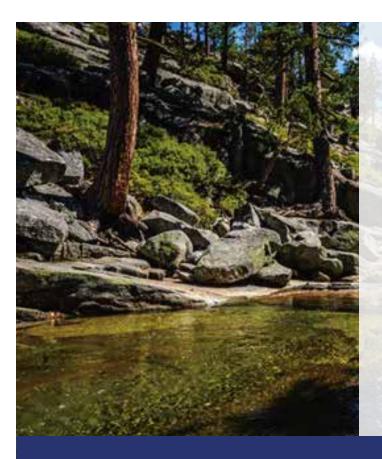


Cal Water takes a holistic approach to water efficiency and conservation by offering customized water savings rebate and incentive programs to support our customers' efforts to save water every day. By being water-wise, our customers help reduce the need to invest in additional infrastructure to meet water demand, and support water rate affordability. Cal Water is committed to meeting or surpassing all regulatory requirements and taking full responsibility to sustain California's precious water supply.

2020 Conservation Report

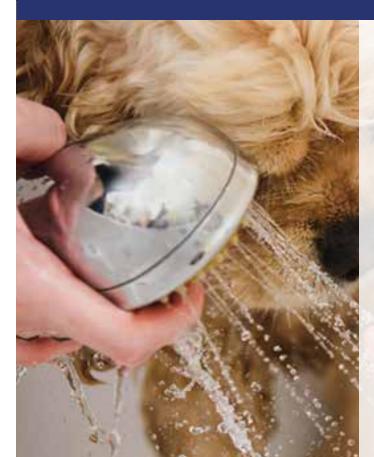


2020 ANNUAL SAVINGS

Conservation programs utilized by customers in Cal Water's Bear Gulch District in 2020 amounted to a savings of 2 million gallons.

2020 LIFETIME SAVINGS

Conservation programs implemented in 2020 will save **22 million gallons** over their lifetime.



2020 LIFETIME SAVINGS BY CATEGORY

(in million gallons)



Plumbing Fixture Replacements Irrigation Equipment / Landscape Upgrades

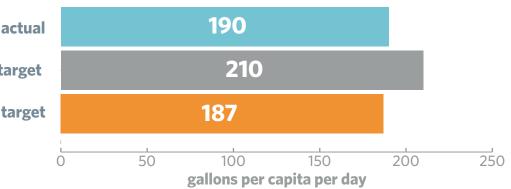
Bear (Julch

LIFETIME CUMULATIVE SAVINGS

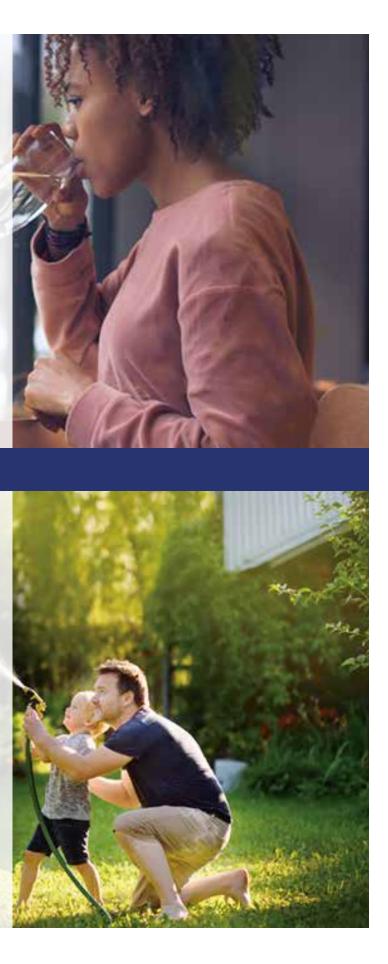
Programs implemented since 2011 will result in a lifetime cumulative savings of 770 million gallons.

PER CAPITA URBAN WATER DEMAND (SB X7-7)

2020 actual 2015 target 2020 target



The Bear Gulch District met its 2020 target through the San Francisco Bay Regional Alliance.



Quality. Service. Value.

