SSS WDR Element	SSS WDR Ref.	Description	Performance Indicator	Unit	Target	KPI Data FY 20/21	KPI Data FY 21/22	KPI Data FY 22/23	KPI Data FY 23/24	Audit Frequency	Last Update	Responsible Person	Notes
			Total System Length	miles	n/a								
			Service Area	sq miles	n/a								
			Population	number	n/a								
			Service Connections	number	n/a								
			# Manholes	number	n/a								
			# Pump Stations	number	n/a								
			Sewer < 8 inch	miles	n/a								
Sy	stem Informa	tion	8 inch < sewer < 15 inch	miles	n/a								
			15 inch < sewer < 21 inch	miles	n/a								
			21 inch < sewer < 42 inch	miles	n/a								
			Average age of system	years	n/a								
			New sewer main installation	miles	n/a								
			New sewer lateral installation	miles	n/a								
			New cleanout installation	number	n/a								
			Waste Water Collection System O&M Staff	number	,								
Fin	ancial Inform	ation	Total annual sewer collection O&M spending	\$									
			Total annual sewer collection R&R spending	Ś									
Organization	D.13.ii.c	Chain of	Total customer service calls	number									
		Communication	Total customer service calls resolved	number									
	D.13.iv.a	Maps	Age of oldest un-fulfilled map update request	days	180								
	D.13.iv.b	PM Activities	Certified Wastewater Collections Operators	number									
			Sewer laterals cleaned per year	number	250								5 YRS CYCLE
O&M			Sewer mains cleaned per year	miles	10								5 YRS CYCLE
			Manholes inspected per year	number	100								10 YRS CYCLE
			Sewer main CCTV inspected per year	miles	5								10 YRS CYCLE
			Sewer laterals CCTV inspected per year	number	100								10 YRS CYCLE
			Lift Stations Maintained annually	number	11								ANNUALLY
	D.13.iv.c	R&R Plan	Sewer main rehabilitated/replaced per year	miles	2								25 YRS CYCLE
			Sewer Laterals rehabilitated/replaced per year	number	_								25 YRS CYCLE
			Manholes rehabilitated	number	40								25 YRS CYCLE
			# of CCTV inspection records un-reviewed for condition assessment	number									
			# of Level 4 Defects Identified but not Repaired	number									
			# of Level 5 Defects Identified but not Repaired	number									
	D.13.iv.d	Training	Overall % Completion of Training Matrices	%	100								
	D.13.iv.e	Critical Parts	% of identified critical parts are stocked	%	100								
Docian		Construction	% of sewer main accepted vs. inspected	%									
Design	D.13.v.b		% of sewer lateral accepted vs. inspected	%									
OERP	D.13.vi.a D.13.vi.c	Notification	Average response time to SSO	minutes	60								
		SSO Response	Average SSO volume (main)	gallon									
			Average SSO volume (lateral)	gallon									
	D.13.vi.d	Containment	% of SSO volume reaching a surface water	%									
	D.13.vii.a	Public Ed.	FOG public outreach budget per year	\$									

FOG	D.13.vii.d	Grease Removal	% of total FSE's with Grease Removal Device	%	100				
	D.13.vii.e		% of FSEs with permits inspected in the current year	%	100				
			% of FSEs with violations that require increased inspections	%					
	D.13.vii.f	FOG Hot Spots	Length of FOG hotspot sections of pipe	ft					
			Number of SSO's caused by FOG	number					
			SSO volume caused by FOG	gallon					
МММ	D.13.ix	SSO Trends	SSO Rate per 100 miles of pipe	#/100mi					
			Total volume of SSO events per 100 miles of pipe	gal/100mi					
			% of total SSO volume recovered	%	100				
			Number of Category 1 SSO's	number					
			Number of Category 2 SSO's	number					
			Number of Category 3 SSO's	number					
			Total Volume of Capacity-Related SSOs	gallon					
			Total Number of Private Lateral SSOs	number					
			SSMP ownership responsibilies updated, if applicable	Yes/No/NA					
Audit	D.13.x	Undates	# of Days since completion of last audit	days					
			# of Days since completion of last SSMP update	days					
Communication	D.13.xi		Most current SSMP documents posted to weib	Yes/No					