

Primary Drinking Water Standards								
RADIOLOGICAL	Year Range	Reporting Units	MCL (SMCL)	PHG (MCLG)	Violation	Result Range	Average	Source of Substance
Gross Alpha Particle Activity	2002 - 2003	pCi/L	n/a	(0)	No	ND - 1.27	0.28	Erosion of natural deposits
INORGANIC CHEMICALS	Year Range	Reporting Units	MCL (SMCL)	PHG (MCLG)	Violation	Result Range	Average	Source of Substance
Arsenic	2003 - 2004	ppb	50	n/a	No	ND - 2	0.42	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Chromium	2003 - 2004	ppb	50	(100)	No	ND - 1	0.6	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
Fluoride	2003 - 2004	ppm	2	1	No	ND - 0.15	0.06	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate	2005	ppm	45	45	No	5 - 7	6	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
DISINFECTANT	Year Range	Reporting Units	MRDL	PHG (MCLG)	Violation	Result Range	Highest Running Annual Average	Source of Substance
Chlorine	2005	ppm	4	4	No	0.3 - 0.77	0.54	Drinking water disinfectant added for treatment
OTHER REGULATED SUBSTANCES	Year Range	Reporting Units	AL	PHG (MCLG)	Violation	Level Detected (90th percentile)	# Samples Exceeding AL	Source of Substance
Copper	2004	ppm	1.3	0.17	No	0.090	0 of 11	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead	2004	ppb	0.015	0.002	No	ND	0 of 11	Internal corrosion of household plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Secondary Drinking Water Standards and Unregulated Compounds								
INORGANIC CHEMICALS	Year Range	Reporting Units	MCL (SMCL)	PHG (MCLG)	Violation	Result Range	Average	Source of Substance
Alkalinity	2003 - 2004	ppm	n/a	n/a	No	64 - 71	68	Erosion of natural deposits
Calcium	2003 - 2004	ppm	n/a	n/a	No	20 - 24	23	Erosion of natural deposits
Chloride	2003 - 2004	ppm	(500)	n/a	No	3 - 4	3.7	Runoff/leaching from natural deposits; seawater influence
Color	2003 - 2004	UNITS	(15)	n/a	No	1	1	Naturally occurring organic materials
Hardness	2003 - 2004	ppm	n/a	n/a	No	64 - 75	70	Erosion of natural deposits
Magnesium	2003 - 2004	ppm	n/a	n/a	No	3 - 4	4	Erosion of natural deposits
Odor	2003 - 2004	T.O.N.	(3)	n/a	No	ND - 1	0.33	Naturally occurring organic materials
pH	2003 - 2004	STD U	n/a	n/a	No	7.36 - 7.9	7.7	Inherent characteristic of water
Potassium	2003 - 2004	ppm	n/a	n/a	No	ND - 1	0.57	Erosion of natural deposits
Sodium	2003 - 2004	ppm	n/a	n/a	No	6 - 8	7	Erosion of natural deposits; seawater influence
Specific Conductance (E.C.)	2003 - 2004	umhos/cm	(1600)	n/a	No	160 - 175	170	Substances that form natural deposits; seawater influence
Sulfate	2003 - 2004	ppm	(500)	n/a	No	4 - 8	6	Leaching from natural deposits; industrial wastes
Total Dissolved Solids	2003 - 2004	ppm	(1000)	n/a	No	120 - 204	151	Runoff/leaching from natural deposits; seawater influence
Turbidity	2003 - 2004	NTU	(5)	n/a	No	ND - 0.1	0.07	Soil runoff
Vanadium	2003	ppb	NL=50	n/a	No	8 - 11	9	Erosion of natural deposits; manufacturing of alloys and steel

umhos/cm = measure of specific conductance	ppb = parts per billion (micrograms per liter)
pCi/L = picoCuries per liter (measure of radioactivity)	SMCL = secondary maximum contaminant level
ppm = parts per million (milligrams per liter)	ND = none detected
NTU = nephelometric turbidity unit	n/a = not applicable

# Visalia District

## 2005 Water Quality Report for Oak Ranch

At California Water Service Company, we are committed to supplying you with high-quality water. We are pleased to provide this annual water quality report, which includes information about where your water comes from, what it contains, and how it compares to state and federal standards. It also explains the steps we take to protect your water supply. ***MOST IMPORTANTLY, IT CONFIRMS THAT YOUR WATER MET OR SURPASSED ALL WATER QUALITY STANDARDS DURING THIS REPORTING PERIOD.***

We care about what you think. If you have any suggestions or concerns, please call us. Also, please watch for bill inserts, where you will find announcements of any water-related public meetings or workshops as well as important information about your water.

### About Your Water Supply

California Water Service Company (Cal Water) has provided high-quality water utility services in Visalia since 1927. We meet the needs of our valued Visalia-area customers with groundwater produced by three local wells. Cal Water proactively maintains and upgrades its facilities to ensure a reliable, high-quality supply.

***If you have any questions, please contact Phil Mirwald, District Manager, at (559) 624-1600.***

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### *Our Commitment to Our Customers*

All of us at Cal Water appreciate having the opportunity to serve you, our valued customer. We know that water quality is important to you, and we are committed to providing water that meets or surpasses all water quality standards. Toward that end, our team of leading water quality experts vigilantly monitors our supply and maintains a state-of-the-art water quality laboratory. And we are always looking for opportunities to improve our operations. In fact, our mission is to be **the** leader in providing communities and customers with traditional and innovative utility services.

In order to ensure that tap water is safe to drink, USEPA and the California Department of Health Services (DHS) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. DHS regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

***Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.***

### *General Information About Water*

The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

***MICROBIAL CONTAMINANTS***, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

***INORGANIC CONTAMINANTS***, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

***PESTICIDES and HERBICIDES***, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

***ORGANIC CHEMICAL CONTAMINANTS***, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

***RADIOACTIVE CONTAMINANTS***, which can be naturally occurring or be the result of oil and gas production and mining activities.

***Cal Water is coordinating with state and federal agencies to enhance the security of our water supplies. Please report any suspicious activities near water facilities to us immediately.***

### *Recommendation for Those Who May Have Special Water Needs*

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised people, such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, some elderly people, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

### *Water Hardness*

Water is considered soft if total hardness is less than 75 ppm; moderately hard at 75 to 150 ppm; hard at 150 to 300 ppm; and very hard at 300 ppm or higher. To determine total hardness of your water in grains per gallon, simply divide amount given in parts per million by 17.1.

### *Drinking Water Source Assessment and Protection Program (DWSAPP)*

By the end of 2002, Cal Water had submitted to the California Department of Health Services a DWSAPP report for each water source in the water system. The DWSAPP report identifies possible sources of contamination to aid prioritizing cleanup and pollution prevention efforts. All reports are available for viewing or copying at our Customer Center.

The water sources in your system are considered most vulnerable to pesticide/fertilizer/petroleum storage, fertilizer/pesticide/herbicide application, agriculture, surface water (streams, lakes, rivers), wastewater, storm water, wells (water supply, agricultural, irrigation), high-density housing, and above-ground storage tanks.

We encourage customers to join us in our efforts to prevent water pollution and protect our most precious natural resource.

### *How to Read the Table*

We test your water for more than 100 contaminants for which state and federal standards have been set. THIS TABLE LISTS ONLY THOSE THAT WERE DETECTED. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency's (USEPA's) Safe Drinking Water Hotline at (800) 426-4791. The water quality test results shown in this table are divided into two main sections: those related to "primary standards" and those related to "secondary standards." Primary standards protect public health by limiting the levels of contaminants in drinking water. Secondary standards are limits for substances that could affect the water's taste, odor, and appearance.

### *Definitions of terms and abbreviations used in the table*

***Public Health Goal (PHG):*** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

***Maximum Contaminant Level Goal (MCLG):*** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

***Maximum Contaminant Level (MCL):*** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as are economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

***Maximum Residual Disinfectant Level Goal (MRDLG):*** The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

***Maximum Residual Disinfectant Level (MRDL):*** The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

***Notification Level (NL):*** A health-based advisory level for an unregulated contaminant in drinking water. It is used by DHS to provide guidance to drinking water systems.

***Primary Drinking Water Standard or PDWS:*** MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

***Regulatory Action Level (AL):*** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

***Treatment Technique (TT):*** A required process intended to reduce the level of a contaminant in drinking water.