

Primary Drinking Water Standards								
INORGANIC CHEMICALS	Year Range	Reporting Units	MCL (SMCL)	PHG (MCLG)	Violation	Result Range	Average	Source of Substance
Fluoride	2005	ppm	2	1	No	ND - 0.1	0.05	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
DISINFECTANT	Year Range	Reporting Units	MRDL	PHG (MCLG)	Violation	Result Range	Highest Running Annual Average	Source of Substance
Chlorine	2005	ppm	4	4	No	0.7 - 1.4	1	Drinking water disinfectant added for treatment
OTHER REGULATED SUBSTANCES	Year Range	Reporting Units	AL	PHG (MCLG)	Violation	Level Detected (90th percentile)	# Samples Exceeding AL	Source of Substance
Copper	2003	ppm	1.3	0.17	No	0.73	0 of 5	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead	2003	ppb	15	0.002	No	ND	0 of 5	Internal corrosion of household plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Secondary Drinking Water Standards and Unregulated Compounds								
INORGANIC CHEMICALS	Year Range	Reporting Units	MCL (SMCL)	PHG (MCLG)	Violation	Result Range	Average	Source of Substance
Alkalinity	2005	ppm	n/a	n/a	No	100	100	Erosion of natural deposits
Boron	2003	ppm	NL=1	n/a	No	0.16 - 0.19	0.18	Erosion of natural deposits
Calcium	2005	ppm	n/a	n/a	No	20 - 22	21	Erosion of natural deposits
Chloride	2005	ppm	(500)	n/a	No	5	5	Runoff/leaching from natural deposits; seawater influence
Color	2005	UNITS	(15)	n/a	No	ND - 10	5	Naturally occurring organic materials
Hardness	2005	ppm	n/a	n/a	No	99 - 110	104	Erosion of natural deposits
Iron ¹	2005	ppb	(300)	n/a	Yes	ND - 690	345	Leaching from natural deposits; industrial wastes
Magnesium	2005	ppm	n/a	n/a	No	12 - 13	12.5	Erosion of natural deposits
Odor	2005	T.O.N.	3	n/a	No	1	1	Naturally occurring organic materials
pH	2005	STD U	n/a	n/a	No	7.4 - 7.5	7.45	Inherent characteristic of water
Sodium	2005	ppm	n/a	n/a	No	10 - 11	10.5	Erosion of natural deposits; seawater influence
Specific Conductance (E.C.)	2005	umhos/cm	(1600)	n/a	No	230	230	Substances that form natural deposits; seawater influence
Sulfate	2005	ppm	(500)	n/a	No	ND - 11	5.5	Leaching from natural deposits; industrial wastes
Total Dissolved Solids	2005	ppm	(1000)	n/a	No	120 - 180	150	Runoff/leaching from natural deposits; seawater influence
Turbidity ²	2005	NTU	(5)	n/a	Yes	0.5 - 5.3	2.9	Soil runoff
Zinc	2005	ppm	(5)	n/a	No	ND - 0.08	0.04	Leaching from natural deposits; industrial wastes

umhos/cm = measure of specific conductance
pCi/L = picoCuries per liter (measure of radioactivity)
ppm = parts per million (milligrams per liter)
NTU = nephelometric turbidity unit
ppb = parts per billion (micrograms per liter)
SMCL = secondary maximum contaminant level
ND = none detected
n/a = not applicable

¹ Iron was found at levels that exceed the secondary MCL (SMCLs) of 300. The iron SMCL was set to protect you against unpleasant aesthetic effects such as color, taste, odor, and staining of plumbing fixtures and clothing while washing. The high iron level is due to leaching of natural deposits. Exceeding the iron SMCL does not pose a health risk. The high iron was due to well repairs. Follow-up samples with results of 51.1 µg/L and 27.3 µg/L indicate the levels are within safe drinking water standards.

² Turbidity was detected at levels that exceed the SMCL of 5 NTU. Turbidity has no health effects; however, high levels of turbidity can interfere with disinfection and provide a medium for microbial growth.

Redwood Valley District

2005 Water Quality Report for Armstrong Valley

At California Water Service Company, we are committed to supplying you with high-quality water. We are pleased to provide this annual water quality report, which includes information about where your water comes from, what it contains, and how it compares to state and federal standards. It also explains the steps we take to protect your water supply.

We care about what you think. If you have any suggestions or concerns, please call us. Also, please watch for bill inserts, where you will find announcements of any water-related public meetings or workshops as well as important information about your water.

About Your Water Supply

California Water Service Company's Redwood Valley District provides high-quality water utility services to customers in Lucerne and portions of Duncans Mills, Guerneville, Dillon Beach, and Santa Rosa. Our Armstrong Valley system customers receive groundwater produced by two wells along Armstrong Woods Road.

If you have any questions, please contact District Manager Bill Koehler at (707) 869-0050.

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Guerneville, CA 95446
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Our Commitment to Our Customers

All of us at Cal Water appreciate having the opportunity to serve you, our valued customer. We know that water quality is important to you, and we are committed to providing water that meets or surpasses all water quality standards. Toward that end, our team of leading water quality experts vigilantly monitors our supply and maintains a state-of-the-art water quality laboratory. And we are always looking for opportunities to improve our operations. In fact, our mission is to be *the* leader in providing communities and customers with traditional and innovative utility services.

In order to ensure that tap water is safe to drink, USEPA and the California Department of Health Services (DHS) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. DHS regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

General Information About Water

The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

MICROBIAL CONTAMINANTS, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

INORGANIC CONTAMINANTS, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

PESTICIDES and HERBICIDES, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

ORGANIC CHEMICAL CONTAMINANTS, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

RADIOACTIVE CONTAMINANTS, which can be naturally occurring or be the result of oil and gas production and mining activities.

Cal Water is coordinating with state and federal agencies to enhance the security of our water supplies. Please report any suspicious activities near water facilities to us immediately.

Recommendation for Those Who May Have Special Water Needs

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immunocompromised people, such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, some elderly people, and infants, can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Water Hardness

Water is considered soft if total hardness is less than 75 ppm; moderately hard at 75 to 150 ppm; hard at 150 to 300 ppm; and very hard at 300 ppm or higher. To determine total hardness of your water in grains per gallon, simply divide amount given in parts per million by 17.1.

Drinking Water Source Assessment and Protection Program (DWSAPP)

By the end of 2002, Cal Water had submitted to the California Department of Health Services a DWSAPP report for each water source in the water system. The DWSAPP report identifies possible sources of contamination to aid prioritizing cleanup and pollution prevention efforts. All reports are available for viewing or copying at our Customer Center.

The water sources in the Armstrong Valley system are considered most vulnerable to wastewater.

We encourage customers to join us in our efforts to prevent water pollution and protect our most precious natural resource.

How to Read the Table

We test your water for more than 100 contaminants for which state and federal standards have been set. THIS TABLE LISTS ONLY THOSE THAT WERE DETECTED. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency's (USEPA's) Safe Drinking Water Hotline at (800) 426-4791. The water quality test results shown in this table are divided into two main sections: those related to "primary standards" and those related to "secondary standards." Primary standards protect public health by limiting the levels of contaminants in drinking water. Secondary standards are limits for substances that could affect the water's taste, odor, and appearance.

Definitions of terms and abbreviations used in the table

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as are economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Notification Level (NL): A health-based advisory level for an unregulated contaminant in drinking water. It is used by DHS to provide guidance to drinking water systems.

Primary Drinking Water Standard or PDWS: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.