mailing costs and programming costs to post notice of the availability of the credit/debit card program.

B. A credit equal to the savings from:

- (i) The company's avoided costs for check processing, paper and postage associated with customers who use a credit/debit card and enroll in e-billing;
- (ii) An estimate of the company's cost savings that may be associated with customers who use the credit or debit option on a "one-time" basis;
- (iii) An estimate of the company's cost savings that may be associated with avoiding shutoffs.

4. DISPOSITION:

Request for closure of the CCMA2 should be processed according to General Order 96-B and Standard Practices or requested in a general rate case

In the course of the modified pilot, if Cal Water has been unable to develop a cost-effective way to offer payment by credit or debit card, Cal Water may end the Modified Credit/Debit Card Pilot Program and close the CCMA2 by filing a Tier 1 advice letter. In that event, any costs tracked in the CCMA2 that exceed the savings will not be amortized, and will be absorbed by Cal Water. Cal Water would then have the option of pursuing a fee-based credit/debit payment offering by filing a Tier 3 advice letter.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2139

PAUL G TOWNSLEY

Date Filed _____

Decision No. 14-08-011

Vice President
TITLE

Effective _____

Resolution No. -

Preliminary Statement
(continued)

Z1. Conservation Expense One-Way Balancing Account 1 (CEBA1) (T)

1. Purpose:

The purpose of the CEBA1 is to ensure ratepayers fund only conservation programs consistent with the adopted settlement approved by the Commission in D.10-12-017. The account will track the difference between recorded expenses and authorized expenses and refund to customers amounts included in rates which were not spent during the three-year authorization period. (T)

2. Applicability:

The CEBA1 covers years 2011 through 2013 for all ratemaking districts included in Application 09-07-001. (T)

3. Accounting Procedure:

The following entries will be recorded monthly to each district's CEBA1. (T)

- a. The annual authorized amount shown in Decision 10-12-017, Attachment C, Table 5.1 on page C-37, will be booked on a monthly level based on the spread of revenue adopted in Cal Water's Preliminary Statement M..
- b. Recorded conservation expenses including properly accounted-for expense accruals
- c. The difference between recorded and authorized expenses (3.a. minus 3.b.)
- d. Monthly interest expense calculated on the accumulated balance in 3.g. for the prior month plus 1/2 of the current monthly balance shown in 3.c. calculated at 1/12 of the most recent month's interest rate on Commercial Paper, published in the Federal Reserve Statistical Release H.15 or its successor.
- e. The sum of the current and all prior monthly entries in 3.d., above
- f. The sum of the current and all prior monthly entries in 3.c., above
- g. The sum of 3.e. and 3.f.

4. Ratemaking Procedure:

- a. Each District's authorized conservation expense has four internal spending caps. Before requesting amortization in rates, Cal Water shall apply these internal spending caps to the totals in 3.b. and adjust from recorded expense any amounts which exceed categorical limits. Cal Water shall reflect the adjustment in its final calculation of 3.g. for each district.
- b. If the total amount recorded in section 3.g. for any district as of December 31, 2013 is a positive number (meaning accumulated expenditures are less than the three-year authorization), Cal Water shall file an advice letter by March 31, 2014 to refund this amount to ratepayers. This refund should be made as a one-time Conservation surcredit unless the average surcredit per customer exceeds 50% of the adopted monthly service charge for a residential 5/8 X 3/4-inch meter, in which case the surcredit should be made over a 12- month period.
- c. If the total amount recorded in section 3.g. as of December 31, 2013 for any district is a negative number (meaning the accumulated expenditures exceed the three-year authorization), the balance shall not be collected.

5. Termination of the Account

The CEBA1 for each applicable district shall terminate on December 31, 2013 or when the surcredit described in 4.a is completed, whichever is later. (T)

(To be inserted by utility)

Advice Letter No. 2139
Decision No. 14-08-011

Issued by

PAUL G TOWNSLEY
NAME
Vice President
TITLE

(To be inserted by Cal. P.U.C.)

Date Filed _____
Effective _____
Resolution No. -

Preliminary Statement
(continued)

Z2. Conservation Expense One-Way Balancing Account 2 (CEBA2)

(N)

1. Purpose:

The purpose of the CEBA2 is to ensure ratepayers fund only conservation programs consistent with the adopted settlement approved by the Commission in D.14-08-011. The account will track the difference between recorded expenses and authorized expenses and refund to customers amounts included in rates which were not spent during the three-year authorization period.

2. Applicability:

The CEBA2 covers years 2014 through 2016 for all ratemaking areas ("districts") included in Application 12-07-007.

3. Accounting Procedure:

The following entries will be recorded monthly to each district's CEBA2.

- a. The average annual authorized amount shown on page 14 of the 2012 GRC Settlement Agreement (attached to D.14-08-011 as Exhibit A) will be booked on a monthly level based on the spread of revenue adopted in Cal Water's Preliminary Statement M;
- b. Recorded conservation expenses including properly accounted-for expense accruals;
- c. The difference between recorded and authorized expenses (3.a. minus 3.b.);
- d. Monthly interest expense calculated on the accumulated balance in 3.g. for the prior month plus 1/2 of the current monthly balance shown in 3.c. calculated at 1/12 of the most recent month's interest rate on Commercial Paper, published in the Federal Reserve Statistical Release H.15 or its successor;
- e. The sum of the current and all prior monthly entries in 3.d., above;
- f. The sum of the current and all prior monthly entries in 3.c., above;
- g. The sum of 3.e. and 3.f.

4. Ratemaking Procedure:

- a. Each district's authorized conservation expense has three internal spending caps. Before requesting amortization in rates, Cal Water shall apply these internal spending caps to the totals in 3.b. and adjust from recorded expense any amounts which exceed categorical limits. Cal Water shall reflect the adjustment in its final calculation of 3.g. for each district.
- b. If the total amount recorded in section 3.g. for any district as of December 31, 2016 is a positive number (meaning accumulated expenditures are less than the three-year authorization), Cal Water shall file an advice letter by March 31, 2017 to refund this amount to ratepayers. This refund should be made as a one-time conservation credit unless the average credit per customer exceeds 50% of the adopted monthly service charge for a residential 5/8 X 3/4-inch meter, in which case the credit should be made over a 12- month period.
- c. If the total amount recorded in section 3.g. as of December 31, 2016 for any district is a negative number (meaning the accumulated expenditures exceed the three-year authorization), the balance shall not be collected.

5. Termination of the Account

The CEBA2 for each applicable district shall terminate on December 31, 2016 or when the credit described in 4.a is completed, whichever is later.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2139

PAUL G TOWNSLEY

Date Filed _____

Decision No. 14-08-011

Vice President
TITLE

Effective _____

Resolution No. -

Preliminary Statement
(continued)

AA1. Pension Cost Balancing Account 1 (PCBA1) (T)

1. Purpose:

The PCBA1 will track the difference between the adopted pension expense and the total actual cost incurred as expense in California-regulated operations. The adopted and tracked expenses include only the expensed portion of benefits and exclude pension costs assigned to capitalized overhead, capitalized projects, out-of-state affiliates, and unregulated entities. (T)

2. Applicability:

The PCBA1 is effective beginning January 1, 2011, through December 31, 2013, and applies to all ratemaking areas ("districts") and General Office in Application 09-07-001. This excludes out-of-state affiliates and unregulated operation expenses. (T)

3. Accounting Procedure:

The following entries will be recorded annually to the PCBA1: (T)

- a. Annual SFAS 87 expenses as determined by Cal Water's actuarial expert and as shown in Cal Water's books of account.
- b. The annual amount of pension expense authorized to be collected in rates.
- c. The difference between 3.a and 3.b.
- d. The sum of entries in item 3.c., all prior year entries in 3.c., and all accumulated interest calculated in 3.e.,

The following entries will be recorded monthly to the PCBA1: (T)

- e. Monthly interest expense calculated on the accumulated balance in 3.d. calculated at 1/12 of the most recent month's interest rate on Commercial Paper, published in the Federal Reserve Statistical Release H.15 or its successor. Note that interest only accrues on expenses after the the annual calculation has been completed.

4. Ratemaking Procedure:

The PCBA1 is recoverable in a Tier 2 advice letter filing if the accumulated balance exceeds 2% of gross adopted revenues for Cal Water in accordance with General Order 96-B and standard practices or by request in the next general rate case. In any filing, Cal Water shall demonstrate its continued compliance with SFAS 87 and demonstrate that any changes to its expenses were reasonable and prudently incurred. (T)

In any filing, Cal Water will identify any changes in pension accounting which were required by federal or state law or directed by the Financial Accounting Standards Board. Changes in assumptions reflecting current market, interest rate, or demographic conditions should not be considered "changes in accounting" as these are standard practices used to develop SFAS 87 requirements.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2139

PAUL G TOWNSLEY

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Decision No. 14-08-011

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Effective _____

Resolution No. -

Preliminary Statement
(continued)

AA2. Pension Cost Balancing Account (PCBA2)

(N)

1. PURPOSE:

The PCBA2 will track the difference between the adopted pension expense and the total actual cost incurred as expense in California-regulated operations. The adopted and tracked expenses include only the expensed portion of benefits and exclude pension costs assigned to capitalized overhead, capitalized projects, out-of-state affiliates, and unregulated entities.

2. APPLICABILITY:

The PCBA2 is effective beginning January 1, 2014, through December 31, 2016, and applies to all ratemaking areas ("districts") and General Office. This excludes out-of-state affiliates and unregulated operation expenses.

3. ACCOUNTING PROCEDURE:

The following entries will be recorded annually to the PCBA2:

- a. Annual pension expense as determined by Cal Water's actuarial expert, which will be the amount of pension expense that will be recorded by Cal Water for financial reporting purposes.
- b. The annual amount of pension expense authorized to be collected in rates.
- c. The difference between 3.a and 3.b.
- d. The sum of entries in item 3.c., all prior year entries in 3.c., and all accumulated interest calculated in 3.e., below.
- e. Monthly interest expense calculated on the accumulated balance in 3.d. calculated at 1/12 of the most recent month's interest rate on Commercial Paper, published in the Federal Reserve Statistical Release H.15 or its successor. Note that interest only accrues on expenses after the the annual calculation has been completed.

4. RATEMAKING PROCEDURE:

The PCBA2 is recoverable in a Tier 2 advice letter filing if the accumulated balance exceeds 2% of gross adopted revenues for Cal Water in accordance with General Order 96-B and standard practices or by request in the next general rate case. In any filing, Cal Water shall demonstrate its continued compliance with SFAS 87 and demonstrate that any changes to its expenses were reasonable and prudently incurred.

In any filing, Cal Water will identify any changes in pension accounting that were required by federal or state law or directed by the Financial Accounting Standards Board. Changes in assumptions reflecting current market, interest rate, or demographic conditions should not be considered "changes in accounting" as these are standard practices used to develop SFAS 87 requirements.

(N)

(To be inserted by utility)

Advice Letter No. 2139

Decision No. 14-08-011

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PAUL G TOWNSLEY

NAME

Vice President

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(To be inserted by Cal. P.U.C.)

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Effective _____

Resolution No. _____

Preliminary Statement
(continued)

AB2. Health Cost Balancing Account 2 (HCBA2)

(N)

1. PURPOSE:

The purpose of the Health Cost Balancing Account (HCBA2) is to track the difference between the adopted health care expenses (including post-retirement benefits other than pension or PBOB) and the total actual cost incurred as health care expenses. Eighty-five percent (85%) of the reasonable cost difference will be flowed through to ratepayers, and fifteen (15%) of the reasonable cost difference will be at the company's risk. The difference may be either positive or negative depending upon how actual health care expenses compare to those included in rates.

2. APPLICABILITY:

The HCBA2 is effective beginning January 1, 2014, through December 31, 2016, and applies to all ratemaking areas ("districts") and General Office. This excludes out-of-state affiliates and unregulated operations expenses.

3. ACCOUNTING PROCEDURE:

There is no rate component to the HCBA2. Cal Water shall record for future disposition the following entries:

- a. Eighty-five percent (85%) of the difference between the adopted health care expenses and the actual cost incurred as health care expenses will be included in the balancing account, as either a debit or a credit balance depending upon if the actual costs exceed or are less than the amounts adopted in rates;
- b. A monthly debit or credit entry equal to the average balance in each segment of the account multiplied by 1/12th of the most recent month's interest rate on Commercial Paper (prime, 90-day) published in the Federal Reserve Statistical Release H-15.

4. DISPOSITION:

The HCBA2 is recoverable or refundable in a Tier 2 advice letter filing if the accumulated balance exceeds 2% of gross adopted annual revenues for Cal Water in accordance with General Order 96-B and standard practices or by request in the next general rate case.

(N)

(To be inserted by utility)

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Preliminary Statement
(continued)

AD. Stockton Litigation Memorandum Account (SLMA)

1. **PURPOSE:** The purpose of the SLMA is to record (i) incremental costs associated with litigation related to a purchase water agreement with the Stockton East Water District (SEWD) for water serving Cal Water's Stockton District; and (ii) Cal Water's purchased water overpayments to SEWD resulting from alleged breaches of contract by other parties. Cal Water will incur incremental internal and external costs to support its litigation efforts. The SLMA will track actual costs. The SLMA will also track any litigation awards and settlement proceeds, overpayments to SEWD for purchased water, and the amount of overpayments included in rates.
2. **APPLICABILITY:** The SLMA is applicable to the Stockton District.
3. **ACCOUNTING PROCEDURE:** Cal Water shall maintain the SLMA until further order of the Commission authorizing it to be closed or modified. The entries below will be made in the SLMA and tracked separately. The purpose of the entries is to preserve the full range of regulatory options for the Commission and to coordinate this memorandum account with adopted revenue requirements.
 - a. A credit or debit entry equal to the amounts recorded in Cal Water's Operation & Maintenance and Administrative & General Expense Accounts for incremental costs incurred to support the SLMA litigation.
 - b. A debit or credit entry equal to any recovery of costs recorded in the SLMA, and in Cal Water's Operation & Maintenance and Administrative & General Expense Accounts, obtained through monetary judgments or settlements in the subject litigation.
 - c. A debit or credit entry equal to the amounts of overpayments to SEWD for purchased water.
 - d. A debit or credit entry equal to the amounts of those overpayments that have been included in rates.
 - e. A monthly debit or credit entry equal to the average balance in each segment of the SLMA (as described in paragraphs a through d) multiplied by 1/12th of the most recent month's interest rate on Commercial Paper (prime, 90-day), published in Federal Reserve Statistical Release H-15.
4. **RATEMAKING PROCEDURE:** There is currently no ratemaking component to the SLMA. Requests for recovery of any balance in the SLMA are to be processed according to General Order 96-B and Standard Practices or requested in a general rate case. Requests for recovery shall include a showing that the costs to be recovered were not included in rates.
5. **REPORTING:** Cal Water will consult with the Division of Water & Audits (DWA) and the Office of Ratepayer Advocates (ORA) on a semi-annual basis and submit a report in the form of an informational-only advice letter to DWA (with a copy to ORA) in October and April of every year that will outline the litigation status and litigation costs in the memorandum account charges. (T)
(T)
(N)
(L) (N)
(D)

Preliminary Statement

(continued)

AE. Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 Memorandum Account (2010 Tax Act Memorandum Account, or TAMA) (Sheet 1 of 2) (T)

1. PURPOSE: The Tax Relief, Unemployment Insurance Reauthorization, and Job Creation Act of 2010 Memorandum Account ("2010 Tax Act Memorandum Account" or "TAMA") is established in accordance with CPUC Resolution L-411A. The purpose of this memorandum account is to track on a CPUC-jurisdictional, revenue requirement basis the impacts of the Tax Relief, Unemployment Insurance Reauthorization, and Job Creation Act of 2010 ("The New Tax Law") not otherwise reflected in rates from April 14, 2011 until the effective date of the revenue requirement changes in the Utility's next General Rate Case ("Memo Account Period"). The Utility shall record in this memorandum account: (a) decreases in revenue requirement resulting from increases in deferred tax reserve; (b) offsets to reflect additional costs or expenses, not otherwise recovered in rates, incurred as a result of additional utility infrastructure investment enabled by the bonus depreciation provisions of the New Tax Law, to the extent allowed by Ordering Paragraph 5 of Resolution L-411A; and (c) amounts to reflect the impacts of any decrease in Section 199 deductions resulting from bonus depreciation taken, changes in working cash resulting from the New Tax Law, and any other direct changes in revenue requirement resulting from the Utility's taking advantage of the New Tax Law. (T)

The 2010 Tax Act Memorandum Account shall be used in determining whether any future rate adjustment is appropriate to reflect impacts of the New Tax Law during the Memo Account Period. This memorandum account shall not be used to recover any net revenue requirement increase recorded during the Memorandum Account Period. If, at the end of the Memo Account Period, this memorandum account reflects a net revenue requirement increase, the memorandum account shall be terminated without any impact on rates.

The following limits allowed by Ordering Paragraph 5 of Resolution L-411A apply to the additional needed utility infrastructure investments that may be tracked in the 2010 Tax Act Memorandum Account: (a) the property in which the investment is made must be Commission-jurisdictional; (b) the property in which the investment is made must itself be eligible for bonus depreciation; (c) at least 90% of the investment must have a tax depreciable life of at least 15 years, and any remaining investments must be ancillary to such investment; and (d) if a utility determines that it would be best to invest in something other than the typical types of projects included in general rate case type applications, the utility must file an application or advice letter seeking Commission approval in order to record the revenue requirement impact of that investment as an offset in the memorandum account.

Beginning January 1, 2014, the 2010 Tax Act Memorandum Account will also include the impacts of the American Taxpayer Relief Act of 2012 ("2012 Act"), which extended certain tax benefits to activities through the end of 2013. For the remainder of this preliminary statement, "New Tax Laws" includes both the 2010 Act and the 2012 Act. (N)

2. APPLICABILITY: The 2010 Tax Act Memorandum Account applies to each ratemaking area within the Utility's service areas tracking the revenue requirement impact of each change resulting from the New Tax Laws. (N)

3. MEMORANDUM ACCOUNT ENTRIES:

The entries made corresponding to the New Tax Laws to the 2010 Tax Act Memorandum Account may include the following: (N)

a. Debit for decrease in revenue requirement resulting from increase in deferred tax reserve resulting from the New Tax Laws. (N)

b. Credit for increase in revenue requirement resulting from the impact of any decrease in Section 199 deductions resulting from bonus depreciation taken resulting from the New Tax Laws. (N)

c. Credit or debit for increase or decrease, respectively, in revenue requirement resulting from the impact of any calculations in working cash resulting from the New Tax Laws or from bonus depreciation taken.

d. Credit or debit for increase or decrease, respectively, in revenue requirement resulting from any other direct change in revenue requirement resulting from the Utility's taking advantage of the New Tax Laws.

e. Credit for increase in revenue requirement resulting from additional Utility infrastructure investment, resulting from the New Tax Laws, consistent with the limitations set forth by Ordering Paragraph 5 of Resolution L-411A and detailed in the Purpose Section of this Preliminary Statement. (N)
 (L)
 (L)

(cont.)

Preliminary Statement

(continued)

AE. Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010
Memorandum Account (2010 Tax Act Memorandum Account, or TAMA) (continued) (Sheet 2 of 2) (T)

3. MEMORANDUM ACCOUNT ENTRIES (Continued):

f. Balances in the Tax Memorandum Account will accrue interest at the 90-day commercial paper rate.

This is a memorandum account that is to be tracked “off balance sheet,” and no general ledger entries are required at this time. At such time that the Commission rules that the Utility is required to make an adjustment to its revenue requirement and rates, as a result of the tax impacts not otherwise reflected in rates, the Utility will make the appropriate entries in its general ledger

4. DISPOSITION:

In the Utility’s next General Rate Case (GRC), or at such other time as ordered in that GRC decision, the Commission shall address the disposition of amounts (a) recorded in the 2010 Tax Act Memorandum Account and (b) forecast for the remainder of the Memo Account Period, and may cause any net revenue requirement decrease to be reflected in prospective rates.

(To be inserted by utility)

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Decision No. 14-08-011

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PAUL G TOWNSLEY

NAME

Vice President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed _____

Effective _____

Resolution No. -

Preliminary Statement
(continued)

AN. Infrastructure Memorandum Account (IMA)

(N)

1. PURPOSE:

The purpose of the Infrastructure Memorandum Account ("IMA") is to comply with Public Utilities Code Section 790 regarding net proceeds from the sale of utility property as interpreted by D.06-05-041 and D.07-09-021. To automatically be included in the utility's infrastructure investment upon which it is authorized to earn a return, water companies are required to reinvest the net proceeds from the sale of real property in utility infrastructure within eight (8) years of the calendar year in which they were received.

The funds in the IMA must be used as Cal Water's primary source of capital for investment in utility infrastructure (D.06-05-041, Ordering Paragraph 17). This is a written policy that is explicitly incorporated into the company's internal procedures.

2. APPLICABILITY:

The IMA applies to any real property that was at any time included in rate base, is no longer used and useful for utility purposes, and is subsequently sold to any party, including a corporate affiliate (D.06-05-041, Ordering Paragraph 17).

3. RATES:

The IMA has no rate component.

4. ACCOUNTING PROCEDURE:

In the first quarter of each year, the following entries will be made for all real property described in (2) that was sold in the previous calendar year.

a. For each property, a debit or credit entry equal to the gain on the sale of the property and the transaction cost ("net proceeds"). Supporting information will include property description and location, district or service area, date of sale, amount of gain and any transaction costs.

b. Infrastructure investment:

(i) Using the Uniform System of Accounts ("USOA"), Cal Water will identify the dollar amounts expended on utility infrastructure during the prior calendar year, by account, up to the dollar amount in (a), above. The balance in the IMA will become zero.

(ii) If the dollar amount in (a), above, exceeds all of the proceeds expended on utility infrastructure during the previous year, Cal Water will carry forward into the following year the difference between (a), above, and the utility infrastructure invested. If this provision is triggered, interest will be applied in the IMA until the dollar amount of utility infrastructure invested exceeds the dollar amount in (a).

c. Any IMA carryover amounts not reinvested within eight (8) years (of the calendar year in which the net proceeds were realized) will be credited to ratepayers through a Tier 3 advice letter filing.

(N)

(To be inserted by utility)

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Advice Letter No. 2139

 PAUL G. TOWNSLEY

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Decision No. 14-08-011

NAME
 Vice President
TITLE

Effective

Resolution No. -

Preliminary Statement
(continued)

AO. Water Contamination Litigation Memorandum Account (WCLMA)

(N)

1. PURPOSE:

The purpose of the Water Contamination Litigation Memorandum Account ("WCLMA") is to track expenses associated with litigating water contamination legal cases.

2. APPLICABILITY:

The WCLMA is applicable to all regulated operations, all ratemaking areas ("districts"), and General Office. This excludes out-of-state affiliates and unregulated operations expenses.

3. ACCOUNTING PROCEDURE:

CPUC Resolution W-4094 (March 26, 1998) authorized all water utilities to establish a memorandum account to track water contamination litigation expenses. The WCLMA does not have a rate component.

- a. Debit entries will be created to capture all incremental expenses associated with litigating water contamination legal cases.
- b. Expenses associated with different legal cases will be maintained separately.
- c. Debit or credit entries equal to any monetary judgments or settlements in the subject litigation.
- d. A monthly debit or credit entry equal to the average balance in each segment of the account multiplied by 1/12th of the recent month's interest rate on Commercial Paper (prime, 90-day) published in the Federal Reserve Statistical Release.

4. DISPOSITION:

Requests for recovery of any balance in the WCLMA are to be processed according to General Order 96-B and Standard Practices or requested in a general rate case. Requests for recovery shall include a showing that the costs to be recovered are not included in rates.

(N)

(To be inserted by utility)

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Decision No. 14-08-011

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 PAUL G. TOWNSLEY
NAME
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Date Filed
Effective
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Preliminary Statement
(continued)

AO. General District Balancing Accounts (District BAs)

(N)

1. PURPOSE:

The purpose of the General District Balancing Accounts ("District BAs") is to aggregate small residual dollar amounts for subsequent amortization at the ratemaking area ("district") level.

2. APPLICABILITY:

Each district will have a "General District Balancing Account."

3. ACCOUNTING PROCEDURE:

There is no rate component for the District BAs. The following entries may be made to the general district balancing accounts:

- a. For accounts for which the Commission has authorized a fixed period of amortization, a debit or credit entry equal to the remaining balance that results from under- or over-amortization;
- b. A monthly debit or credit entry equal to the average balance in each segment of the account multiplied by 1/12th of the most recent month's interest rate on Commercial Paper (prime, 90-day) published in the Federal Reserve Statistical Release H-15.

3. DISPOSITION:

A District BA may be recoverable or refundable in a Tier 2 advice letter filing if the accumulated balance exceeds 2% of gross adopted annual revenues for Cal Water in accordance with General Order 96-B and standard practices or by request in the next general rate case.

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 2139

PAUL G. TOWNSLEY

Date Filed _____

Decision No. 14-08-011

Vice President
TITLE

Effective _____

Resolution No. _____

Preliminary Statement
(continued)

AQ. East Los Angeles Memorandum Account (ELAMA)

(N)

1. PURPOSE:

The purpose of the East Los Angeles Memorandum Account ("ELAMA") is to track costs related to the purchase of property at 2000 Tubeway Avenue and "Phase 1" improvements to the property as specified in the Settlement Agreement in A.12-07-007.

2. APPLICABILITY:

The ELAMA applies to the East Los Angeles District.

3. ACCOUNTING PROCEDURE:

Cal Water will maintain the ELAMA by making the following entries:

- a. A debit entry equal to the carrying costs (rate of return, ad valorem taxes, and depreciation) for:
 - (i) \$3,411,311, which is one-half of the purchased cost of the property at 2000 Tubeway Avenue (Project ID 50350), and;
 - (ii) \$1,235,313, which is the costs for Phase 1 improvements to the property (improvements to the buildings under Project ID 57791, and relocation of customer service operations from the rented facility).
- b. A credit entry equal to the imputed rental amount of \$52,500 per year which is built into GRC rates.
- c. A monthly debit or credit entry equal to the average balance in each segment of the account multiplied by 1/12th of the most recent month's interest rate on Commercial Paper (prime, 90-day) published in the Federal Reserve Statistical Release H-15.

3. DISPOSITION:

Requests for recovery of any balance in the ELAMA are to be processed according to General Order 96-B and Standard Practices or requested in a general rate case. Requests for recovery shall include a showing that the costs to be recovered were not included in rates.

(N)

(To be inserted by utility)

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PAUL G. TOWNSLEY
NAME
Vice President
TITLE

(To be inserted by Cal. P.U.C.)

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Effective _____
Resolution No. _____



Antelope Valley District

ADVICE LETTER FILING MAILING LIST
PER SECTION 111 (G) OF GENERAL ORDER NO. 96-A

Interested Parties

Peggy Fuller, Treasurer
Leona Valley Town Council
P.O. Box 795
Leona Valley, CA 93551
pfuller@leonavalleytc.org

Jack L. Chacanaca
Leona Valley Cherry Growers Association
26201 Tuolumne St.
Mojave, CA 93501

Joseph S. Lucido, President
Leona Valley Cherry Growers Association
26201 Tuolumne St
Mojave, CA 93501

Service Area Maps Only

Los Angeles LAFCO
Executive Officer
383 Hall of Administration
Los Angeles, CA 90012

Fire Chief
Los Angeles County
500 W. Temple Street, Room 358
Los Angeles, CA 90012

CDF, Battalion 11
8723 Elizabeth Lake Road
Leona Valley, CA 93550



Bakersfield District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Competing and Adjacent Utilities:

City of Bakersfield
1501 Truxtun Avenue
Bakersfield, CA 93301501
jwstinson@bakersfieldcity.us

City of Bakersfield
Water Resources Dept.
1000 Buena Vista Rd.
Bakersfield, CA 93311
mrandall@bakersfieldcity.us

Casa Loma Water Company
1016 Lomita Drive
Bakersfield, CA 93307

East Niles Community Services District
Manager: Timothy Ruiz
P.O. Box 6038
Bakersfield, CA 93386-6038
Email: truiz@eastnilescsd.org

Victory Mutual Water Company
P.O. Box 40035
Bakersfield, CA 93304

Krista Mutual Water Company
7025 Cuddy Valley Road
Frazier Park, CA 93225

Oildale Mutual Water Company
Attn: Manager Douglas Nunneley
P.O. Box 5638
Bakersfield, CA 93388
Email: dnunneley@yahoo.com

Stockdale Annex Mutual Water Company
P.O. Box 9726
Bakersfield, CA 93386-9726



Bakersfield District

Other Utilities and Interested Parties

Requesting Notification:

Kern County Water Agency
Attn: Eric Averett
P.O. Box 58
Bakersfield, CA 93302

Service Maps

Kern County LAFCO
Executive Officer
5300 Lennox Avenue Ste.303
Bakersfield, CA 93309
Email: KCLAFCO@bak.rr.com

Kern County Fire Department
Attn: Fire Chief
1115 Truxtun Avenue
Bakersfield, CA 93301

City of Bakersfield
Attn: Fire Chief
2101 H St.
Bakersfield, CA 93301
Email: rfraze@bakersfieldfire.us



Bayshore District

ADVICE LETTER FILING MAILING LIST PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of San Carlos
Attn: Linda Navarro
600 Elm Street
San Carlos, CA 94070
Email: rweil@cityofsancarlos.org

City of San Mateo, City Hall
330 West 20th Ave.
San Mateo, CA 94403
Email: vhansen@cityofsanmateo.org

Adjacent Private and Public Utilities

Mid-Peninsula Water District
Attn: Paul R. Regan
P.O. Box 129
Belmont, CA 94002

Justin Ezell
Public Works Superintendent
1400 Broadway
Redwood City, CA 94063-2505
Email: jezell@redwoodcity.org

Ray Towne, Director of Public Works
Foster City
610 Foster City Blvd.
Foster City, CA 94404
Email: rtowne@fostercity.org

City of Burlingame
501 Primrose Rd.
Burlingame, CA 94010
Email: amorimoto@burlingame.org

Town of Hillsborough
1600 Floribunda Ave.
Hillsborough, CA 94010
Email: mdebry@hillsborough.net

City of South San Francisco
400 Grand Avenue
South San Francisco, CA 94080
Attn: Barry Nagal

San Bruno Water Department
567 El Camino Real
San Bruno, CA 94066

Daly City DWWR
Attn: Patrick Sweetland
153 Lake Merced Blvd.
Daly City, CA 94005
Email: psweetland@dalycity.org

City of Brisbane
Attn: Betsy Cooper
50 Park Place
Brisbane, CA 94005
Email: bcooper@ci.brisbane.ca.us

Westborough Water District
P.O. Box 2747
South San Francisco, CA 94083



Bayshore District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Other Interested Parties

Mr. John Gardner
Tilden Engineering
P.O. Box 897
Menlo Park, CA 94026

Service Area Maps Only

LAFCO (Local Agency Formation Commission)
Executive Officer, San Mateo LAFCO
County Government Center, Redwood City, CA 94063
Email: mpoyatos@co.sanmateo.ca.us

Fire Department Servicing
Affected Area



Bear Gulch District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Menlo Park
Attn: Carol Augustine
701 Laurel Street
Menlo Park, CA 94025
Email: ctaugustine@menlopark.org

City of Menlo Park
Attn: Lisa Ekers
701 Laurel Street
Menlo Park, CA 94025
Email: leakers@menlopark.org

City of Palo Alto
Attn: Erik Keniston
250 Hamilton Avenue
Palo Alto, CA 94301
Email: eric.keniston@cityofpaloalto.org

Service Area Maps - only

Gail Sredanovic
2161 Ashton Avenue
Menlo Park, CA 94025

Town of Portola Valley
Public Works Director
765 Portola Rd.
Portola Valley, CA 94028
Email: hyoung@portolavalley.net

LAFCO
Executive Officer Ms. Martha Poyatos
455 County Center, 2nd Floor
Redwood City, CA 94063-1663

Town of Atherton
Attn: Duncan Jones
91 Ashfield Rd.
Atherton, CA 94027
Email: djones@ci.atherton.ca.us

Fire Department Servicing Affected Area

Town of Woodside
P.O. Box 620005
Woodside, CA 94062

Adjacent Private and Public Utilities

City of Menlo Park Water Dept.
701 Laurel Street
Menlo Park, CA 94025
Email: jpmcgirr@menlopark.org

Redwood City Water Department
P.O. Box 391
Redwood City, CA 94064

Los Trancos Water District
1263 Los Trancos Road
Portola Valley, CA 94025



Chico District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Chico
Attn: Frank Fields
P.O. Box 3420
Chico, CA 95927-3420
Email: ffields@ci.chico.ca.us

City of Chico
Attn: Dave Burkland
City Manager
P.O. Box 3420
Chico, Ca 95927
dburkland@ci.chico.ca.us

City of Chico
Attn: John Rucker
Assistant City Manager
P.O. Box 3420
Chico, Ca 95927
jrucker@ci.chico.ca.us

Service Area Maps

Butte LAFCO
1453 Downer Street, Suite C
Oroville, CA 95965
Email: jstover@buttecounty.net

(Service in Unincorporated Butte County)
Butte County Fire Rescue
Attn: Fire Chief
176 Nelson Ave
Oroville, CA 95965



Coast Springs District

ADVICE LETTER FILING MAILING LIST
Moratorium Service List

Joseph Farais
1905 Adeline Street
Oakland, CA 94607

Saint Antony's Monastery
72 Bragdon Road
Newberry Springs, CA 92365

Jochen Rueter
662 Broadway
Sonoma, CA 95476

Kirtus and Debra Doupnik
11421 Mt. Vernon Rd.
Auburn, CA 95603

Don Rinkor
5314 Vista Grande Drive
Santa Rosa, CA 95403

Jeff Libarle
9100 Poplar Ave
Cotati, CA 94931

Jeff Young
473 Woodley Place
Santa Rosa, CA 95409

Sauro Living Trust (William & Ronna Sauro)
101 Red Cedar Drive, Unit 4
Incline Village, NV 89451

Elwyn R. Richter
12100 County Road 96
Woodland, CA 95695

John Brekke
7843 Hillmont Drive
Oakland, CA 94605

Helen Lawson
c/o Rebecca Potts
5402 Arrowhead Court
Livermore, CA 94550

Steve Jordan
1600 Executive Ct
Sacramento, CA 95864

Lawson Brothers
PO Box 67
Dillon Beach 94929

Erda LaBuhn
519 Santa Barbara Rd.
Berkeley, CA 94707

John & Cindy Stripe
3433 Skylane
Shingle Springs, CA 95682

Stephen & Margaret Simmons
2499 Fifth Avenue
Merced, CA 95340



Coast Springs District

Oxfoot Associates
24737 Arnold Dr.
Sonoma, CA 94576

James & Peter Codding
765 White Gates Ave.
Healdsburg, CA 95448

Dana & Odette Christens
418 Cross St.
Woodland, CA 95695

Maureen Alessio
1281 Fay Cir
Sacramento, CA 95831

County of Marin
3501 Civic Center Drive
San Rafael, CA 94903

LH & KJ Lavine
PO Box 247
Dillon Beach, CA 94929

Steve & Akemi Bear
5767 Dolores Drive
Rohnert Park, CA 94928

Inam Maher
1736 Tilling Way
Stone Mountain, GA 30087

Richard & Betty Fisher
519 Santa Barbara Road
Berkeley, CA 94707

Kim Kocher
1431 Sproul Ave.
Napa, CA 94559

Mr. & Mrs Stone
7995 Morningside Dr.
Granite Bay, Ca 95746

Paul and Denise Jackson
1888 Larkspur St
Yountville, CA 94599-1232

Ken and Doris Roe
3325 St. Moritz Ct.
Redding, CA 96002

Robert and Susan Woodside
28322 190th Avenue SE
Kent, WA 98042

John Jungerman
2422 Creekhollow Ln.
Davis, CA 95616

Mark Farrar
628 Marshall Ave.
Pataluma, CA 94952

Armand and Patricia Camarena
157 Amber Drive
San Francisco, CA 94131

Jordan Management Company
Attn: Denise Gilbert
1600 Executive Court
Sacramento, CA 95864

Mary C. Comyns, Trustee
20 Elton Crt.
Pleasant Hill, CA 94523

Gus Skarakis
11335 Sutters Fort Way
Gold River, CA 95670



Dixon District

**ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A**

Municipalities and Governmental Agencies

City of Dixon
Attn: Finance Dept.
600 East A Street
Dixon, CA 95620
(Dixon finance department only wants notices of rate increases, not other filings)

Adjacent Private and Public Utilities

Solano Irrigation District
Attn: General Manager
508 Elmira Road
Vacaville, CA 95687
Email: admin@sidwater.org

Maine Prairie Water District
P.O. Box 73
Dixon, CA 95620

Service Area Maps

LAFCO (Local Agency Formation Commission)
Executive Officer
Solano LAFCO
675 Texas Street
Fairfield, CA 94533

Fire Chief
City of Dixon
600 East A Street
Dixon, CA 95620



Dominguez District

ADVICE LETTER FILING MAILING LIST
PER SECTION 111 (G) OF GENERAL ORDER NO. 96-A

Adjacent Privately and Publicly Owned Utilities

City of Torrance Water Department
Attn: Alan Berndt
20500 Madrona Ave
Torrance, CA 90630
Email: aberndt@torranceca.gov

City of Compton Municipal Water
Department
205 S. Willowbrook Avenue
Compton, CA 90220

City of Los Angeles
Department of Water and Power
P.O. Box 51111, Room 956
Los Angeles, CA 90051-0100
Email: Richard.west@ladwp.com

City of Long Beach Water Department
1800 East Wardlow Road
Long Beach, CA 90807

Golden State Water Company
Attn: Regulatory Affairs
630 East Foothill Blvd.
San Dimas, CA 91733

Park Water Company
P.O. Box 7002
Downey, CA 90241-7002
Email: pwcadviceletterservice@parkwater.com

Service Area Maps

Los Angeles LAFCO
Executive Officer
383 Hall of Administration
Los Angeles, Ca 90012

Fire Department Servicing Affected Area



East Los Angeles District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Commerce
Attn: Bob Zarrhi
2535 Commerce Way
Commerce, CA 90040

City of Montebello, Engineering Dept
Attn: Roberta King,
1600 W. Beverly Blvd.
Montebello, CA 90640

City of Vernon
4305 Santa Fe Ave.
Vernon, CA 90058

City of Monterey Park
Attn: Victor Meza
Water Department
320 W. Newmark Ave.
Monterey Park, CA 91754

City of Los Angeles
Dept. of Water & Power
Attn: Richard West
P.O. Box 51111, Room 956
Los Angeles, CA 90051-0100
Email: richard.west@ladwp.com

Adjacent Private and Public Utilities

Park Water Company
P.O. Box 7002
Downey, CA 90241-7002
Email: pwcadviceletterservice@parkwater.com

San Gabriel Valley Water Company
Attn: Daniel A. Dell'Osa
11142 Garvey Ave.
El Monte, CA 91733
Email: dadellosa@sgvwater.com

Montebello Land & Water Company
Attn: Kenneth S. Bradbury
344 E. Madison Avenue
Montebello, CA 90640
Email: ken@mtblw.com

South Montebello Irrigation District
Attn: David Herrera
864 W. Washington Blvd.
Montebello, CA 90640

Service Area Maps

Los Angeles LAFCO
Executive Officer
383 Hall of Administration
Los Angeles, CA 90020

Los Angeles County Fire Dept.
Attn: Alfie Blanch
5847 Rickenbacker Rd.
Commerce, CA 90040
ablanch@fire.lacounty.gov

Fire Department Servicing Affected Area



Grand Oaks District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Competing and Adjacent Utilities:

Golden Hills Community Services District
Attn: Mr. Mike Sides Assistant General Manager
P.O. Box 637
Tehachapi, CA 93581
Email: msides_ghcsd@bak.rr.com

Mr. Dennis Wahlstrom, Public Works Director
City of Tehachapi
115 So. Robinson Street
Tehachapi, CA 92561

Service Area Maps only

Kern County LAFCO
Executive Officer
5300 Lennox Avenue
Suite 303
Bakersfield, CA 93309
Email: KCLAFCO@bak.rr.com

Fire Chief
City of Tehachapi
115 So. Robinson Street
Tehachapi, CA 92561



Hermosa-Redondo District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Hermosa Beach
1315 Valley Drive
Hermosa Beach, CA 90254
Email: rmorgan@hermosabch.org

City of Redondo Beach, Public Works Dept.
Attn: Rob Osborne
415 Diamond Street,
Redondo Beach, CA 90277
Email: rob.osborne@redondo.org

City of Torrance, Dept. of Water
Attn: Alan Berndt
20500 Madrona Ave
Torrance, CA 90630
Email: aberndt@torranceca.gov

Adjacent Private and Public Utilities

City of Manhattan Beach
Attn: Rob Erikson
3621 Bell Avenue
Manhattan Beach, CA 90266

City of Hawthorne
4455 W. 126th St.
Hawthorne, CA 90250

City of Los Angeles, Dept. of Water & Power
Mr. Richard A. West, Rates Manager
P.O. Box 51111, Room 956
Los Angeles, CA 90051-0100
Email: richard.west@ladwp.com

Golden State Water Company
Attn: Ronald Moore, Regulatory Affairs
630 East Foothill Blvd.
San Dimas, CA 91773

Park Billing Company
Attn: Tina Davis and Vicky Miller
P. O. Box 910
Dixon, CA 95620
Email: vmiller@parkbilling.com
Email: tdavis@parkbilling.com

Service Area Maps

Los Angeles LAFCO
Executive Officer
383 Hall of Administration
Los Angeles, Ca 90012

Los Angeles County Fire Dept.
Attn: Alfie Blanch
5847 Rickenbacker Rd.
Commerce, CA 90040
ablanch@fire.lacounty.gov

Fire Department Servicing Affected Area



Kern River Valley District

ADVICE LETTER FILING MAILING LIST

PER SECTION 111 (G) OF GENERAL ORDER NO. 96-A

Interested Parties

Jim Davis
8824 Cache
Leona Valley, CA 93551

Rob Benson
PO Box 1557
Kernville, Ca 93238
rcbenson@earthlink.net

Darlene Studdard
Committee Member
Residents Against Water Rates
PO Box 3701
Wofford Heights, Ca 93285-3701
For: Residents Against Water Rates (Raw)

Jeremy Callihan
Department of Water Resources
Safe Drinking Water Program
1416 Ninth Street, Rm. 816
Sacramento, CA 95814

Linda Ng
Department of Water Resources
Safe Drinking Water Program
1416 Ninth Street, Rm. 816
Sacramento, CA 95814

Service Area Map only

Kern County LAFCO
Executive Officer
5300 Lennox Avenue
Suite 303
Bakersfield, CA 93309
Email: KCLAFCO@bak.rr.com



King City District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

King City
212 S. Vanderhurst Avenue
King City, CA 93930
Attn: Jim Larson, Finance Director

Adjacent Private and Public Utilities

Little Bear Water Company
51201 Pine Canyon Road, Space #125
King City, CA 93930

Park Billing Company
Attn: Tina Davis and Vicky Miller
P. O. Box 910
Dixon, CA 95620
Email: vmiller@parkbilling.com
Email: tdavis@parkbilling.com

Service Area Maps Only

Kate McKenna, E.O.
LAFCO of Monterey County
Local Agency Formation Commission
P O Box 1369, Salinas, CA 93902

Fire Chief
King City
212 S. Vanderhurst Avenue
King City, CA 93930



Livermore District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Livermore
Utility Billing Division
Attn: Erik Peterson
1052 S. Livermore Ave.
Livermore, CA 94550
Email: etpeterson@ci.livermore.ca.us

Alameda County Flood Control
& Water Conservation District
Zone 7 Water Agency
100 North Canyons Parkway
Livermore, CA 94551

Service Area Maps Only

Mona Palacios Executive Officer
Alameda LAFCO
1221 Oak Street Room 555
Oakland, CA 94612
Email: mona.palacios@acgov.org

Fire Chief
City of Livermore
1052 S. Livermore Avenue
Livermore, CA 94550



Los Altos District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Cupertino
Attn: Timm Borden
10300 Torre Avenue
Cupertino, CA 95014-3202

City of Los Altos
Attn: Jim Gustafson
1 North San Antonio Rd.
Los Altos, CA 94022

Town of Los Altos Hills
Attn: Carl Cahill
26379 Fremont Road
Los Altos Hills, CA 94022

Adjacent Private and Public Utilities

San Jose Water Company
Attn: Palle Jensen
374 W. Santa Clara St.
San Jose, CA 95196
Email: palle.jensen@sjwater.com

Purissima Hills County Water District
Attn: Patrick D. Walter
26375 Fremont Rd.
Los Altos, CA 94022
Email: pwalter@purissimawater.org

City of Mountain View, Water Dept.
231 N. Whisman Rd.
Mt. View, CA 94043
Email: will.medina@mountainview.gov

City of Sunnyvale, Water Dept.
Attn: Val Conzet Water Operations Manager
P.O. Box 3707
Sunnyvale, CA 94088-3703
Email: vconzet@ci.sunnyvale.ca.us
jperry@ci.sunnyvale.ca.us

City of Santa Clara, Water Dept.
Attn: Alan Kurotori
Water and Sewer Utilities
1500 Warburton Ave.
Santa Clara, CA 95050

City of Palo Alto, City Hall
Attn: Catherine Cox
250 Hamilton Ave.
Palo Alto, CA 94301
Email: catherine.cox@cityofpaloalto.org

Other Parties Requesting Notification

Great Oaks Water Company
15 Great Oaks Blvd. #100
San Jose, CA 95119
Email: bloehr@greatoakswater.com

Santa Clara Valley Water District
5750 Almaden Expressway
San Jose, CA 95118
Email: dtaylor@valleywater.org

Service Area Maps Only

LAFCO of Santa Clara County
Neelima Palacherla, Executive Director
70 W. Hedding St. 11th Floor
San Jose, CA 95110
Email: neelima.palacherla@ceo.sccgov.org

Fire Department Serving Affected Area



Marysville District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Marysville
Attn: Dixon Coulter
P.O. Box 150
Marysville, CA 95901
Email: dcoulter@marysville.ca.us

Adjacent Private and Public Utilities

City of Yuba City
Utilities Director
302 Burns Drive
Yuba City, CA 95991

Olivehurst Public Utility District
Attn: Gary Plasterer
P.O. Box 670
Olivehurst, CA 95961

Linda County Water District
Attn: Dave Gothrow, Mgr.
1280 Scales
Marysville, CA 95901

Service Area Maps only

Yuba County LAFCO
915 8th Street, Suite 107
Marysville, CA 95901

CDF – Northern Region Chief
P.O. Box 944246
Sacramento, CA 94244-2460

Fire Department Serving Affected Area



Mid-Peninsula District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of San Carlos
Attn: Linda Navarro
600 Elm Street
San Carlos, CA 94070
Email: rweil@cityofsancarlos.org

City of San Mateo, City Hall
330 West 20th Ave.
San Mateo, CA 94403
Email: vhansen@cityofsanmateo.org

Adjacent Private and Public Utilities

Mid-Peninsula Water District
Attn: Paul R. Regan
P.O. Box 129
Belmont, CA 94002

Justin Ezell
Public Works Superintendent
1400 Broadway
Redwood City, CA 94063-2505
Email: jezell@redwoodcity.org

Ray Towne, Director of Public Works
Foster City
610 Foster City Blvd.
Foster City, CA 94404
Email: rtowne@fostercity.org

City of Burlingame
501 Primrose Rd.
Burlingame, CA 94010
Email: amorimoto@burlingame.org

Town of Hillsborough
1600 Floribunda Ave.
Hillsborough, CA 94010
Email: mdebry@hillsborough.net

Mr. John Gardner
Tilden Engineering
P.O. Box 897
Menlo Park, CA 94026

Other Interested Parties

Service Area Maps

Executive Officer
San Mateo LAFCO
County Government Center
Redwood City, CA 94063
Email: mpoyatos@co.sanmateo.ca.us



Oroville District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Oroville
Attn: Diane MacMillian
1735 Montgomery Street
Oroville, CA 95965

Adjacent Private and Public Utilities

Thermalito Irrigation District
Attn: Jayme Boucher
410 Grand Ave.
Oroville, CA 95965
Email: jboucher@twsd.info

South Feather Water & Power
Attn: Mike Glaze
2310 Oroville Quincy Hwy.
Oroville, CA 95966
Email: glaze@southfeather.com

Service Area Maps Only

Butte County LAFCO
1453 Downer St. Ste. C
Oroville, CA 95965
Email: jstover@buttecounty.net

Fire Chief
City of Oroville
1735 Montgomery Street
Oroville, CA 95965



Palos Verdes District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Lomita
Attn: Woody Thurlow
P.O. Box 339
Lomita, CA 90717

City of Palos Verdes Estates
Attn: Judy Smith
340 Palos Verdes Drive West
Palos Verdes Estates, CA 90274
Email: cityclerk@pvestates.org

City of Rancho Palos Verdes
30940 Hawthorne Blvd.
Rancho Palos Verdes, CA 90275
Email: publicworks@rpv.com

City of Rolling Hills
No. 2 Portuguese Bend Road
Rolling Hills, CA 90274
Email: hluce@cityofrh.net

City of Rolling Hills Estates
Attn: Mike Whitehead
4045 Palos Verdes Drive North
Rolling Hills Estates, CA 90274

Adjacent Private and Public Utilities

City of Torrance, Water Dept.
Attn: Alan Berndt
20500 Madrona Ave
Torrance, CA 90630
Email: aberndt@torranceca.gov

Mr. Richard A. West, Rates Manager
City of Los Angeles, Dept. of Water & Power
P.O. Box 51111
Los Angeles, CA 90051-0100
Email: richard.west@ladwp.com

Service Area Maps

Los Angeles LAFCO
Executive Officer
383 Hall of Administration
Los Angeles, CA 90012

Los Angeles County Fire Dept.
Attn: Alfie Blanch
5847 Rickenbacker Rd.
Commerce, CA 90040
ablanch@fire.lacounty.gov

Fire Department Servicing Affected Area



Redwood Valley District

ADVICE LETTER FILING MAILING LIST PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Jeffrey Young
473 Woodley Place
Santa Rosa, CA 95409
Email: jffyng@gmail.com

Marcos Pareas
P. O. Box 152
Dillon Beach, CA 94929
Email: mapreas@gmail.com

County of Marin
Director of Public Works
P. O. Box 4186
San Rafael, CA 94913-4186

County of Lake
Special Districts
230 North Main
Lakeport, CA 95453

Joshua Ziese
California Department of Public Health
P.O. Box 997377, MS 7418
1616 Capital Ave.
Sacramento, CA 95899

Lance Reese
California Department of Public Health
P.O. Box 997377, MS 7418
1616 Capital Ave.
Sacramento, CA 95899

Service Area Maps only

County of Marin LAFCO
3501 Civic Center Drive
San Rafael, CA 94903

Fire Department Serving Affected Area



Salinas District

ADVICE LETTER MAILING LIST PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Salinas
City Engineer
200 Lincoln Avenue
Salinas, CA 93901

City of Salinas
City Attorney
200 Lincoln Avenue
Salinas, CA 93901
Email: vanessav@ci.salinas.ca.us
Email: chrisc@ci.salinas.ca.us

Adjacent Private and Public Utilities

Park Billing Company
Attn: Tina Davis and Vicky Miller
P.O. Box 910
Dixon, CA 95620
Email: vmiller@parkbilling.com
Email: tdavis@parkbilling.com

Gavilan Water Company
644 San Juan Grade Road
Salinas, CA 93906

Alco Water Service
Attn: Tom Adcock
249 Williams Road
Salinas, CA 93905

Monterey County Administration
855 East Laurel Drive, Bldg C
Salinas, CA 93905

Service Area Maps

Executive Officer
LAFCO of Monterey County
P.O. Box 1369
Salinas, CA 93902

Fire Chief
City of Salinas
200 Lincoln Avenue
Salinas, CA 93901



Selma District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Selma, City Hall
1710 Tucker Street
Selma, CA 93662
Email: DBH@CityofSelma.com

Adjacent Private and Public Utilities

City of Fowler
Attn: D. Weisser
128 S. 5th Street
Fowler, CA 93625
Email: DWeisser@ci.fowler.ca.us

Other Parties Request Notification

City of Fresno, Dept. of Public Works
2600 Fresno Street
Fresno, CA 93721-3624

Service Area Maps only

LAFCO (Local Agency Formation Commission)
Attn: Executive Officer
2115 Kern St. Ste.310
Fresno, CA 93721
Email: jewitte@co.fresno.ca.us

Fire Chief
City of Selma
1710 Tucker Street
Selma, CA 93662



South San Francisco District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of South San Francisco
400 Grand Avenue
South San Francisco, CA 94080
Attn: Barry Nagel

Adjacent Private and Public Utilities

San Bruno Water Dept.
567 El Camino Real
San Bruno, CA 94066

Daly City DWW
Attn: Patrick Sweetland
153 Lake Merced Blvd.
Daly City, CA 94015
Email: psweetland@dalycity.org

City of Brisbane
Attn: Betsy Cooper
50 Park Place
Brisbane, CA 94005
Email: bcooper@ci.brisbane.ca.us

Westborough Water District
P.O. Box 2747
South San Francisco, CA 94083

Service Area Maps Only

LAFCO (Local Agency Formation Commission)
Executive Officer, San Mateo LAFCO
County Government Center, Redwood City, CA 94063
Email: mpoyatos@co.sanmateo.ca.us

Fire Department Servicing
Affected Area



Stockton District

ADVISE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Stockton
Attn: Sara Cortes
425 N. El Dorado St.
Stockton, CA 95202

San Joaquin County Board of Supervisors
44 N. San Joaquin St. Ste. 627
Stockton, CA 95202
Email: lsahyoun@sjgov.org

Adjacent Private and Public Utilities

City of Stockton Municipal Utility Dept.
2500 Navy Drive
Stockton, CA 95206

Director of Public Works, County of San Joaquin
1810 East Hazelton Ave.
Stockton, CA 95205
Email: vaguilar@sjgov.org

Stockton-East Water District
6767 East Main Street
Stockton, CA 95215
Email: sewd@sewd.net

Other Parties Requesting Notification

Heinz, USA
Attn: Tom McMurty
P.O. Box 57
Stockton CA 95201

Commanding Officer (Code 136)
Naval Facilities Engineering Com.
Re: Cont. #N68711-74-M-7250-P00999
Cont. #N68711-75-C-5006-P00999
1220 Pacific Highway
San Diego CA 92132

Service Area Maps

San Joaquin LAFCO
509 W. Weber Ave. Ste 420
Stockton, CA 95203

City of Stockton
Fire Chief
425 North El Dorado St.
Stockton, CA 95202

Park Billing Company
Attn: Tina Davis and Vicky Miller
P. O. Box 910
Dixon, CA 95620
Email: vmiller@parkbilling.com
Email: tdavis@parkbilling.com

Pearl West
3731 Portsmouth Circle North
Stockton, CA 95219



Visalia District

ADVISE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Visalia
c/o Dooley, Herr, Carlson & Peltzer
100 Willow Plaza, Suite 300
Visalia, CA 93291
Attn: Kenneth Richardson
559-636-5600 Fax 559-636-9759
559-636-5601 Email: kenr@dhlaw.net

Osa Wolff
wolff@smwlaw.com

Adjacent Private and Public Utilities

Bedel Water Company
Attn: Glen Lublin
2536 E. College Ave
Visalia, CA 93292
559-713-0794

Service Area Maps

Tulare County Resource Management Agency
LAFCO
Executive Officer
5961 S. Mooney Blvd.
Visalia, CA 93277
559-733-6291 Fax 559-730-2653

Fire Chief
City of Visalia
707 West Acequia Street
Visalia, CA 93291



Westlake District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Thousand Oaks
Attn: Jay Spurgin, Deputy Public Works Director
2100 Thousand Oaks Blvd.
Thousand Oaks, CA 91362-2903

Adjacent Private and Public Utilities

City of Los Angeles, Dept. of Water & Power
Mr. Richard A. West, Rates Manager
P.O. Box 51111, Room 956
Los Angeles, CA 90051-0100
Email: Richard.west@ladwp.com

California-American Water Company
4701 Beloit Drive
Sacramento, CA 95838-2434
Email: ca.rates@amwater.com

Ventura Regional Sanitation District
Attn: Linda Moyer
1001 Partridge Dr., Suite 150
Ventura, CA 93003

Las Virgenes Municipal Water District
Attn: Carol Palma
4232 Las Virgenes Road
Calabasas, CA 91302

Service Area Maps

Fire Department Servicing Affected Area
Ventura LAFCO
Executive Officer
800 S. Victoria Avenue
Ventura, CA 93009-1850
Email: kim.uhlich@ventura.org



Willows District

ADVICE LETTER FILING MAILING LIST
PER SECTION III (G) OF GENERAL ORDER NO. 96-A

Municipalities and Governmental Agencies

City of Willows
Civic Center
201 N. Lassen Street
Willows, CA 95988

Service Area Maps Only

Christy Leighton, Executive Officer
County of Glenn Local Agency Formation Commission
125 South Murdock
Willows, California 95988

Fire Chief
City of Willows
201 North Lassen Street
Willows, CA 95988
Email: wpeabody@cityofwillows.org